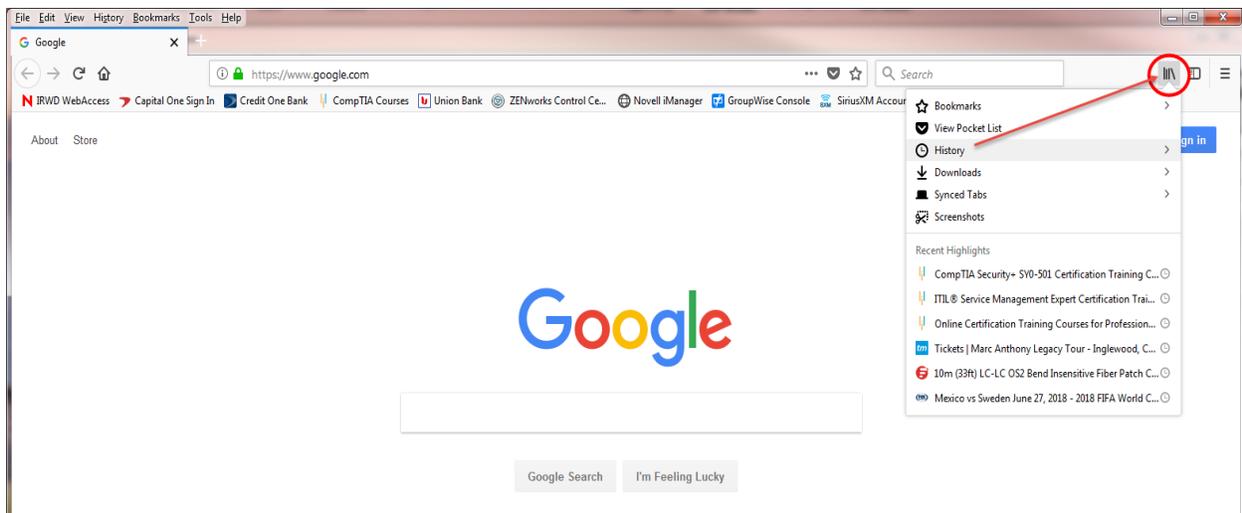


Clear Cache from Chrome Browser



1. On your computer, open **Chrome**.
2. At the top right, click More
3. Click More tools **Clear browsing** data.
4. At the top, choose a time range. To **delete** everything, select All time.
5. Next to "Cookies and other site data" and "**Cached** images and files," check the boxes.
6. Click **Clear** data.
7. Exit/quit all browser windows and re-open the browser.

Clear Cache from Firefox Browser



1. On your computer, open **Firefox**.
2. From the **History** menu, select **Clear Recent History**.

If the menu bar is hidden, press **Alt** to make it visible.

3. From the **Time range to clear:** drop-down menu, select the desired range; to clear your entire cache, select **Everything**.
4. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.
5. Click **Clear Now**.
6. Exit/quit all browser windows and re-open the browser.

Clear Cache from Internet Explorer Browser

1. On your computer, open **Internet Explorer**.
2. Select **Tools > Delete browsing history (Ctrl+Shift+Del)...**

If the menu bar is hidden, press **Alt** to make it visible.

3. Deselect **Preserve Favorites website data**, and select:
 - o **Temporary Internet files Or Temporary Internet files and website files**
 - o **Cookies Or Cookies and website data**
 - o **History**
4. Click **Delete**. You will see a confirmation at the bottom of the window when the process is complete.
5. Exit/quit all browser windows and re-open the browser.