

# Your Bill Explained

## 1 Account Number

Use this number when you request information regarding your account.

## 2 Usage Information

Previous and current meter readings and water usage (in ccf and gallons and average gallons per day).

## 3 Previous Period's Balance

The balance from your last bill statement.

## 4 Last Payment Posted

The last payment made to your account at the time your current bill statement was generated.

## 5 Budget-Based Rate Structure

To pay the lowest rates, keep your water use within the Low Volume and Conservation Base tiers. If you see charges in the Inefficient and Wasteful tiers, you've used more water than your budget.

## 6 Water and Sewer Service Charges

These charges are set to recover the fixed costs of maintaining IRWD's water distribution system and sewage collection and treatment services.

## 7 Pumping Surcharge

For customers who live at higher elevations, a monthly pumping surcharge may apply.

## 8 Your Water Budget

Your budget is your monthly target for water use and is based on the type of home you live in, the number of people living there, landscape square footage, and the weather. For more info visit [irwd.com/services/residential-water-rates](http://irwd.com/services/residential-water-rates).

## 9 Due Date and Amount Due

If payment is not received by the due date, a 10% late charge will be levied on the original unpaid balance plus 1.5% monthly interest thereafter until paid.

## 10 Important Bill Messages

Check this area for important information.

## 11 Usage Graph

Compare your latest water budget with water used in the previous 12 months.

## 12 District Information

District address, phone number, business hours, and website address.

## IRVINE RANCH WATER DISTRICT



ACCOUNT NAME JOHN Q CUSTOMER  
SERVICE ADDRESS 123 ANY STREET  
SERVICE CITY IRVINE  
SERVICE TYPE POTABLE RESIDENTIAL WATER

ACCOUNT NUMBER 0000000000  
METER NUMBER 00000000  
BILL TYPE REGULAR BILL  
BILL ID 000000000000

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BILL COMPLETION DATE 04/26/19 BILLING PERIOD FROM 03/22/19 TO 04/25/19 VARIANCE APPLIED

Usage in Gallons	Average Gallons Per Day	Previous Read in CCF	Current Read in CCF	Usage in CCF*
7480	220	399	409	10

\*1 CCF=748 gallons

PREVIOUS PERIOD'S BALANCE

THANK YOU FOR YOUR PAYMENT 03/30/16

USAGE - LOW VOLUME	8 CCF @ 1.40	\$11.20	
USAGE - CONSERVATION BASE RATE	2 CCF @ 1.89	\$3.78	
USAGE - INEFFICIENT	0 CCF @ 4.73	\$0.00	
USAGE - WASTEFUL	0 CCF @ 13.35	\$0.00	

WATER USAGE CHARGE

WATER SERVICE CHARGE	\$12.07	
SEWER SERVICE CHARGE	\$30.04	
PUMPING SURCHARGE	10 CCF @ 0.35	\$3.50

TOTAL SERVICE CHARGES

\$56.44

TOTAL CURRENT CHARGES

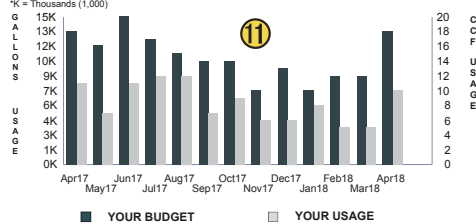
\$57.09

YOUR BUDGET FOR THIS BILL IS 18 CCF/13464 GALLONS

BILL CALCULATION BASED ON 2148 SQ FT LANDSCAPE + INDOOR BUDGET  
WATER AND SEWER SERVICE CHARGES ARE BASED ON NUMBER OF DAYS BILLED.

**PAYMENT DUE DATE 06/18/2019 \$57.09**

### WATER CONSERVATION GOAL VS. USAGE



Take part in IRWD's free gardening, composting, and turf-removal workshop happening in May through July. Learn how to build and sustain a drought-tolerant garden. For full details and to sign up, visit [RightScapeNow.com/events](http://RightScapeNow.com/events)

(See reverse side for important information)



## IRVINE RANCH WATER DISTRICT

15600 SAND CANYON AVE IRVINE, CA 92618-3102

PAYMENT DUE DATE 05/18/2019  
TO PAY BY CREDIT CARD CALL 1-866-543-0112. A \$2.95 FEE APPLIES.  
PAY YOUR BILL ON LINE: IRWD.COM

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BILLING INQUIRIES 949-453-5300  
8:00 A.M. TO 5:00 P.M. MONDAY - FRIDAY  
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT  
**\$57.09**

JOHN Q CUSTOMER  
123 ANY STREET  
IRVINE CA 92603-3442

IRVINE RANCH WATER DISTRICT  
PO BOX 51403  
LOS ANGELES CA 90051-5703

0000000000 AUTOMATIC PAYMENT CUSTOMER

# IRVINE RANCH WATER DISTRICT



ACCOUNT NAME JOHN Q CUSTOMER  
 SERVICE ADDRESS 123 ANY STREET  
 SERVICE CITY IRVINE  
 SERVICE TYPE POTABLE RESIDENTIAL WATER

ACCOUNT NUMBER ① 0000000000  
 METER NUMBER 00000000  
 BILL TYPE REGULAR BILL  
 BILL ID 000000000000

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Usage in Gallons 7480	Average Gallons Per Day 220	② Previous Read in CCF 399
		Current Read in CCF 409
		Usage in CCF* 10

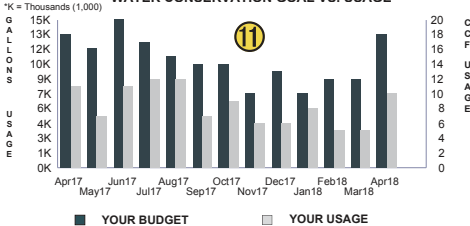
\*1 CCF=748 gallons

PREVIOUS PERIOD'S BALANCE				③ \$38.28
THANK YOU FOR YOUR PAYMENT 03/30/16				④ \$38.28
⑤ USAGE - LOW VOLUME	8 CCF	@ 1.40	\$11.20	
USAGE - CONSERVATION BASE RATE	2 CCF	@ 1.89	\$3.78	
USAGE - INEFFICIENT	0 CCF	@ 4.73	\$0.00	
USAGE - WASTEFUL	0 CCF	@ 13.35	\$0.00	
<b>WATER USAGE CHARGE</b>				<b>\$14.98</b>
⑥ WATER SERVICE CHARGE			\$12.07	
SEWER SERVICE CHARGE			\$30.04	
PUMPING SURCHARGE	10 CCF	@ 0.35	\$3.50	
<b>TOTAL SERVICE CHARGES</b>				<b>\$56.44</b>
<b>TOTAL CURRENT CHARGES</b>				<b>\$57.09</b>

⑧ YOUR BUDGET FOR THIS BILL IS 18 CCF/13464 GALLONS  
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AVERAGE GALLON PER DAY COMPARISON		
# DAYS BILLED	YOUR BUDGET	YOUR USAGE
35	396	220



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