

Online payments made easy

Want to pay your bill online? Check out our new how-to video at [IRWD.com/billpay](https://www.irwd.com/billpay) to learn how.

pipelines

OCTOBER 2025



Irvine Ranch
Water District



Deerweed

Free, fun water education for local schools

IRWD has taught generations of school children the value of water through our water education programs. Did you know that schools throughout our service area can benefit from grade-specific, science-based assemblies, workshops and field trips that are fun, aligned to state standards and *free*?

Assemblies and field trips (grades K-4)

Our partnership with Discovery Cube Orange County provides free water education with K-4 grade-specific assemblies and field trips to the Cube's Sea Lab, where young students can explore the ocean's mysteries and learn how our actions affect marine life. Teachers can browse and book free workshops, assemblies and field trips for their classes at discoverycube.org/orange-county/IRWD.



Hands-on watershed education (grades 5-12)

We partner with Orange County Coastkeeper to provide field trips to a local watershed or IRWD's San Joaquin Marsh, where students in grades 5-12 will explore ecological concepts through experiential learning — all at no cost to parents or teachers.

Please contact Cosette at cosette@coastkeeper.org if you are a school representative looking for more information or to schedule an activity.

To speak with an IRWD representative about these programs, call 949-453-5500 or email info@IRWD.com.



A day without water? Not here at IRWD

Every year in October, the U.S. Water Alliance raises awareness of the value of water in its annual "Imagine a Day Without Water" campaign.

Resilience is a growing theme for the water industry, particularly in the West, where recurring drought challenges regional water supplies. At IRWD, water resilience has been our focus for decades.

IRWD is in good shape because we plan, invest and prepare to be able to meet your water needs no matter the weather. Because of our long history of investing in new and drought-proof sources of water — and thanks to you, our customers, for using water wisely — we can fully meet the water needs of our community, even during extreme drought.

Recycled water keeps nearly all parks and common areas in our service area green without using precious drinking water. We have developed local groundwater wells and treatment systems to enhance the availability of local water sources, and our water-banking program provides customers with an emergency supply in times of need.



Because of that, we don't rely heavily on imported water from Northern California and the Colorado River, and you can rely on us. To learn more, visit [IRWD.com/reliability](https://www.irwd.com/reliability).

Ask Juan



Q: With the kids getting older, we're feeling inspired to redo our backyard. Where should we begin?

A: I would start at yardtopia.com for inspiration and tips. Beautiful landscape photos will help you identify your style preferences for seating areas, plants and living spaces. The site also has an [online tool](#) you can use to create your own landscape design using an uploaded image of your yard.

Once you get your design locked in, you'll need to plan your irrigation system. Our landscape-themed video series, *The Shed Show*, has several helpful resources online. It also provides tips on landscape design, expanding your living space, herb gardens, pathways and more. Go to IRWD.com/shedshow to view all our episodes.

You can also talk with me and other IRWD landscape experts when we take *The Shed Show* to your neighborhood Home Depot! Stop by to share your vision for your yard, get tips on the right irrigation system and apply for a \$255 smart timer that will make your new yard worry-free.

We also have a Yardtopia-themed workshop planned for more one-on-one tips on planting and design. Go to IRWD.com/events for details on these and other events.

Got landscape questions?
Email askjuan@IRWD.com.



Ask Customer Service

Q: Is there a way to pay my bill without incurring a fee?

A: Yes. IRWD offers several no-fee payment options to customers.

The best option is to enroll in autopay using an eCheck or ACH payment for a no-hassle, no-fee option. This autopay option also ensures your payments are made on time, so you never have to worry about a late fee, either.

Other options include one-time payments made by check, money order and cashier's check sent by mail or brought to our Customer Service counter or drop box at 15600 Sand Canyon Avenue in Irvine.

Cash payments can also be made at any Walmart Money Center or "scan to pay" location. Visit IRWD.com/billpay for more information.

Got a question? Email info@IRWD.com.



Save the date

Shed Show Road Show

Saturday, Oct. 18 (Irvine)
Saturday, Nov. 1 (Lake Forest)
8 a.m. – noon

Stop by the IRWD shed at your local Home Depot for landscape tips and rebate help.

Learn more at: IRWD.com/events

Plant your Yardtopia

Saturday, Nov. 15
10 a.m. – 11:30 a.m.

Get planting tips on creating the yard you want to live in.

Sign-up required: IRWD.com/events

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