pipelines

Vears of Value
IRVING RANCH
WATER DISTRICT

Water Education: An IRWD Hallmark

Since the mid-1970s, IRWD has provided free, innovative water education programs for students in classrooms throughout our service area. In addition to programs for kindergarten through 12th grade, IRWD has educated the community through tours of our facilities, hosted workshops and seminars, and provided expert speakers to local organizations.

IRWD in the Classroom

In 1984, when IRWD needed a memorable helper to teach water education, Aqua Duck made his debut. He quickly became a beloved mascot, symbolizing water awareness. Aqua Duck continues to play a major role in water education and is featured in the workbooks distributed to students. In 2008, IRWD began a partnership with the Discovery Science Center to provide high-quality education programming. The grade school programs feature assembly style presentations, focusing on science, water, conservation and preventing pollution.

Middle school students participate in a hands-on workshop series that focuses on water chemistry and environmental resources. The highlights of the program are a field trip to the IRWD San Joaquin Marsh for a tour, a water quality testing demonstration and a virtual video tour of the Michelson Water Recycling Plant.

Specialized programs are offered for high school and college students, which includes visits by IRWD water quality professionals and field trips to the marsh. The Michelson plant is currently closed for an expansion project, but when it reopens, field trips to the plant will again be offered to students, fifth grade and above.

Twenty Years of Resident Tours

IRWD began these popular tours in 1991. Five tours are scheduled in the spring and include a discussion of water sources, water supply issues, rates, water conservation, water quality, the water distribution system and more.

Continued on page 2...





IRWD has offered in-classroom water education programs to schools in our service area since the 1970s. This vintage photo shows Pam Brigandi, IRWD education coordinator, circa November 1991.



IRWD 50th Anniversary

Customer Appreciation Event

Saturday, Sept. 17

IRWD Operations Center
3512 Michelson, Irvine
(intersection of Michelson and Riparian View)
www.irwd.com

Free Family Fun • Interactive Information Booths
Kids Activities • Crafts
Discovery Science Center Water Education Programs
Water Quality Lab Tours • Prizes • Giveaways
Special Appearance by Aqua Duck
And much more!

24-Hour Service (949) 453-5300

If you discover a disruption in your water service or other problem call the IRWD 24-hour emergency line and a representative will assist you.

24-Hour Online or Mobile Access

Visit our website: www.irwd.com

facebook

IRWD is now on Facebook.com
Join our fan pages:
Irvine Ranch Water District
Aqua Duck

Follow IRWD's Twitter channels:

@IRWDemergency
@IRWDnews
@AlwaysH2OSmart

You Tube

IRWD's YouTube channel is: IrvineRanchWD

Irvine Ranch Water District



The mission of Irvine Ranch Water District, a public agency, is to provide reliable, high quality water and sewer service in an efficient, cost effective manner and environmentally sensitive way that provides a high level of customer satisfaction.

IRWD Board of Directors

Steven E. LaMar, Pres. Mary Aileen Matheis, V.P. Douglas J. Reinhart Peer A. Swan John B. Withers

Interim General Manager

Paul Cook

Pipelines is published by Irvine Ranch Water District 15600 Sand Canyon Ave. Irvine, California 92618 (949) 453-5300 E-mail: customerservice@irwd.com

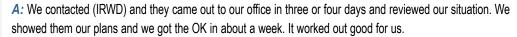
_

Questions about this publication? E-mail: info@irwd.com

IRWD Customers of the Month

IRWD customers and Lake Forest residents, George and Marilyn Long, shown at right in front of their home, participated in the Turf Removal Rebate program, earning up to \$1.50 for each square foot of grass removed and replaced with water-efficient landscape.

Q: What was your experience with the program?



Q: How has the Turf Removal program helped you?

A: By getting rid of the grass, it really improved (our) situation. We don't have as high a water bill now and it's easy to maintain, without weeds. It's worked out really good. It was a wise move. We'd do it again in an instant. The desert look is very good. The Turf Removal Rebate program is a great program and we got all that extra money; it's like money from heaven.

For more information on the Turf Removal Rebate program, visit **www.alwayswatersmart.com** or call 949-453-5300.

Water Education ...Continued from page 1

A special attraction is a bus trip that highlights specific District projects and is capped with a walking tour of the IRWD San Joaquin Marsh. We also offer tours for community groups, such as Scouts, service clubs and professional organizations.

Workshops and Webinars

IRWD has offered residential landscape workshops to help our customers learn how to have beautiful gardens while saving water and lowering their water bills for almost 30 years. In 1982, we partnered with the Irvine Historical Society to establish a demonstration water conservation garden at the Irvine Historical Museum. Many landscape workshops were held there. Over the years, the workshop offerings have evolved and become a mainstay of IRWD's residential water use efficiency programs.

As we have become more and more of an online society, IRWD has branched out to deliver webinars that provide tips on irrigation and implementing water-efficient landscapes. Amateur gardeners and landscape professionals can get the benefits of attending a workshop from the comfort of their homes or offices.

Experts to Go

Need a speaker for your community group or service organization? IRWD can provide speakers to discuss key water issues. This free service allows us to create a two-way dialogue between IRWD and the public.

Fostering Lifelong Learning

Sea and Sage Audubon has been providing an array of education programs at the IRWD San Joaquin Marsh and Wildlife Sanctuary since 1992, which continue to this day. In 1998, the marsh became a full-fledged component of IRWD's educational mission to foster lifelong learning. The reconfigured Marsh Campus, dedicated in 2009, is the embodiment of IRWD's dedication to education. The campus provides a variety of venues and teaching opportunities, including the butterfly garden, the Audubon House, the Learning Center, Visitor's Center and the Natural Treatment System Ponds.



From September 1 to November 11, 2011, IRWD residential and business customers can receive free water-efficient sprinklers! Through a special limited-time program, residential customers will be eligible to receive up to 25 free Toro Precision Series Spray Nozzles. Business customers served with potable water can receive up to 100 free nozzles. To secure your free nozzles while supplies last, visit www.FreeSprinklerNozzles.com now.

