



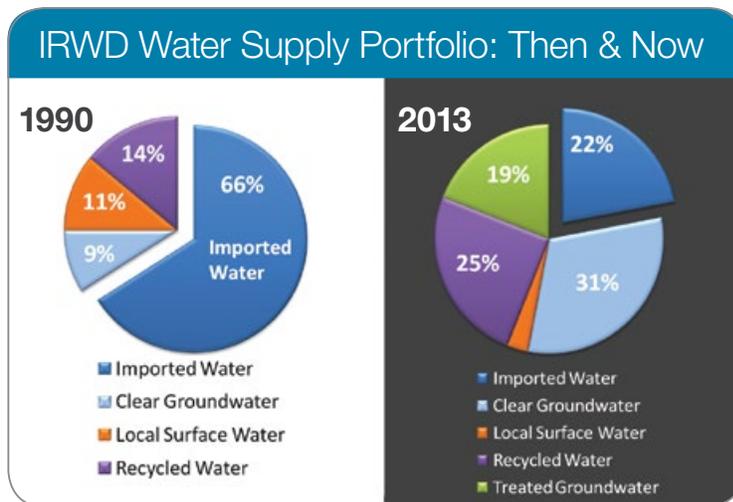
The newsletter of IRWD

February 2014 | Number 2

## Diverse Water Portfolio Protects IRWD Customers from Water Supply Disruption

**IRWD will continue to provide uninterrupted service during temporary water supply outages due to Metropolitan Water District of Southern California (MWD) water supply facility maintenance projects or projected drought conditions.**

In January 2014, IRWD customers saw the benefit of a proactive water supply diversification program in place at the Irvine Ranch Water District for over 20 years. The Metropolitan Water District of Southern California (MWD) will embark on an important water supply maintenance and refurbishment program in early 2014 that is expected to cause temporary water supply issues in some Southern California areas. Due to careful planning and a growing non-reliance on water from MWD, IRWD customers will continue to receive uninterrupted water service.



IRWD drinking water comes from two primary sources: local groundwater and imported water from the Metropolitan Water District of Southern California. Since 1990, IRWD has worked hard to develop alternative water supply sources to reduce reliance on costly imported water supplies. As a result, IRWD reliance on imported water has dropped dramatically and our customers have a high level of water supply reliability, all while receiving the lowest water rates in Orange County.

While by no means an exhaustive list, here is a snapshot of proactive programs and projects that are working to support water supply reliability and cost efficiencies for our customers.

### Local Water Treatment Facilities

- Deep Aquifer Treatment System (groundwater)
- Irvine Desalter Project (groundwater)
- Wells 21 and 22 Project (groundwater)
- Baker Water Treatment Plant Project (captured rain water and imported water supplies)

CONTINUED ON PAGE 2

### You're Invited!

#### FREE CALscape Workshops

Friday, March 7 • 6 pm  
Friday, March 21 • 6 pm

IRWD Multi-Purpose Room  
15600 Sand Canyon Ave., Irvine, CA 92618

Come learn about creating a water-efficient California-Appropriate Landscape from landscape experts. Email [calscape@irwd.com](mailto:calscape@irwd.com) to sign up—include your name, number of attendees and which date you'd like to attend.

Questions:  
[calscape@irwd.com](mailto:calscape@irwd.com)  
or (949) 453-5581



### You're Invited!

#### The Home Depot Garden Sale

*\*Bring this flyer to the IRWD booth for a FREE Hose Nozzle\**

<b>Saturday, March 8</b>	:	<b>Saturday, March 22</b>
<b>9 am – 1 pm</b>	:	<b>9 am – 1 pm</b>
The Home Depot	:	The Home Depot
20021 Lake Forest Dr.	:	6200 Irvine Blvd.
Lake Forest	:	Irvine

- Learn from local experts how to plant a water-efficient landscape
- Special discounts on water-efficient plants
- Vendor displays
- Educational demonstrations

## Fix a Leak Contest: Be on the Lookout for Leaks

In honor of Fix a Leak Week, March 17–23, IRWD will be hosting a contest for **Sprinkler Leak Detectives**. Twenty percent of a household's water use is wasted on overwatering, and sprinkler over-spray is a major culprit.

Throughout March:

- Submit a photo showing your Leak Detective skills to [calscape@irwd.com](mailto:calscape@irwd.com).
- We'll mail you an IRWD CALscape Kit.
- All participants will also be entered into a drawing to win a gift card to one of our WaterSense partners: The Home Depot or Lowe's. First prize is valued at \$500, second prize at \$300 and third prize at \$100.
- Now through March 30, IRWD customers can also pick up a sprinkler key\* at IRWD offices (15600 Sand Canyon Ave., Irvine) to help reduce overspray from sprinklers.

For more information and resources on how to be a "Leak Detective," visit [www.irwd.com/fixaleak](http://www.irwd.com/fixaleak).

Questions: (949) 453-5322 or [calscape@irwd.com](mailto:calscape@irwd.com)

Fix a Leak Week is sponsored in conjunction with the U.S. Environmental Protection Agency's WaterSense program.

\*While supplies last. Please allow 6–8 weeks for delivery of CALscape kit.

## Diverse Water Portfolio CONTINUED FROM PAGE 1

### Recycled Water Projects

- Michelson Water Recycling Plant Expansion Project
- San Jacoquin Reservoir Conversion Project
- Syphon Reservoir Integration Project

To learn more about IRWD's programs that encourage customers to become more water use efficient and our innovative water banking program, please visit [www.irwd.com](http://www.irwd.com).

## Fats, Oils, and Grease Maintenance for Businesses



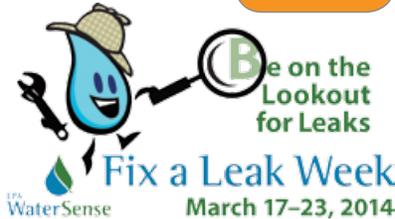
If you are a business or food service establishment that discharges into the IRWD sewer system, you must comply with the new Fats, Oils, and Grease (FOG) program. FOG is a comprehensive program mandated by the State of California designed to prevent blockages in the sewer lines that cause overflows and spills. Businesses will be issued a permit that identifies the general program requirements and any special conditions that have been identified for your facility.

For more information about FOG, please visit [www.irwd.com/fats-oils-greases-program](http://www.irwd.com/fats-oils-greases-program). If you have questions about FOG, you can call 949-453-5852 or email us at [FOG@irwd.com](mailto:FOG@irwd.com).

1st Prize:  
**\$500**

2nd Prize:  
**\$300**

3rd Prize:  
**\$100**



**CALscape Kit, complete with water-efficient hose nozzle, rain gauge, garden hose repair kit, and moisture meter**

## Customer Service Information

[IRWD Website Link & Social Media Channels »](#)

### 24 Hour Customer Access

(949) 453-5300

email: [customerservice@irwd.com](mailto:customerservice@irwd.com)

### Irvine Ranch Water District

15600 Sand Canyon Avenue  
Irvine, California 92618

Visit us: [www.irwd.com](http://www.irwd.com)



Join our fan page:  
Irvine Ranch Water District



@IRWDnews



View our YouTube channel:  
[www.youtube.com/IrvineRanchWD](http://www.youtube.com/IrvineRanchWD)



The mission of Irvine Ranch Water District, a public agency, is to provide reliable, high quality water and sewer service in an efficient, cost effective manner and environmentally sensitive way that provides a high level of customer satisfaction.

### IRWD Board of Directors

Douglas J. Reinhart, President  
Steven E. LaMar, Vice President  
Mary Aileen Matheis  
Peer A. Swan  
John B. Withers

### General Manager

Paul Cook, PE

### IRWD Pipelines Newsletter

Published by Irvine Ranch Water District  
P.O. Box 57000  
Irvine, California 92619-7000

Comments about this publication?  
E-mail: [info@irwd.com](mailto:info@irwd.com)