AGENDA IRVINE RANCH WATER DISTRICT BOARD OF DIRECTORS ADJOURNED REGULAR MEETING

IRWD District Office 15600 Sand Canyon Avenue, Irvine CA Board Room

Strategic Planning Workshop

Tuesday, January 31, 2023, 1:00 p.m.

Call to Order: 1:00 p.m.

Roll Call: Steve LaMar, Doug Reinhart, Peer Swan, John Withers and Karen McLaughlin

Discussion Topics:

1:00 – 1:05 p.m. 1. Communications to the Board, written or oral: McLaughlin

1:05 – 2:30 p.m. 2. 2023 IRWD Goals and Target Activities List All

2:30 – 2:45 p.m. 3. Break

2:45 – 4:00 p.m. 4. 2023 IRWD Goals and Target Activities List (continued) All

4:00 p.m. 5. Adjourn

Availability of agenda materials: Agenda exhibits and other writings that are disclosable public records distributed to all or a majority of the members of the above-named Board in connection with a matter subject to discussion or consideration at an open meeting of the Board are available for public inspection in the District's office, 15600 Sand Canyon Avenue, Irvine, California ("District Office"). If such writings are distributed to members of the Board less than 72 hours prior to the meeting, they will be available from the District Secretary of the District Office at the same time as they are distributed to Board Members, except that if such writings are distributed one hour prior to, or during, the meeting, they will be available electronically via the Webex meeting noted. Upon request, the District will provide for written agenda materials in appropriate alternative formats, and reasonable disability-related modification or accommodation to enable individuals with disabilities to participate in and provide comments at public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, or alternative format requested at least two days before the meeting. Requests should be emailed to comments@irwd.com. Requests made by mail must be received at least two days before the meeting. Requests will be granted whenever possible and resolved in favor of accessibility.

IRVINE RANCH WATER DISTRICT **Strategic Planning Workshop**

January 31, 2023

Draft IRWD 2023 Goals and Target Activities



Summary:

Staff is presenting for the Board's review and comment the draft IRWD 2023 Goals and Target Activities. This document lists 19 goals for IRWD to accomplish within the next five years. It also summarizes the Target Activities on which IRWD will focus in 2023 to advance the completion of these goals. Staff recommends that the Board review and provide input on the draft IRWD Goals and Target Activities for 2023.

IRWD's General Strategic Planning Process:

IRWD develops and adopts its strategic planning documents each calendar year. These documents are utilized by staff to prioritize and deploy District resources, as well as to keep the Board apprised of the progress made on the Target Activities. The process utilized to develop these strategic planning documents has been critical to IRWD realizing its Strategic Objectives year after year.

In 2014 the District enhanced its approach to strategic planning, incorporating the effective elements of IRWD's past strategic planning process along with added steps in the process and broader involvement among the IRWD Management Team. A graphical overview of IRWD's Strategic Planning Process is attached as Exhibit "A". The "baseline" documents used for strategic planning – the *District Mission, Vision, and* Guiding Principles Statement and the IRWD Strategic Objectives – are attached as Exhibits "B" and "C", respectively.

The draft IRWD Goals and Target Activities – updated for 2023 – is attached as Exhibit "D". The Goals identified in this document are intended to "bridge" between the District's long-term interests (as articulated in the IRWD Strategic Objectives) and the short-term – that is, the activities to be conducted during the one-year period covered by this document. The Goals (numbered, but not in order of importance) serve as a "bridge" by providing more detail than the Strategic Objectives, but at a high-level perspective that reflects an estimated five-year planning horizon.

To accomplish each goal, IRWD will typically undertake multiple activities. These are the Target Activities shown beneath each goal on the report. These Target Activities (lettered, but not in order of importance) are shown in an abbreviated format, but with enough specificity to understand and measure the scope of that activity. An expected completion date is provided to show when the activity is targeted for completion.

Strategic Planning Workshop

January 31, 2023 Page 2

Recommendation:

That the Board provide input on the format and content of the draft IRWD 2023 Goals and Target Activities and adopt as revised during the workshop.

List of Exhibits:

Exhibit "A" – IRWD Strategic Planning Process

Exhibit "B" – IRWD Mission, Vision, and Guiding Principles (dated February 6, 2014)

Exhibit "C" – IRWD Strategic Objectives (dated December 17, 2018)

Exhibit "D" - Draft IRWD 2023 Goals and Target Activities Report

IRWD Strategic Planning Process

IRWD Mission, Vision, and Guiding Principles



IRWD Strategic Objectives Customer Satisfaction Water Reliability Water Quality Sewer Reliability Cost Effectiveness Innovation Resource Recovery Communication Water Policy

Employee Satisfaction / Development Environmental Commitment



District Goals

5-year Planning Horizon



IRWD
Target Activities

Categories of Changing Conditions

Aging Infrastructure
Communication/Transparency
Energy
Expanded Services
Financial
Demographics
Regulatory / Legislative / Judicial
Political
Sustainability
Technology and Data Solutions
Water Supply
Workforce Recruitment / Retention

Climate Change
Physical and Cyber Security
Regionalization
Supply Chain

Updated: January 31, 2023

Exhibit "B"

Irvine Ranch Water District Mission, Vision, and Guiding Principles

Mission

The mission of Irvine Ranch Water District, a public agency, is to provide high quality water and sewer service in an efficient, cost effective, and environmentally sensitive manner that provides a high level of customer satisfaction.

Vision

The Irvine Ranch Water District's vision is to achieve greater customer and employee satisfaction, increased reliability and resource conservation, and excellent external relationships with suppliers and others.

Guiding Principles

Customer Service	We are dedicated to delivering superior service to our customers.
Employee Development	We are committed to recruiting and retaining top quality employees and to providing a workplace environment, training, and a recognition and reward system that enhances employee performance and satisfaction.
Resource Management	We are dedicated to providing, conserving, and maximizing the efficient use and reuse of water and renewable resources to the benefit of our customers and to enhance the environment.
Community Leadership	We will share our resources with the community through education, policy leadership and employee involvement.

Irvine Ranch Water District Strategic Objectives

Customer Satisfaction

Provide reliable, responsive, satisfying service to our customers in all aspects of our operations.

Water Reliability

Provide a continuous, reliable supply of water to our current and future customers that meets their needs and expectations, and accounts for changes in climate variability.

Water Quality

Deliver potable and non-potable water that meets all regulatory standards and customer requirements and improve the water quality of local urban runoff.

Sewer Reliability

Plan, design, operate and maintain the sewage collections system in a consistent, reliable, and cost-effective manner.

Cost Effectiveness

Optimize all District's activities to provide service at the lowest possible cost with high standards of quality and reliability.

Employee Satisfaction / Development

Provide employees with a working environment and the tools needed to optimize performance, productivity, and satisfaction and encourage individual career development and enjoyment.

Environmental Commitment

Conduct our business so that we either enhance our environment or minimize negative impacts.

Innovation

Optimize the use of technology and innovation to constantly improve processes to provide the most reliable and cost-effective services to our customers.

Resource Recovery

Maximize the efficient recovery of resources including the recycling of water, recovery of energy, and use of organic materials for the benefit of our customers and the community.

Communication

Provide clear, accurate, transparent, and timely communication of information regarding our services, projects, finances, and activities utilizing multiple disciplinary tools that include educational programs, publications, electronic media and personal contact.

Water Policy

Develop and advocate for policies at the local, state, and federal levels that promote a reliable, high quality, and cost-effective water supply for our customers, as well as the efficient use of resources.

Strategic Planning **2023** IRWD Goals and Target Activities List

GM = General Manager's Office TS = Technical Services OPS = Operations SAF = Safety & Security POL = Water Policy
COM = Strategic Communications / Outreach
A&F = Administration and Finance
HR = Human Resources

		Goals and Target Activities	Target Completion Date	Lead
1.		ptimize and protect IRWD's local groundwater utilization		
	a.	Include IRWD's recycled water demands in OCWD's total water demand calculations.	June 2023	POL
		Collaborate with OCWD on South Basin Clean-up Project.	Aug. 2023	POL
	c.	Design and Construct PFAS removal facilities at Well OPA-1, Well ET-1, and IRWD's Shallow Groundwater Unit.	Feb. 2024	TS
	d.	Complete planning and Preliminary Design Report for Wells 51 and 52 and Pipelines per Groundwater Work Plan.	Nov. 2023	TS
<i>2</i> .	_	otimize use of Irvine Lake as a water resource facility for		
		RWD and its current and future partners. Resolve property and other issues pertaining to Irvine Lake with Serrano Water District, the County of Orange, and the Irvine Company.	Complete	A&F
	b.	Develop an interim agreement with Serrano Water District and with the Baker Plant Partners for providing storing untreated water system reliability utilizing in Irvine Lake, including the potential use of Emergency Supply water.	Dec. 2023	POL
	c.	Santiago Creek Dam.	July 2024	TS
	d.	Complete environmental review (EIR) of project to replace outlet tower and spillway for the Santiago Creek Dam.	Sept. 2023	POL
	e.	Coordinate with Serrano Water District regarding funding of the Irvine Lake Spillway and Outlet Tower Replacement project.	Dec. 2023	A&F
3.		evelop water recycling facilities and applications for optimal nefit		
	a.	Work with other agencies on recycled water use opportunities, based on outcomes of IRWD's Sewage Treatment Master Plan.	Complete	POL
	b.		March 2023	POL
	c.	Complete design of the Syphon Reservoir Improvement Project.	June 2024	TS
	d.	Complete agreements with the Resource Agencies regarding the environmental mitigation package and related permitting for the Syphon Reservoir Improvement Project.	Nov. 2023	POL
	e.	Construct water filtration facilities for San Joaquin Reservoir.	Sept. 2024	TS
	f.	Complete update of the Sewage Treatment Master Plan relative to MWRP Phase 3 Expansion (5 MGD of MBR and CAS Improvements).	July 2023	TS

1	Mariniza nagarnas nasaram from fulla functional biogolida		
4.	Maximize resource recovery from fully functional biosolids		
	and other resource recovery facilities		
	a. Develop a marketing plan for beneficial reuse of biosolids pellets.	Complete	OPS
	b. Initiate partnerships with others to utilize surplus capacity.	Dec. 2023	OPS
	c. Develop plan to introduce fats, oils, and grease (FOG) to the IRWD	April 2023	OPS
	Biosolids Facilities as a pilot plan.	71pm 2023	OIS
	d. Develop plan to eventually introduce foodwaste into the IRWD	June 2023	OPS
	Biosolids Facilities.	June 2023	013
	e. Analyze potential for IRWD to expand its role to provide FOG services	Sept. 2023	TS
	to its food services establishment (FSE) customers.	Sept. 2023	15
<i>5</i> .	Develop and implement maintenance and replacement		
	programs and other systems that enhance safety, sustained		
	operations at the District's facilities		
	a. Conduct a criticality analysis coupled with asset condition assessments,		
	of all sewage collection and treatment facilities to efficiently prioritize	Feb. 2023	OPS
	maintenance and replacement activities.		
	b. Complete CIP Asset Management prioritization for all IRWD Linear	Dec. 2022	TS
	Assets (approximately 3,700 miles).	Dec. 2023	15
	c. Develop a life-cycle replacement plan for existing automation	A	ODC
	infrastructure (i.e., PLCs, Radio Comm., SCADA, etc.).	April 2023	OPS
	d. Develop standard design for instrumentation & data acquisitions	G 4 2022	TC
	systems for IRWD's dams.	Sept. 2023	TS
	e. Complete IRWD-specific Dam O&M Program Guidelines that	A 2022	TC
	incorporate RIDM and outline a disciplined process for dam safety.	Aug. 2023	TS
	f. Evaluate (i.e., geotechnical investigation and analysis) the extent of		
	improvements needed at Rattlesnake Dam, as described in the 2021 risk	June 2024	TS
	informed decision making (RIDM) analysis of all IRWD dams.		
	g. Evaluate (i.e., geotechnical investigation and analysis) the potential for		
	seismically induced cracking at Santiago Creek Dam, as discussed in	June 2023	TS
	the 2021 RIDM analysis for all IRWD dams.		
6.	Improve energy service reliability, manage demands, control		
	greenhouse gas emissions, and control costs		
	a. Complete permitting and construction of compressed natural gas storage		
	and fueling station at the Operations Center.	Dec. 2024	TS
	b. Design and install additional generation and/or fuel storage at key		
	IRWD facilities to allow for emergency generator operations for up to	June 2024	TS
	three days.	June 2027	13
	c. Complete Phase 1 of IRWD's Updated Climate Action Plan, including		
	embedded energy calculations.	June 2023	POL
	d. Complete evaluation of IRWD's potential purchase of power from the		
	Orange County Power Authority.	Complete	POL
	Grange County Fower Trainority.		
7	Implement opportunities that enhance safety, security, and		
/•	emergency preparedness throughout the District		
	a. Complete construction of improvements to eliminate the use of chlorine		
ı	gas at Primary Disinfection Facility.	Complete	TS
	gas at 1 maily Distinction 1 actives.		L

	b.	Replace and/or upgrade critical water conveyance facilities in the Canyons area to improve resilience to wind, fire, flooding, and other incidents (pump stations, Fleming Facility, etc.).	Jan. 2025	TS
	c.		Aug. 2023	SAF
	d.	Update the emergency plans for the Michelson Water Recycling Plant and Sand Canyon Headquarters, including re-establishing a Floor Warden Program. Conduct evacuation drills upon completion of the program updates.	June 2023	SAF
	e.	Develop and/or update four safety programs that support the District's overall strategic objectives: the Injury & Illness Prevention Program, Confined Space Program, Contractor Safety Program, and Respiratory Protection Program.	Dec. 2023	SAF
	f.	Evaluate requirements for the California Voluntary Protection Program (Cal/VPP) designation, which is designed to recognize employers and employees who have implemented safety and health programs that effectively prevent and control occupational hazards; develop approach to achieving Cal/VPP certification.	June 2023	SAF
	g.	Implement new mass-communication program for emergency scenarios	June 2023	SAF
8.	\overline{M}	Taximize water use efficiency in the community		
0.		Facilitate water use efficiency demonstration gardens within the IRWD service area: IVC, Irvine City Hall, Irvine Regional Park, The Great Park.	Nov. 2023	POL
	b.	Develop Promote internet-based tool to promote public awareness and reporting of water system leaks and illegal connections.	March 2023	POL
	e.	Develop multi-family and commercial program to promote use of new technologies to identify leaks in pools, water features and toilets.	Complete	POL
	d.	Implement Evaluate Smart Meter Pilot Programs for large-meter customers and homeowner associations IRWD customers.	July 2023	POL
	e.	Develop a comprehensive Water Loss Control Plan for IRWD to enhance existing programs.	June 2023	POL
o	M	arimiza watarshad protaction		
7.	a.	Work with Regional Board to secure updated NPDES Permit for IRWD facilities, including the use of recycled water in decorative lakes.	May 2023	TS
	b.	Incorporate into IRWD's field-based map system GIS data regarding local storm drain systems that could potentially convey unintended spills or other discharges into receiving waters.	Complete	TS
	c.		March 2023	OPS
	d.	Complete the pilot study of bioreactor systems to enhance nutrient removal at IRWD NTS basins to bolster existing nutrient offset programs.	Jan. 2024	OPS

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	valuate and invest in projects and programs that will		
ei	nhance future long-term water supply reliability and		
re	esiliency to climate change		
a.	Pursue-Maximize Title XVI funding, or other federal funding, for the	Oct. 2023	COM
	Syphon Reservoir Improvement Project.	Oct. 2023	
	Pursue State funding for Syphon Reservoir Improvement Project	Sept. 2023	POL
c.	Develop a short-term program with MWD to provide supplies from		
	IRWD's Water Bank to improve reliability in portions of the MWD	June 2023	POL
1	service area primarily dependent on the State Water Project.		
a.	Develop long-term unbalanced exchange program with Las Virgenes	Oct. 2023	POL
e.	Municipal Water District, targeting MWD water as "program water." Update IRWD's 2016 Water Supply Reliability Evaluation to reflect		
C.	current projects and changed conditions.	Sept. 2023	POL
f.	Develop agreements with MWD and MWDOC Participate in programs		
1.	that will improve water supply reliability from IRWD's high priority	March 2023	POL
	water rights during periods of severe drought and supply interruptions.	1,10,1011 2020	102
11. D	evelop water banking supplies for IRWD by working with		
	urrent and future partners		
a.			
	IRWD water banking facilities with CA Department of Water	March 2023	POL
	Resources.	1,10,1011 2020	102
b.	Identify and secure additional supplies of water for banking purposes	1 2022	DOI
	through Santa Clarita Valley and Mojave Water Agencies.	June 2023	POL
c.	Develop an agreement between IRWD and Rosedale to allow for	Commista	DOI
	coordination and right of first refusal on water purchases.	Complete	POL
d.	Conduct literature review pertaining to Complete study regarding		
	methods of improving groundwater recharge to serve as a basis for	March 2023	POL
	further research a pilot study at the IRWD Water Bank.		
e.	Participate in planning, environmental review design and permitting	Nov. 2023	POL
C	phases of Sites Reservoir and Delta Conveyance Projects.		
f.	Proceed with litigation, in partnership with Rosedale, to secure cost	Day 2022	DOI
	recovery for 1,2,3-TCP clean-up efforts within IRWD Water Bank wells.	Dec 2023	POL
g.	Develop, with Rosedale, a feasibility-level design and cost estimate for		
5.	a first phase project to treat 1,2,3-TCP in IRWD Water Bank wells.	June 2023	POL
	a mot phase project to deat 1,2,3 TeT in it (1) Water Baille Wells.		
12. D	evelop and implement the Kern Fan Groundwater Storage		
	roject through the Groundwater Banking Joint Powers		
	uthority		
<u>л</u> а.	Identify and secure land as needed for the Kern Fan Groundwater		
a.	Storage Project.	Dec. 2023	POL
b.	Secure rights of way and complete design of early completion		D = -
	components for the Kern Fan Groundwater Storage Project.	June 2023	POL
c.	Demonstrate viability of Kern Fan Project conveyance project (CVC)		
	that maximizes use of existing facilities, reduces costs, and provides	Sept. 2023	POL
	regional benefits.		

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d.			
	Secure federal funding for the Kern Fan Project and advocate to include it in the Bureau of Reclamation's Report to Congress.	June 2023	COM POL
e.	Secure additional water sources for the Kern Fan Groundwater Storage Project through integration with statewide systems.	Dec. 2023	POL
f.	Develop draft agreements with State Agencies, Dudley Ridge Water District, and Metropolitan for constructing and operating the Kern Fan Groundwater Storage Project.	April 2024	POL
g.	Develop draft environmental benefits agreements and draft funding agreement template for Kern Fan Groundwater Storage Project	June 2023	POL
12 E	Vagrana Grana signi and mate stability		
13. E	Insure financial and rate stability		
a.	Pursue development of the buffer property around Wells 21 and 22 Desalter property.	Complete	A&F
b.	Complete Capital Improvement Asset Management Plan Phase 2.	Complete	TS
c.	Complete pursuit and application of CWWAPP / LIHWAP funding.	Complete	A&F
d.		Complete	TS
e.	Update IRWD pumping surcharge areas and rates based on Embedded Energy Calculations.	July 2023	A&F
f.	Evaluate the adequacy of the Replacement Fund balance and associated rates to fund replacement projects.	April 2023	A&F
g.	Establish funding source and Guiding Principles for IRWD's Other Post-Employment Benefits liability.	April 2023	A&F
h.	Develop strategy to maximize returns in the Replacement Fund while		
	managing risk, including the evaluation of new investment opportunities.	June 2023	A&F
	dentify, assess, and implement new technologies, systems, and acilities to improve operating efficiency	June 2023	A&F
<i>fa</i> a.	dentify, assess, and implement new technologies, systems, and acilities to improve operating efficiency Design and construct additional warehouse and Water Quality Storage space adjacent to existing Operations Center Warehouse.	June 2023 June 2024	A&F
<i>fa</i> a.	dentify, assess, and implement new technologies, systems, and acilities to improve operating efficiency Design and construct additional warehouse and Water Quality Storage space adjacent to existing Operations Center Warehouse. Implement plan for overall management of IRWD data (technical, financial, other).		
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a.	dentify, assess, and implement new technologies, systems, and acilities to improve operating efficiency Design and construct additional warehouse and Water Quality Storage space adjacent to existing Operations Center Warehouse. Implement plan for overall management of IRWD data (technical, financial, other). Evaluate replacing Replace IRWD's network drives with Microsoft technologies OneDrive or another platform.	June 2024 Complete	TS A&F
b. c. d.	dentify, assess, and implement new technologies, systems, and acilities to improve operating efficiency Design and construct additional warehouse and Water Quality Storage space adjacent to existing Operations Center Warehouse. Implement plan for overall management of IRWD data (technical, financial, other). Evaluate replacing Replace IRWD's network drives with Microsoft technologies OneDrive or another platform.	June 2024 Complete June 2023	TS A&F
6. d. e.	dentify, assess, and implement new technologies, systems, and acilities to improve operating efficiency Design and construct additional warehouse and Water Quality Storage space adjacent to existing Operations Center Warehouse. Implement plan for overall management of IRWD data (technical, financial, other). Evaluate replacing Replace IRWD's network drives with Microsoft technologies OneDrive or another platform. Upgrade IRWD's Intranet.	June 2024 Complete June 2023 June 2023	TS A&F A&F COM
d. e. f.	dentify, assess, and implement new technologies, systems, and acilities to improve operating efficiency Design and construct additional warehouse and Water Quality Storage space adjacent to existing Operations Center Warehouse. Implement plan for overall management of IRWD data (technical, financial, other). Evaluate replacing Replace IRWD's network drives with Microsoft technologies OneDrive or another platform. Upgrade IRWD's Intranet. Update IRWD Operational Performance Measures Dashboard. Develop and implement reliability improvements to the District's	June 2024 Complete June 2023 June 2023 Complete	TS A&F A&F COM A&F
d. e. g.	dentify, assess, and implement new technologies, systems, and acilities to improve operating efficiency Design and construct additional warehouse and Water Quality Storage space adjacent to existing Operations Center Warehouse. Implement plan for overall management of IRWD data (technical, financial, other). Evaluate replacing Replace IRWD's network drives with Microsoft technologies OneDrive or another platform. Upgrade IRWD's Intranet. Update IRWD Operational Performance Measures Dashboard. Develop and implement reliability improvements to the District's remote site communications network. Evaluate, develop, and implement a secure electronic payment system	June 2024 Complete June 2023 June 2023 Complete Complete	TS A&F A&F COM A&F OPS
d. e. g.	dentify, assess, and implement new technologies, systems, and acilities to improve operating efficiency Design and construct additional warehouse and Water Quality Storage space adjacent to existing Operations Center Warehouse. Implement plan for overall management of IRWD data (technical, financial, other). Evaluate replacing Replace IRWD's network drives with Microsoft technologies OneDrive or another platform. Upgrade IRWD's Intranet. Update IRWD Operational Performance Measures Dashboard. Develop and implement reliability improvements to the District's remote site communications network. Evaluate, develop, and implement a secure electronic payment system for IRWD vendors and contractors. Prepare an inventory of IRWD owned capacities in facilities (wells,	June 2024 Complete June 2023 June 2023 Complete Complete Complete	TS A&F A&F COM A&F OPS A&F

5 31 January 2023

k. Complete year one implementation of IRWD's Information Services Five Year Strategic Plan: cybersecurity and wi-fi upgrades, enterprise application enhancements, data consolidation, and file sharing. 1. Complete implementation of initial GIS Master Plan recommendations (Enterprise licensing, data model conversion, and IT infrastructure Upgrades). 1. Conduct a tabletop exercise to test the District's cybersecurity response time to a cyber breach consistent with the IRWD's Cyber Incident Response. 1. Develop and document an enhanced Risk-Based Vulnerability Management Program and Incident Response Plan for IRWD's SCADA System. 2. Research the latest reliable technologies for continuous monitoring of ammonia levels in recycled water treatment for process and energy optimization and reduction of manual sampling. 1. Recruit, develop, and retain a highly skilled, motivated, and educated work force a. Engage with other Orange County public agencies to develop programs focused on developing the future workforce. b. Engage with Samiago Canyno College to develop water distribution and maintenance systems internship program. c. Partner with Coastline ROP in workforce development efforts, with IRWD serving as a "key industry partner" for its "Careers in Climate and Sustainability" course. d. Pursue other workforce development efforts through high school outreach efforts with an emphasis on STEAM curriculum and public service (Cristo Rey, Santa Ana USD, IUSD, Crean Lu). 2. Complete the trienmial IRWD Salary and Compensation Survey. f. Explore regional solutions to workforce housing issues. g. Develop a description of IRWD's approach to Employee Development relative to workforce and succession planning. 16. Collaborate with other agencies and entities through leadership and innovation a. Advocate for IRWD's Desalination Policy Principles. b. Develop agreement with UC Irvine for shared services related to inspection / testing of recycled water and cross connection prevention. c. Work with MWDOC to update MWD				
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time to a cyber breach consistent with the IRWD's Cyber Incident Response. n. Develop and document an enhanced Risk-Based Vulnerability Management Program and Incident Response Plan for IRWD's SCADA System. o. Research the latest reliable technologies for continuous monitoring of ammonia levels in recycled water treatment for process and energy optimization and reduction of manual sampling. 15. Recruit, develop, and retain a highly skilled, motivated, and educated work force a. Engage with other Orange County public agencies to develop programs focused on developing the future workforce. b. Engage with Santiago Canyon College to develop-water distribution and maintenance systems: internship program. c. Partner with Coastline ROP in workforce development efforts, with IRWD serving as a "key industry partner" for its "Careers in Climate and Sustainability" course. d. Pursue other workforce development efforts through high school outreach efforts with an emphasis on STEAM curriculum and public service (Cristo Rey, Santa Ana USD, IUSD, Crean Lu.). e. Complete the triennial IRWD Salary and Compensation Survey: f. Explore regional solutions to workforce housing issues. pec. 2023 GM g. Develop a description of IRWD's approach to Employee Development relative to workforce and succession planning. 16. Collaborate with other agencies and entities through leadership and innovation a: Advocate for IRWD's Desalination Policy Principles: b. Develop agreement with UC Irvine for shared services related to inspection / testing of recycled water and cross connection prevention. c. Work with MWDOC to update MWD's Local Resources and On Site Retrofit Program to facilitate conversions of non-potable imported water uses to recycled water. d. Engage with the ACWA Climate Change Working Group to develop ACWA climate change principles that show the water community's commitment to addressing climate change. e. Support enhanced engagement and leadership roles within ACWA, BAC, CCEEB, CMUA, Solve the Water Crisis Coalition,		(Enterprise licensing, data model conversion, and IT infrastructure Upgrades).	Dec. 2023	TS
Management Program and Incident Response Plan for IRWD's SCADA System. O. Research the latest reliable technologies for continuous monitoring of ammonia levels in recycled water treatment for process and energy optimization and reduction of manual sampling. 15. Recruit, develop, and retain a highly skilled, motivated, and educated work force a. Engage with other Orange County public agencies to develop programs focused on developing the future workforce. b. Engage with Santiage Canyon College to develop water distribution and maintenance systems internship program. c. Partner with Coastline ROP in workforce development efforts, with IRWD serving as a "key industry partner" for its "Carcers in Climate and Sustainability" course. d. Pursue other workforce development efforts through high school outreach efforts with an emphasis on STEAM curriculum and public service (Cristo Rey, Santa Ana USD, IUSD, Crean Lu.). e. Complete the triennial IRWD Salary and Compensation Survey. f. Explore regional solutions to workforce housing issues. Dec. 2023 GM g. Develop a description of IRWD's approach to Employee Development relative to workforce and succession planning. 16. Collaborate with other agencies and entities through leadership and innovation a. Advocate for IRWD's Desalination Policy Principles. b. Develop agreement with UC Irvine for shared services related to inspection / testing of recycled water and cross connection prevention. c. Work with MWDOC to update MWD's Local Resources and On Site Retrofit Program to facilitate conversions of non-potable imported water uses to recycled water. d. Engage with the ACWA Climate Change Working Group to develop ACWA elimate change principles that show the water community's commitment to addressing elimate change. c. Support enhanced engagement and leadership roles within ACWA, BAC, CCEEB, CMUA, Solve the Water Crisis Coalition, WateRcuse, Dec. 2024 GM	m.	time to a cyber breach consistent with the IRWD's Cyber Incident	Nov. 2023	A&F
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	e.	Support enhanced engagement and leadership roles within ACWA, BAC, CCEEB, CMUA, Solve the Water Crisis Coalition, WateReuse,	Dec. 2024	GM
	f.	Realign IRWD JPA ownership in SOCWA facilities.	July 2023	TS

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31 January 2023

g.	Consolidate Baker Pipeline ownership under Baker WTP Partners.	Complete	TS
h.	Investigate feasibility of IRWD's capacity in the Baker WTP flowing to	-	
	South Coast Water District during emergencies. Develop an agreement	March 2023	POL
	with South Coast Water District for it to procure a portion of IRWD's		
i.	treated water flows from the Baker WTP.		
1.	Complete Green Acres Project Agreement Extension with OC San and OCWD.	Dec. 2023	TS
i.	Build framework to consolidate and optimize historical agreements		
J.	between OC San, OCWD, and IRWD.	June 2024	TS
k.	Collaborate with other Orange County retail agencies in preparing a		
	Cross Connection Control Plan consistent with the State's Cross	Dec. 2023	POL
	Connection Control Handbook.		
4			
	nhance customer communications and community outreach		
a.	Implement the 2021-2022 Water Use Efficiency Outreach Campaign,	Complete	COM
1.	building on IRWD's 2020 campaign.	1	
b.	Continue expanded water efficiency and drought outreach building on the 2021-2022 Water Use Efficiency Outreach Campaign.	Dec. 2023	COM
	Continue IRWD's Syphon Reservoir Improvement Project Outreach		
C.	focusing on the design and pre-construction phase.	June 2024	COM
d.	Implement Phase 1 of the update to water use efficiency and educational	1 2022	COM
	graphics / displays in the hallways and lobby at Sand Canyon.	March 2023	COM
e.	Develop an approach to create a more visible and active local IRWD		
	presence within the Orange County and IRWD community, particularly	April 2023	COM
	with segments of the community less familiar with the District.		
10 (wide and lead local state and federal policies and locislation		
	Protect IRWD's ability to set rates through its water budget-based rates		
a.	by engaging in discussions regarding Proposition 218 reforms to ensure	Sept. 2024	COM
	that IRWD can continue providing high quality services at low rates.	Бери. 2024	COIVI
b.	Protect IRWD's various revenue sources, specifically its ability to		
	optimize returns on Replacement Fund investments, mitigating a future	Sept. 2023	COM
	requirement to increase rates to replace aging facilities.	1	
c.	Engage in Advance discussions regarding the creation of a statewide		
	Low-Income Rate Assistance Program – consistent with IRWD policy	Sept. 2023	COM
	on a statewide public goods charge opposing a statewide tax on water	50pt. 2023	
1	for Low-Income Rate Assistance or for other resiliency efforts.		
d.		C 1 .	COM
	protect IRWD's ability to charge cost of service based connections fees,	Complete	COM
e.	including the ability to use the District's capital cost allocation model. Advocate for the reauthorization of the federal Water Storage Program,		
€.	grandfathering of storage projects that were under review by the Bureau		
	of Reclamation prior to December 2020, and an increased funding	Complete	COM
	authorization for the Water Storage Program.		
f.	Seek grant funding for the Kern Fan Groundwater Storage Project under		
	the Bureau of reclamation's Small Storage Grant Program and other	Dec. 2022	COM
	federal funding programs and seek additional funding federal water	Dec. 2023	COM
	storage investments.		

g.	Advocate for the creation of a state and federal dam safety programs to provide state and federal funding to improve dam safety and modernization at reservoirs used for water supply.	Dec. 2024	СОМ
h.	Seek federal funding for the Santiago Creek Dam Outlet Tower and Spillway Project.	Dec. 2024	COM
i.	Advocate for an increased funding authorization for Title XVI's Water Reclamation and Reuse Program.	Complete	COM
j.	Advocate for a science-based and cost-based approach in the development of PFAS regulations and, if PFAS are designated as a "hazardous substance" under the Comprehensive Environmental Response, Compensation and Liability Act (CERCLA), advocate for an exemption from liability for water and wastewater utilities.	Complete	COM
10 7			
	nfluence new policies and regulations put forth by local,		
	tate, and federal agencies		
a.	Continue to advocate that the State's drought response be based on a data-driven approach and consider the reliability of urban water supplier supply portfolios by using a water efficiency standards-based approach and eliminating mandatory percent reductions for those agencies whose total water demands are below the cumulative standards-	Oct. 2023	COM POL
b.	Engage with stakeholders, industry associations, and state agencies to implement the enacted long-term water use efficiency legislation.	Dec. 2023	COM POL
e.	Seek recognition of the importance of emergency water supplies in Urban Water Management Plans and implementation of the "Making Water Conservation a California Way of Life" legislation in a way that permits pre-emergency designation of such supplies and protects their use during water shortages.	Complete	COM POL
d.	Continue discussions and provide input to the State Agencies on development of new state Water Loss Regulations and Water Efficiency Target Objective Standards.	July 2023	COM POL
e.	Engage with the California Air Resources Board on policy, regulatory and permits issues of concern to IRWD.	July 2023	COM
f.	Engage on the implementation of the Safe Drinking Water Program to ensure that the program is implemented in a way to effectively move communities to sustainable access to safe drinking water.	July 2024	COM
g.	Engage with stakeholders, industry associations, and regulatory agencies to establish a better process for identifying and regulating contaminants of emerging concern (CECs). Engaged on regulatory actions proposed by federal and state agencies with regards to PFAS and other CECs.	Dec. 2023	СОМ
h.	Advocate for updates to Titles 17 and 22, as they relate to IRWD's recycled water uses and potable reuse, and clarify that Chapter 15 of the CA Plumbing Code does not apply to recycled water irrigation sites.	Dec. 2023	COM
i.	Support efforts to modify the definition of Waters of the U.S. (WOTUS) while limiting impacts to IRWD, including impacts to reservoirs, and obtain a WOTUS exemption for constructed treatment wetlands	Complete	COM

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