

AGENDA
IRVINE RANCH WATER DISTRICT
FINANCE AND PERSONNEL COMMITTEE MEETING
TUESDAY, DECEMBER 8, 2020

Due to COVID-19, this meeting will be conducted as a teleconference pursuant to the provisions of the Governor's Executive Orders N-25-20 and N-29-20, which suspend certain requirements of the Ralph M. Brown Act. Members of the public may not attend this meeting in person.

Participation by Committee Members will be from remote locations. Public access and participation will only be available telephonically/electronically.

To virtually attend the meeting and to be able to view any presentations or additional materials provided at the meeting, please join online via Webex using the link and information below:

Via Web:

<https://irwd.my.webex.com/irwd.my/j.php?MTID=m7ca415b693e68dc6eac316cb12f46c8a>

Meeting Number: 126 455 8569

Password: G8u32mCqBgG (48832627 from phones and video systems)

After joining the meeting, in order to ensure all persons can participate and observe the meeting, please select the "Call in" option and use a telephone to access the audio for the meeting shown.

Please enter the attendee identification number, which will be provided when you connect to Webex, followed by #.

As courtesy to the other participants, please mute your phone when you are not speaking.

CALL TO ORDER 11:30 a.m., Committee Room, Second Floor, District Office
15600 Sand Canyon Avenue, Irvine, California

ATTENDANCE Chair: Peer Swan _____ Member: Steve LaMar _____

<u>ALSO PRESENT</u>	Paul Cook	_____	Cheryl Clary	_____
	Wendy Chambers	_____	Kevin Burton	_____
	Paul Weghorst	_____	Rob Jacobson	_____
	Eileen Lin	_____	Jenny Roney	_____
	Christopher Smithson	_____	Allen Shinbashi	_____
	Jennifer Davis	_____	Tanja Fournier	_____
	Tom Malone	_____		_____

PUBLIC COMMENT NOTICE

If you wish to address the Committee on any item, please submit a request to speak via the "chat" feature available when joining the meeting virtually. Remarks are limited to three minutes per speaker on each subject. You may also submit a public comment in advance of the meeting by emailing comments@irwd.com before 8:00 a.m. on Tuesday, December 8, 2020.

ALL VOTES SHALL BE TAKEN BY A ROLL CALL VOTE.

COMMUNICATIONS

1. Notes: Clary
2. Public Comments
3. Determine the need to discuss and/or take action on item(s) introduced, which came to the attention of the District subsequent to the agenda being posted.
4. Determine which items may be approved without discussion.

INFORMATION

5. EMPLOYEE POPULATION AND TURNOVER STATUS REPORT – SRADER / RONEY

Recommendation: Receive and file.

6. MONTHLY INVESTMENT AND DEBT REVIEW – DAVIS / FOURNIER / JACOBSON / CLARY

Recommendation: Receive and file.

7. LEGAL FEES QUARTERLY UPDATE – TOBAR / CLARY

Recommendation: Receive and file.

8. FISCAL YEAR 2020-21 OPERATING AND NON-OPERATING FINANCIAL HIGHLIGHTS QUARTERLY UPDATE – PARDEE / SMITHSON / CLARY

Recommendation: Receive and file.

9. INFORMATION SERVICES PROJECT STATUS REPORT – MALONE / CLARY

Recommendation: Receive and file.

ACTION

10. ANNUAL BOARD OF DIRECTORS' FEES – SWAN / COOK

Recommendation: That the Board either accept or decline the five (5%) percent compensation increase for calendar year 2021.

ACTION - Continued

11. REVISED PERSONNEL POLICIES AND PROCEDURES: PERSONNEL
POLICY NO. 44 AND NO. 46 – COMPTON / COOK

Recommendation: That the Board adopt a resolution superseding Resolution No. 201907 and establishing Revised Personnel Policies and Procedures.

12. COST OF SERVICE AND RATE DESIGN POLICY UPDATE – PARDEE /
SMITHSON / CLARY

Recommendation: That the Committee provide input on the updated analysis of IRWD's cost of service rate design and options related to current District policies.

13. SALE OF FORMER CARPENTER IRRIGATION DISTRICT PROPERTY –
JACOBSON / CLARY

Recommendation: That the Board designate the former Carpenter Irrigation District office property located at 18741 East Center Avenue in unincorporated Orange County as "Exempt Surplus Land" and authorize staff to initiate the process to sell the property.

14. INFORMATION SERVICES CAPITAL PROJECTS – MALONE / CLARY

Recommendation: That the Board approve 1) the addition of Projects 11808 and 11810, each in the amount of \$150,000, for a total of \$300,000 to provide funding for the OBIEE Upgrade Project, and 2) a budget increase to Project 11204, General Plant Project, in the amount of \$200,000 for the acquisition of additional IT equipment to support IRWD business operations.

OTHER BUSINESS

15. Directors' Comments

16. Adjournment

Availability of agenda materials: Agenda exhibits and other writings that are disclosable public records distributed to all or a majority of the members of the above-named Committee in connection with a matter subject to discussion or consideration at an open meeting of the Committee are available for public inspection in the District's office, 15600 Sand Canyon Avenue, Irvine, California ("District Office"). If such writings are distributed to members of the Committee less than 72 hours prior to the meeting, they will be available from the District Secretary of the District Office at the same time as they are distributed to Committee Members, except that if such writings are distributed one hour prior to, or during, the meeting, they will be available electronically via the Webex meeting noted. Upon request, the District will provide for written agenda materials in appropriate alternative formats, and reasonable disability-related modification or accommodation to enable individuals with disabilities to participate in and provide comments at public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, or alternative format requested at least two days before the meeting. Requests should be emailed to comments@irwd.com. Requests made by mail must be received at least two days before the meeting. Requests will be granted whenever possible and resolved in favor of accessibility.

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December 8, 2020
Prepared by: L. Srader
Submitted by: J. Roney
Approved by: Paul A. Cook



FINANCE AND PERSONNEL COMMITTEE

EMPLOYEE POPULATION AND TURNOVER STATUS REPORT

SUMMARY:

Staff has prepared various population and turnover reports for Committee review.

FISCAL IMPACTS:

None.

ENVIRONMENTAL COMPLIANCE:

Not applicable.

RECOMMENDATION:

Receive and file.

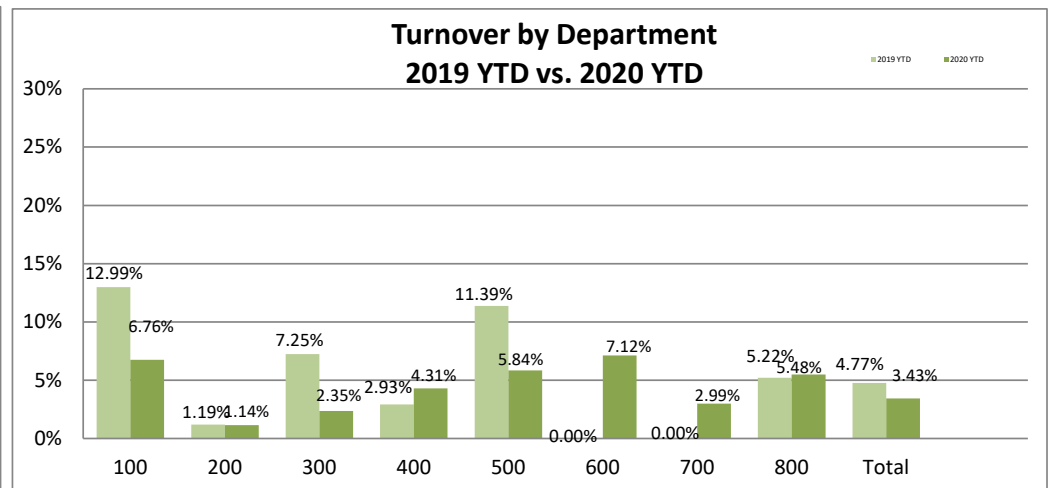
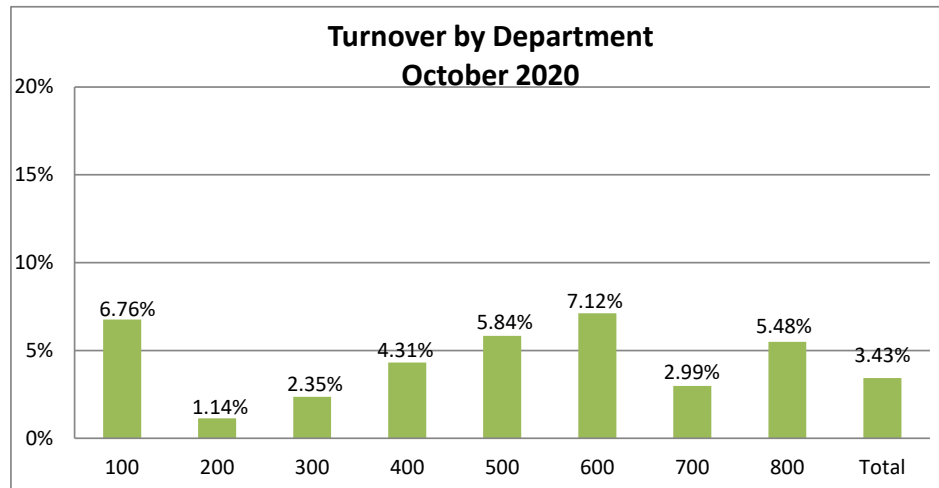
LIST OF EXHIBITS:

Exhibit "A" – Employee Population/Turnover Status Report

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EXHIBIT A
IRVINE RANCH WATER DISTRICT
EMPLOYEE POPULATION STATUS REPORT
October 2020

	@10/01/20	Current Month Activity							@10/31/20		FY 20/21	Avg FYTD	Avg FYTD	Avg FYTD	Internal Turnover		External Turnover	
Dept	Positions Filled	New Hires	Terms		Promo Trnsfr		Lateral Trnsfr		Positions Filled	Positions Unfilled	Budgeted Positions	Filled Budget Positions	Temp Emp FTE	Total Filled Positions	Current Period	2020 YTD	Current Period	2020 YTD
			Vol	Invol	In	Out	In	Out							Period	YTD	Period	YTD
100	16.0								16.0	0	16.0	15.3	1.0	16.2	0.00%	0.00%	0.00%	6.76%
200	91.0	1	1						91.0	1	92.0	89.8	2.3	92.1	0.00%	0.00%	1.10%	1.14%
300	44.0								44.0	0	44.0	43.0	0.0	43.0	0.00%	0.00%	0.00%	2.35%
400	69.0								69.0	4	73.0	69.8	3.3	73.0	0.00%	1.44%	0.00%	4.31%
500	52.0					1			51.0	9	60.0	52.0	1.1	53.1	1.92%	1.95%	0.00%	5.84%
600	30.0	1							31.0	0	31.0	28.5	5.8	34.3	0.00%	0.00%	0.00%	7.12%
700	34.0								34.0	1	35.0	33.5	3.9	37.4	0.00%	2.99%	0.00%	2.99%
800	55.0				1				56.0	5	61.0	54.5	0.9	55.4	0.00%	0.00%	0.00%	5.48%
Totals	391	2	1	0	1	1	0	0	392.0	20	412.0	386.3	18.2	404.5	0.26%	0.53%	0.26%	3.43%
10/19	386	0	4	0	0	0	0	0	382	21	404.0	372.3	13.8	386.1	0.00%	0.00%	1.04%	4.77%

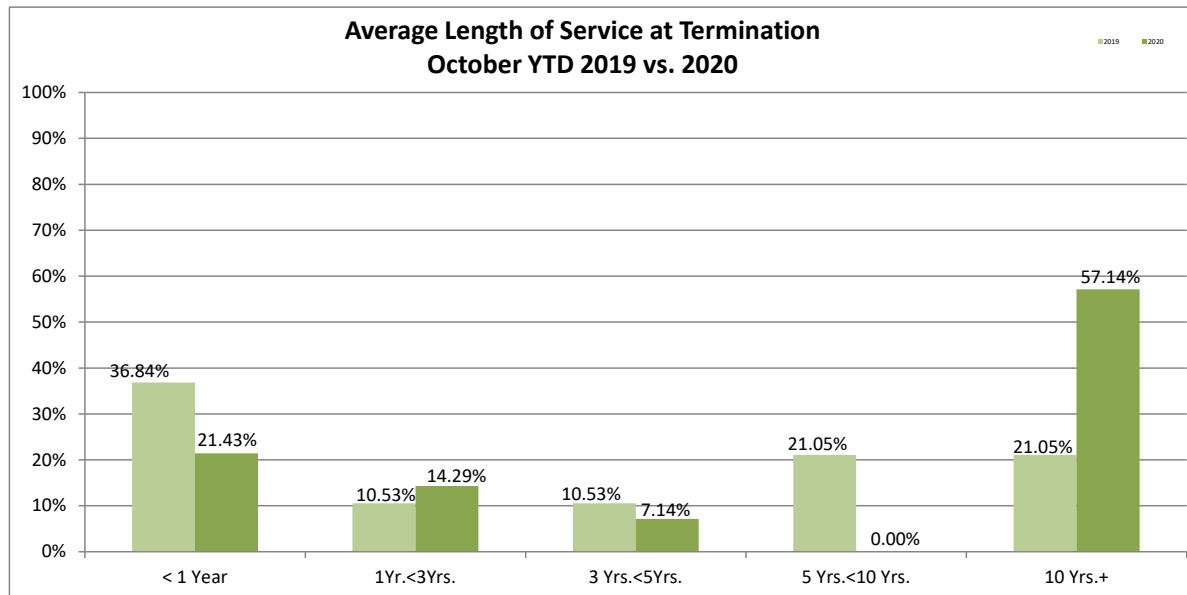


100-GM, HR, Safety; 200-Fin., Cust. Serv., IS, Purch.; 300-Eng.; 400-Water Ops; 500-Recycling; 600-WQ&RC; 700-Water Res., Recyc. Water and Public Affairs; 800-Adm. & Maintenance Ops

**IRVINE RANCH WATER DISTRICT
TURNOVER LONGEVITY RATIO
October 2020**

Dept.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	YTD Turnover Longevity Ratio				
														< 1 Year	1Yr.<3Yrs.	3 Yrs.<5Yrs.	5 Yrs.<10 Yrs.	10 Yrs.+
100			1										1	1				
200										1			1		1			
300					1								1					1
400						1			1				2	2				
500	1			1	1								3		1			2
600	1				1								2					2
700			1										1			1		
800				1			2						3					3
2020 Total	2	0	2	2	3	1	2	0	1	1	0	0	14	3	2	1	0	8
2019 Data	2	4	1	1	2	1	3	1	0	4	2	4	25					
Percentage of Total Turnover														21.43%	14.29%	7.14%	0.00%	57.14%

2020 Average YTD Length of Service at Termination	15.76 Years
2019 Average YTD Length of Service at Termination	9.21 Years
2018 Average YTD Length of Service at Termination	13.85 Years
2017 Average YTD Length of Service at Termination	14.35 Years
2016 Average YTD Length of Service at Termination	12.43 Years



**IRVINE RANCH WATER DISTRICT
EMPLOYEE POPULATION STATUS REPORT
October 2020**

NEW HIRES				
Hire	Dept	Employee Name	Position	Comments
10/05/20	600	Cristina Saldana Rodriguez	Scientist	
10/17/20	200	Tanner Webster	Customer Service Field Technician	

TERMINATIONS					
Termination Date	Dept	Employee Name	Position	Reason	Comments
10/26/20	200			Other Emp	

RETIREMENTS					
Effective Date	Departing Dept	Employee Name	Position	Reason	Comments

PROMOTIONS					
Effective Date	Departing Dept	Employee Name	Departing Position	New Dept	New Position
10/17/20	500	Harry Yanes	Collection Systems Technician I	800	Maintenance Mechanic
10/31/20	100	Andrea Henton-Hall	Human Resources Assistant	100	Human Resources Technician

TRANSFERS					
Effective Date	Departing Dept	Employee Name	Departing Position	New Dept	New Position

CROSS TRAINING					
Effective Date	Departing Dept	Employee Name	Departing Position	New Dept	New Position

**IRVINE RANCH WATER DISTRICT
EMPLOYEE POPULATION STATUS REPORT
October 2020**

UNFILLED POSITIONS			
Dept	Position	Salary Grade	Comments
200	Senior Network Administrator	U15.E	
400	Field Services Manager	U18.E	
400	Metering Systems Technician I	16.N	1/1/2021
400	Water Maintenance Technician II	22.N	Recruiting
400	Metering Systems Technician II	22.N	Recruiting
500	Process Specialist	32.N	
500	Collection Systems Technician I	15.N	
500	Wetlands Specialist	24.N	Recruiting
500	Collection Systems CCTV Technician	21.N	
500	Operations Supervisor	S35.N	
500	Collection Systems Supervisor	S32.N	
500	Operator II	27.N	Recruiting
500	Operator III	29.N	Recruiting
500	Operator II	27.N	Recruiting
700	Recycled Water Specialist	24.N	Recruiting
800	Reliability Engineer	U20.E	Recruiting
800	Senior Electrical Technician	30.N	
800	Asset Maintenance Coordinator	32.N	Recruiting
800	Electrical Technician	28.N	
805	Director of Field Operations	U27.E	

**IRVINE RANCH WATER DISTRICT
EMPLOYEE POPULATION STATUS REPORT
October 2020**

LEAVE OF ABSENCE					
Type of Leave	Pay Status	Date Leave Began	Anticipated Return Date	Current Length	Comments
FMLA/CFRA	WC	7/27/2020	10/15/2020	3 months	
FMLA/CFRA	SDI	9/22/2020	10/15/2020	1 month	
FMLA/CFRA	SDI	9/21/2020		1 month	
FMLA/CFRA/PFL	SDI	9/4/2020	10/15/2020	2 months	
FFCRA/FMLA	SDI	9/8/2020	10/12/2020	2 months	
FFCRA/FMLA	LVBK	9/8/2020	10/8/2020	1 month	
FFCRA/FMLA	LVBK	9/8/2020		2 months	
FMLA/CFRA	SDI	9/8/2020		2 months	
FMLA/CFRA	SDI	9/1/2020	10/5/2020	2 months	
FMLA/CFRA	SDI	8/4/2020	9/8/2020	1 month	
WC/FMLA/CFRA	SDI	10/23/2020		1 week	

Leave	Original Status	Date Leave Began	Return Date	Length	Return Date	Comments
FMLA/CFRA	SDI	10/7/2019	2/10/2020	4 months	02/03/20	Returned
FMLA/CFRA	SDI	7/9/2019	12/1/2019	7 months	12/01/19	Returned
FMLA/CFRA	SDI	9/2/2019	2/17/2020	5 months	02/03/20	Returned
FMLA/CFRA	SDI	12/10/2019	2/6/2020	2 months	02/10/20	Returned
FMLA/CFRA	SDI	12/2/2019	2/3/2020	2 months	02/03/20	Returned
FMLA/CFRA	SDI	1/27/2020	3/9/2020	1 month	03/09/20	Returned
FMLA/CFRA	SDI	9/23/2019	3/2/2020	5 months	03/09/20	Returned
FMLA/CFRA	SDI	1/23/2020	3/9/2020	2 months	03/09/20	Returned
WC/FMLA/CFRA	SDI	2/3/2020	4/13/2020	1 month	04/13/20	Returned
FFCRA/FMLA	SDI	6/26/2020	8/5/2020	1 month	8/5/2020	Returned
FFCRA/FMLA	SDI	6/21/2020	7/6/2020	3 weeks	7/6/2020	Returned
FFCRA/FMLA	SDI	6/22/2020	7/6/2020	3 weeks	7/6/2020	Returned
FMLA/CFRA	SDI	6/20/2020	7/6/2020	3 weeks	7/6/2020	Returned
FMLA/CFRA	SDI	6/2/2020	7/6/2020	1 month	7/6/2020	Returned
FMLA/CFRA	SDI	6/1/2020	7/13/2020	1.5 months	7/13/2020	Returned
FMLA/CFRA	SDI	5/7/2020	7/27/2020	3 months	7/27/2020	Returned
FMLA/CFRA	SDI	7/2/2020	7/28/2020	1 month	7/28/2020	Returned
FMLA/CFRA	SDI	7/29/2020	8/31/2020	1 month	8/31/2020	Returned
FMLA/CFRA	SDI	7/21/2020	9/2/2020	2 weeks	09/02/20	Returned
FMLA/CFRA	SDI	8/4/2020	9/8/2020	1 month	09/08/20	Returned

**IRVINE RANCH WATER DISTRICT
EMPLOYEE POPULATION STATUS REPORT**

Month	Length of Employment	Termination		Comments
		Vol	Invol	
January	14 years, 6 months	X		Other employment - Metropolitan WD
	1 year, 4 months	X		Other employment
February				
March	10 months	X		No reason given
	3 years, 2 months	X		Other employment - Mesa Water
April	32 years, 2 months	X		Retired
	24 years, 1 month	X		Retired
May	28 years	X		Retired
	26 years, 9 months	X		Other employment - Metropolitan WD
	26 years, 1 month	X		Other employment - Las Vegas WD
June	1 month	X		Other employment - returned to old job
July	25 years, 11 months	X		Retired
	29 years, 10 months	X		Retired
August				
September	4 months	X		Other employment - started own business
October	2 years, 7 months	X		Other employment
November				
December				

**IRVINE RANCH WATER DISTRICT
SUMMARY
AGENCY & DISTRICT TEMPORARY EMPLOYEES**

ACTIVE											
Current Month	FYTD Ave Hours Worked	PERS Enrollment	Agency	Dept	Hourly Rate	Est Hours per Month	Est Cost Per Month	Expected Duration (Months)	Actual Worked (Months)	Projected Cost FY' YTD	Actual Cost FY 'YTD
0.47	0.45	Yes	X	130	47.75	84	4,011.00	9	4	16,044.00	15,041.25
0.20	0.05	No		140	40.43	168	6,792.24	2	1	6,792.24	1,445.37
0.67	0.50			100							
0.00	0.00	Yes		200	56.55	84	4,750.20	12	4	19,000.80	113.10
0.56	0.85	Yes		200	23.92	168	4,018.56	2	4	16,074.24	14,017.12
0.92	0.91	Yes		200	22.37	168	3,758.16	12	4	15,032.64	14,081.92
1.48	1.76			200							
0.95	0.97	Yes		300	37.70	168	6,333.60	6	4	25,334.40	25,409.80
0.00	0.43	Yes		300	72.97	84	6,129.48	6	4	24,517.92	21,927.49
0.08	0.07	Yes		300	85.30	84	7,165.20	6	4	28,660.80	3,902.48
0.27	0.59	EXC		300	18.00	84	1,512.00	12	4	6,048.00	7,416.00
0.27	0.24	EXC		300	17.00	84	1,428.00	9	2	2,856.00	2,805.00
0.98	0.99	EXC		300	37.70	84	3,166.80	6	4	12,667.20	25,824.50
2.53	3.29			300							
0.92	0.97	No	X	400	33.67	168	5,656.56	6	4	22,626.24	22,558.90
0.75	0.84	No	X	400	33.91	168	5,696.88	6	4	22,787.52	20,261.23
0.17	0.46	No	X	400	30.53	168	5,129.04	5	3	15,387.12	9,769.60
1.00	0.98	No	X	400	30.53	168	5,129.04	6	4	20,516.16	21,619.06
2.85	3.25			400							
0.98	0.66	Yes		500	29.23	168	4,910.64	12	3	14,731.92	13,445.80
0.84	0.41	Yes		500	29.23	168	4,910.64	4	2	9,821.28	8,330.55
1.82	1.07			500							
0.94	1.00	No	X	600	52.00	168	8,736.00	11	4	34,944.00	36,816.00
1.00	1.00	No	X	600	52.00	168	8,736.00	6	4	34,944.00	37,076.00
0.98	1.00	No	X	600	43.84	168	7,365.12	12	4	29,460.48	30,797.38
0.89	0.95	No	X	600	43.84	168	7,365.12	6	4	29,460.48	29,022.08
1.00	0.70	No	X	600	52.00	168	8,736.00	5	3	26,208.00	
0.49	0.49	EXC		600	16.00	84	1,344.00	6	4	5,376.00	5,404.80
5.31	5.14			600							
0.98	1.00	No	X	700	30.92	168	5,194.56	6	4	20,778.24	21,458.48
0.92	0.95	No	X	700	43.53	168	7,313.04	6	4	29,252.16	28,642.74
0.98	0.99	Yes	X	700	30.92	168	5,194.56	6	4	20,778.24	21,180.20
0.98	0.99	Yes		700	30.92	168	5,194.56	6	4	20,778.24	21,149.28
3.85	3.92			700							
0.84	0.89	No	X	800	56.70	168	9,525.60	6	4	38,102.40	34,927.20
0.84	0.89			800							
19.34	19.83										

IRVINE RANCH WATER DISTRICT
SUMMARY
AGENCY & DISTRICT TEMPORARY EMPLOYEES

TERMINATED

Current Month FTE	Avg FYTD Temp Emp FTE	Active PERS Y/N *	Agency	Dept	Hourly Rate	Est Hours per Month	Est Cost Per Month	Expected Duration (Months)	Actual Worked (Months)	Projected Cost FYTD	Actual Cost FYTD
0.25	0.48	No	X	140	37.15	168	6,241.20	6	3	18,723.60	12,468.65
0.25	0.48			100							
0.25	0.56	Yes		200	22.37	168	3,758.16	12	3	11,274.48	8,746.67
0.25	0.56			200							
0.00	0.00			300							
0.00	0.00			400							
0.00	0.00			500							
0.64	0.65	Yes		600	32.76	168	5,503.68	2	3	16,511.04	14,840.28
0.64	0.65			600							
0.00	0.00			700							
0.00	0.00			800							
1.13	1.70									615,489.84	530,498.91

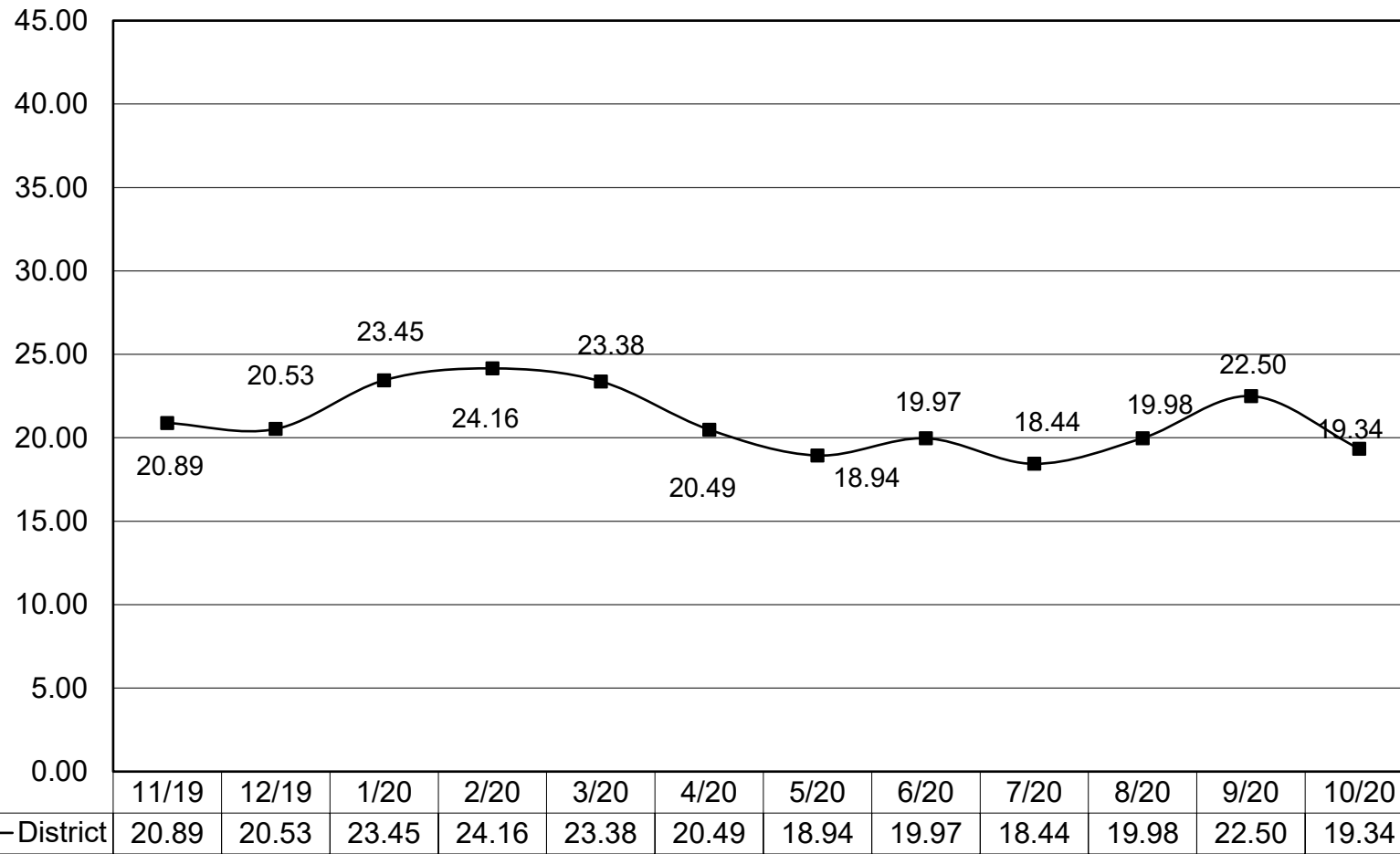
EXC = Exclude from PERS enrollment

Yes= Temporary employee enrolled in PERS Membership

No=Temporary Agency employee

*Data reported 30 days in arrears

Temporary Employees
Full Time Equivalency
District Totals as of October 31, 2020



December 8, 2020

Prepared by: J. Davis / T. Fournier

Submitted by: R. Jacobson / C. Clary

Approved by: Paul A. Cook



FINANCE AND PERSONNEL COMMITTEE

MONTHLY INVESTMENT AND DEBT REVIEW

SUMMARY:

The following items are submitted for the Committee's review and consideration:

- The Investment Portfolio Summary Report as of November 30, 2020, as outlined in Exhibit "A";
- The U.S. Treasury Yield Curve as of November 30, 2020, as shown in Exhibit "B";
- The Summary of Fixed and Variable Debt as of November 30, 2020, as outlined in Exhibit "C"; and
- The Summary of Variable Rate Debt Rates as of November 30, 2020, as outlined in Exhibit "D".

BACKGROUND:

Investment Portfolio:

For November 2020, the rate of return for the fixed income investment portfolio was 1.02%, which was a 0.06% decrease from October's rate of 1.08%. The decrease is due to a greater average balance in the fixed income portfolio at lower interest rates and a decrease in the Local Agency Investment Fund's (LAIF) rate from 0.62% to 0.58%. Including real estate investments, the weighted average rate of return for IRWD's investment portfolio for November 2020 was 3.14%, which was a 0.05% decrease from October's rate of 3.19%.

Debt Portfolio:

As of November 30, 2020, IRWD's weighted average all-in variable rate was 0.38%, which was a 0.02% decrease from October's rate of 0.40%. Including the District's weighted average fixed rate bond issues of 3.69% and the negative cash accruals from fixed payer interest rate swaps, which hedge a portion of the District's variable rate debt, the total average debt rate was 2.92%, a 0.01% increase from October's rate of 2.91%.

FISCAL IMPACTS:

Fiscal impacts are outlined above and included in the exhibits provided.

ENVIRONMENTAL COMPLIANCE:

This item is not a project as defined in the California Environmental Quality Act Code of Regulations, Title 14, Chapter 3, Section 15378.

RECOMMENDATION:

Receive and file.

LIST OF EXHIBITS:

Exhibit “A” – Investment Portfolio Summary as of November 30, 2020

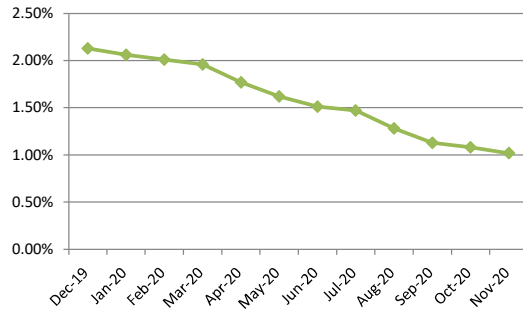
Exhibit “B” – Yield Curve as of November 30, 2020

Exhibit “C” – Summary of Fixed and Variable Debt as of November 30, 2020

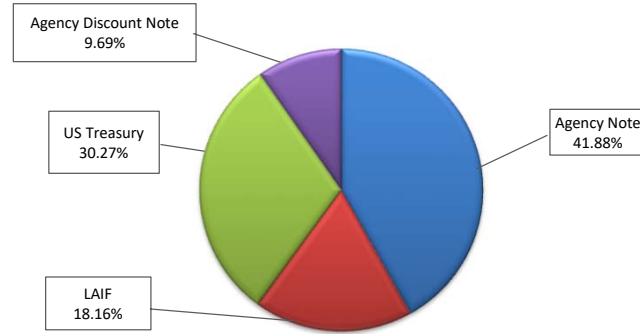
Exhibit “D” – Summary of Variable Rate Debt Rates as of November 30, 2020

Exhibit "A"
Irvine Ranch Water District
Investment Portfolio Summary
November 2020

Monthly Fixed Income Yield



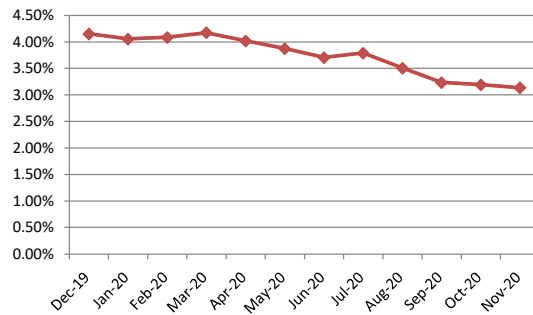
Portfolio Distribution



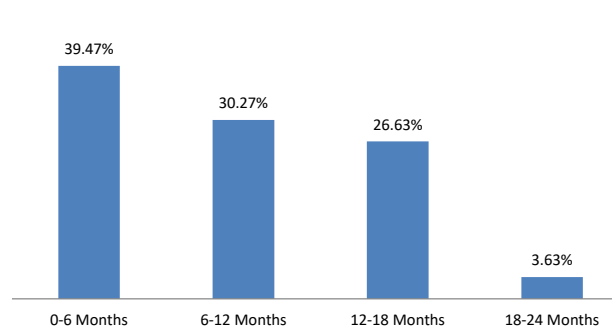
Investment Summary

Type	PAR	Book Value	Market Value
Agency Note	173,000,000	173,590,066	174,689,040
US Treasury	125,000,000	125,662,876	126,814,616
LAIF	75,000,000	75,000,000	75,308,590
Agency Discount Note	40,000,000	39,971,056	39,753,291
Grand Total	413,000,000	414,223,998	416,565,537

Weighted Average Return Including Real Estate Portfolio



Maturity Distribution



Top Issuers

Issuer	PAR	% Portfolio
US Treasury	125,000,000	30.27%
Fed Home Loan Bank	95,000,000	23.00%
State of California Tsy	75,000,000	18.16%
Fed Farm Credit Bank	70,000,000	16.95%
Fed Home Loan Mortgage Corp	25,000,000	6.05%
Fed Natl Mortgage Assoc	23,000,000	5.57%
Grand Total	413,000,000	100.00%

IRVINE RANCH WATER DISTRICT
INVESTMENT SUMMARY REPORT

11/30/20

SETTLMT	Call Schedule	Initial Call	Maturity Date	Rating	INVESTMENT TYPE	INSTITUTION / ISSUER	PAR Amount	COUPON DISCOUNT	YIELD	ORIGINAL COST	CARRY VALUE	MARKET VALUE ⁽¹⁾ 11/30/2020	UNREALIZED ⁽²⁾ GAIN/(LOSS)
07/24/20			12/01/20		LAIF	State of California Tsy.	\$75,000,000		0.580%	\$75,000,000.00	\$75,000,000.00	75,308,590.05	308,590.05
12/20/17	NA	NA	12/28/20	Aaa/AA+/AAA	FNMA - Note	Fed Natl Mortgage Assoc	5,000,000	1.875%	2.023%	4,978,400.00	4,997,476.09	5,014,150.00	16,673.91
11/09/18	NA	NA	12/31/20	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	2.375%	2.958%	4,939,843.75	4,997,695.16	5,017,800.00	20,104.84
03/31/20	NA	NA	01/19/21	NR	FHLB - Discount Note	Fed Home Loan Bank	5,000,000	0.200%	0.204%	4,991,833.33	4,996,916.67	4,998,900.00	1,983.33
10/12/18	NA	NA	01/31/21	Aaa/NR/AAA	Treasury - Note	US Treasury	10,000,000	1.375%	2.890%	9,664,843.76	9,975,719.08	10,029,700.00	53,980.92
12/14/18	NA	NA	02/16/21	Aaa/AA+/AAA	FHLMC - Note	Fed Home Loan Mortgage Corp	5,000,000	2.375%	2.806%	4,954,750.00	4,994,592.77	5,032,550.00	37,957.23
08/13/20	NA	NA	02/25/21	Aaa/NR/AAA	Treasury - Bill	US Treasury	10,000,000	0.110%	0.112%	9,994,011.11	9,997,372.22	9,996,800.00	(572.22)
12/14/18	NA	NA	02/28/21	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	2.000%	2.755%	4,919,515.95	4,989,328.63	5,030,850.00	41,521.37
02/12/19	NA	NA	03/12/21	Aaa/AA+/NR	FHLB - Note	Fed Home Loan Bank	10,000,000	2.500%	2.516%	9,996,500.00	9,999,534.26	10,086,300.00	86,765.74
02/25/19	NA	NA	03/12/21	Aaa/AA+/NR	FHLB - Note	Fed Home Loan Bank	5,000,000	2.375%	2.549%	4,982,700.00	4,997,657.77	5,040,650.00	42,992.23
06/17/19	NA	NA	03/17/21	Aaa/AA+/NR	FFCB - Note	Fed Farm Credit Bank	5,000,000	1.950%	1.938%	5,001,050.00	5,000,174.18	5,034,650.00	34,475.82
02/28/20	NA	NA	04/13/21	Aaa/AA+/AAA	FNMA - Note	Fed Natl Mortgage Assoc	3,000,000	2.500%	1.185%	3,043,950.00	3,024,333.29	3,031,650.00	7,316.71
11/24/20	NA	NA	04/27/21	NR	FHLB - Discount Note	Fed Home Loan Bank	5,000,000	0.075%	0.076%	4,998,395.83	4,998,468.75	4,998,395.83	(72.92)
11/25/20	NA	NA	04/27/21	NR	FHLB - Discount Note	Fed Home Loan Bank	5,000,000	0.075%	0.076%	4,998,406.25	4,998,468.75	4,998,406.25	(62.50)
06/14/19	NA	NA	04/30/21	Aaa/AA+/AAA	FNMA - Note	Fed Natl Mortgage Assoc	5,000,000	1.750%	1.913%	4,985,000.00	4,996,720.12	5,039,950.00	43,229.88
12/05/19	NA	NA	04/30/21	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	2.250%	1.650%	5,041,406.25	5,012,130.74	5,052,750.00	40,619.26
09/13/19	NA	NA	05/15/21	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	2.625%	1.757%	5,071,093.75	5,019,230.28	5,067,200.00	47,969.72
11/18/20	NA	NA	05/27/21	NR	FHLB - Discount Note	Fed Home Loan Bank	5,000,000	0.080%	0.081%	4,997,888.89	4,998,033.33	4,997,888.89	(144.44)
03/02/20	NA	NA	05/31/21	Aaa/NR/AAA	Treasury - Note	US Treasury	10,000,000	2.125%	1.186%	10,115,711.10	10,069,172.35	10,114,800.00	45,627.65
06/11/20	NA	NA	06/09/21	NR	FHLB - Discount Note	Fed Home Loan Bank	5,000,000	0.190%	0.193%	4,990,420.85	4,994,986.12	4,996,350.00	1,363.88
09/18/19	NA	NA	06/11/21	Aaa/AA+/NR	FHLB - Note	Fed Home Loan Bank	5,000,000	2.250%	1.786%	5,039,300.00	5,011,939.24	5,064,200.00	52,260.76
01/16/20	NA	NA	06/30/21	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	1.125%	1.594%	4,966,406.25	4,986,651.07	5,033,200.00	46,548.93
07/26/19	NA	NA	07/19/21	Aaa/AA+/AAA	FFCB - Note	Fed Farm Credit Bank	5,000,000	1.875%	1.927%	4,995,000.00	4,998,411.60	5,062,450.00	64,038.40
08/13/20	NA	NA	08/12/21	NR	FFCB - Discount Note	Fed Farm Credit Bank	10,000,000	0.140%	0.142%	9,985,844.44	9,990,122.22	9,770,300.00	(219,822.22)
08/13/20	NA	NA	08/13/21	Aaa/NR/NR	FHLB - Note	Fed Home Loan Bank	10,000,000	0.125%	0.133%	9,999,220.00	9,999,455.07	9,989,800.00	(9,655.07)
08/01/19	NA	NA	08/31/21	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	1.125%	1.816%	4,929,687.50	4,974,776.20	5,041,000.00	66,223.80
09/17/20	NA	NA	09/17/21	NA	FHLB - Note	Fed Home Loan Bank	5,000,000	0.125%	0.132%	4,999,660.00	4,999,729.86	4,998,700.00	(1,029.86)
08/13/20	NA	NA	09/30/21	Aaa/AA+/NR	Treasury - Note	US Treasury	10,000,000	1.125%	0.133%	10,112,109.38	10,082,249.74	10,089,800.00	7,550.26
09/30/20	NA	NA	09/30/21	NA	FHLB - Note	Fed Home Loan Bank	10,000,000	0.125%	0.122%	10,000,336.80	10,000,279.59	10,000,500.00	220.41
08/13/20	NA	NA	10/07/21	Aaa/AA+/AAA	FNMA - Note	Fed Natl Mortgage Assoc	10,000,000	1.375%	0.143%	10,141,500.00	10,104,440.48	10,114,700.00	10,259.52
10/11/19	NA	NA	10/15/21	Aaa/AA+/NR	Treasury - Note	US Treasury	5,000,000	2.875%	1.540%	5,131,640.63	5,056,954.72	5,129,300.00	72,345.28
10/22/19	NA	NA	10/15/21	Aaa/AA+/AAA	FFCB - Note	Fed Farm Credit Bank	5,000,000	1.400%	1.642%	4,976,500.00	4,989,678.18	5,059,800.00	70,121.82
10/29/20	NA	NA	10/19/21	Aaa/NR/NR	FHLB - Note	Fed Home Loan Bank	10,000,000	0.125%	0.127%	9,999,800.00	9,999,818.59	10,000,300.00	481.41
10/27/20	NA	NA	10/26/21	NR	FFCB - Discount Note	Fed Farm Credit Bank	5,000,000	0.130%	0.132%	4,993,427.78	4,994,059.72	4,993,050.00	(1,009.72)
11/05/19	NA	NA	11/15/21	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	2.875%	1.610%	5,125,585.94	5,059,149.11	5,140,650.00	81,500.89
11/08/19	NA	NA	11/30/21	Aaa/AA+/NR	Treasury - Note	US Treasury	5,000,000	1.750%	1.680%	5,007,031.25	5,003,398.90	5,086,350.00	82,951.10
09/28/20	NA	NA	12/03/21	Aaa/AA+/AAA	FFCB - Note	Fed Farm Credit Bank	5,000,000	0.150%	0.120%	5,001,765.00	5,001,502.91	4,999,050.00	(2,452.91)
10/30/20	NA	NA	12/15/21	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	2.625%	0.127%	5,140,429.69	5,129,495.99	5,138,300.00	8,804.01
04/23/20	NA	NA	12/20/21	Aaa/AA+/NR	FHLB - Note	Fed Home Loan Bank	10,000,000	1.625%	0.309%	10,217,480.00	10,151,805.35	10,169,000.00	17,194.65
11/25/19	NA	NA	12/31/21	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	2.000%	1.619%	5,039,062.50	5,020,116.93	5,107,250.00	87,133.07
11/25/19	NA	NA	01/13/22	Aaa/NA/NR	FHLMC - Note	Fed Home Loan Mortgage Corp	5,000,000	2.375%	1.635%	5,077,250.00	5,040,407.69	5,132,400.00	91,992.31
08/14/20	NA	NA	01/13/22	Aaa/AA+/AAA	FHLMC - Note	Fed Home Loan Mortgage Corp	5,000,000	2.375%	0.147%	5,157,297.23	5,124,133.98	5,132,400.00	8,266.02
03/08/19	NA	NA	01/15/22	Aaa/AA+/NR	Treasury - Note	US Treasury	5,000,000	2.500%	2.460%	5,005,468.75	5,002,147.69	5,141,800.00	139,652.31
10/21/20	Continuous after	04/21/21	01/21/22	Aaa/AA+/NR	FFCB - Note	Fed Farm Credit Bank	5,000,000	0.150%	0.150%	5,000,000.00	5,000,000.00	4,998,400.00	(1,600.00)
12/19/19	NA	NA	01/31/22	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	1.875%	1.641%	5,024,218.75	5,013,329.70	5,107,800.00	94,470.30
03/21/19	NA	NA	02/03/22	Aaa/AA+/AAA	FFCB - Note	Fed Farm Credit Bank	5,000,000	2.030%	2.361%	4,954,350.00	4,981,348.71	5,115,950.00	134,601.29
11/13/20	Continuous after	05/04/21	02/04/22	Aaa/AA+/AAA	FFCB - Note	Fed Farm Credit Bank	5,000,000	0.140%	0.150%	4,999,390.00	4,999,414.51	4,999,390.00	(24.51)
12/19/19	NA	NA	02/15/22	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	2.500%	1.652%	5,089,453.13	5,049,998.52	5,151,550.00	101,551.48
11/13/20	NA	NA	02/28/22	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	1.875%	0.139%	5,112,304.69	5,108,021.88	5,112,304.69	4,282.80
11/19/20	NA	NA	02/28/22	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	1.750%	0.126%	5,103,710.94	5,101,040.27	5,103,710.94	2,670.67
03/08/19	NA	NA	03/11/22	Aaa/AA+/NR	FHLB - Note	Fed Home Loan Bank	5,000,000	2.500%	2.549%	5,002,750.00	5,001,163.56	5,158,750.00	157,586.44
12/19/19	NA	NA	03/31/22	Aaa/NR/AAA	Treasury - Note	US Treasury	5,000,000	1.875%	1.645%	5,025,585.94	5,014,896.98	5,121,700.00	106,803.02

IRVINE RANCH WATER DISTRICT
INVESTMENT SUMMARY REPORT

11/30/20

SETTLMT	Call Schedule	Initial Call	Maturity Date	Rating	INVESTMENT TYPE	INSTITUTION / ISSUER	PAR Amount	COUPON DISCOUNT	YIELD	ORIGINAL COST	CARRY VALUE	MARKET VALUE ⁽¹⁾ 11/30/2020	UNREALIZED ⁽²⁾ GAIN/(LOSS)
02/21/20	NA	NA	04/14/22	Aaa/AA+/AAA	FFCB - Note	Fed Farm Credit Bank	5,000,000	1.400%	1.414%	4,998,500.00	4,998,909.96	5,087,650.00	88,740.04
04/23/20	NA	NA	04/21/22	Aaa/AA+/NR	FFCB - Note	Fed Farm Credit Bank	10,000,000	1.580%	0.320%	10,250,200.00	10,176,652.20	10,204,100.00	27,447.80
05/28/20	One Time	05/26/21	05/26/22	Aaa/NR/AAA	FHLMC - Note	Fed Home Loan Mortgage Corp	5,000,000	0.270%	0.270%	5,000,000.00	5,000,000.00	5,000,800.00	800.00
01/15/20	NA	NA	07/15/22	Aaa/AA+/NR	FFCB - Note	Fed Farm Credit Bank	5,000,000	1.600%	1.594%	5,000,750.00	5,000,486.02	5,119,900.00	119,413.98
05/28/20	One Time	05/26/21	08/26/22	Aaa/NR/AAA	FHLMC - Note	Fed Home Loan Mortgage Corp	5,000,000	0.300%	0.300%	5,000,000.00	5,000,000.00	5,000,900.00	900.00
TOTAL INVESTMENTS							\$413,000,000			\$414,268,737.41	\$414,223,997.71	\$416,565,536.65	\$2,341,538.93

Petty Cash
Ck Balance

Bank of America

3,400.00

1,136,349.00

\$415,408,486.41

⁽¹⁾ LAIF market value is as of the most recent quarter-end as reported by LAIF.

Security market values are determined using Bank of New York ("Trading Prices"), Bloomberg and/or broker dealer pricing.

⁽²⁾ Gain (loss) calculated against carry value using the trading value provided by Bank of New York/or Brokers

⁽³⁾ Real estate rate of return is based on most recent quarter end return

Outstanding Variable Rate Debt	\$251,100,000
Net Outstanding Variable Rate Debt (Less \$60 million fixed-payer swaps)	\$191,100,000
Investment Balance:	\$415,408,486
Investment to Variable Rate Debt Ratio:	217%
Portfolio - Average Number of Days To Maturity	235

	Investment Portfolio	Real Estate ⁽³⁾ Portfolio	Weighted Avg. Return
November	1.02%	7.80%	3.14%
October	1.08%	7.80%	3.19%
Change	-0.06%		-0.05%

This Investment Summary Report is in conformity with the 2020 Investment Policy and provides sufficient liquidity to meet the next six months estimated expenditures.

*S - Step up

IRVINE RANCH WATER DISTRICT
SUMMARY OF MATURITIES

11/30/20

DATE	TOTAL	%	LAIF	Agency Notes	Agency Discount Notes	Municipal Bonds	US Treasury
11/20	\$75,000,000	18.16%	\$75,000,000				
12/20	10,000,000	2.42%		5,000,000			5,000,000
01/21	15,000,000	3.63%			5,000,000		10,000,000
02/21	20,000,000	4.84%		5,000,000			15,000,000
03/21	20,000,000	4.84%		20,000,000			
04/21	23,000,000	5.57%		8,000,000	10,000,000		5,000,000
05/21	20,000,000	4.84%			5,000,000		15,000,000
06/21	15,000,000	3.63%		5,000,000	5,000,000		5,000,000
07/21	5,000,000	1.21%		5,000,000			
08/21	25,000,000	6.05%		10,000,000	10,000,000		5,000,000
09/21	25,000,000	6.05%		15,000,000			10,000,000
10/21	35,000,000	8.47%		25,000,000	5,000,000		5,000,000
SUB-TOTAL	\$288,000,000	69.73%	\$75,000,000	\$98,000,000	40,000,000		\$75,000,000
13 Months - 3 YEARS							
11/01/2021 - 1/31/2022	60,000,000	14.53%		30,000,000			30,000,000
02/01/2022 - 4/30/2022	50,000,000	12.11%		30,000,000			20,000,000
05/01/2022 - 07/31/2022	10,000,000	2.42%		10,000,000			
08/01/2022 +	5,000,000	1.21%		5,000,000			
	-						
	-						
	-						
	-						
	-						
TOTALS	\$413,000,000	100.00%	\$75,000,000	\$173,000,000	\$40,000,000		\$125,000,000

% OF PORTFOLIO	18.16%	41.88%	9.69%	30.27%
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Irvine Ranch Water District
Summary of Real Estate - Income Producing Investments
9/30/2020

	ACQUISITION DATE	PROPERTY TYPE	OWNERSHIP INTEREST	ORIGINAL COST	MARKET VALUE 6/30/2020	ANNUALIZED RATE OF RETURN QUARTER ENDED 9/30/2020
Sycamore Canyon	Dec-92	Apartments	Fee Simple	\$ 43,550,810	\$ 152,340,625	19.73%
Wood Canyon Villas	Jun-91	Apartments	Limited Partner	\$ 6,000,000	\$ 30,432,947	8.52%
ITC (230 Commerce)	Jul-03	Office Building	Fee Simple	\$ 5,739,845	\$ 11,964,600	8.09%
Waterworks Business Pk.	Nov-08	Research & Dev.	Fee Simple	\$ 8,630,577	\$ 9,363,600	6.40%
Sand Canyon Professional Center - Medical Office	Jul-12	Medical Office	Fee Simple	\$ 8,648,594	\$ 11,444,400	9.36%
Sand Canyon Professional Center - General Office	Sep-20	Office Building	Fee Simple	\$ 25,985,968	\$ 28,770,000	0.00%
Total - Income Properties				\$ 98,555,794	\$ 215,546,172	11.09%
OTHER REAL ESTATE DESCRIPTION						
Serrano Summit - Promissory Note Payment received - 8/12/20	Sep-17	NA	NA	\$ 85,352,804	\$ 85,352,804	4.00%
Total - Income Producing Real Estate Investments				\$ 183,908,598	\$ 300,898,976	7.80%

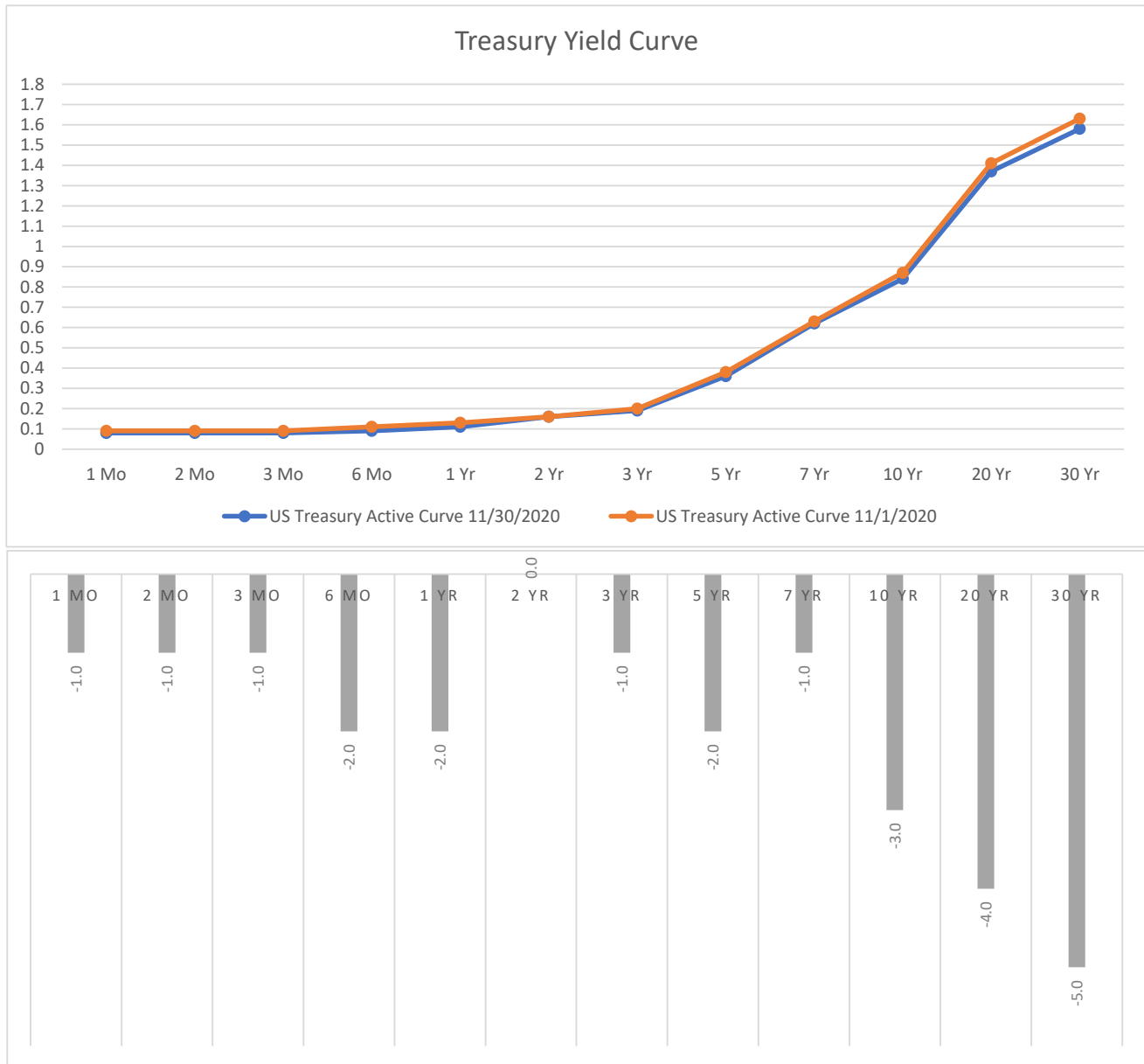
IRVINE RANCH WATER DISTRICT INVESTMENT SUMMARY REPORT
INVESTMENT ACTIVITY
Nov-20

MATURITIES/SALES/CALLS

PURCHASES

DATE	SECURITY TYPE	PAR	YIELD	Settlement Date	Maturity Date	SECURITY TYPE	PAR	YIELD TO MATURITY
11/2/2020	Treasury - Note	\$5,000,000	2.85%	11/13/2020	2/4/2022	FFCB - Note	\$5,000,000	0.15%
11/18/2020	FHLB - Discount Note	\$7,000,000	0.54%	11/13/2020	2/28/2022	Treasury - Note	\$5,000,000	0.14%
11/24/2020	FFCB - Note	\$5,000,000	1.85%	11/18/2020	5/27/2021	FHLB - Discount Note	\$5,000,000	0.08%
				11/19/2020	2/28/2022	Treasury - Note	\$5,000,000	0.13%
				11/24/2020	4/27/2021	FHLB - Discount Note	\$5,000,000	0.08%
				11/25/2020	4/27/2021	FHLB - Discount Note	\$5,000,000	0.08%

Exhibit "B"

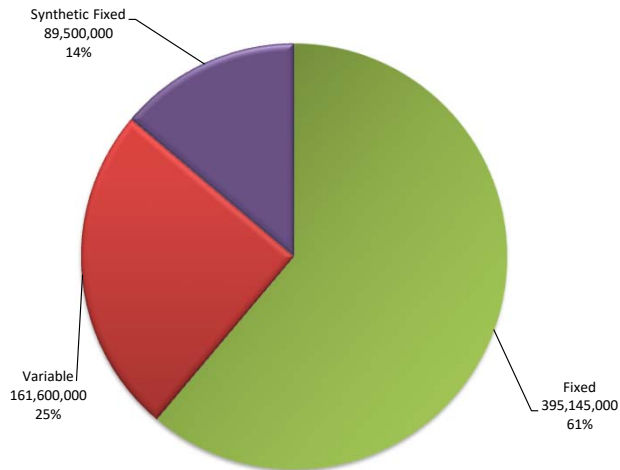


Tenor	US Treasury Active Curve 11/30/2020	US Treasury Active Curve 11/1/2020	Change
1 Mo	0.08	0.09	-1.0
2 Mo	0.08	0.09	-1.0
3 Mo	0.08	0.09	-1.0
6 Mo	0.09	0.11	-2.0
1 Yr	0.11	0.13	-2.0
2 Yr	0.16	0.16	0.0
3 Yr	0.19	0.2	-1.0
5 Yr	0.36	0.38	-2.0
7 Yr	0.62	0.63	-1.0
10 Yr	0.84	0.87	-3.0
20 Yr	1.37	1.41	-4.0
30 Yr	1.58	1.63	-5.0

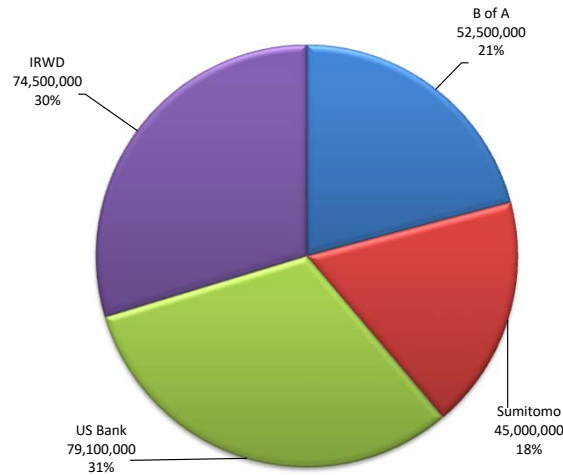
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Exhibit "C"
Irvine Ranch Water District
Summary of Fixed and Variable Rate Debt
November 2020

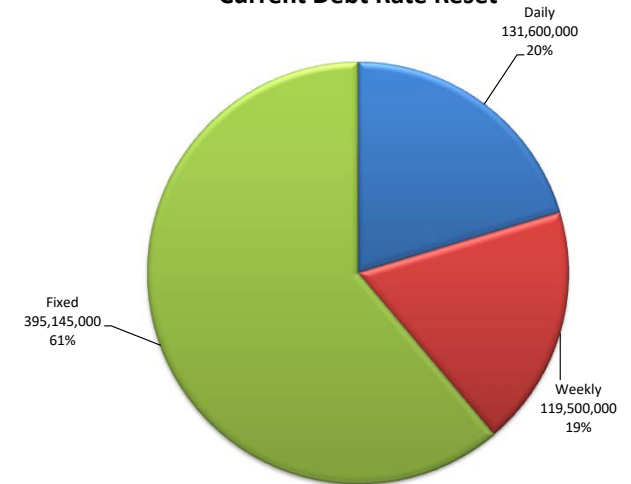
Current Debt Mix By Type



Letters of Credit / Support



Current Debt Rate Reset



Outstanding Par by Series

Series	Issue Date	Maturity Date	Remaining Principal	Percent	Letter of Credit/Support	Rmkt Agent	Mode	Reset
Series 1993	05/19/93	04/01/33	\$26,600,000	4.12%	US Bank	BAML	Variable	Daily
Series 2008-A Refunding	04/24/08	07/01/35	\$45,000,000	6.96%	Sumitomo	BAML	Variable	Weekly
Series 2011-A-1 Refunding	04/15/11	10/01/37	\$44,700,000	6.92%	IRWD	Goldman	Variable	Weekly
Series 2011-A-2 Refunding	04/15/11	10/01/37	\$29,800,000	4.61%	IRWD	Goldman	Variable	Weekly
Series 2009 - A	06/04/09	10/01/41	\$52,500,000	8.12%	US Bank	US Bank	Variable	Daily
Series 2009 - B	06/04/09	10/01/41	\$52,500,000	8.12%	B of A	Goldman	Variable	Daily
2016 COPS	09/01/16	03/01/46	\$116,745,000	18.07%	N/A	N/A	Fixed	Fixed
2010 Build America Taxable Bond	12/16/10	05/01/40	\$175,000,000	27.08%	N/A	N/A	Fixed	Fixed
Series 2016	10/12/16	02/01/46	\$103,400,000	16.00%	N/A	N/A	Fixed	Fixed
Total			\$646,245,000	100.00%				

November-20

FIXED RATE ISSUES																							
2010 GO Build America Taxable Bonds	12/16/10	05/01/40	May (2025)	May/Nov	\$175,000,000	\$175,000,000		N/A	N/A	N/A		Aa1	AAA	NR	N/A	N/A	N/A		N/A	N/A	N/A	N/A	US BANK
2016 COPS	09/01/16	03/01/46	Mar (2021)	Mar/Sept	\$116,745,000	\$116,745,000		N/A	N/A	N/A		NR	AAA	AAA	N/A	N/A	N/A		N/A	N/A	N/A	N/A	US BANK
SERIES 2016	10/12/16	02/01/46	Feb (2022)	Feb/Aug	\$103,400,000	\$103,400,000		N/A	N/A	N/A		NR	AAA	AAA	N/A	N/A	N/A		N/A	N/A	N/A	N/A	BANK OF NY
					\$395,145,000	\$395,145,000	SUB-TOTAL FIXED RATE DEBT																
					\$744,575,000	\$646,245,000	TOTAL- FIXED & VARIABLE RATE DEBT																

LOC Banks		Breakdown Between Variable & Fixed Rate Mode	
SUMITOMO	45,000,000	Daily Issues	131,600,000 20%
BANK OF AMERICA	52,500,000	Weekly Issues	45,000,000 7%
US BANK	79,100,000	ITN Issues	74,500,000 12%
	<u>176,600,000</u>	Sub-Total	<u>251,100,000</u>
		Fixed Rate Issues	\$395,145,000 61%
		Sub-Total - Fixed	<u>395,145,000</u>
		TOTAL DEBT	
		FIXED & VAR.	<u>646,245,000</u> 100%

Exhibit "D"
IRVINE RANCH WATER DISTRICT
SUMMARY OF DEBT RATES
Nov-20

Rmkt Agent	GOLDMAN	GOLDMAN	GOLDMAN	MERRILL LYNCH	US BANK
Mode	DAILY	WEEKLY	WEEKLY	DAILY	DAILY
Bond Issue	2009 - B	2011 A-1	2011 A-2	1993	2008-A
Par Amount	52,500,000	44,700,000	29,800,000	26,600,000	52,500,000
Bank	BOFA	(SIFMA -6)	(SIFMA -6)	US BANK	US BANK
Reset		Wednesday	Wednesday	Wednesday	
11/1/2020	0.08%	0.06%	0.06%	0.12%	0.07%
11/2/2020	0.04%	0.06%	0.06%	0.08%	0.05%
11/3/2020	0.04%	0.06%	0.06%	0.07%	0.04%
11/4/2020	0.03%	0.06%	0.06%	0.07%	0.04%
11/5/2020	0.03%	0.05%	0.05%	0.05%	0.04%
11/6/2020	0.04%	0.05%	0.05%	0.04%	0.04%
11/7/2020	0.04%	0.05%	0.05%	0.04%	0.04%
11/8/2020	0.04%	0.05%	0.05%	0.04%	0.04%
11/9/2020	0.03%	0.05%	0.05%	0.04%	0.04%
11/10/2020	0.02%	0.05%	0.05%	0.04%	0.04%
11/11/2020	0.02%	0.05%	0.05%	0.04%	0.04%
11/12/2020	0.03%	0.05%	0.05%	0.04%	0.03%
11/13/2020	0.06%	0.05%	0.05%	0.09%	0.06%
11/14/2020	0.06%	0.05%	0.05%	0.09%	0.06%
11/15/2020	0.06%	0.05%	0.05%	0.09%	0.06%
11/16/2020	0.06%	0.05%	0.05%	0.07%	0.06%
11/17/2020	0.03%	0.05%	0.05%	0.07%	0.05%
11/18/2020	0.03%	0.05%	0.05%	0.06%	0.04%
11/19/2020	0.03%	0.05%	0.05%	0.04%	0.04%
11/20/2020	0.06%	0.05%	0.05%	0.07%	0.04%
11/21/2020	0.06%	0.05%	0.05%	0.07%	0.04%
11/22/2020	0.06%	0.05%	0.05%	0.07%	0.04%
11/23/2020	0.06%	0.05%	0.05%	0.06%	0.06%
11/24/2020	0.06%	0.05%	0.05%	0.09%	0.07%
11/25/2020	0.08%	0.05%	0.05%	0.07%	0.07%
11/26/2020	0.08%	0.05%	0.05%	0.07%	0.07%
11/27/2020	0.08%	0.05%	0.05%	0.07%	0.07%
11/28/2020	0.08%	0.05%	0.05%	0.07%	0.07%
11/29/2020	0.08%	0.05%	0.05%	0.07%	0.07%
11/30/2020	0.07%	0.05%	0.05%	0.07%	0.07%
Avg Interest Rates	0.05%	0.05%	0.05%	0.07%	0.05%
Rmkt Fee	0.10%	0.13%	0.13%	0.10%	0.07%
LOC Fee	0.30%			0.33%	0.33%
All-In Rate	0.45%	0.18%	0.18%	0.50%	0.45%
Par Amount	97,200,000		29,800,000	71,600,000	52,500,000

Interest Rate Mode	Percent of Total Variable Rate Debt	Par Outstanding	Weighted All-In Average Rate	Base Rate Average
Daily	52.41%	131,600,000	0.46%	0.05%
Weekly	47.59%	119,500,000	0.30%	0.08%
	100.00%	\$ 251,100,000	0.38%	0.07%
Fixed				
COPS 2016	29.54%	116,745,000	2.90%	
BABS 2010	44.29%	175,000,000	4.44%	
SERIES 2016	26.17%	103,400,000	3.32%	
	100.00%	\$ 395,145,000	3.69%	
All-In Debt Rate Including \$60 Million Notional Amount of Swaps				2.92%

(1) Rate adjusted up from 4.35% as a result of sequestration reducing BAB's subsidy by 5.9%

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December 8, 2020
Prepared by: J. Tobar
Submitted by: C. Clary
Approved by Paul A. Cook

ACA

FINANCE AND PERSONNEL COMMITTEE

LEGAL FEES QUARTERLY UPDATE

SUMMARY:

Below is an analysis that provides a summary of legal fees incurred by IRWD for the first quarter of Fiscal Year (FY) 2020-21.

BACKGROUND:

Legal fees for IRWD's general operations in the first quarter of FY 2020-21 totaled \$403,940 compared to a budget of \$610,000, resulting in a positive variance of \$206,060, or 33.8%. Of the total legal fees attributable to operations, general services was over budget by \$9,740, and insurance litigation was over budget by \$31,061 due primarily to work associated with the Main Street line break. There were positive variances in all other categories including litigation, special projects and personnel issues. Actual legal fees accounted for 0.89% of actual operating expenses and 3.24% of total expenditures.

Capitalized legal fees associated with major capital projects for the first quarter of FY 2020-21 totaled \$1,603,317. The Kern Fan Groundwater Storage Project and the Michelson Water Recycling Plant Biosolids and Energy Recovery Facility projects comprised 99.7% of the total legal fees associated with capital spending for the first quarter of FY 2020-21.

There were no non-operating legal fees in the first quarter of FY 2020-21.

Exhibit "A" provides a detailed comparison of actual to budgeted legal fees for the first quarter of FY 2020-21. Exhibit "B" provides a three-year comparison of fees incurred by the firms providing services to IRWD in FY 2018-19 through FY 2020-21, their hourly rates, and a general description of the services provided.

FISCAL IMPACTS:

Fiscal impacts are outlined above.

ENVIRONMENTAL COMPLIANCE:

This item is not a project as defined in the California Environmental Quality Act (CEQA), Code of Regulations, Title 14, Chapter 3, Section 15378.

RECOMMENDATION:

Receive and file.

LIST OF EXHIBITS:

Exhibit “A” –Legal Fees, Fiscal Year 2020-21

Exhibit “B” –Comparative Analysis of Legal Fees for FY 2018-19 through FY 2020-21

Exhibit "A"

Analysis of Legal Fees First Quarter Ended September 30, 2018 - 2020

Firm	YTD Actual 2018-2019	YTD Actual 2019-2020	YTD Actual 2020-2021	Hourly Rate	Area of Expertise	Service Provided
<u>Operating Legal Fees:</u>						
Alston & Bird LLP	\$ 54,766	\$ 221,290	\$ 36,589	\$ 275 to \$ 585	Litigation	Orange County Water District litigation
Atkinson, Andelson, Loya, Ruud and Romo	\$ 6,540	\$ -	\$ -	\$ 220	IRWD legal counsel	District general counsel/legislative/litigation/special project
Burke, Williams & Sorensen, LLP	\$ 14,170	\$ 2,633	\$ 1,170	\$ 325	Employee relations	Personnel policy review and revision
Everett Dorey LLP ⁽¹⁾	\$ 31,262	\$ 14,553	\$ 35,278	\$ 235 to \$ 260	Litigation	County of Orange Litigation
Hanson Bridgett LLP	\$ -	\$ -	\$ 235,188	\$ 345 to \$ 490	IRWD legal counsel	District general counsel/legislative/litigation/special project
Koeller Nebeker Carlson & Haluck LLP ⁽¹⁾	\$ 2,364	\$ -	\$ -	\$ 195	Legal Counsel	Legal counsel related to insurance claim issues
Kronick Moskovitz Tiedemann & Girard	\$ (52,822)	\$ (11,915)	\$ 56,259	\$ 100 to \$ 350	IRWD legal counsel	Counsel services related to water resources and policy matters
Kutak Rock LLP ⁽¹⁾	\$ -	\$ -	\$ 20,783	\$ 395 to \$ 425	Legal Counsel	Legal counsel related to insurance claim issues
Law Office of Atoosa Vakili	\$ 763	\$ -	\$ -	\$ 75 to \$ 250	Employee relations	General personnel and human resources
Lewis Brisbois Bisgaard & Smith LLP	\$ 142,539	\$ 121,270	\$ -	\$ 335	IRWD legal counsel	District general counsel/legislative/litigation/special project
Lewis Brisbois Bisgaard & Smith LLP ⁽¹⁾	\$ 3,340	\$ -	\$ -	\$ 200	Legal Counsel	Legal counsel related to insurance claim issues
Olson, Hagel & Fishburn, LLP	\$ 128	\$ -	\$ -	\$ 255	IRWD legal counsel	District general counsel/legislative/litigation/special project
Payne & Fears, LLP	\$ 23,565	\$ 9,809	\$ 2,057	\$ 235 to \$ 550	Employee relations	General personnel and human resources
Pillsbury Winthrop Shaw Pittman LLP	\$ 21,294	\$ 5,177	\$ 16,616	\$ 695	Employee relations	Employee benefits
Woodruff, Spradlin & Smart ⁽¹⁾	\$ 1,274	\$ 51	\$ -	\$ 105 to \$ 255	Legal Counsel	Legal counsel related to insurance claim issues
Total Operating Legal Fees	\$ 249,183	\$ 362,868	\$ 403,940			
⁽¹⁾ Insurance Litigation						
<u>Capitalized Legal Fees:</u>						
Alston & Bird LLP	\$ 137,139	\$ 996,780	\$ 1,472,972	\$ 275 to \$ 585	IRWD legal counsel	Counsel services in connection with the Biosolids project
Burke, Williams & Sorensen, LLP	\$ 4,550	\$ -	\$ -	\$ 325	Employee relations	
Jackson Tidus, a Law Corporation	\$ 882	\$ 2,688	\$ 4,788	\$ 225 to \$ 595	IRWD legal counsel	Counsel services in connection with Serrano Summit property sale
Kronick Moskovitz Tiedemann & Girard	\$ 72,664	\$ 20,547	\$ 125,557	\$ 100 to \$ 350	IRWD legal counsel	Counsel services in connection with water resources and policy matters
Capitalized Legal Fees Total	\$ 215,235	\$ 1,020,015	\$ 1,603,317			
Total Operating and Capital Legal Fees	\$ 464,418	\$ 1,382,883	\$ 2,007,257			
<u>Non-operating Legal Fees:</u>						
Bond Counsel:						
Non-operating Legal Fees Total	\$ -	\$ -	\$ -			

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Exhibit "B"

Legal Fees Fiscal Year 2020 - 2021

Firm	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	YTD Actual Operating Legal Fees	YTD Budget Operating Legal Fees	YTD % Actual vs Budget
Operating Legal Fees:							
<u>General Services:</u>							
Hanson Bridgett LLP	\$ 227,614	\$ -	\$ -	\$ -	\$ 227,614		
Kronick Moskowitz Tiedemann & Girard	\$ 7,126	\$ -	\$ -	\$ -	\$ 7,126		
Sub-total	\$ 234,740	\$ -	\$ -	\$ -	\$ 234,740	\$ 225,000	104.3%
<u>Litigation:</u>							
Alston & Bird LLP	\$ 36,589	\$ -	\$ -	\$ -	\$ 36,589		
Hanson Bridgett LLP	\$ 7,574	\$ -	\$ -	\$ -	\$ 7,574		
Kronick Moskowitz Tiedemann & Girard	\$ 49,133	\$ -	\$ -	\$ -	\$ 49,133		
Sub-total	\$ 93,296	\$ -	\$ -	\$ -	\$ 93,296	\$ 275,000	33.9%
<u>Special Projects:</u>							
Sub-total	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 50,000	0.0%
<u>Personnel Issues:</u>							
Burke, Williams & Sorensen, LLP	\$ 1,170	\$ -	\$ -	\$ -	\$ 1,170		
Payne & Fears LLP	\$ 2,057	\$ -	\$ -	\$ -	\$ 2,057		
Pillsbury Winthrop Shaw Pittman LLP	\$ 16,616	\$ -	\$ -	\$ -	\$ 16,616		
Sub-total	\$ 19,843	\$ -	\$ -	\$ -	\$ 19,843	\$ 35,000	56.7%
<u>Insurance Litigation:</u>							
Everett Dorey LLP	\$ 35,278	\$ -	\$ -	\$ -	\$ 35,278		
Kutak Rock LLP	\$ 20,783	\$ -	\$ -	\$ -	\$ 20,783		
Sub-total	\$ 56,061	\$ -	\$ -	\$ -	\$ 56,061	\$ 25,000	224.2%
Total Operating Legal Fees	\$ 403,940	\$ -	\$ -	\$ -	\$ 403,940	\$ 610,000	66.2%

Major Capital Projects Legal Fees:


Asset Optimization - Lake Forest Develop.	\$ 4,788	\$ -	\$ -	\$ -	\$ 4,788
Kern Fan Groundwater Storage	\$ 125,557	\$ -	\$ -	\$ -	\$ 125,557
MWRP Biosolids and Energy Recovery	\$ 1,472,972	\$ -	\$ -	\$ -	\$ 1,472,972
Capital Projects Total	\$ 1,603,317	\$ -	\$ -	\$ -	\$ 1,603,317
Total Operating and Capital Legal Fees	\$ 2,007,257	\$ -	\$ -	\$ -	\$ 2,007,257

	YTD Actual	YTD Budget
Operating Expense	\$ 45,318,332	\$ 46,355,825
Operating Legal Fees	\$ 403,940	\$ 610,000
% of Legal to Operating	0.89%	1.32%
Capital Projects	\$ 16,670,498	\$ 23,441,593
Capital Legal Fees	\$ 1,603,317	
% of Legal to Capital	9.62%	
Total Operating and Capital Expenditures	\$ 61,988,830	\$ 69,797,418
Total Operating and Capital Legal Fees	\$ 2,007,257	
% of Legal Fees to Total Operating and Capital Expenditures	3.24%	

Non-operating Legal Fees:

	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total
<u>Bond Counsel:</u>					
Total	\$ -	\$ -	\$ -	\$ -	\$ -

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December 8, 2020
Prepared by: D. Pardee / C. Smithson
Submitted by: C. Clary
Approved by: Paul A. Cook 

FINANCE AND PERSONNEL COMMITTEE

FISCAL YEAR 2020-21 OPERATING AND NON-OPERATING FINANCIAL HIGHLIGHTS QUARTERLY UPDATE

SUMMARY:

Staff has prepared a financial analysis of the unaudited operating statements for the first quarter of the Fiscal Year (FY) 2020-21. Actual overall net expenses totaled \$45.3 million, compared with a budget of \$45.6 million. Net operating revenue was \$42.8 million, while total system operating expenses were \$40.2 million for a net operating income of \$2.6 million versus a budget of \$5.0 million. Net non-operating income was \$20.7 million, compared with a budget of \$17.1 million.

BACKGROUND:

Details of the unaudited results for the first quarter of FY 2020-21 are provided in the following documents:

- Actual to budget comparison of operating expenses, provided as Exhibit “A”;
- Actual to budget comparison of operating revenues and expenses by system, provided as Exhibit “B”; and
- Actual to budget comparison of non-operating revenues and expenses, provided as Exhibit “C”.

The highlights of these documents are described in the following sections. Significant variances (those greater than \$0.25 million) are also discussed.

Overall Operating Expenses:

Overall net operating expenses were under budget by \$0.3 million (0.6%). Provided as Exhibit “A” is a summary of actual to budget expenses by major category. Noteworthy variances to budget include:

- Employee Benefits were over budget by \$0.9 million (15.9%). This is due to an increase in accrued sick and vacation benefits (which are included in employee benefits this fiscal year) resulting from lower use of paid time off due to COVID-19.
- The cost of water was below budget by \$0.7 million (5.0%). Variances are summarized below:
 - *Treated System* – Sales exceeded budget by 55 acre feet (AF) (0.3%). Imported water purchases and Baker Treatment Plant exceeded budget, while groundwater was under budget. Cost Impact: expenses were \$0.2 million over budget. This is offset by \$0.9 million higher reimbursement than budgeted from the Baker Partners for native water.

- *Recycled Water System* – Sales were below budget by 523 AF (4.3%). Imported untreated water was significantly below budget while native, pumped and produced /stored water were over budget. Cost Impact: expenses were \$0.9 million less than budget.

A more thorough discussion of the water system follows:

For the treated potable system, sales were over budget by 55 AF. IRWD used 959 AF more imported water than budgeted while pumped water was 1,329 AF under budget. Several wells were off for maintenance, including significantly reduced pumping at the Irvine Desalter Plant (537 AF). Pumping is planned to increase in the coming months to recover the shortfall.

Baker cost of water includes \$0.5 million for 1,675 AF of native water and \$1.3 million for 1,439 AF of untreated imported water. The Baker Partners reimbursed IRWD \$0.9 million for 1,271 AF of native water, which is included in reimbursements outlined in Exhibit “A”. Native water transferred to the recycled system was 1,929 AF.

	Treated Water					
	Acre Feet			Millions		
	Actual	Budget	Variance	Actual	Budget	Variance
Imported	2,392	1,433	(959)	\$3.3	\$1.9	(\$1.4)
Pumped	12,399	13,728	1,329	6.5	7.1	0.6
Baker Imported	1,439	1,808	369	1.3	1.6	0.3
Baker Native	1,675		(1,675)	0.5		(0.5)
Baker Partners	(1,271)		1,271			0.0
Other Native	1,929		(1,929)	0.5		(0.5)
Native Tsfr to Recycled	(1,929)		1,929	(1.3)		1.3
Total	16,634	16,969	335	\$10.8	\$10.6	(\$0.2)
Process Waste	(248)	(275)	(27)			
System Loss	(482)	(845)	(363)			
Sales/Cost of Sales	15,904	15,849	(55)	\$10.8	\$10.6	(\$0.2)
Baker Reimbursement (Exhibit A)				(0.9)		\$0.9

The recycled water system sales were below budget by 523 AF. Produced / stored water was over budget by 599 AF. Native water transferred from the potable system was over budget by 1,050 AF. Imported water was significantly under budget (2,418 AF) due to increased use of native water and reduced customer demand. Pumped water was over budget by 313 AF.

	Recycled Water					
	Acre Feet			Millions		
	Actual	Budget	Variance	Actual	Budget	Variance
Imported	168	2,586	2,418	\$0.2	\$2.3	\$2.1
Native	1,929	879	(1,050)	1.3	0.2	(1.1)
Pumped	1,463	1,150	(313)	0.7	0.6	(0.1)
Produced/ Storage	8,594	7,995	(599)			0.0
Total	12,154	12,610	456	\$2.2	\$3.1	\$0.9
Process Waste	(219)	(173)	46			
System Loss	(266)	(245)	21			
Sales/Cost of Sales	<i>11,669</i>	<i>12,192</i>	<i>523</i>	\$2.2	\$3.1	\$0.9

- Electricity was over budget by \$0.7 million (13.2%) due to:
 - Reduced time-of-use savings due to timing of system demands;
 - Increased pumping of native water to Baker; and
 - Timing of invoices for the Michelson Water Recycling Plant (MWRP);
- Permits, Licenses, and Fees were under budget by \$0.3 million (64.8%). This was primarily a result of the timing of invoices for drinking water and pollution discharge permits;
- Repairs and Maintenance Orange County Sanitation District (OCSD) exceeded budget by \$2.1 million (155.1%). This is due to the delay in the startup of the Biosolids facility which was budgeted to be fully operational in FY 2020-21. The increased cost is partially offset by IRWD Biosolids cost savings as described below;
- Other Professional Fees were below budget by \$0.4 million (33.8%). This is due to the timing of projects and invoices, including some projects that were delayed due to COVID-19 restrictions. The largest differences are for Public Affairs and Administration (\$0.2 million);
- Biosolids Disposal was under budget by \$0.3 million (97.3%) due to delays in the startup of the MWRP Biosolids facility; and
- The Baker Partners' reimbursement was higher by \$0.9 million (72.3%) due to reimbursement for the cost of water by partners for native water.

Summary of System Actual to Budget Performance:

Exhibit "B" shows a detailed comparison of actual to budgeted revenue and expense by system for the first quarter of FY 2020-21. Based on feedback from the Finance and Personnel Committee meeting on August 4, 2020, staff has reclassified employee benefits related to direct labor from General and Administrative (G&A) expense. Beginning this fiscal year, these costs (actual and budget) are shown as a separate line item ("Direct Benefits"). The G&A overhead expense allocation percentage for the first quarter of FY 2020-21 is reduced to 108%.

The net operating income for IRWD (systems) was under budget by \$2.3 million. Net revenues were under budget by \$1.4 million (3.2%) and total expenses were over by \$0.9 million (2.4%). Significant variances by system over \$0.25 million are explained below.

Potable Water System:

The net operating income for the potable water system was over budget by \$0.1 million. Net revenues were as budgeted. Total expenses were under budget by \$0.1 million (.05%).

The cost of water was under budget by \$0.7 million primarily due to:

- Higher Baker reimbursements;
- Benefits for the transfer of native water to the recycled system; and
- Lower replenishment assessments (RA).

These reductions were partially offset by increased imported water costs as discussed above.

Potable Water Variances (in millions)	Imported and In Lieu	Clear and Process Wells	Baker WTP	Native Water	Total
Water	(\$1.4)	\$0.6	(\$0.7)	\$1.0	(\$0.5)
Labor and G&A	0.0	(0.1)	0.2	0.0	\$0.1
Electricity	0.0	0.2	(0.2)	0.0	\$0.0
Chemicals	0.0	0.0	0.0	0.0	\$0.0
Other	0.0	0.1	0.1	0.0	\$0.2
Baker Reimbursement	0.0	0.0	0.9	0.0	\$0.9
Total Cost of Water	(\$1.4)	\$0.8	\$0.3	\$1.0	\$0.7

Operations expenses were over budget by \$0.3 million due to increased electricity from time-of-use as discussed above.

Direct Benefits were higher than budget by \$0.3 million due to increased accrued vacation and sick expenses as discussed above.

Recycled Water System:

The net operating income variance for the recycled water system was under budget by \$0.5 million. Net revenues were below budget by \$1.2 million (12.5%) and total expenses were under budget by \$0.7 million (9.5%).

Total revenues were under budget by \$1.2 million. Commodity revenue was \$1.0 million lower. This is partially due to reduced agricultural usage, which was estimated to increase when the two-year budget was created. Sales were also lower due to deferment of the FY 2020-21 rate increase.

Cost of water was under budget by \$0.9 million. This is due to cost savings from reduced imported water, which was replaced with native water as discussed above partially offset by the unbudgeted purchase of native water from the potable system.

Sewer System:

The net operating income variance for the sewer system was below budget by \$1.8 million. Net revenues were under budget by \$0.1 million (1.1%) and total expenses were over budget by \$1.7 million (21.3%).

Operating costs were under budget by \$0.5 million from reduced costs related to delays during the MWRP Biosolids facility startup operations, as discussed above. OCSD O&M was over budget by \$2.1 million due to increased OCSD solids handling as mentioned previously.

Over-allocation and NTS:

The net operating income variance for over-allocation and NTS was under budget by \$0.2 million. Net revenues were under budget by \$0.1 million (2.6%). Total expenses were over budget by \$0.1 million (4.0%).

Operations expense was below budget by \$0.3 million primarily from lower participation in conservation rebate and education programs.

Summary of Non-Operating Actual-to-Budget Expense:

IRWD's non-operating revenues are related to income generated from sources other than user rates. They include property taxes, investment income, connection fees, and real estate. A portion of the non-operating revenues pay debt service. Property taxes and connection fees help pay for new infrastructure. Exhibit "C" provides a detailed comparison of actual to budget net income for the first quarter of FY 2020-21.

Non-Operating Income/Expenses:

The non-operating net income variance to budget was positive by \$3.7 million. Revenues were over budget by \$2.5 million and expenses were under budget by \$1.2 million.

Key variances greater than \$0.25 million are as follows:

	Variance (\$ millions)
Property Tax Revenue is over budget (9.8%) due to increased assessed values.	\$1.3
Investment Income was below budget due to lower than budgeted investment rates (Actual 1.29% versus 2.40%)	(0.9)
Connection fees were over budget due to Musick Jail Expansion project (\$3.5 million)	2.0
Interest expense was under budget (19.5%) due to lower than budgeted variable rates (Actual 0.07% versus 2.25%).	1.2
Other variances under \$0.25 million.	0.1
<i>Total</i>	\$3.7

FISCAL IMPACTS:

Fiscal impacts are outlined above and are included in the exhibits provided.

ENVIRONMENTAL COMPLIANCE:

This item is not a project as defined in the California Environmental Quality Act (CEQA), Code of Regulations, Title 14, Chapter 3, Section 15378.

RECOMMENDATION:

Receive and file.

LIST OF EXHIBITS:

Exhibit "A" – Consolidated Operating Actual to Budget Expense

Exhibit "B" – Actual to Budget Operating Revenues and Expenses by System

Exhibit "C" – Consolidated Non-Operating Actual to Budget

Exhibit A
Irvine Ranch Water District
Consol Operating Actual to Budget and Forecast Expense (A vs B)
Fiscal Year 2020-21
Period Ending September 30, 2020
(in thousands)

Expense Group	Expense Name	Actual 9/30/20	Budget 9/30/20	Budget (Over)/Under	Budget Variance%
Salaries & Benefits	Regular Labor*	\$8,510	\$8,391	(\$120)	(1.4%)
	Overtime Labor	583	608	25	4.1%
	Contract Labor	463	517	54	10.4%
	Employee Benefits**	6,383	5,509	(874)	(15.9%)
Salaries & Benefits Total		\$15,939	\$15,024	(\$915)	(6.1%)
Purchased Water & Utilities	Water	13,033	13,726	692	5.0%
	Electricity	5,843	5,161	(682)	(13.2%)
	Fuel	179	270	91	33.6%
	Telecommunication	201	194	(8)	(3.9%)
	Other Utilities	56	47	(8)	(17.7%)
Purchased Water & Utilities Total		\$19,313	\$19,398	\$85	0.4%
Materials & Supplies	Chemicals	953	1,201	248	20.6%
	Operating Supplies	568	665	97	14.6%
	Printing	55	71	15	21.5%
	Postage	135	167	32	18.9%
	Permits, Licenses and Fees	174	496	321	64.8%
	Office Supplies	16	45	29	63.8%
	Duplicating Equipment	35	47	12	26.4%
	Equipment Rental	15	31	15	50.0%
Materials & Supplies Total		\$1,952	\$2,722	\$769	28.3%
Professional Services	Rep & Maint OCSD & Others	3,438	1,348	(2,090)	(155.1%)
	Rep & Maint IRWD	3,272	3,069	(203)	(6.6%)
	Insurance	338	388	50	12.8%
	Legal Fees	404	610	206	33.8%
	Engineering Fees	243	271	29	10.6%
	Accounting Fees	25	28	3	10.4%
	Data Processing	754	793	39	4.9%
	Personnel Training	251	424	173	40.8%
	Personnel Physicals	17	11	(6)	(53.1%)
	Other Professional Fees	865	1,307	442	33.8%
	Directors' Fees	44	46	2	4.1%
Professional Services Total		\$9,651	\$8,295	(\$1,356)	(16.3%)
Other	Mileage Reimbursement	40	38	(3)	(7.0%)
	Collection Fees	0	3	3	100.0%
	Election Expense	39	58	20	33.6%
	Safety	6	36	30	83.1%
	Alarm and Patrol Services	147	213	66	31.0%
	Biosolids Disposals	7	261	254	97.3%
	Commuter Program	1	65	64	98.5%
	Computer Backup Storage	1	3	2	55.1%
	Contract Meter Reading	248	388	139	35.9%
	Other	28	32	5	14.5%
	Conservation/Over-allocation	19	251	231	92.2%
Other Total		\$536	\$1,347	\$811	60.2%
Grand Total		\$47,392	\$46,786	(\$606)	(1.3%)
Less: Reimbursement from Baker Partners		(2,073)	(1,203)	870	(72.3%)
Grand Total		\$ 45,318	\$ 45,583	\$ 265	0.6%

* Vacation and sick accruals moved from Regular Labor to Employee Benefits for Actual and Budget

**Includes PERS payment in excess of ARC

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Exhibit B
 IRVINE RANCH WATER DISTRICT
 ACTUAL vs BUDGET CONSOLIDATED OPERATING NET INCOME
 Fiscal Year 2020-21
 Period Ending September 30, 2020
 (in thousands)

	Consolidated Total			
	Actual	Budget	Variance	Variance %
Revenues:				
Commodity	\$ 21,643	\$ 22,712	\$ (1,069)	
Service	24,874	25,255	(381)	
Over Allocation	3,871	3,974	(103)	
Total Revenues	50,388	51,941	(1,553)	3.0%
Contribution to Enhancement and Replacement Funds	(7,593)	(7,735)	142	
Net Revenues	\$ 42,795	\$ 44,206	\$ (1,411)	3.2%
Expenses:				
Cost of Water	\$ 17,546	\$ 19,193	\$ 1,647	
Operations	10,431	10,794	363	
Water Banking	446	275	(171)	
OCSD - O&M	3,152	1,031	(2,121)	
Customer Service	1,622	2,120	498	
Direct Benefits	3,756	2,934	(822)	
General & Administrative	2,754	2,434	(320)	
General Plant	454	454	-	
Total Expenses	\$ 40,161	\$ 39,235	\$ (926)	2.4%
Net Operating Income (Loss)	\$ 2,634	\$ 4,971	\$ (2,337)	

Reconciliation of Exhibit B and Exhibit A

Total Operating Expenses from above	\$ 40,161
General Plant (Capital from above)	(454)
Capital Expenses (primarily labor and related G&A)	4,911
All Other Non-Operating Expenses (primarily labor and related G&A)	143
Baker G&A not Reimbursed by Partners	101
All Other	456
Total Exhibit A	\$ 45,318

IRVINE RANCH WATER DISTRICT
ACTUAL vs BUDGET SYSTEM OPERATING NET INCOME
 Fiscal Year 2020-21
 Period Ending September 30, 2020
 (in thousands)

	Potable Water*				Recycled Water**			
	Actual	Budget	Variance	Variance %	Actual	Budget	Variance	Variance %
Revenues:								
Commodity	\$ 14,505	\$ 14,565	\$ (60)		\$ 7,138	\$ 8,147	\$ (1,009)	
Service	9,451	9,507	(56)		1,560	1,768	(208)	
Total Revenues	23,956	24,072	(116)	0.5%	8,698	9,915	(1,217)	12.3%
Contribution to Enhancement and Replacement Funds	(2,226)	(2,339)	113		(277)	(288)	11	
Net Revenues	\$ 21,730	\$ 21,733	\$ (3)	0.0%	\$ 8,421	\$ 9,627	\$ (1,206)	12.5%
Expenses:								
Cost of Water	\$ 13,439	\$ 14,162	\$ 723		\$ 4,107	\$ 5,031	\$ 924	
Operations	3,647	3,315	(332)		1,792	1,684	(108)	
Customer Service	730	954	224		243	318	75	
Direct Benefits	1,568	1,225	(343)		653	510	(143)	
General & Administrative	923	751	(172)		214	210	(4)	
General Plant	254	254	-		76	76	-	
Total Expenses	\$ 20,561	\$ 20,661	\$ 100	-0.5%	\$ 7,085	\$ 7,829	\$ 744	-9.5%
Net Operating Income (Loss)	\$ 1,169	\$ 1,072	\$ 97		\$ 1,336	\$ 1,798	\$ (462)	

	Sewer				Over-allocation/NTS			
	Actual	Budget	Variance	Variance %	Actual	Budget	Variance	Variance %
Revenues:								
Service	\$ 13,863	\$ 13,980	\$ (117)		\$ -	\$ -	\$ -	
Over Allocation			-		3,871	3,974	(103)	
Total Revenues	13,863	13,980	(117)	0.8%	3,871	3,974	(103)	2.6%
Contribution to Enhancement and Replacement Funds	(5,090)	(5,108)	18		-	-	-	
Net Revenues	\$ 8,773	\$ 8,872	\$ (99)	1.1%	\$ 3,871	\$ 3,974	\$ (103)	2.6%
Expenses:								
Operations	\$ 3,527	\$ 4,032	\$ 505		\$ 1,465	\$ 1,763	\$ 298	
Water Banking					446	275	(171)	
OCSD - O&M	3,152	1,031	(2,121)					
Customer Service	487	636	149		162	212	50	
Direct Benefits	1,022	798	(224)		513	401	(112)	
General & Administrative	1,135	1,175	40		482	298	(184)	
General Plant	90	90	-		34	34	-	
Total Expenses	\$ 9,413	\$ 7,762	\$ (1,651)	21.3%	\$ 3,102	\$ 2,983	\$ (119)	4.0%
Net Operating Income (Loss)	\$ (640)	\$ 1,110	\$ (1,750)		\$ 769	\$ 991	\$ (222)	

*The untreated system was budgeted in the recycled system but moved to the potable system this fiscal year. Therefore actual costs are included in the potable system.

** Recycle budget adjusted to transfer \$0.07 million in operations costs that belong to cost of water.

Exhibit C
 IRVINE RANCH WATER DISTRICT
 CONSOLIDATED NON-OPERATING NET INCOME
 Fiscal Year 2020-21
 Period Ending September 30, 2020
 (in thousands)

Revenues:	Actual 9/30/20	Budget 9/30/20	Budget Variance
Property Taxes	\$ 12,972	\$ 11,700	\$ 1,272
Investment Income	1,605	2,500	(895)
Connection Fees	6,527	4,500	2,027
Real Estate Income	4,061	4,150	(89)
Other Income	2,192	2,000	192
Total Revenues	<u>\$ 27,358</u>	<u>\$ 24,850</u>	<u>\$ 2,508</u>
Expenses:			
Interest Expense	\$ 5,047	\$ 6,270	\$ 1,223
Real Estate Expense	1,465	1,425	(40)
Other Expenses	119	100	(19)
Total Expenses	<u>\$ 6,630</u>	<u>\$ 7,795</u>	<u>\$ 1,165</u>
Net Income	<u><u>\$ 20,728</u></u>	<u><u>\$ 17,055</u></u>	<u><u>\$ 3,673</u></u>

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December 8, 2020
Prepared by: T. Malone
Submitted by: C. Clary
Approved by: Paul A. Cook

P.A.C.

FINANCE AND PERSONNEL COMMITTEE

INFORMATION SERVICES PROJECT STATUS REPORT

SUMMARY:

The Information Services Department has provided a list of projects on which staff is currently working, which is provided for the Committee's review.

BACKGROUND:

Information Services periodically submits a project status report for the Committee's review. The current project status report is provided as Exhibit "A".

FISCAL IMPACTS:

The fiscal impacts are shown in Exhibit "A".

ENVIRONMENTAL COMPLIANCE:

This item is not a project as defined in the California Environmental Quality Act (CEQA), Code of Regulations, Title 14, Chapter 3, Section 15378.

RECOMMENDATION:

Receive and file.

LIST OF EXHIBITS:

Exhibit "A" – Information Services Project Status Report

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Exhibit “A”

Information Services Project Status Report

Project Name	Project Summary	Schedule		Project Budget	Status
Cyber Security Risk Assessment and Response Plan	Conduct a Cyber Security Risk Assessment to identify areas of risk and develop an incident response plan.	Start Complete	3/19 10/20	\$235,500	Risk assessment and development of standards and procedures completed. Tevora facilitated a tabletop exercise to test IS’s incident response to a Cybersecurity breach. Areas of improvement will be incorporated into future tabletop exercises.
Replace Customer eBill and Payment Web Access Portal	Replace the current customer eBill and Payment Web Access portal with a cloud-based solution.	Start Complete	8/20 1/21	\$150,000	Project is on-track to go live in January 2021. Budget of \$150,000 in the FY 2020-21 Operating Budget will cover development of real time integration between Paymentus and Fiserv decommissioning.
Oracle Customer Care & Billing (CC&B) Software Upgrade	Implement a technical upgrade of IRWD’s Oracle CC&B software to the most current version.	Start Complete	1/21 6/22	\$2,849,000	RFP for upgrade implementation services was developed and released to six vendors. RFP responses are due back on December 18. Responses will be evaluated and finalized in January.
IRWD Enterprise – Hardware and Software Upgrades	Replace hardware based on IRWD replacement practices. Upgrade software as hardware is replaced.	Start Complete	7/19 6//21	\$721,500	Due to COVID-19 response to support work-from-home, budget has been exhausted and a request for additional funding of \$200,000 is being requested.

December 8, 2020

Information Services Project Status Report (continued)

Project Name	Project Summary	Schedule		Project Budget	Status
New VOIP Telephone System	Replace the District's legacy telephone system (3-Com) with a modern, cloud-based telephony system.	Start Complete	08/20 06/21	\$50,000	Initial technical assessment of providers (8x8, RingCentral and CallTower) completed. 8x8 is the preferred offering, staff now preparing for a "Proof of Concept" mini-project to validate the technology.

December 8, 2020
Prepared and
Submitted by: K. Swan
Approved by: Paul A. Cook



FINANCE AND PERSONNEL COMMITTEE

ANNUAL BOARD OF DIRECTORS' FEES

SUMMARY:

The Finance and Personnel Committee annually reviews the Board of Directors' compensation and recommends to the Board to either accept or deny a fee increase for the new calendar year. Pursuant to the District's Ordinance No. 1989-1 and enacted under Section 20202 et seq. of the California Water Code, the Board's meeting compensation increases on January 1 of each year, not exceed an amount equal to five (5%) percent, and no compensation for more than 10 days in a calendar month.

BACKGROUND:

The most recent Board of Directors' compensation increase was effective in January 2020. The current compensation for the Board of Directors is \$300 per meeting, not to exceed 10 meetings per calendar month. In accordance with Section 20202 et seq. of the California Water Code, the Board's meeting compensation increases on January 1 of each year by five (5%) percent, subject to acceptance or rejection by the Board. If the Board approves a 5% increase, the resulting per meeting fee will be \$315 (rounded to the nearest dollar).

Provided as Exhibit "A" is a survey of the Director Fees of other water districts for comparative purposes containing service connections and combined operating and capital budgets. In addition, provided as Exhibit "B" is the survey of Director Fees of local water districts.

FISCAL IMPACTS:

A 5% increase has a nominal impact on the operating budget if accepted by the Board.

ENVIRONMENTAL COMPLIANCE:

This item is not a project as defined in the California Environmental Quality Act (CEQA), Code of Regulations, Title 14, Chapter 3, Section 15378.

RECOMMENDATION:

That the Board either accept or decline the five (5%) percent compensation increase for calendar year 2021.

LIST OF EXHIBITS:

Exhibit "A" – Survey of Director Fees

Exhibit "B" – Survey of Director Fees in Orange County

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EXHIBIT “A”
BOARD OF DIRECTORS PER DIEM SURVEY
(as of November 30, 2020)

Agency	Service Connections	Combined Operating & Capital Budgets	Per Diem (10 meetings per month unless noted)
Contra Costa Water Agency	62,000	\$194.8 million	\$100
East Bay Municipal District	389,970	\$788 million	Monthly salary of \$1,367
Eastern Municipal Water District	153,503	\$336.9 million	\$223
Elsinore Valley Municipal Water District	81,150	\$178.3 million	\$221.43 (4 Directors) \$232.50 (1 Director)
Inland Empire Utilities Agency	--	\$369 million	\$260
Irvine Ranch Water District	231,000	\$267.4 million	\$300
Moulton Niguel Water District	55,135	\$144.3 million	\$242.55
Municipal Water District of Orange County	642,442	\$479.6 million	\$327.43
Orange County Water District	403	\$230 million	\$300
Rancho California Water District	53,691	\$171.3 million	\$200
San Diego County Water Authority	--	\$1.7 Billion <i>Two-year Budget</i>	\$150 Board \$180 Officers
Santa Clara Valley Water District	--	\$610 million	\$316.06 <i>15 days per month</i>
Santa Margarita Water District	57,484	\$73.2 million	\$270
South Coast Water District	29,660	\$64.9 million	\$255
West Basin Municipal Water District	400	\$41.5 million (operating budget only)	\$269.37 <i>Monthly: \$461.22 auto + \$385.13 communications</i>
Western Municipal Water District	24,519	\$163.2 million	\$240.67

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EXHIBIT “B”**ORANGE COUNTY BOARD OF DIRECTORS PER DIEM SURVEY
(as of November 30, 2020)**

AGENCY	PER DIEM MEETING	EFFECTIVE DATE	MAXIMUM MEETINGS PER MONTH
El Toro Water District	\$219.00	March 2018	10
Irvine Ranch Water District	\$300.00	January 2020	10
Mesa Water District	\$291.00	July 2019	10
Moulton Niguel Water District	\$242.55	February 2020	10
Municipal Water of Orange County	\$327.43	January 2020	10
Orange County Water District	\$300.00	March 2019	10
Santa Margarita Water District	\$270.00	November 2019	10
South Coast Water District	\$255.00	August 2019	10
Yorba Linda Water District	\$150.00	January 2003	10

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December 8, 2020
Prepared and
submitted by: C. Compton
Approved by: Paul A. Cook



FINANCE AND PERSONNEL COMMITTEE

REVISED PERSONNEL POLICIES AND PROCEDURES: PERSONNEL POLICY NO. 44 AND NO. 46

SUMMARY:

The District has adopted Personnel Policies and Procedures to consistently address personnel-related issues at the Irvine Ranch Water District. Revisions to these policies are necessary from time to time to keep current with state and federal law, to maintain best practices in policy and procedure administration, and to accurately reflect processes adopted for the efficient and effective conduct of District business relative to personnel and other Human Resources-related matters. Proposed revisions include new personnel policies related use of computers systems and accounts, and public records on personal computers and accounts which are proposed to supersede existing and outdated policies related electronic mail and use of the internet. Staff recommends that the Board adopt a resolution superseding Resolution No. 2019-7 and establishing revised Personnel Policies and Procedures.

BACKGROUND:

The District has adopted Personnel Policies and Procedures to consistently address personnel-related issues at the Irvine Ranch Water District. In order to keep these policies papers current and update to date, staff occasionally reviews the policies and recommends updates and revisions when appropriate.

Staff recently undertook an evaluation of IRWD Personnel Policies and Procedures related to the use of the District's computer systems, email and public records to ensure compliance with current employment and labor laws and regulations. As a result of the review, it was apparent that Policy No. 44 – Electronic Mail and Policy No. 46 – Access and Use of the Internet should be updated to reflect the District's current use of computer systems, electronic messaging platforms, and other technology.

Additionally, the review revealed that IRWD's Personnel Policies and Procedures currently do not address the use of personal computers and accounts. The existing policies should be updated to address the use of personal computers and accounts, and to address Public Records Act requests related to public records on personal computer systems and accounts.

To update IRWD's Personnel Policies and Procedures to reflect current technology uses and caselaw related to public records, staff recommends that:

- Policy No. 44 – Electronic Mail be superseded with proposed Policy No. 44 – Use of Computer Systems and Accounts, which is attached as Exhibit “A”, and
- Policy No. 46 – Access and Use of the Internet be superseded by proposed Policy No. 46-Obligations Related to Public Records, which is attached as Exhibit “B”.

To adopt the proposed Policy No. 44 and No. 46, staff recommends that the Board adopt the resolution provided in Exhibit “C” superseding Resolution 2019-7 and establishing revised policies.

FISCAL IMPACTS:

None.

ENVIRONMENTAL COMPLIANCE:

Not applicable.

RECOMMENDATION:

That the Board adopt the following resolution by title:

RESOLUTION NO. 2020 -

RESOLUTION OF THE BOARD OF DIRECTORS OF
IRVINE RANCH WATER DISTRICT,
SUPERSEDING RESOLUTION NO. 2019-7 AND
ESTABLISHING REVISED PERSONNEL POLICIES AND PROCEDURES

LIST OF EXHIBITS:

Exhibit “A” – Proposed Policy No. 44 (Use of Computer Systems and Accounts)
Exhibit “B” – Proposed Policy No. 46 (Obligations Related to Public Records)
Exhibit “C” – Proposed Resolution Rescinding Resolution No. 2019-7 and Establishing Revised Personnel Policies and Procedures

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS

DRAFT

1. Purpose of Policy

The District recognizes the need to manage the use of its Computer Systems and Accounts to maintain a secure workplace, preserve cybersecurity and to create a work environment in which productivity is enhanced.

The purpose of this policy is to ensure that the District’s Computer Systems, including internet access and usage, and District Accounts are properly used to perform tasks directly related to IRWD job duties.

2. Scope of Policy

This policy applies to all users of District Computer Systems or District Accounts. This policy also addresses the use of Personal Computer Systems and Personal Accounts for District business.

3. Definitions

- A. “Authorized User” means any employee, board member or other person authorized to use a District Computer System or Account. To be considered an Authorized User, an individual must be granted permission by the District to use the account, system or device they are using, must read and agree to comply with the terms of this policy, and agree to comply with other applicable IRWD personnel policies and all applicable state and federal laws.

Any employee, Board Member, or contractor who has been given an IRWD computer login, provided an IRWD email address, or has been provided with a wireless device by the District, including an iPad, shall be considered an Authorized User for the purposes of this policy.

The District may revoke or modify its authorization at any time; however, upon separation from the District, an employee’s, Board Member’s, contractor’s or other user’s authorization shall be deemed automatically revoked.

- B. “District Accounts” means any account owned, licensed to, opened by or held by the District, and any account linked to a District email address, through which an electronic communication or Public Record could be sent. This includes District email accounts, social media accounts such as Twitter, Facebook, and Instagram connected to a District email address, cloud-based messaging systems (e.g. Microsoft Teams), webinar/conference call platforms (e.g. WebEx), text messaging applications and voice messaging systems connected to a District email address or District cloud-storage accounts.

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS DRAFT

- C. “District Computer System(s)” means any computer, tablet, cell phone or any other similar electronic device owned, leased, or licensed to the District. All hardware, and District-owned or licensed software, applications, and programs associated with such devices are part of the District Computer System.
- D. “Personal Accounts” means any account owned, licensed to, opened by or held by an Authorized User in their personal capacity and not linked to a District email address. This includes personal email accounts, social media accounts such as Twitter, Facebook, and Instagram, cloud-based messaging systems (e.g. Microsoft Teams), webinar/conference call platforms (e.g. WebEx), text messaging applications and voice messaging systems or personal cloud-storage accounts connected to a personal email address.
- E. “Personal Computer System(s)” means any computer, tablet, cell phone or any other similar electronic device owned, leased, or licensed to an Authorized User, as opposed to the District, in their personal or individual capacity. All hardware, and personally owned or licensed software, applications, and programs associated with such devices are part of the Personal Computer System. A personal cell, which an employee uses for work and receives a District cell reimbursement for, is considered a personal computer.
- F. “Public Record” means any Record containing information related to the conduct of the public’s business that is prepared, owned, used, or in the possession of the District regardless of physical form or characteristic. It does not include Records that are strictly personal and do not relate to the conduct of public business, as these are not Public Records.
- G. “Record” means all tangible (hard-copy) and electronically-prepared, electronically-stored or electronically-transmitted writings or recordings, including communications, handwritten notes, typed documents, emails, voicemails, text messages, spreadsheets, drawings, photographs, data sets, calendar and schedule entries, PDF documents, forms, notes and collections of texts or other data created or assembled by a user, presentations, diagrams, images, CAD files, databases and other electronic information.

4. Authorized Use of the District Accounts, Systems and Devices

A. Authorized Use

Authorized Users are only authorized to use the District Computer Systems and Accounts that their supervisor or Informational Services permits them to use.

District Computer Systems and Accounts are the property of the District and are designed to facilitate District business. Authorized Users are given access to these accounts, systems and devices to conduct business on behalf of the District and to perform tasks directly related to their job duties.

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS **DRAFT**

B. Unauthorized Use

The District takes measures to safeguard its Computer Systems and Accounts from misuse, corruption and illegal uses, and to protect the District from any possible liability due to unauthorized use. Uses that are illegal or inconsistent with the authorization granted to the user by the District are unauthorized. Such unauthorized uses include misuse, as defined in Section 6, and personal use inconsistent with the narrow personal use permitted by subsection (C) below.

Authorized Users found to have engaged in an unauthorized or improper use of a District Computer System or Account may have their use authorization revoked or modified. Employees found to have engaged in unauthorized or improper use will be subject to disciplinary action, up to and including termination.

Any users engaged in unauthorized, illegal or improper use may also be subject to civil or criminal liability. Any suspected criminal use or activity will be reported to the appropriate law enforcement agencies.

C. Limited Personal Use

Limited personal use of a District Computer System or Account is permitted if it is appropriate, has a minimal impact on the District, including a minimal impact on the District's network bandwidth and other District resources, and does not take place during work time. For example, an employee using a District iPad at home to read the news, or an employee's limited use of the Internet on a District computer for personal purposes during their lunch or before or after work hours are permissible if those uses comply with the terms of this policy and the District's other personnel policies.

5. **Limitation on User Privacy and Confidentiality**

The District reserves the right to monitor, access and disclose the use of District Computer Systems and Accounts at any time for any reason without notice to the user.

Users of District Computer Systems and Accounts should have **no expectation of privacy** with respect to their use of these accounts, systems and devices. Any communication, data, metadata or other information, including personal communications, data or information, that is transmitted through, stored on or created by these systems or accounts may be accessed, held, used, retained or disclosed at the sole discretion of the District and may be a Public Record requiring protection/retention in accordance with state and federal law and the District's Retention Policy.

Users are put on notice that any communication, Record, message or image accessed through or created, transmitted or stored on a District Computer System or Account may be publicly disclosed.

Security features (e.g. passwords, codes or deletion features) will not prevent the District from accessing a user's communications, Records, messages, or images which are

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS DRAFT

transmitted through, viewed on, stored in or created by a District Computer System or Account.

Additionally, the District may maintain records of the names, dates and times of users accessing services on District Computer Systems or Accounts, including use of and access to services on the Internet. Users should assume **no privacy or confidentiality exists** when using District Computer Systems or Accounts.

6. Misuse of District Accounts, Systems, and Devices

It is a violation of District policy for Authorized Users, including system administrators, to use District Computer Systems or Accounts for the purpose of satisfying idle curiosity about the affairs of others with no legitimate business purpose for obtaining access to the files or communications of others. Employees found to have engaged in such “snooping” or found to have misused the District’s accounts, systems or devices will be disciplined appropriately, up to and including termination.

Additional misuses of District Computer Systems and Accounts include, but are not limited to, the following:

- A. Use in any manner that violates any law, regulation, or ordinance, including for uses that violate copyrights laws, or government security laws or regulations.
- B. Use in any manner that violates any policy or procedure of the District, including unauthorized personal use.
- C. Use that is disruptive, unprofessional, offensive, harmful to morale or inappropriate for the workplace. The creation, display, storage and the use, viewing, or transmission of sexually explicit images, messages or cartoons; ethnic slurs, racial or religious epithets; or anything that may be construed as harassment, creating a hostile work environment, or disparagement of others is strictly prohibited.
- D. Use for any deliberate action in an attempt to gain unauthorized access to remote systems, or to damage or disrupt a computing system, alters its normal performance, or causes it to malfunction, regardless of system location or time duration.
- E. Receipt and “opening” of misaddressed communications when the user knows that the communication was misaddressed.
- F. Forwarding Records or communications without a legitimate business purpose, including intentionally sending chain letters and spam.
- G. Uses related to “moonlighting” or job searches.
- H. Revealing proprietary or confidential information, including official District information or intellectual property, without authorization.
- I. Uses related to political campaign-related activities.

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS DRAFT

- J. Conducting or soliciting illegal activities.
- K. Uses that delete, destroy or dismantle any Public Record required to be retained pursuant to the District Records Retention Policy.

7. Authorized Users' Obligation to Preserve, Identify, and Produce Electronic Records

The District is committed to transparency and compliance with state and federal law. This includes compliance with the California Public Records Act ("PRA"), record retention laws, and its obligations to preserve and turn over Public Records and other Records related to certain legal matters.

A. Electronic Records on District Computer Systems and Accounts

All Authorized Users are required to comply with all laws and legal requirements related to the preservation, identification and production of electronic Records created, transmitted or stored on District Computer Systems and Accounts. In addition, all Authorized Users are required to comply with the District's Records Retention Policy and any District-issued Litigation Hold Notices for Public Records located on District Computer Systems and Accounts.

All Authorized Users must identify and turn over electronic Public Records on District Computer Systems and Accounts in a timely manner when requested to do by the District.

B. Electronic Records on Personal Systems and Accounts

Pursuant to *City of San Jose, et al. v. The Superior Court of Santa Clara County*, communications and other Records about official District business may be Public Records and may be subject to public disclosure regardless of the type of account, computer, or device used in its preparation, storage or transmission.

This means that electronic Records on a Personal Computer System or Personal Account may be Public Records if they relate in some way to the conduct of public business. This includes Public Records that are created, stored or transmitted on Personal Accounts, including personal emails, text messages, messages sent via messaging applications, pictures and social media posts.

Electronic Records and communications that are strictly personal and do not relate to the conduct of public records are not Public Records and are not subject to this policy.

If an Authorized User has created, transmitted or stored a Public Record on a Personal Computer System or Account, they are required to comply with all laws and legal requirements related to the preservation, identification and production of Public Records. In addition, all Authorized Users are required to comply with the District's Records Retention Policy and any District-issued Litigation Hold Notices for any Public Records located on a Personal Computer System or Account.

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS DRAFT

All Authorized Users must identify and turn over electronic Public Records on Personal Computer Systems and Accounts in a timely manner when requested to do so by the District.

8. Requirement to Transfer Electronic Public Records on Personal Computer Systems and Accounts to District Computer Systems and Accounts

A. Obligation to Transfer Electronic Public Records

Since Public Records on Personal Computer System and Accounts may be subject to production by the District under the PRA and other laws, Authorized Users, who know or have reason to know that a possible Public Record is located on a Personal Computer System or Account, are required to transfer the Public Record to the appropriate District Computer System or Account as soon as it is identified to be a possible Public Record.

After the possible Public Record is transferred, the Authorized User shall delete the original copy of the Public Record from their Personal Computer System and Personal Account.

For example, if an Authorized User takes a picture or records a video of an IRWD facility or equipment on their personal cellphone, they should immediately transfer it to a District Computer System or Account, and then delete it from their phone. This could be done by emailing the picture to their IRWD email account.

Another example is if an Authorized User uses their home computer to create a Word document for work. They should save it to the District's network folders or email to their IRWD email address, and then delete the file from their home computer.

Transferring a possible Public Record located on a Personal Computer System, or Personal Account to the appropriate District Computer System or District Account will allow for it to be preserved and retained, as appropriate, by the District, and to be destroyed consistent with the District's Records Retention Policy.

B. Exceptions to the Obligation to Transfer

An Authorized User is not required to comply with the transfer requirements of this section for Records that, pursuant to the District's Records Retention Policy, are:

1. Records not required to be retained, and the Authorized User deletes the Record from their Personal Computer Systems and Accounts.
2. Records for which the retention period has expired, in which case the Record may be destroyed pursuant to the District's policy, provided the Authorized User deletes the Public Record from their Personal Computer Systems and Accounts.

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS DRAFT

9. Restrictions on the Use of Personal Computer Systems and Accounts for District Business

A. Use of Personal Computer Systems for Public Business

Authorized Users are only permitted to use a Personal Computer System for the District's business if they comply with the transfer and deletion requirements of Section 8 and the prohibition on the use of Personal Accounts below.

If a Personal Computer System is used for District business, the Authorized User should give strong preference to remotely accessing the District Computer Systems and Accounts they are authorized to access when creating, saving and transmitting Public Records related to the District's business. Public Records created, transmitted and stored through remote access to a District Computer System or District Account will be considered stored on the District Computer System or Account used, and not on the Personal Computer System used to remotely access the District system or account.

B. Use of Personal Accounts for Public Business is Prohibited

In the ordinary course of business, Authorized Users are prohibited from using Personal Accounts to discuss District matters, conduct District business or perform work for the District. If an Authorized User mistakenly uses a Personal Account for public business, they should copy or forward the message to their District Account and must comply with the transfer and deletion requirements of Section 8.

C. Exceptions to the Prohibition on the Use of Personal Accounts for Public Business

An Authorized User may only use a Personal Account in the following situations:

1. In extraordinary circumstances, an Authorized User may use a Personal Account to conduct District business if they comply with the transfer and deletion requirements of Section 8. Extraordinary circumstances include unusual situations when the Authorized User must use a Personal Account to address urgent District business that, if left unanswered, could seriously impact the District.
2. An Authorized User may use a Personal Account to respond to a communication sent by a third party to a Personal Account if the Authorized User complies with the transfer and deletion requirements of Section 8 for both the original communication and the response, and directs the third party to use a District Account for all future communications related to the District's business.
3. An Authorized User may copy a Personal Account on calendar invitations if the Public Record is sent using a District Account (e.g., copying a Personal Account on an Outlook calendar invite).
4. An Authorized User, who is designated to manage the District's Facebook Account, may use their Personal Facebook Account to access the District

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS DRAFT

Facebook Account for the sole purpose of managing the District’s Facebook Account. The Authorized User must not use their Personal Facebook Account for District business beyond using their account as a “key” to access the District’s Facebook Account.

Public Records created, transmitted, stored or posted on the District’s Facebook Account will be considered stored on the District’s Facebook Account, and not on the Personal Facebook Account that an Authorized User used to simply access the District’s account.

If an Authorized User uses their Personal Facebook Account to access the District Facebook Account, they may be required to search their Personal Facebook Account for Public Records pursuant to Section 10 and IRWD Personnel Policy No. 46.

10. Public Records Searches of Personal Computer Systems and Personal Accounts

Authorized Users may be required to search any Personal Computer System or Account on which a Public Record may be located. **Authorized Users are put on notice that their Personal Computer Systems and Accounts may be required to be searched for Public Records if they are used for District business.**

To ensure that the District meets its legal obligation to make government records available to the public while respecting an Authorized User’s right to privacy, and minimizing the personal liability of Authorized Users, Authorized Users should follow the protocols for the “Transfer of Electronic Public Records to District Computer Systems and Accounts” outlined above in Section 8. Additionally, Authorized Users may be asked to search their accounts, systems and devices pursuant to the procedure outlined in IRWD Personnel Policy No. 46.

11. District’s Exclusive Authority

The District reserves the right to change this policy at any time with such prior notice, if any, as may be reasonable under the circumstances.

12. Administration of Policy

The Director of Information Services and the Director of Human Resources will be responsible for administration and enforcement of this policy.

Adopted by IRWD Board of Directors on: X X, XXX

EXHIBIT “B”

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 46 –OBLIGATIONS RELATED TO PUBLIC RECORDS

DRAFT

The District is committed to transparency and compliance with state and federal law. This includes compliance with the California Public Records Act ("PRA"), record retention laws, and its obligations to preserve and turn over Records related to certain legal matters.

Pursuant to *City of San Jose, et al. v. The Superior Court of Santa Clara County*, Records about official District business are Public Records and may be subject to public disclosure regardless of the type of account, computer, or device used in its preparation or transmission. This means that Records, including images and photographs, on a Personal Computer System may be Public Records if they relate in some substantive way to the conduct of public business. This includes Records created, stored or transmitted on Personal Accounts, including personal emails, text messages, and social media posts.

1. Purpose of Policy

The purpose of this policy is to ensure that the District's legal obligation to identify, retain and produce Records is met while minimizing the personal liability of IRWD Personnel and respecting IRWD Personnel's right to privacy on their Personal Computer Systems and Accounts.

2. Scope of Policy

This policy applies to all IRWD Personnel. To accomplish the purposes of this policy, this policy addresses IRWD Personnel's obligations when the District receives a Record production request.

It also addresses IRWD Personnel's obligations when a Record production request either explicitly seeks, or can reasonably be interpreted to seek, Public Records on a Personal Computer System or Account.

3. Definitions

- A. "IRWD Personnel" means any Board Member, officer or employee of the District.
- B. "District Accounts" means any account owned, licensed to, opened by or held by the District, and any account linked to a District email address, through which an electronic communication or Public Record could be sent. This includes District email accounts, social media accounts such as Twitter, Facebook, and Instagram connected to a District email address, cloud-based messaging systems (e.g. Microsoft Teams), webinar/conference call platforms (e.g. WebEx), text messaging applications and voice messaging systems connected to a District email address or District cloud-storage accounts.

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS DRAFT

- C. “District Computer System(s)” means any computer, tablet, cell phone or any other similar electronic device owned, leased, or licensed to the District. All hardware, and District-owned or licensed software, applications, and programs associated with such devices are part of the District Computer System.
- D. “Personal Accounts” means any account owned, licensed to, opened by or held by IRWD Personnel in their personal capacity and not linked to a District email address. This includes personal email accounts, social media accounts such as Twitter, Facebook, and Instagram, cloud-based messaging systems (e.g. Microsoft Teams), webinar/conference call platforms (e.g. WebEx), text messaging applications and voice messaging systems or personal cloud-storage accounts connected to a personal email address.
- E. “Personal Computer System(s)” means any computer, tablet, cell phone or any other similar electronic device owned, leased, or licensed to an IRWD Personnel, as opposed to the District, in their personal or individual capacity. All hardware, and personally owned or licensed software, applications, and programs associated with such devices are part of the Personal Computer System. A personal cell, which an employee uses for work and receives a District cell reimbursement for, is considered a personal computer.
- F. “Public Record” means any Record containing information related to the conduct of the public’s business that is prepared, owned, used, or in the possession of the District regardless of physical form or characteristic. It does not include Records that are strictly personal and do not relate to the conduct of public business, as these are not Public Records.
- G. “Record” means all tangible (hard-copy) and electronically-prepared, electronically-stored or electronically-transmitted writings or recordings, including communications, handwritten notes, typed documents, emails, voicemails, text messages, spreadsheets, drawings, photographs, data sets, calendar and schedule entries, PDF documents, forms, notes and collections of texts or other data created or assembled by a user, presentations, diagrams, images, CAD files, databases and other electronic information.

4. IRWD Personnel’s Obligation to Preserve, Identify, and Produce Records

IRWD Personnel are required to comply with all laws and legal requirements related to the preservation, identification and production of Public Records including those created, transmitted or stored on District and/or Personal Computer Systems or Accounts.

In addition, IRWD Personnel are required to comply with the District’s Records Retention Policy and any District-issued Litigation Hold Notices for Records regardless of where the Records are located. IRWD Personnel should not retain any Record not required to be retained by either the District’s Records Retention Policy or a Litigation Hold.

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS DRAFT

5. Personnel Policy No. 44 Requirements for Public Records on Personal Computer Systems and Accounts

Pursuant to Personnel Policy No. 44, IRWD Personnel have an obligation to preserve, identify and produce Public Records created, transmitted or stored on a Personal Computer System or a Personal Account.

A. Personnel Policy No. 44 Limits the Use of Personal Computer System for Public Business

IRWD Personnel are only permitted to use a Personal Computer System, for public business if they comply with the transfer and deletion requirements of Section 8 of Policy No. 44.

B. Personnel Policy No. 44 Prohibits the Use of Personal Accounts for Public Business

In the ordinary course of business, IRWD Personnel are prohibited from using Personal Accounts to discuss District matters, conduct District business or perform work for the District. If IRWD Personnel mistakenly use a Personal Account for public business, they should copy or forward the message to their District Account and must comply with the transfer and deletion requirements of Section 8 of Personnel Policy No. 44.

6. Obligation to Identify and Produce Public Records

A. District Will Notify IRWD Personnel When to Identify and Produce Records

Upon receipt of a PRA request or other request for the production of Records, the District will communicate the request and any additional instructions to the IRWD Personnel believed to have possession of responsive Records.

When a Record production request either explicitly seeks, or can reasonably be interpreted to seek, Public Records on a Personal Computer System or Account, IRWD Personnel believed to have possession of responsive Records will be notified of the need to search any Personal Computer Systems or Accounts used to create, transmit or store a Public Record in order to identify and produce any relevant Public Records.

B. Required Action by IRWD Personnel Upon Notification of Any Production Request

When requested to search for, identify and produce Records, IRWD Personnel must conduct a thorough and reasonable search for responsive Public Records following any instructions provided for the search and identification of responsive Public Records.

IRWD Personnel are required to search for and identify responsive Public Records in a timely manner, and must produce any responsive Public Records, consistent with the instructions provided to them, within the timeframes provided by the District.

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS **DRAFT**

At the direction of the District's General Counsel or Deputy General Counsel, all responsive Records will be reviewed and redacted, as appropriate. Public Records, or portions of Public Records, that are confidential or exempt from disclosure will not be made public.

It is illegal to destroy any Public Record responsive to a Record production request. If a responsive Public Record exists and is in IRWD Personnel's control, it must be produced regardless of the Record type or content, and regardless of whether it should have been destroyed pursuant to the District Records Retention Policy. Once notified of a Record production request, IRWD Personnel must not destroy any requested Record until it has been produced to the District consistent with the instructions provided.

C. Specific Actions Required Upon Notification of a Production Request Related to Personal Computer Systems and Accounts

When notified by the District of the need to search for, identify and produce Public Records on Personal Computer Systems and Accounts, IRWD Personnel, who have been trained to distinguish between Records that contain public business and Records that do not contain public business, should promptly follow the instructions provided to them related to the production request in order to identify and produce any potentially responsive Public Records. IRWD Personnel who have not yet received training or require additional assistance should seek assistance from the District's District Secretary or Deputy General Counsel prior to searching their Personal Computer Systems and Accounts for Public Records.

IRWD Personnel are responsible for conducting a timely and reasonable search on their own systems and accounts, and must identify and produce any responsive Public Records, consistent with the instructions provided to them, within the timeframes provided by the District.

The District **will not require** IRWD Personnel to search any Personal Computer Systems or Personal Accounts **not used** to create, transmit or store Records related to the District or its business.

7. **Training**

Training pursuant to this policy is only required when responding to a Record production request that either explicitly seeks, or can reasonably be interpreted to seek, Public Records on a Personal Computer System or Account. IRWD Personnel responding to this type of Record production request are required to complete training on the steps necessary to conduct a reasonable search for Public Records, and how to distinguish between Records that contain public business and Records that do not contain public business.

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS DRAFT

8. Requirement to Transfer Public Records When Relationship with the District Terminates

IRWD Personnel whose relationship with the District is ending or ends shall identify, disclose and transfer any Public Records on Personal Computer Systems or Accounts to the District, if those Records have not already been transferred to the District pursuant to Personnel Policy No. 44. This identification, disclosure and transfer should ideally take place prior to the personnel's last day with the District. After the Record has been transferred to the District, IRWD Personnel shall ensure it is deleted from the Personal Computer System(s) or Account(s).

If a Record production request seeks records from IRWD Personnel who have left the District and have not searched for any non-transferred Public Records on Personal Computer Systems or Accounts, the District will undertake reasonable efforts to contact that individual and request that they search and produce any Public Records they may have.

9. Affidavits and Declarations

The District may require IRWD Personnel to complete an affidavit or declaration related to the search, identification and production of Records. In the event an affidavit or declaration is requested, IRWD Personnel should work with District Counsel to complete an adequate affidavit or declaration.

The affidavit or declaration should be signed under penalty of perjury.

10. Failure to Comply with a District Search Requests

Failure to comply with this policy may result in disciplinary action, up to and including termination of employment.

Failure to comply with this policy may also result in civil or criminal liability for IRWD Personnel. **The penalties for failing to search for, identify and produce Public Records can be severe, including court ordered sanctions or potential criminal liability for obstruction of justice.**

Additionally, failure to comply with a request related to Public Records on Personal Computer Systems and Accounts may result in a court ordering a third-party search of those accounts, systems, and devices, and may result in IRWD Personnel being personally named as a respondent in a PRA lawsuit or a court order compelling the personnel to produce the Public Records.

11. District's Exclusive Authority

The District reserves the right to change this policy at any time with such prior notice, if any, as may be reasonable under the circumstances.

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS DRAFT

12. Administration of Policy

The Deputy General Counsel, District Secretary and the Director of Human Resources will be responsible for administration and enforcement of this policy.

Adopted by IRWD Board of Directors on: X X, XXX

EXHIBIT "C"

RESOLUTION NO. 2020 -

RESOLUTION OF THE BOARD OF DIRECTORS OF
IRVINE RANCH WATER DISTRICT,
SUPERSEDING RESOLUTION NO. 2019-7 AND
ESTABLISHING REVISED PERSONNEL POLICIES AND PROCEDURES

The Irvine Ranch Water District (IRWD) is a California Water District formed pursuant to Division 13 of the Water Code of the State of California; and

Section 34900 of said Code provides that the Board of Directors shall employ and appoint such agents, officers and employees as may be required and prescribe their duties and fix their salaries; and

By adoption of Resolution No. 2019-7-5 dated February 11, 2019, the Board established revised Personnel Policies and Procedures; and

The Board of Directors of Irvine Ranch Water District deem it advisable and in the best interest of said District to revise Personnel Policies and Procedures periodically to ensure compliance with current employment and labor laws and regulations.

The Board of Directors of Irvine Ranch Water District hereby resolve, determine and order as follows:

Section 1. That Resolution No. 2019-7 be and hereby is superseded.

Section 2. That the Personnel Policies and Procedures for Irvine Ranch Water District be, and hereby are, approved and adopted as more specifically set forth in Attachment I of this Resolution, attached hereto and by this reference made a part hereof.

ADOPTED, SIGNED AND APPROVED this 14th day of December, 2020.

President, IRVINE RANCH WATER DISTRICT
and of the Board of Directors thereof

District Secretary, IRVINE RANCH WATER DISTRICT
and of the Board of Directors thereof

APPROVED AS TO FORM:
HANSON BRIDGET LLP

By: _____
District Counsel

Attachment I

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 1 – GENERAL PROVISIONS

1. The objective of the Irvine Ranch Water District (District) Personnel Policies and Procedures is to act as a guideline to explain policies and rules for all applicants for employment and District employees. These Policies also explain certain benefits provided by the District and certain prohibitions or work rules established by the District. Nothing in these policies shall be construed to create a contractual right of employment between the District and any employee.
2. Consistent with Sections 3500 et seq. of the California Government Code, the District reserves the right to amend, supplement, revise, or rescind any provisions, policies or procedures described in District Personnel Policies and Procedures whenever the District determines that such action is warranted. Such changes shall become effective upon adoption by the District Board.
3. The Human Resources Department is responsible for administering the policies set forth in this manual. No individual, other than the General Manager, can make any written or verbal statements requiring the District to follow different personnel policies.
4. In the event of a clear conflict between these Policies and another District-wide or departmental policy, procedure, or practice, these Policies shall control, unless the General Manager has given advance authorization for the conflicting policy, procedure, or practice in writing. In the event of a clear conflict between these Policies and a valid Memorandum of Understanding, the Memorandum of Understanding shall control.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 2 – EQUAL EMPLOYMENT OPPORTUNITY

I. EQUAL EMPLOYMENT OPPORTUNITY COMMITMENT

- A. This policy is in accordance with the laws of the United States and the State of California and reaffirms the District's continuing commitment to provide equal opportunity to all employees and applicants for employment.
- B. It is the District's policy to recruit, screen, employ, retain, promote, train, compensate, evaluate, terminate, and otherwise treat all employees and job applicants on the basis of merit, qualifications, and competence. This policy shall be applied without regard to any individual's sex, sexual orientation, gender, gender identity, gender expression, race, color, religion, national origin, ancestry, pregnancy, age, marital status or registered domestic partner status, military or veteran status, genetic information, medical condition, physical or mental disability, or any other characteristic protected by applicable state or federal law or local ordinance. Further the District does not discriminate against applicants or employees who are perceived to have such characteristics or who associate with an individual having such characteristics.
- C. The Director of Human Resources of the District is responsible for administration of this policy under the law. To ensure compliance with this policy, the Director of Human Resources will be responsible for monitoring all employment practices, including job application procedures, hiring, firing, advancement, compensation, training and other terms, conditions and privileges of employment. (See index for specific policies on each issue).
- D. Nothing in this policy supersedes the at-will status of District employees, as set forth in Policy 6.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 3 - ORGANIZATION AND STRUCTURE

1. Locations

The District's Headquarters Building is located at 15600 Sand Canyon in the City of Irvine. Staff from the General Manager's Office, Customer Service, Human Resources, Public Affairs, Finance, Information Services, Engineering and Construction, and Water Resources and Planning departments are housed in this location.

The Michelson Operations Center is located at 3512 Michelson Drive in the City of Irvine. Purchasing, Information Services, Engineering, Water Operations, Wastewater Operations, and Water Quality personnel are based at this location.

2. Organization Hierarchy

The District is an independent Special District governed by a five-member, publicly elected Board of Directors. These five elected officials are responsible for the District's policies and decision making. The on-going operations of the District are supervised by the General Manager and his staff. As chief operating officer, the General Manager is responsible to the Board for the operation and management of the District.

The General Manager is responsible for organizing the functions and activities of the District into such order as to facilitate a smoothly working, efficient and effective team. From time to time, the General Manager shall submit to the Board, an organizational chart reflecting the current organization, for their review.

3. Human Resources Department

The Irvine Ranch Water District's Human Resources Department is responsible for planning, coordinating, implementing and administering a District-wide personnel program. Under the direction of the Director of Human Resources, this department is also responsible for the developmental programs to ensure that Human Resources meet District goals and objectives.

The Human Resources Department has been established to provide employees with information and necessary assistance to understand the District's personnel policies and to promote a best resource for employees to obtain current information on work rules, benefits, personnel policies, payroll data, personnel records, health insurance, job opportunities, and benefit conversion privileges on termination of employment.

Representatives of the Human Resources Department are eager to help employees with any problems or concerns.

Adopted by IRWD Board of Directors on: March 9, 2009

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 4 – WORKPLACE VIOLENCE PREVENTION

I. IN GENERAL

- A. The District is committed to providing a work environment free of fear, intimidation, violence or the threat of violence and ensuring the safety of all District employees and contractors. Consistent with this commitment, the District prohibits any acts or behaviors by or against a District employee, contractor, customer or visitor that may be intimidating, threatening, harassing, dangerous, or harmful. The District also prohibits any act or behavior by, or at the direction of, a District employee that is intended to scare, frighten, coerce, or intimidate another person, group, or organization.
- B. The purpose of this policy is to:
 - 1. Establish District expectations relative to workplace behavior and help protect employees, contractors, and others from threats or acts of violence;
 - 2. Remind employees of the District's long-standing principle that all employees, applicants, and visitors should be able to enjoy a work environment that is free from the fear of violence and that all people are to be treated with respect and dignity;
 - 3. Ensure that all workplace threats and violent behavior are addressed promptly; and
 - 4. Ensure that the level of physical and facility security in District workplaces is sufficient to protect the health and safety of District employees;
- C. Consistent with this policy, acts or credible threats of violence that involve or affect District employees or contractors will not be tolerated and will be subject to appropriate disciplinary or corrective action up to and including termination. A credible threat of violence is a knowing and willful statement or course of conduct that would place a reasonable person in fear for his/her safety, or the safety of his/her immediate family, and that serves no legitimate purpose.
- D. Examples of prohibited workplace violence include, but are not limited to the following:
 - 1. Threatening to harm or harming an individual and/or his/her family, friends, associates, and/or their property.
 - 2. Fighting or challenging another individual to a fight.
 - 3. Engaging in intimidation through direct or veiled verbal threats, or through physical threats, such as grabbing, and pushing.

4. Directing obscene or abusive gestures or engaging in any other act or behavior towards another person, group or organization that is intended to scare, frighten, coerce or intimidate.
 5. Making abusive, harassing or threatening telephone calls; sending messages, letters, packages or electronic communications of any type that contain or may be perceived to contain abusive, harassing, or threatening language or materials of any sort or kind.
 6. Attempting to coerce an employee to do wrongful acts that would affect the business interests of the District.
 7. Harassing surveillance or stalking, which is engaging in a pattern of conduct with the intent to follow, alarm, or harass another individual, which presents a credible threat to the individual and causes the individual to fear for his/her safety, or the safety of his/her immediate family, as defined in Civil Code section 1708.7.
 8. Making a suggestion or otherwise intimating that an act to injure persons or property is appropriate behavior.
 9. Possession of firearms (loaded or unloaded), bullets, weapons, or any other dangerous devices on District property. This includes look-alike weapons, such as toy guns. Weapons and dangerous devices may include, but are not limited to the following, when their possession or use is not expressly authorized by a District supervisor or Department Head: blackjacks, slingshots, metal knuckles, explosive substances, dirks, daggers, gas- or spring-operated guns, knives, folding knives having a blade that locks into place, razor blades, clubs, explosives, accelerants, poisons, and acids.
 10. Use of a personal or District-issued tool or other equipment in a threatening manner toward another.
 11. Engaging in any other act or behavior toward any other employee, customer, visitor, or other person, group, or organization that is or may be or perceived to be abusive, intimidating, threatening, dangerous, or harmful.
- E. Items that are brought onto District premises in violation of this Policy are subject to confiscation and destruction.

II PROCEDURE

- A. Any employee or contractor who has been the victim of, or has witnessed behavior believed to have violated this Policy shall promptly report it to the Human Resources Department or to the General Manager. Customers and members of the public who have similar information or suspicion may also assist the District by reporting it to the Human Resources Department or to the General Manager.

1. If there is reason to believe that a violation of this Policy has placed the safety of an employee or anyone else in immediate danger, a supervisor or manager should be notified as quickly as practicable. In the event of a life threatening situation, the reporting party should provide for their own safety first, and then as soon as practicable dial 911 and request police assistance.
- B. Employees who have reason to believe that they or any other person may be the subject of a future violent act in the workplace or as a result of their District employment, should immediately notify their supervisor or manager, or Human Resources.
1. District employees or contractors who obtain protective orders against another person, whether they are an employee or not, which include or describe District premises or property must provide copies of that order to the Director of Human Resources or the General Manager within twenty four (24) hours of receipt of it. The failure to do so regardless of the reason may be considered a violation of this Policy and subject the offending employee to disciplinary action up to and including termination.
 2. As set forth in Policy 19.3, and in accordance with Section 230(f) of the Labor Code, an employee who has been the victim of domestic violence, sexual assault, or stalking may request an accommodation for his/her safety at work.
- C. Following notification of a suspected violation, or future violation, of this Policy, the Director of Human Resources will initiate an investigation. That investigation may include the use of resources or individuals external to the District. Regardless, all employees are required to cooperate with any District initiated investigation. The failure to do so may result in disciplinary action up to and including termination.
1. An investigation may also involve a search of District property including but not limited to, desks, files, computers, PDAs, cell phones, cabinets, lockers, equipment and vehicles. Employees do not have a reasonable expectation of privacy in such District property.
- D. Upon completion of the investigation, the Director of Human Resources and other decision-makers as designated by the District will determine what action, if any, is to be taken.
- E. Violations of this Policy by any individual may be followed by legal action as appropriate, which may include, seeking a temporary restraining order and/or injunction on behalf of District employees if the situation warrants such action. In addition to appropriate legal action, violations of this Policy by employees may lead to appropriate disciplinary action, up to and including termination.

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 5 - JOB DESCRIPTIONS

1. The District believes that employees should know the purpose, scope and description of the functions and activities of the position to which they are assigned. Therefore, each job or position must be authorized in the department and District budget, and a job description prepared.
2. The Human Resources Department will generally take steps to ensure that there is a current job description for each position and job within the organization. Department Heads are responsible for providing the Human Resources Department with input on a timely basis to attempt to maintain accurate job descriptions.
3. All approved job descriptions are officially maintained by the Human Resources Department. A current list of job descriptions is available to all employees at s:\Human Resources\Job Descriptions.
4. District personnel must understand that the District operates in a changing and dynamic business environment which may result in changes in job duties not encompassed by the current job description on file in the Human Resources directory. All employees are expected to perform the duties assigned to them by their immediate supervisor or any manager or director above their supervisor.

Adopted by IRWD Board of Directors on: November 12, 2001

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 6 - HIRING AND PROBATION

I. IN GENERAL

A. Commitment to Compliance with Employment Laws Regarding Hiring

The District is committed to full compliance with state and federal laws affecting the hiring process. It is the District's policy to recruit, screen, employ, retain, promote, train, compensate, evaluate, terminate, and otherwise treat all job applicants on the basis of merit, qualifications, and competence. This policy shall be applied without regard to any individual's sex, sexual orientation, gender, gender identity, gender expression, race, color, religion, national origin, ancestry, pregnancy, age, marital status or registered domestic partner status, military or veteran status, genetic information, medical condition, physical or mental disability, or any other characteristic protected by applicable state or federal law. Further, the District does not discriminate against applicants or employees who are perceived to have such characteristics or who associate with an individual having such characteristics.

B. Position Categories

In an effort to determine eligibility for various benefits, the following position categories have been established:

- 1. Regular Full-Time Employee:** Hired to work on a regular basis for 40 hours/week. Eligible for all benefits.
- 2. Regular Part-Time Employee:** Hired to work on a regular basis for less than 40 hours/week. Eligible for all benefits on a pro-rated basis.
- 3. Temporary Employee:** Hired to work for a limited duration due to special projects, backlogs, or emergencies on either a full-time (40 hours/week) or part-time (less than 40 hours/week) basis. Only eligible for holiday pay, workers' compensation benefits, sick leave, and other benefits as required by law.
 - a. Student Intern:** A temporary employee who is actively enrolled as a student in an institution of higher learning at either the undergraduate or graduate level. Student Interns work less than 20 hours/week.

C. Posting

- 1.** The Human Resources Department of the District is responsible for posting employment opportunities available within the District. Employment opportunities ordinarily will be posted for a minimum of five days via electronic communication methods.

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2. Employees who are interested in posted positions are required to complete an electronic application form via the District's on-line applicant tracking system prior to the posted closing date for the position.

D. Eligibility for Promotions and Transfers

1. The District encourages employees to apply for promotions to positions for which they are qualified. Promotional opportunities are posted via the District's on-line applicant tracking system and announced via email and the District's intranet system.
2. Employees who have been employed by the District for at least six months and are interested in consideration for posted positions are required to complete an electronic application form via the District's on-line applicant tracking system prior to the posted closing date. Employees who have been employed with the District less than six months may not qualify for a transfer or promotion to another position if the change is not in the best interest of the District, as determined in the sole discretion of the Director of Human Resources.
3. Promotions and transfers shall be based on the ability, qualifications, and potential of the candidates for the positions. Employees are not automatically entitled to a promotion or transfer for which they apply.
4. The District is an Equal Employment Opportunity employer, as addressed in Policy 2.

E. Hire of Temporary Employee into Regular Status

1. A temporary employee who competes successfully for a regular position is not eligible for retroactive District benefits. Additionally, their anniversary date will not be adjusted to give the employee credit for the number of hours worked for the District as a temporary employee.

II. HIRING PROCESS

A. Minimum Qualification Review, Criminal Conviction History, and Salary History Information

1. Applications are reviewed by a Human Resources representative to determine those that meet the minimum qualifications of the job. The applications of all candidates who meet the minimum qualifications for an open position at the District will be forwarded to the appropriate Department by the Human Resources Department via the District's electronic applicant tracking system. Each department is responsible to provide information to the Human Resources Department regarding, those applicants with whom the department wishes to invite for an interview.
2. The District will not ask any applicant for employment to disclose, through any written form or verbally, at any time, information concerning an arrest or

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detention that did not result in conviction, or information concerning a referral to, and participation in, any pretrial or posttrial diversion program, or concerning a conviction that has been judicially dismissed or ordered sealed pursuant to law, including but not limited to, Sections 1203.4, 1203.4a, 1203.45, and 1201.1 of the Penal Code.

3. Unless otherwise required by law, the District will not ask an applicant for employment to disclose, orally or in writing, information concerning the conviction history of applicant, until the District has issued a conditional offer of employment. The job announcement for the position in question will advise whether a lawful exception to this Section and/or to Sections D.2.a.ii-iv applies.
4. The District will comply with applicable California law limiting the consideration and use of salary history information for applicants.

B. Hiring and Employment of Relatives, Individuals with a Residential Relationship, or Other Actual or Potential Conflicts of Interest

1. Applicants for employment who are relatives of employees or are individuals with whom employees reside are not eligible for employment with the District in any position or assignment where potential problems of supervision, safety, security or morale exist. Further, the District desires to avoid situations in which other actual or potential conflicts of interest may exist and may deny employment on that basis in accordance with applicable law.
 - a. For purposes of this policy, relatives include an employee's parent (including in-laws and stepparents), spouse, child (including stepchild), brother, and sister (including step siblings, brother-in-law and sister-in-law). Relatives also include an employee's registered domestic partner, and the parents, children, and siblings of a registered domestic partner
 - b. As noted above, these provisions are not limited to relatives and apply to other covered situations involving actual and potential conflicts of interest.
2. If two current employees become subject to the restrictions of this policy, the District reserves the right to determine whether or not an actual or potential conflict of interest or an effect on supervision, safety, security and/or morale exists. In any case where the District determines, in its sole discretion, that a relationship between two employees may create an actual or potential conflict of interest, or may affect supervision, safety, security or morale, the District may take whatever action it determines to be appropriate to avoid the actual or potential conflict of interest.
3. Any questions regarding this conflict of interest policy should be directed to the Director of Human Resources. If an employee becomes involved in any such actual or potential conflict of interest, he or she must notify his/her supervisor immediately.

C. Interview

An interview will be conducted with the selected applicants by a department representative, a representative of the Human Resources Department, and at least one other individual from within the District and/or from an external agency.

The department representative is responsible to work with Human Resources to prepare a list of job-related questions that will be asked during the interview. Each applicant will be asked the same general questions to ensure a fair and accurate evaluation of applicants interviewed.

D. Reference Checks and Verification of Education and Work History

1. Reference Checks

After obtaining any required authorization, the Human Resources Department or the hiring Department will contact any professional references identified by the applicant.

2. Work History Verification

A work history investigation will be conducted by the Human Resources Department or the investigative firm conducting the background check for all applicants being considered for employment. Information concerning the last three positions held or 10 years will generally be obtained. Falsification of work history will generally be grounds for immediate termination or withdrawal of an employment offer.

3. Educational History Verification

Educational history information based on the education requirements of the job will be verified for all candidates being considered for employment by the Human Resources Department or the investigative firm conducting the background checks. Falsification of school history will generally be grounds for immediate termination or withdrawal of the employment offer.

E. Offers of Employment and Related Procedures

Once a selection has been made from the applicants interviewed for an open position at the District, the process continues with the top candidate(s).

1. Conditional Offer of Employment

Offers of employment are made by an authorized representative of the Human Resources Department. Under no circumstances are offers of employment to be made by any other representative of the District without the consent and knowledge of the Director of Human Resources. Human Resources is responsible for approving all offers of employment.

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In some instances, the General Manager's approval may also be required. In the event such offers are made without the required consent or knowledge, they are not binding. After an offer of employment is made, employment is contingent upon successfully completing the following criteria.

a) Background Screening and Conviction History

An offer will be conditioned on a requirement that the applicant be undergo a background check (including a Consumer Credit Report and/or Investigative Consumer Report, where applicable) prior to beginning employment. Candidates may also be required to provide their driver's license number so that a Department of Motor Vehicle report can be obtained. The applicant will be notified of any applicable requirements, and will be required to provide background information and authorization to conduct an investigation. These investigations will be conducted for position categories where permitted by, and in accordance with, applicable state and federal laws.

- i) If the background screening discloses a previous criminal conviction, the Human Resources Director will conduct an individualized assessment, taking into account a number of factors in determining whether to disqualify the applicant and rescind the conditional offer of employment. Such factors may include the nature of the position, nature of the conviction, length of time since conviction and completion of any resulting incarceration or probation.
- ii) The Human Resources Director will then make a preliminary determination based on the results of the individualized assessment. If that preliminary determination is to disqualify an applicant based on conviction history, the Human Resources Director will issue a written notice of intent to the applicant, identifying the conviction at issue, including a copy of the conviction history report (if any), and advising of the applicant's right to respond within five business days to challenge the accuracy of the conviction history report and provide evidence of any mitigating circumstances. An applicant who notifies the Human Resources Director of efforts to obtain evidence disputing the conviction history information or report will receive an additional ten business days to respond.
- iii) After considering any information provided by the applicant, the Human Resources Director will make a final decision regarding disqualification. If the final decision is to disqualify the applicant based on conviction history, the Human Resources Director will provide written notice to the applicant of the decision and of the applicant's right to

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file a complaint with the California Department of Fair Employment and Housing.

b) Physical Examination

i) The final candidate(s) for the open position after completion of the background and conviction history screening process will be required to complete a physical examination to assess the candidate's ability to perform the essential functions of the job, with or without reasonable accommodation. The cost for the applicant's physical will be paid by the District. The candidates must successfully complete the physical examination to be considered for employment.

ii) Drug/Alcohol Screening – Safety Sensitive Positions

The District is committed to providing a safe, efficient and productive work place. To achieve this objective, the District desires to prevent drug or alcohol use from adversely affecting the work place. Accordingly, candidates for safety sensitive positions with the District are also required to satisfactorily take and pass a drug and alcohol screening examination prior to beginning employment. The screening will be performed at the District's expense in conjunction with the physical examination.

iii) Medical authorization for work will be kept confidential. Such documentation will be kept in the employee's confidential medical file.

c) Verification of Lawful Work Status Under Immigration Rules

The District is required by the federal immigration laws to verify the identity and legal ability to work of all individuals before they can be hired. In keeping with this obligation, documentation that shows each person's identity and legal authority to work must be inspected. Each employee must also attest to his/her legal authority to work by completing an I-9 Form (available in the Human Resources Department) provided by the federal government. This verification must be completed within three business days after an individual is hired. All offers of employment and continued employment for positions in the United States are contingent on furnishing satisfactory evidence of identity and legal authority to work in the United States.

F. Probationary Period

1. Conditions of Probation

- a) All new employees will be subject to a probationary period of 12 months. The probationary period is a period of time during which a new employee's work is closely monitored in order to determine if the employee is suited for the position for which he or she was hired. An employee may be released from District service at any time during the probationary period.
- b) Employees who are promoted after the completion of their initial probationary period will serve a 3 month probationary period in the new position.

2. Probationary Performance Evaluations

A Probationary Employee Review will be completed by the employee's direct supervisor and discussed with the employee after completion of 4 months of employment and again after 8 months of employment. A first annual evaluation will be completed at 12 months of employment. A rating of "3" (Meets Requirements) or better on the first annual review will indicate a satisfactory completion of the 12 month probationary review period and attainment of Regular employment status.

3. Extension of Probation

a) Leaves of Absence

The probationary period will be extended when a probationary employee is on a leave of absence of any kind for more than 14 consecutive calendar days during the probationary period. The probationary period will be extended for the length of time the probationary employee is on a leave of absence.

b) Extension for Performance Reasons

Probationary periods may be extended for up to 6 months for performance reasons. The reasons for the extension must be documented on a Probationary Employee Evaluation and approved by the General Manager or their designee and the Director of Human Resources. The total probationary period may not exceed 18 months, excluding periods of leave as described in Section E.3.a) of this policy.

c) Notice of Extension

Probationary employees must be notified in writing if their probationary period will be extended for performance reasons or due to a leave of absence. A probationary employee whose probation has been extended, and who has not since been rejected from probation, will be reviewed at the conclusion of the extended

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probationary period and will be notified whether they have successfully completed the probationary period.

4. Completion of Probation

Successful completion of the probationary period is not a guarantee of continued employment. Employment with the District is on an at-will basis. Both the employee and the District have the right to terminate the employment at any time, with or without cause or notice. This at-will basis may not be modified, abrogated or altered in any way, except: (a) in the case of a represented employee, in a memorandum of understanding, collective bargaining agreement, or other memorialization of agreement between the District and the exclusive representative of the employee; or (b) in the case of an employee without a collective bargaining representative, in a written agreement signed by the General Manager and ratified by the Board of Directors.

5. Change of Position During Probation

If a probationary employee changes positions during the initial probationary period, as provided for in Section I.D. of this policy, the probationary period for the new position shall be the greater of the remainder of the initial probationary period or the three month probationary period applied to all position changes.

F. Orientation Procedures

The District has established an orientation program to help new employees make a satisfactory adjustment to their new work environment. The Human Resources Department will arrange and conduct an orientation for all newly hired employees. The orientation presentation will include information on the District's policies and procedures, employee benefit information and enrollment, as well as general new employee information.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 7 – DISABLED APPLICANTS AND EMPLOYEES

I. IN GENERAL

The federal Americans with Disabilities Act (“ADA”) and the California Fair Employment and Housing Act (“FEHA”) prohibit discrimination against applicants and employees in all employment practices, including job application procedures, hiring, firing, advancement, compensation, training, and other terms, conditions, and privileges of employment on the bases of physical disability or mental disability.

II. MEDICAL EXAMINATIONS

- A. Depending on the essential functions of a position, a medical examination may be required for:
 - 1. Applicants who have received a conditional offer of employment;
 - 2. Employees returning to work from a medical leave of absence, where permitted by applicable law or District policy.
 - 3. Any other employee, when a supervisor observes or receives a reliable report of an employee’s possible lack of fitness for duty. Observations and reports may be based on, but are not limited to, an employee’s dexterity, coordination, alertness, vision acuity, concentration, response to criticism, interactions with the public, co-workers, or supervisors, and an employee’s own report of potential unfitness.
 - 4. The results of all medical examinations will be kept confidential. Examination results will be kept in the employee’s confidential medical file.

III. REASONABLE ACCOMMODATION

- A. Reasonable accommodation is a modification or an adjustment to a job or the work environment that will enable a qualified applicant or employee with a disability to perform essential job functions. Reasonable accommodation also includes adjustments to ensure that a qualified individual with a disability has rights and privileges in employment equal to those of non-disabled employees.
- B. Examples of reasonable accommodation include making existing facilities used by employees readily accessible to and usable by an individual with a disability; restructuring a job; modifying work schedules; temporary leave(s) of absence, acquiring or modifying equipment; providing qualified readers or interpreters; or appropriately modifying examinations, training, or other programs.

Reasonable accommodation also may include reassigning a current employee to a vacant position for which the individual is qualified, if the person becomes disabled and is unable to perform the essential functions of the original job. However, there is no obligation to find a position for an applicant who is not qualified for the position sought.

- C. The District is not required to lower quality or quantity standards in order to make an accommodation, nor is it obligated to provide personal use items such as glasses or hearing aids. The District is also not required to create a new position or promote an employee as a reasonable accommodation.
- D. An applicant or employee who seeks a reasonable accommodation to perform one or more job functions must inform Human Resources, in person or in writing. The request must identify the job function(s) at issue, identify the limitation in question or the nature of the difficulty in performing the job function(s), identify the anticipated duration of the need for accommodation, and identify any suggested accommodations.
- E. An employee for whom a medical provider issues work restrictions or whom a medical provider places off work on a leave of absence must provide prompt written notice to Human Resources.
- F. Following receipt of a request for accommodation or medical notice of work restrictions, Human Resources may require additional information, such as documentation or clarification of work restrictions issued by a health care provider. The District will not require disclosure of medical diagnosis or genetic history.

IV. INTERACTIVE PROCESS

- A. The District will engage in the interactive process in accordance with the ADA/FEHA to determine whether a reasonable accommodation is available to permit a qualified applicant or employee with a disability to perform the essential functions of the position currently held or sought by that individual.
- B. The District will determine whether reasonable accommodation(s) can be made, and the type of accommodation to provide. In selecting the particular type of reasonable accommodation to provide, the principal test is that of effectiveness, i.e., whether the accommodation will enable the person with a disability to perform the essential function(s) of the job in question. The District will not provide an accommodation that would impose an undue hardship upon the District.
- C. The District will provide the employee with written notice of any decisions made regarding requested accommodation(s).

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 8 – COMPENSATION, HOURS OF WORK, AND OVERTIME

I. GENERAL POLICY

- A.** The District is committed to maintaining compensation rates that are competitive in the community and our industry. The Schedule of Classifications and Salary Rate Ranges of the District, as adopted from time to time by Resolution of the Board of Directors, sets forth the range of compensation for each position.
- B.** It is the intent of the District to comply with all applicable State and Federal wage and hour laws.
- C.** The Human Resources Department will interpret policy and assure compliance with this policy.
- D.** The Payroll Department performs the mechanics of payroll computation, which includes the calculation of benefits, standby pay, and overtime compensation.

II. WORK SCHEDULE, WORK WEEK, AND ATTENDANCE

A. Office Hours and Work Schedules

- 1. Headquarters Facility:** Official office hours at the Headquarters facility are 8:00 a.m. to 5:00 p.m., Monday through Friday.
 - a. 9/80 Work Schedules**
 - i.** Most Headquarters employees are generally assigned to a 9/80 work schedule in which employees work four consecutive 9-hour shifts each week, with one additional 8-hour shift worked every other workweek (the “Flex Day.”)
 - ii.** The workweek for employees assigned to a 9/80 schedule is defined as seven consecutive 24 hour periods beginning 4 hours into their Flex Day and ending 3 hours and 59 minutes into their usual scheduled day off. For example, for employees working a 9/80 schedule with a Friday Flex Day, the workweek will begin at noon on their normally scheduled Friday off, and end at 11:59 a.m. the following week on the Friday Flex Day.
 - iii.** Department Heads are authorized to assign personnel between 6:30 a.m. and 5:30 p.m. with variable length lunch hours. At a minimum, a skeleton crew must be on duty to cover all office hours.

POLICY NO. 8. – COMPENSATION, HOURS OF WORK, AND OVERTIME

b. 5/40 Work Schedules

- i. Some employees are assigned to a work schedule in which employees work Monday through Friday from 8:00 a.m. to 4:00 p.m.
- ii. The workweek for employees assigned to a 5/40 schedule is defined as seven consecutive 24 hour periods beginning at midnight on Sunday and ending at 11:59 p.m. the following Sunday.

2. **Michelson Facility and Los Alisos Reclamation Plant (LAWRP):** Because of the unique requirements of the seven-day per week operations of the District's facilities, the workweek and work schedules of Operations staff will be established, and may be revised from time to time, by the General Manager in consultation with the management staff responsible for operations.

a. 4/10 Work Schedules

- i. Employees are generally assigned to a 4/10 work schedule in which employees work four consecutive 10-hour shifts each week.
- ii. The workweek for employees assigned to a 4/10 schedule is defined as seven consecutive 24 hour periods beginning at midnight on Sunday and ending at 11:59 p.m. the following Sunday.

b. 9/80 Work Schedules

- i. Some employees are assigned to a 9/80 work schedule in which employees work four consecutive 9-hour shifts each week, with one additional 8-hour Flex Day worked every other workweek.
- ii. The workweek for employees assigned to a 9/80 schedule is defined as seven consecutive 24 hour periods beginning 4 hours into their Flex Day and ending 3 hours and 59 minutes into their usual scheduled day off.

3. **Changes to Work Schedules.** Employees may request, or may be required, to work a different daily schedule or workweek, in keeping with their classifications and job responsibilities. Exceptions to the standard daily schedule of work hours are subject to advance, written approval, by the appropriate Department Head, in consultation with Human Resources.

B. Punctuality and Attendance

1. Employees must be in attendance on time at their workstation or location in accordance with District policies, Department policies, or labor agreements regarding hours of work, holidays, and leaves.
2. Employees must make every effort to schedule personal appointments outside their working hours.

POLICY NO. 8. – COMPENSATION, HOURS OF WORK, AND OVERTIME

3. Employee adherence to policies or other standards governing attendance, procedures governing use of leaves of absence, and tardiness will be reviewed and evaluated during the employee's annual performance evaluation.

C. Unauthorized Absence/Job Abandonment

1. When an employee, has been absent without authorization from work for more than three consecutive workdays, and in the opinion of the Department Head the employee has abandoned his/her position, the Department Head must notify Human Resources.
2. Human Resources will notify the employee that the District has determined he/she has abandoned his/her position and that the employee has five working days upon receipt of the notice to contact the District regarding his/her intent to return to work. The notice will also advise the employee that failure to contact the District within the five-day period will be deemed an automatic resignation effective on the sixth day. Such notice will be in writing and sent by certified mail or personal service to the last address listed in the employee's personnel records.
3. Job abandonment may include, but is not limited to:
 - a. An employee's failure to return to his/her employment upon conclusion of any authorized leave of absence without requesting, and submitting medical certification in support of, additional time off work;
 - b. An employee's failure to provide proper notice by telephone or in writing to his/her supervisor regarding absence due to sickness or injury, except as provided in Policy 19, regarding unforeseeable pregnancy disability or family care or medical leave;
 - c. An employee's failure to report for work without first obtaining approval to take a paid or unpaid leave of absence in accordance with these Policies or applicable Memorandum of Understanding;
 - d. An employee's failure to keep Human Resources reasonably apprised of disability status for which the employee is off work or failure to respond to inquiries from the District regarding disability status or intent to return to work, whether or not subject to medical restrictions.
4. If an employee fails to respond within five working days to the notice of abandonment of position, the employee may be considered to have abandoned his/her position of employment with the District. Abandonment of position constitutes an automatic resignation from District service.

III. SALARY AND OTHER COMPENSATION

- A. **Salary Administration:** The District has adopted a salary administration policy for the compensation of employees, and to specify the conditions for increasing employees' salaries.

POLICY NO. 8. – COMPENSATION, HOURS OF WORK, AND OVERTIME

1. The Human Resources Department is responsible for the maintenance of job classifications, salary ranges, salary surveys, and administration of the salary program.
2. All salary changes must be approved by the General Manager.

B. Salary Ranges

Each position is assigned a salary grade and each salary grade is assigned a minimum and a maximum salary range. An exceptional "Fifth Quartile" range has been created for employees rated as exceptional in connection with their most recent performance evaluation.

C. Hiring Rate

The normal hiring rate will be within the first quartile of the established position's salary range. Offers of employment above the second quartile require prior approval of the Director of Human Resources and the General Manager.

D. Merit Increases

1. Merit increases are granted in proportionate relation to an employee's demonstrated job performance. Supervisors shall establish expectations and communicate these expectations to each of their direct reports. In addition, Supervisors shall confer with each employee concerning performance according to District policy. (See Policy No. 10 - Employee Performance Review).
2. The Supervisor recommending a performance rating for an employee shall provide input to their Executive Director, who will provide the information to Human Resources. Human Resources will use the Merit Increase Table to determine the merit increase amount based on the employee's performance rating and quartile placement. Any recommended performance rating at the 5- or 5 level requires review and approval of the General Manager.

E. Salary upon Promotion

The increase to salary granted at the time of promotion shall be calculated using the Promotional Increase Guidelines established by the General Manager as a guide. The formula will generally be followed except in those instances where a higher increase is required to bring the employee's salary to at least the minimum of the new salary grade or an adjusted increase amount is appropriate to achieve internal equity within a department.

F. Salary upon Transfer

Generally, transfers will not be accompanied by a salary increase unless an employee had been scheduled to receive a merit increase at the time of transfer.

POLICY NO. 8. – COMPENSATION, HOURS OF WORK, AND OVERTIME

G. Salary upon Demotion

An employee who is demoted to a position in a class with a lower salary range will have his/her salary reduced as follows:

1. Following a disciplinary demotion, the employee's salary will be reduced to the same salary step in the range for the lower class.
2. Following a voluntary demotion, the General Manager has discretion whether to Y-rate the employee's salary or reduce the employee's salary to the same salary step in the range for the lower class.

H. Acting Pay

1. From time to time an employee may be requested by his/her Executive Director to act in the capacity of a higher level position for an extended period on a job assignment which is clearly outside the normal job responsibilities of his/her position. In these instances, the General Manager is authorized to approve temporary monthly salary adjustments or "acting pay" to compensate the employee during such assignments. Approval by the General Manager must be received prior to the pay period during which acting pay will be paid. Payment of the temporary acting pay, less withholdings as required by law, will be added to the employee's pay during the normal payroll processing.
 - a. Acting pay is a higher level assignment made necessary by a vacancy, extended leave of absence, or other significant needs of the District Service. Acting pay is not to be granted in the case of normal vacation or other short term leave circumstances. In accordance with CalPERS requirements (Government Code 20480), an acting assignment made to a vacant position in active recruitment will not exceed a total of 960 hours in each fiscal year.
 - b. The General Manager may approve retroactive acting pay in his/her sole discretion.
2. Acting pay of up to 10% above the employee's base rate of pay will be the standard for compensating employees who take on acting assignments or job duties beyond and/or in addition to their normally assigned job responsibilities.
 - a. An exception may be considered for a higher amount of acting pay in situations where the employee's current rate of pay is more than 10% below the bottom of the range they are acting in or if they are taking on considerable extra assignments, as determined by their Department Director and/or Executive Director. In no case will acting pay exceed the Maximum of the pay range of the acting classification.
 - b. When determining the amount of acting pay to be granted, care should be given to not provide a rate of acting pay that would result in a *pay reduction* per the Promotional Increase Guidelines in the case of a promotion.

IV. HOURS WORKED AND OVERTIME

A. In General

1. Time taken as paid leave, including but not limited to, holidays, vacations, sick leave, and other similar periods when no work is performed will constitute “hours worked” for purposes of weekly overtime calculation.
2. Non-exempt employees will be compensated for travel time, attendance at training or meetings, and other similar time where required under applicable state and federal wage and hour laws.

B. Meal Periods

1. Standard

- a. Non-exempt employees are entitled to unpaid meal periods during which they will be entirely relieved of responsibilities and restrictions. Such time will not constitute hours worked.
- b. Supervisors will schedule meal periods to ensure appropriate coverage. Non-exempt employees who work during their meal periods will be paid for time worked. Working through meal periods without advance approval is grounds for employee discipline, up to and including termination.

2. Overtime Meals

- a. Employees working greater than 2 hours unplanned overtime immediately after their scheduled workday or working 4 hours unplanned overtime are provided a meal allowance. Unplanned overtime is overtime that is required with less than twenty-four hours advance notice. An additional meal allowance is granted at 6-hour intervals after the first allowance.
- b. Working conditions govern the actual time of eating the meal. Supervisors will make every attempt to provide an opportunity for employees working overtime to have time to eat a meal.
- c. Employees qualifying for a meal allowance under this Policy will be reimbursed for their expenses on the following business day upon presentation of an expense receipt accompanied by a completed petty cash receipt with the appropriate signatures.
- d. The amount of the meal allowance is established at the discretion of the General Manager. Reimbursement will be made only for meals actually purchased.

POLICY NO. 8. – COMPENSATION, HOURS OF WORK, AND OVERTIME

C. Rest Periods

1. Non-exempt employees are entitled to two, 10-minute, paid rest periods during each workday. Such time constitutes hours worked.
2. Non-exempt employees are not permitted to combine rest period time with meal period time.
3. Supervisors will schedule rest periods to ensure appropriate coverage.

D. Work Performed Outside Regular Shift or Schedule.

1. Non-exempt employees are not permitted to work outside of their regularly scheduled shifts except as authorized or directed by their supervisor, or in the event of an emergency.
2. Working outside the regularly scheduled shift without advance approval may result in employee discipline, up to and including termination.
3. This requirement applies to, but is not limited to, the following work by non-exempt employees:
 - a. Work performed before the start of the shift;
 - b. Work performed during meal periods;
 - c. Work performed after the end of the shift; and
 - d. Other work performed "off the clock" including work performed at home.
4. All employees must take reasonable measures wherever feasible to avoid the need for work to be performed outside of their regularly scheduled shifts. Where required, time spent on such work must be kept to a minimum.
5. Employees may occasionally be asked to work beyond their normally scheduled hours. When this occurs, supervisors should attempt to provide as much advance notice as possible, however, such advance notice is not always possible. Non-exempt employees who are required or permitted to work overtime will receive overtime pay in accordance with the requirements of the Fair Labor Standards Act, state laws, and the District's compensation policies.
 - a. When practicable, such opportunities will be made available on an equal basis to all full-time employees capable of performing the work.
 - b. All employees who are scheduled to work outside of their regularly scheduled shift are required to work the assigned hours, unless otherwise excused by their supervisor.

POLICY NO. 8. – COMPENSATION, HOURS OF WORK, AND OVERTIME

E. Compensation for Overtime Hours Worked

1. Non-exempt employees will be compensated at an overtime rate for hours worked in excess of 40 hours in their designated workweek, or for hours worked in one day in excess of a non-exempt employee's regular schedule.
2. Overtime will be computed at one and one-half (1-1/2) times the employee's regular rate of pay. Employees shall also be paid one and one-half (1-1/2) times their regular rate for time worked on a District-approved holiday in addition to their normally scheduled hours of holiday pay.
3. Under no circumstances will the District pay overtime to an employee on any day that the employee has used sick or vacation hours, except in the case of an after hours emergency response or callout.
4. The District will reimburse employees for mileage when they are required to drive their personal vehicle to work overtime on any scheduled day off. This overtime can be for an emergency callout or scheduled work.
5. The District does not permit employees the option to accrue or use compensatory time off in lieu of receiving pay overtime pay. Accordingly, employees should not request the opportunity to make up time for time missed if the make-up time will result in overtime work.

F. Standby and Call-Out Pay

1. Because of emergencies and nature of the services provided by the District, it is necessary to utilize "stand-by" or "call-out" personnel from time to time. Department managers are responsible for setting forth authority, regulations and procedures relative to this type of overtime.
2. Minimum paid time for call-out shall be two (2) hours. Standby compensation pay will be 1.86 hours of overtime pay for each day assigned to standby duty, not to exceed 13 hours of overtime pay for one work week
3. Under no circumstance will the District pay standby to an employee on any day in which the employee does not report to work due to his/her own illness or injury or leaves work early due to his/her own injury or illness.

G. Safety Hours

The District will provide paid Safety Hours in addition to overtime pay according to the details outlined in Administrative Work Procedure 6.

V. TIMEKEEPING AND TIME RECORDS

A. In General

1. Time records represent legal documents that are used to accurately record working time to compensate employees properly. As such, employees are required to record their work time for each day designate hours toward any leave time taken.
2. In submitting a timecard, employees are representing that the time and hours recorded accurately and fully reflect all the time worked within the pay period.

B. Supervisors' Duty to Monitor

Supervisors are responsible for monitoring employee time including the following:

1. Start time for each workday;
2. Start time for each meal period;
3. End time for each meal period;
4. End time for each workday;
5. Whether a meal period is taken (if no meal period is taken it must be recorded as time worked);
6. All actual time taken as paid leave; and
7. Any additional time during which work is performed, including work performed outside the regular shift.

C. Submission of Time Cards for Supervisor's Review

Employees responsible for completing time cards must ensure that the time cards are submitted to their supervisors on the day designated by the District. Supervisors will review and address potential issues in time cards as established in this Policy. Supervisors must approve each time card, thereby attesting to the completion of such review and confirmation that the time recorded reflects all work performed by the employee of which the supervisor was reasonably aware.

D. Changes or Corrections to Time Cards

Any changes or corrections to an employee's time card or time record must be initiated by the employee and the employee's supervisor.

POLICY NO. 8. – COMPENSATION, HOURS OF WORK, AND OVERTIME

E. Improper Deductions

1. The District prohibits improper deductions from the salaries of exempt employees. The District does not condone deductions that violate applicable state or federal wage and hour laws.
2. An exempt employee who believes that an improper deduction has been made to his/her salary should immediately report this information to Human Resources.
3. The District will promptly investigate reports of improper deductions. If the District determines that an improper deduction has occurred, the employee will be promptly reimbursed for the improperly deducted amount.
4. The District is committed to ensuring that any improper deductions that do occur are corrected immediately upon notice or report.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 9 – SEPARATION FROM EMPLOYMENT

I. IN GENERAL

- A. In the case of employees represented by an association or other exclusive collective bargaining representative, the grounds for discipline and termination, as well as grievance, appeal and dispute resolution rights relating to any such discipline or termination, may be set forth in a memorandum of understanding or other written agreement between the District and the collective bargaining representative. To the extent that such agreement adds to, modifies, or differs in any way from this policy, the agreement will govern.
- B. The relationship between the employee and the employer is for an unspecified term and is considered employment at will. Consequently, the employment relationship with any employee can be terminated at will, either by the employee or the District, with or without cause or advance notice. This at will policy is intended to be the final expression of the District's understanding regarding the terms under which employment may be terminated, and it may not be modified, limited, augmented or changed in any way except in writing signed by the General Manager of the District and the employee, or with respect to represented employees, as detailed in Section I.A., above.
- B. An employee may be placed on a paid administrative leave if necessary while a disciplinary investigation is being conducted. In such cases, the employee will be notified in writing of the reasons for and/or events leading to the District's decision for this action.
- D. Employees who are separating from employment are to return all District-furnished uniforms, tools, and equipment, such as I.D. cards, keys, vehicles, manuals, software, storage devices, credit/fuel cards, as well any other District property in their possession or control. Such items must be turned in to their immediate supervisor on or before the last day worked. Employees are reminded that any work (i.e., reports, correspondence, software, etc.) or work in progress created, modified, or completed while they were employed by the District is the property of the District and should be turned over to the employee's supervisor, along with any associated encryption or password information, upon separation.

II. VOLUNTARY SEPARATION

- A. When an employee leaves employment for any reason other than involuntary separation, a two-week advance notice to the employee's Supervisor is requested. Although such a notice is not required, an employee who is eligible to receive sick leave benefits upon voluntary separation will receive such benefits only if two weeks' notice is received.

POLICY NO. 9 – SEPARATION FROM EMPLOYMENT

- B. The Supervisor will immediately inform the Human Resources Department of a voluntary termination and will forward the employee's written notice. If no written notice is provided, the Supervisor will request that a Voluntary Resignation Form be completed by the employee and will forward the completed Form to Human Resources.
- C. The Human Resources Department may schedule an exit interview with each employee who leaves the District, and/or provide an exit interview survey form for the employee to complete.

III. INVOLUNTARY SEPARATION

- A. The District retains the right to discipline, demote, transfer, and separate employees, or take other employment action, in its sole discretion, with or without cause or notice. Although the District maintains a progressive discipline process for non-probationary employees that may be used to help improve inadequate work performance or to correct problems, the choice in any instance to utilize this progressive discipline process does not change the at-will nature of the employment relationship.
- B. The Human Resources Department must be notified and consulted in advance of all involuntary separations of employment.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 10 - PERFORMANCE REVIEW AND CAREER DEVELOPMENT PLANNING

1. General Policy

Performance evaluations and career development planning are an important part of the District's personnel policies. They provide an objective way to gauge each employee's on-the-job effectiveness as well as their career interests and development. The evaluation process should communicate expected standards of performance and inform employees of their standing relative to such standards. It is also used to discuss work standards, areas where improvement is needed, potential career development, and possible opportunities.

In order to perform efficiently and effectively, an employee generally will receive a certain amount of positive feedback from management regarding his/her activities, as well as a certain amount of constructive criticism or counseling. While they may take the form of a verbal pat on the back or calling attention to a minor incorrect procedure, each is very important to continued employee growth. Management is encouraged to be cognizant of the psychology of human behavior and learning, as well as the psychology of leadership and supervision.

2. Procedure

Although the evaluation and management of an employee's performance is an ongoing process, employees should understand and appreciate the purpose of the formal reports; they are not the occasion for an automatic pay raise. They are designed primarily to achieve the purposes stated above. The fact that outstanding performance is the best path to additional reward should not be confused with the primary purpose of the report, which is to evaluate and inform.

- A. The Human Resources Department is responsible for notifying Department Heads of due dates for upcoming performance evaluations. Members of the General Manager's staff, with the assistance of their staff members, are responsible for the timely preparation and presentation of their employees' performance reviews and potential career opportunities.
- B. A Probationary Employee Review will ordinarily be completed by the employee's direct supervisor and discussed with the employee after completion of 4 months of employment and again after 8 months of employment. An annual performance evaluation will ordinarily be conducted upon an employee's completion of one year of employment for the first year anniversary. Thereafter, performance evaluations ordinarily will be completed approximately every 6 months. Employees receiving a rating of "3" (Meets Requirements) or better on their first annual review will have satisfied the initial 12 month probationary period requirements and will be taken off probation. Employees receiving less than a "3" rating (a "3-" or lower) on their first annual review will be subject to disciplinary

POLICY NO. 10 - EMPLOYEE PERFORMANCE REVIEW

action including, but not limited to, extension of probation, demotion, suspension or termination. In addition, whenever an employee is promoted or transferred to a different position, there will again be a probationary review after the first 3 months in that position. Due to the requirements of business, the performance evaluations may be advanced or postponed.

- C. Performance reviews and career development discussions can be held and documented at any time, in addition to the regularly scheduled reviews.
- D. The annual written evaluation will indicate the employee's performance with regard to Communication Skills/Style, Work Style/People Skills, Customer Service, Teamwork, and Overall Performance. Managers and Supervisors will also be evaluated in the area of Managing/Leading Others. Performance goals, objectives, and career development plans for the upcoming review period will also be set for each employee during the annual review process. All written evaluations will be reviewed by the Director of Human Resources prior to discussing the evaluation with the employee. A private meeting should occur between supervisor/manager and employee at which time the supervisor/manager orally explains and discusses the written evaluation with the employee. Upon the recommendation of any member of the Management Staff, and with the General Manager's approval, any employee may be considered for a special performance review at any time.
- E. All original written reviews will remain in the employee's personnel folder in the Human Resources Department, however, a copy will be given to the employee during the oral review.

3. Confidentiality

No member of the management staff or other supervisor is permitted to discuss the report, classification change or salary rate change with an employee until it has been approved by the Director of Human Resources or General Manager of the District.

Adopted by IRWD Board of Directors on: January 11, 2010

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 11 - HEALTH, VISION, DENTAL, ACCIDENT AND LIFE INSURANCE

1. General Policy

It is the policy of the District to provide employees with a group health insurance program to enhance their job satisfaction.

2. Eligibility

Full-time regular employees are eligible for all group health insurance benefits. Some part-time regular and temporary employees may be eligible for medical benefits (See Policy No. 7 - Temporary Employees).

3. Benefits Available

Full-time regular employees are eligible for hospital, surgical, medical, and major medical insurance, dental, vision, and life insurance. Additionally, short term and long term disability benefits are provided.

4. Benefit Cost

- A. Hospital, surgical, medical and major medical benefit cost is borne in part by the employee. The employee's contribution towards these benefits shall be established from time to time by the Board of Directors and will be deducted from the employee's paycheck.
- B. Dental insurance coverage is provided by the District at no cost to employees.
- C. Life insurance coverage is provided by the District at minimal cost to employees. Employees will have income imputed based on the appropriate IRS Tax Table or schedule for life insurance amounts in excess of \$50,000 according to current federal and state tax schedules.
- D. Short Term Disability insurance coverage is fully paid for by employees of the District through an employee payroll tax. (see Policy No. 14 - Short Term Disability).
- E. Long Term Disability insurance coverage is provided by the District at no cost to employees. (see Policy No. 13 - Long Term Disability)

5. Additional Benefits Available

Full-time regular employees are also eligible for additional insurance coverage offered by various vendors. This insurance is optional and is completely paid for by employees desiring such coverage through an employee payroll deduction.

POLICY NO. 11 - HEALTH, VISION, DENTAL ACCIDENT AND LIFE INSURANCE

6. Effective Date of Coverage

All District provided benefits, including those specified in this policy, become effective for all eligible employees on the first day of the month following their hire date.

7. Administrative Responsibility

The Human Resources Department will administer all District benefit programs, and will furnish additional information to employees regarding available insurance programs.

Adopted by IRWD Board of Directors on: July 11, 2011

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 12

NOT IN USE

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 13

NOT IN USE

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 14

NOT IN USE

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 15

NOT IN USE

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 16 - SICK LEAVE

I. GENERAL POLICY

- A. To minimize the economic hardships that may result from an unexpected short-term illness or injury to an employee or legal dependent, and comply with applicable California law, the District provides regular full-time employees, regular part-time employees, and temporary part-time employees with sick leave in accordance with the terms set forth in this Policy.
- B. The District reserves the right to require a satisfactory statement of a licensed physician whenever an employee misses work due to an illness, injury or disability. The employee may be asked to provide a physician's statement that verifies the nature of an illness, injury or disability, its beginning and ending dates, and/or the employee's ability to return to work without endangering his/her own safety or the safety of others. Although a physician's statement normally will not be requested for absences of less than three working days, the District may request such a statement in situations where it determines it is warranted.
- C. All employees are eligible to accrue and use paid sick leave in accordance with the applicable terms of this Policy.

II. ACCRUAL

- A. **Regular Employees:** Each regular employee will accrue sick leave hours at the rate of 96 hours per year; 3.69 hours per pay period, pro-rated based on a 40-hour weekly schedule. This accrual begins with the first day of employment, and is available for use as soon as hours are accrued. An employee will be allowed to accrue an unlimited number of sick leave hours.
- B. **Temporary Employees:** Each temporary employee will accrue sick leave at the rate of 1 hour for every 30 hours worked, to a maximum of 48 hours (or the equivalent of six of the employee's usual work shifts, whichever is greater). This accrual begins with the first day of employment, and is available for use as soon as hours are accrued, following completion of a 30-day eligibility period for new hires. A temporary employee may use up to 24 hours of sick leave (or the equivalent of three of the employee's usual work shifts, whichever is greater) per year of employment, calendar year or 12-month period, as determined by the District. Accrued sick leave up to 48 hours (or the equivalent of six of the employee's usual work shifts, whichever is greater) may carry over to the following year of employment, calendar year or 12-months period as determined by the District. In no circumstance may a temporary employee's total accrual of sick leave exceed 48 hours (or the equivalent of six of the employee's usual work shifts, whichever is greater).

C. Sick Leave Accrual during Leaves of Absence

1. **Accrual during Paid Leave:** A regular employee on authorized leave of absence will continue to accrue sick leave hours at the same rate set forth in Section II.A., as long as accrued sick leave and vacation hours have not been exhausted and provided the employee is utilizing some portion of accrued leave benefits. Once accrued sick leave and vacation hours have been exhausted, or if an employee elects not to coordinate benefits while on a leave of absence, the employee will cease to accrue sick leave hours until he/she returns to active employment status.
2. **Accrual during Consecutive Unpaid Leave:** An employee on an authorized leave of absence without pay, including extended military leave of absence, extended sick leave, or FMLA/CFRA/PDL leave, taken on a consecutive basis, will not accrue sick leave during such absences, unless otherwise required by law.
3. **Accrual during an Intermittent or Reduced Schedule Leave:** An employee on an authorized leave of absence taken on an intermittent or reduced schedule basis will accrue sick leave as provided in Section II.C.1.

D. Sick Leave Added Days

1. **Regular Employees:** The General Manager has the authority to loan, in writing, up to five (5) days of paid sick leave to an employee provided that all accrued sick leave and vacation hours have been exhausted. Unearned days of paid sick leave loaned to an employee must be repaid upon return to work. In the event the employee terminates employment prior to the complete repayment of loaned sick leave days, the employee is responsible for direct repayment to the District for the remaining number of hours.
2. **Temporary Employees:** The District will not loan or advance paid sick leave to temporary employees before it has been accrued.

III. USE OF SICK LEAVE

- A. Permitted Reasons to Use Sick Leave:** Upon oral or written request, employees may use sick leave for any of the following purposes:

1. Diagnosis, care, or treatment of an existing health condition of, or preventative care for, an employee or an employee's family member.
 - a. For purposes of this Policy, "family member" includes a biological, adopted, or foster child, stepchild, legal ward, a child to whom the employee stands *in loco parentis*, or a child of a registered domestic partner, regardless of the child's age or dependency status; a biological, adoptive, or foster sibling, parent, stepparent, or legal guardian of an employee or the employee's spouse or registered domestic partner, or a person who stood *in loco parentis* when the Employee was a minor child; a spouse; a State of California registered domestic partner; a grandparent; or a grandchild.

POLICY NO. 16 – SICK LEAVE

- b. The use of unused accumulated sick leave hours is allowed for pregnancy-related illness or disability, just as it is for other illness or disability.
- 2. For employees who are victims of domestic violence, sexual assault, or stalking, taking time off to obtain or attempt to obtain any relief, including, but not limited to, a temporary restraining order, restraining order, or other injunctive relief, to help ensure the health, safety, or welfare of the victim or his or her child.
- 3. For employees who are victims of domestic violence, sexual assault, or stalking, taking time off to seek medical attention for injuries caused by the domestic violence, sexual assault, or stalking; to obtain services from a domestic violence shelter, program, or rape crisis center as a result of domestic violence, sexual assault, or stalking; to obtain psychological counseling related to an experience of domestic violence, sexual assault, or stalking; and to participate in safety planning and take other actions to increase safety from future domestic violence, sexual assault, or stalking, including temporary or permanent relocation.
- 4. All employees are permitted to use up to five days of accrued sick leave per year for bereavement, upon the need for additional bereavement time off, as provided in Policy 17 - Bereavement.

B. Holidays during Sick Leave

In the event that any holiday occurs during a period when any employee is on paid sick leave, the holiday will not be charged against the employee's accumulated sick leave.

C. Coordination of Sick Leave with Disability Payments

When an employee becomes eligible for disability benefits from the State of California Employment Development Department's State Disability Insurance (SDI) program, or workers' compensation, the employee may use accumulated sick leave hours to supplement these payments. Accrued sick leave benefits will be used to supplement such disability payments only to the extent necessary to provide total compensation equal to the employee's straight time compensation immediately before the beginning of the illness, disability or injury.

IV. PAYMENT FOR UNUSED SICK LEAVE

A. Upon Separation from Employment

1. Regular Employees

a. Eligibility

- i. Regular employees who have worked for the District for at least 24 consecutive calendar months as a regular employee are eligible to receive payment for accrued and unused sick leave, as follows:

POLICY NO. 16 – SICK LEAVE

(A) An eligible employee who separates from employment voluntarily, through resignation, service retirement or disability retirement, must provide at least two weeks' notice prior to separation.

(I) Employees who provide notice prior to separating from District employment for any reason are not permitted to first exhaust accrued and unused sick leave unless used for a permitted reason in accordance with Section III of this Policy.

(B) Following the lay-off of an eligible District employee, payment will be issued in accordance with this Policy.

(C) Following the death of an eligible employee, payment will be made in accordance with applicable law and District policies and practices.

ii. Employees whose employment has been terminated by the District other than by lay-off are not eligible to be compensated for unused sick leave.

b. Amount: Eligible employees will receive the equivalent of fifty (50) percent of the employee's accrued sick leave to a maximum of 960 hours, times the employee's current hourly straight time pay rate.

2. Temporary Employees:

a. Temporary employees are not eligible to receive compensation at any time for accrued and unused sick leave.

B. Annual Payment for Unused Accrued Sick Leave

1. Eligibility

a. Regular employees may choose to receive payment for unused accrued sick leave, up to a maximum of 96 hours, once per year, in accordance with the terms in this Policy, as long as a minimum balance of 80 hours remains.

b. Temporary employees are not eligible for any payment for unused accrued sick leave.

2. Amount, Form, and Timing of Annual Payment

a. Amount: Payment will be made to the employee in accordance with the following percentage schedule times the employee's current wage rate:

Years of Regular District Service	Amount of Buy-Back
0-10 years (less than 11 years)	Up to 96 hours @ 50%

POLICY NO. 16 – SICK LEAVE

11-15 years (less than 16 years)	Up to 30 hours @ 100%; remainder (up to 66 additional hours) @ 50%
16-20 years (less than 21 years)	Up to 60 hours @ 100%; remainder (up to 36 additional hours) @ 50%
21 years or more	Up to 96 hours @ 100%

- b. Form: Employees may choose to receive either a cash payment or an equivalent contribution to their 457 deferred compensation account.
- c. Timing: Compensation for sick leave buy-back will be made to the employee in November of each year.

V. REINSTATEMENT OF UNUSED ACCRUED SICK LEAVE

If any employee who had a sick leave balance remaining at the time of separation from District employment, which balance was not paid out under the terms of Section IV. A. 1 above, is rehired by the District within one year from the date of separation, then that same balance will be reinstated to the employee. The rehired employee will be entitled to use the reinstated sick leave and to also accrue additional sick leave upon rehiring in accordance with this Policy.

VI. SICK LEAVE DONATION PROGRAM

A. In General

1. The Sick Leave Donation Program allows eligible employees who have accrued sick leave hours to voluntarily donate a portion of their accumulated hours to another employee who has exhausted his/her accrued sick and vacation leave due to a non-work-related catastrophic illness or injury of the employee or the catastrophic illness or injury of an employee's dependent parent, spouse or registered domestic partner, or child requiring the presence of the employee.
2. Catastrophic illness or injury is defined as a severe illness or injury which totally incapacitates a person for an extended period of time and is severely debilitating or life-threatening. Illnesses such as cancer, heart attack, or stroke would be considered catastrophic illnesses. Pregnancy without serious complications and routine illnesses, surgical procedures, and injuries, even those resulting in an extended leave of absence, do not qualify as catastrophic illness or injury. The Director of Human Resources will be responsible for reviewing the eligibility of an employee to receive donated sick leave and making a recommendation to the General Manager for approval. The approval process may require appropriate medical documentation regarding the illness or injury of the employee or family member.
3. The decision to make a donation of sick leave to another employee through the Sick Leave Donation Program is voluntary. No employee is to be coerced or intimidated into making a donation of sick leave or to coerce or intimidate another employee. Donations of sick leave may not involve any form of payment or compensation, financial or otherwise, between the donor and recipient. The

POLICY NO. 16 – SICK LEAVE

District will not solicit sick leave donations on behalf of any qualifying individual.

B. Eligibility

All regular, full-time employees who have completed their initial probationary period and meet other applicable qualifications set forth in this Policy are eligible to participate in the Sick Leave Donation Program as a donor or recipient.

C. Procedures for Utilizing Donated Sick Leave

1. In order to receive donated sick leave through the Sick Leave Donation Program, an employee must meet the following requirements:
 - a. The employee must have been on an approved Leave of Absence for a catastrophic illness or injury as defined above for at least 30 calendar days prior to the use of any donated sick time.
 - b. The employee must have exhausted all of his/her sick and vacation accruals prior to the use of any donated sick time.
 - c. The employee must be utilizing any applicable income replacement programs for which he/she qualifies (i.e. State Disability Insurance, Paid Family Leave, Long-Term Disability).
 - d. The employee must have notified the Human Resources department of his/her desire to receive and utilize donated sick time. In the event that the employee is physically or mentally unable to notify the Human Resources department, notification may be made by a member of the employee's immediate family (i.e., spouse, registered domestic partner, child or parent).
2. An employee utilizing donated sick leave will not earn or be eligible to accrue any sick or vacation leave. Once an employee ceases to receive any portion of his/her pay from the use of his/her own accrued sick and vacation leave, accrual of additional vacation and sick leave hours will cease. Holidays falling during the period following exhaustion of vacation and sick leave benefits will not be paid to an employee even if they are utilizing donated sick leave.
3. If an employee returns to work on a part-time basis, sick and vacation leave will begin accruing on a pro-rated basis and these accrued balances will be utilized for coordination of benefits before the utilization of any donated sick leave.
4. An employee utilizing donated sick leave will be taxed each pay period as with the use of regularly accrued sick and vacation leave.
5. The existence or use of donated sick time is not a guarantee of continued employment past the end of the approved leave of absence as detailed in applicable District policy.

D. Procedures for Donating Sick Leave

1. An employee may complete a “Donation of Sick Leave” form to donate accrued sick leave in one-hour increments for use by another eligible employee who has been determined to qualify for sick leave donations under the requirements listed above.
2. In no case shall a donation of sick leave reduce the donor’s accrued sick leave balance below eighty (80) hours.
3. An employee may donate a maximum of 25% of his/her sick balance or forty (40) hours of accrued sick leave to an eligible employee, whichever is less. No employee will be allowed to donate more than forty (40) hours of sick leave in any twelve month period.
4. The number of sick hours credited to the recipient will be calculated by multiplying the number of hours donated by the calculated hourly rate of the donor then dividing that amount by the calculated hourly rate of the recipient.
5. Donated sick leave hours will be used to pay the recipient on a first in- first out basis. Donated sick leave hours not used by the specified recipient will be returned to the donating employee(s) following the end of the pay period in which the recipient no longer qualifies for the use of donated sick leave.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 17 - BEREAVEMENT

1. General Policy

In the event of a death in the immediate family of a regular full-time employee, or critical illness of an immediate family member where death appears to be imminent, bereavement leave will be granted for three (3) work days per calendar year if traveling within five hundred (500) miles from the District for services, or five (5) work days per calendar year if traveling over five hundred (500) miles from the District.

If additional hours are required, the employee may elect to take these hours without pay or have the hours deducted from his or her accrued sick leave and/or vacation hours. Additional bereavement leave may be granted at the discretion of the Director of Human Resources.

2. Immediate Family Definition

“Immediate Family” is defined as any relation by blood, marriage, or adoption, who is a member of the employee's household, residing under the same roof, and any parent, parent-in-law, spouse (or ex-spouse, if children are involved), child, brother, sister, grandparent, grandparent-in-law, or grandchild of the employee, regardless of residence.

3. Procedure

Employees should notify their supervisors when a death occurs in their immediate family. Time cards should reflect the bereavement code for days of bereavement leave used. Supervisors should also notify the Human Resources Department of the death.

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 18 - VACATION

I. GENERAL POLICY

- A. The District believes it is important for employees to take vacation leave on an annual basis when practicable, to enable them to take time off away from their job responsibilities in order to relax and refresh themselves physically and mentally.

II. RATES OF ACCRUAL

- A. **Regular Full-Time Employees:** All regular full-time employees will accrue vacation leave according to the following monthly schedule, based upon years of service:

Less than 5 years' service	6.67 hours - (80 hours per year)
5 or more years of service but less than 10 years	10.00 hours - (120 hours per year)
10 or more years of service	13.33 hours - (160 hours per year)

- B. **Managers, Supervisors, Confidential, and Exempt Employees:** Managers, supervisors, confidential and exempt employees will accrue vacation according to the same monthly schedule set forth in Section II.A., until they have completed at least 15 years of service, at which time they will accrue vacation according to the following monthly schedule, based upon years of service:

15 or more years of service but less than 20 years	15.00 hours – (180 hours per year)
20 or more years of service	16.67 hours – (200 hours per year)

- C. **Regular Part-Time Employees:** All regular part-time employees are eligible for pro-rated vacation leave based upon a 40-hour weekly schedule and years of service.

- D. **Temporary Employees:** Temporary employees are not eligible to accrue vacation leave.

- E. **Vacation Accrual During Leaves of Absence**

1. **Accrual during Paid Leave:** A regular employee on authorized leave of absence will continue to accrue vacation hours at the same rate set forth in Sections II.A. or II.B. (Full-time) and Section II.C. (Part-time) as long as accrued sick leave and vacation hours have not been exhausted and provided that the employee is utilizing some portion of accrued leave benefits. Once accrued sick leave and vacation hours have been

POLICY NO. 18 – VACATION

exhausted, or if an employee elects not to coordinate benefits while on a leave of absence, the employee will cease to accrue vacation hours until he/she returns to active employment status.

2. **Accrual during Consecutive Unpaid Leave:** An employee on an authorized leave of absence without pay, including extended military leave of absence, extended sick leave, or FMLA/CFRA/PDL leave, taken on a consecutive basis, will not accrue vacation leave during such absences, unless otherwise required by law.
3. **Accrual during an Intermittent or Reduced Schedule Leave:** An employee on an authorized unpaid leave of absence taken on an intermittent or reduced schedule basis will accrue vacation at the same rate as set forth in Section II.A. or II.B. (Full-time) or Section II.C. (Part-time).

III. REQUESTS FOR VACATION LEAVE

- A. Employees are not eligible to take time off for vacation leave during the first six (6) months of employment.
- B. Requests for vacation leave shall be made in advance by the employee to his/her immediate supervisor for appropriate approvals.
- C. Established District holidays occurring during scheduled vacation leave are not counted as vacation days.

IV. MAXIMUM ACCRUAL AND REDUCTION OF VACATION HOUR BALANCES

The maximum number of vacation hours accrued may not exceed the greater of 240 hours or two times an employee's annual accrual.

A. Voluntary Transfer of Vacation Hours

Once a year, generally in February, an employee who has taken at least 40 hours of vacation during the immediately preceding completed calendar year may elect to transfer into the employee's Deferred Compensation Plan account:

1. Any vacation hours accrued in excess of the employee's maximum accrual;
and/or
2. Any accrued vacation hours below the employee's maximum accrual, as long as the employee retains a balance of at least 80 vacation hours following the transfer.

Hours will be transferred at a rate of 100% of the employee's current pay rate at the time of transfer.

B. Voluntary Reduction of Vacation Hours by Managers, Supervisors, and Confidential Employees

1. Generally, in February of each year, employees identified in Section II. B. of this Policy, who have taken at least 40 hours of vacation during the immediately preceding calendar year may choose one or more of the following options, as long as they retain a balance of at least 80 vacation hours following any sell-back or transfer:
 - a. Elect to sell back to the District some or all of the vacation hours that exceed their maximum accrual.
 - b. Elect to sell back to the District some or all of the accrued vacation hours below the maximum accrual.
 - c. Elect to make a voluntary transfer of some or all of the accrued vacation hours under Section IV.A.
2. Employees who choose to sell back vacation hours will be compensated at 100% of the employee's pay rate in effect at the time compensation is provided. All cash payments are subject to state and federal withholdings.

C. Automatic Transfer of Vacation Hours in Excess of Maximum Accrual

1. By the end of January each year, employees who have accrued vacation hours in excess of the maximum, and who have not made a voluntary election under Section IV.A. or B. will be required to transfer all hours in excess of the allowed maximum accrual into their Deferred Compensation Plan account.
2. This transfer will be conducted once a year, generally in February, and hours will be transferred at a rate of 100% of the employee's current wage rate at the time of transfer. Employees are responsible for ensuring that their vacation accrual balance falls below the allowed maximum accrual if they do not wish to have vacation hours automatically transferred to the Deferred Compensation Plan account.
3. If an employee's scheduled vacation is canceled at the District's request, or if extenuating circumstances arise which require an employee to accrue vacation leave in excess of the allowed maximum accrual, written approval may be granted by the General Manager to carry over the excess hours for a specified period of time, without automatic transfer.

V. PAYMENT FOR UNUSED VACATION LEAVE UPON SEPARATION

Upon separation from the District, employees shall be paid for unused accrued vacation hours through the date of separation. These unused accrued vacation hours shall be paid at the employee's current pay rate at the time of separation, regardless of the length of service with the District.

POLICY NO. 18 – VACATION

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 19 – FAMILY AND MEDICAL CARE LEAVES OF ABSENCE **(FMLA/CFRA/PDL)**

I. GENERAL POLICY

- A.** This Policy is intended to provide employees with information about and establish guidelines for the taking of family care and medical leave, in accordance with the federal Family and Medical Leave Act (FMLA), the California Family Rights Act (CFRA), and the California Pregnancy Disability Leave Law (PDL).
- B.** To the extent not already provided for under current leave policies and provisions, the District will provide family and medical care leave for eligible employees as required by State and federal Law. The leaves provided for in this Policy are granted under a variety of state and federal laws. Employees should be aware that leave under one Section of the Policy may also qualify for leave under another Section. For example, military caregiver leave is provided for under the FMLA, but in certain circumstances, might also qualify for CFRA leave. In addition, an employee is entitled to take CFRA leave to care for a registered domestic partner, but FMLA leave does not include registered domestic partners. In such cases, the District will advise affected employees in writing which of their statutorily protected leaves are being used and how much of that leave remains.
- C.** Additional definitions and other provisions governing employees' rights and obligations under the FMLA, CFRA, and PDL that are not specifically set forth below are set forth in the Department of Labor's FMLA regulations (29 C.F.R. § 825.00 *et seq.*) and the California Department of Fair Employment and Housing's CFRA regulations (2 C.C.R. § 11087 *et seq.*) and PDL regulations (2 C.C.R. § 11035 *et seq.*) This Policy is deemed to include such regulatory provisions, including subsequent revisions to such regulatory provisions, except where expressly contradicted by the terms of this Policy.

II. FAMILY CARE AND MEDICAL LEAVE (FMLA/CFRA Leave)

- A. Eligibility:** To be eligible for FMLA/CFRA leave, an employee must have been employed by the District for at least 12 months prior to the date on which the FMLA/CFRA leave is to commence, and have worked at least 1,250 hours over the 12-month period preceding the FMLA/CFRA leave. For employees performing covered military service under the federal Uniformed Service Employment and Reemployment Rights Act, periods of absence due to such service shall be counted for purposes of determining whether the employee meets these eligibility requirements.
- B. Qualifying Reasons for FMLA/CFRA Leave:** Employees meeting the eligibility requirements under Section II.A. may take FMLA/CFRA leave for any of the following qualifying reasons:
 - 1. Birth of a child of the employee; or placement of a child with an employee in connection with the adoption or foster care of a child by the employee.

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2. Because of any qualifying exigency arising out of the fact that the spouse, child, or parent of the employee is on active military duty in the Armed Forces in support of a contingency operation. A “qualifying exigency” is defined, as a situation or pressing need calling for immediate attention.
3. For a serious health condition of the employee which makes him/her unable to perform his/her job.
4. For a serious health condition of a child of an employee.
5. To care for a parent or spouse who has a serious health condition.

The FMLA also provides for military exigency leave and military caregiver leave, and those types of leaves are addressed under Section IV of this Policy. The PDL also provides for leave for employees with a serious health condition is on account of her pregnancy, childbirth, or related medical conditions, and that leave is addressed under Section III.

C. Definitions

1. **Child:** Leave may be taken under Section B.1., B.2., or B.3. by an employee for a "child" who is:
 - a. A biological child, adopted child, foster child, stepchild, legal ward of the employee, or a child to whom the employee stands *in loco parentis*, and who, at the time leave is to commence is either:
 - i. under 18 years of age; or
 - ii. 18 years of age or older and incapable of caring for himself/herself because of a mental or physical disability.
2. ***In loco parentis:***
 - a. For purposes of this Policy an employee stands *in loco parentis* by providing day-to-day care or financial support with demonstrated intent of assuming the responsibilities typically held by a parent.
 - b. Whether an employee stands *in loco parentis* to a child for purposes of this Policy will be determined by the District on a case-by-case basis, and the District may require reasonable documentation to support an employee's claim of providing either day-to-day care or financial support for the child.
3. **Serious Health Condition:** A serious health condition is an illness, injury, impairment, or physical or mental condition of the employee or a child, parent, spouse, or registered domestic partner of the employee that makes the employee unable to work or unable

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to perform one or more of the essential functions of the employee's position, and which involves either inpatient care or continuing treatment or supervision by a health care provider, as follows:

- a. “Inpatient care” means an overnight stay in a hospital, hospice, or residential medical care facility, or any subsequent treatment in connection with such inpatient care, or any resulting period of incapacity.
 - i. A person is considered to have an “overnight stay” for purposes of this provision if a health care facility formally admits him/her to the facility with the expectation that he/she will remain at least overnight and occupy a bed, even if it later develops that such person can be discharged or transferred to another facility and does not actually remain overnight.
- b. “Continuing treatment or supervision by a health care provider” means and includes any one or more of the following:
 - i. In-person treatment two or more times, within 30 days of the first day of incapacity, unless extenuating circumstances exist, by a health care provider, by a nurse under direct supervision of a health care provider, or by a provider of health care services (*e.g.* physical therapist) under orders of, or on referral by, a health care provider, with the first visit being within seven days of the first day of incapacity; or
 - ii. In-person treatment by a health care provider on at least one occasion, which results in a regimen of continuing treatment under the supervision of the health care provider, with the first visit being within seven days of the first day of incapacity.
 - iii. Any period of incapacity due to pregnancy, or for prenatal care, whether or not in-person treatment is received during that time, or whether the resulting absence lasts fewer than three days.
 - iv. Any period of incapacity, or treatment for such incapacity, due to a chronic serious health condition, whether or not in-person treatment is received during that time, or whether the resulting absence lasts fewer than three days. A chronic serious health condition is one which:

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- A. Requires periodic visits (defined as at least twice a year) for treatment by a health care provider, or by a nurse under direct supervision of a health care provider; and
 - B. Continues over an extended period of time (including recurring episodes of a single underlying condition); and
 - C. May cause episodic rather than a continuing period of incapacity (e.g., asthma, diabetes, epilepsy, *etc.*).
- v. A period of incapacity, which is permanent or long-term due to a condition for which treatment may not be effective. The employee or family member must be under the continuing supervision of, but need not be receiving active treatment by, a health care provider. Examples include Alzheimer's, a severe stroke, or the terminal stages of a disease.
- vi. Any period of absence to receive multiple treatments (including any period of recovery therefrom) by a health care provider or by a provider of health care services under orders of, or on referral by, a health care provider, for either:
 - A. Restorative surgery after an accident or other injury; or
 - B. A condition that would likely result in a period of incapacity of more than three consecutive, full calendar days in the absence of medical intervention or treatment, such as cancer (chemotherapy, radiation, *etc.*), severe arthritis (physical therapy), or kidney disease (dialysis).
- 4. **“Incapacity”** means that a person is unable to work, attend school, or perform regular daily activities due to a serious health condition, its treatment, or the recovery that it requires.
- D. Amount of Leave Entitlement:** Provided that all applicable conditions of Section II.B. are met, an employee may take a maximum of 12 workweeks of FMLA/CFRA leave in a rolling 12-month period measured backwards from the date the employee uses any FMLA/CFRA leave.
 - 1. Employees taking FMLA/CFRA leave for the birth, adoption, or foster care of their child must initiate and complete any FMLA/CFRA leave within one year of the birth of the child or

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placement of the child with the employee for adoption or foster care.

2. Parents who are both employed by the District may be limited to taking a maximum-combined 12 workweeks of FMLA/CFRA leave in a 12-month period for the birth, adoption, or foster care of their child. Both parents or registered domestic partners (CFRA only in some circumstances) may be on leave simultaneously, provided the employees provide a certificate, from a health care provider, stating the need for both employees' participation in the care of the child.
3. An employee's FMLA/CFRA leave does not need to be consecutive, but can be cumulative within a 12-month period.
4. Industrial injury leaves and non-industrial injury leaves are FMLA/CFRA leaves if they are taken for serious health conditions.

E. Concurrent Use of Accrued Paid Leave Leave taken under this Policy is unpaid. Employees may elect or may be required to use their accrued leave balances concurrently with FMLA/CFRA leave, as provided below. When an employee elects or is required to use his/her accrued leave balances, the employee may specify in writing the order in which the employee would prefer to exhaust his/her leave balances. If the employee fails to designate the order of exhaustion, the District will determine the order, subject to the terms of applicable District policy. The paid leave shall run concurrently with the FMLA/CFRA leave, and shall not extend the employee's entitlement to FMLA/CFRA leave beyond 12 workweeks.

1. **Sick leave:** Employees are required to use all accumulated sick leave concurrently when FMLA/CFRA leave is taken for the employee's own serious health condition. Employees may choose to use their accumulated sick leave when FMLA/CFRA leave is taken for any other reason under Section II.B. of this Policy.
2. **Other paid leaves:** Employees are required to use all other accrued paid leaves of absence, including but not limited to, vacation and holiday leave, when taking FMLA/CFRA leave for any reason.

F. Coordination with Wage Replacement Plans

An employee requesting a family care leave of absence for his or her own serious health condition may coordinate any unused accumulated sick and vacation hours with short-term disability, long-term disability, worker's compensation and any other wage-replacement benefits for which the employee may be eligible, up to an amount equal to the employee's regular salary.

G. Intermittent or Reduced Schedule Leave: Intermittent FMLA/CFRA leave is leave taken on an as-needed basis in increments of minutes, hours, or days. A reduced schedule FMLA/CFRA leave involves a reduction in the number of hours per day or per week that an employee regularly works, with the employee substituting FMLA/CFRA time substitute for hours not worked. The minimum FMLA/CFRA leave increment that can be taken by an employee is 15 minutes.

1. Calculation of Intermittent or Reduced Schedule Leave: The maximum equivalent number of hours to which an employee is entitled during the 12-week period will be based on the employee's regularly scheduled workweek. For example, an employee who is regularly scheduled to work 40 hours per workweek will be entitled to a maximum of 480 hours of FMLA/CFRA leave, whereas, an employee who is regularly scheduled to work 32 hours per workweek will be entitled to a maximum of 384 hours of FMLA/CFRA leave. In calculating this amount for employees with a varying schedule, the District will use an average of the employee's workweeks within the 12-month period immediately preceding the intermittent or reduced schedule leave.

2. Impact on Salary: Where permitted by applicable state and federal wage and hour laws, the District may make deductions from an employee's salary for all hours of leave taken as intermittent leave, unless the employee is entitled or required to coordinate paid leave.

3. Inclusion of Scheduled Overtime: If an employee normally would be required to work overtime hours, but is unable to do so because of an FMLA/CFRA-qualifying reason that limits the employee's ability to work overtime, the hours that the employee would have been required to work may be counted against the employee's FMLA/CFRA entitlement, as the employee would be considered to be using intermittent or reduced schedule leave. For example, if an employee is normally required to work 50 hours in a particular workweek, but because of an FMLA/CFRA-qualifying reason, the employee works only 40 hours that week, the employee would use 10 hours of FMLA/CFRA-protected leave out of the 50-hour workweek.

4. Conditions for Taking Intermittent or Reduced Schedule Leave

a. FMLA/CFRA leave taken for the employee's own serious health condition, or the serious health condition of the employee's spouse, registered domestic partner, parent, or child, or for military caregiver leave under Section IV.B. of this policy, may be taken intermittently or on a reduced leave schedule when medically necessary (as distinguished from voluntary treatments and procedures).

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b. Military exigency leave under Section IV.A. of this Policy (FMLA only) may be taken on an intermittent or reduced schedule basis without limitation.

c. Leave taken following the birth, adoption, or placement or foster care of a child may be taken on an intermittent or reduced schedule basis, subject to the conditions set forth in Section II.G.6., below.

5. Temporary Transfer:

a. **Required by the District** The District may require that the employee temporarily transfer to an available alternative position for which the employee is qualified and which provides equivalent pay and benefits and that better accommodates recurring leave periods than the employee's regular position.

b. **Requested by Employee:** An employee on intermittent or reduced schedule FMLA/CFRA leave for foreseeable and planned medical treatments may request a transfer to an open and available position for which the employee is qualified, if the duties of that position would better accommodate the employee's, intermittent or reduced schedule FMLA/CFRA leave. Transfers will not be considered under this Section when the intermittent or reduced schedule FMLA/CFRA leave is unscheduled, such as in the case of chronic conditions.

6. **Leave Taken for Baby Bonding:** The basic minimum duration of a leave taken for the birth, adoption, or foster care of a child shall be two weeks. However, the District will grant a minimum of two requests to take baby-bonding leave in increments shorter than two weeks in the applicable one-year period. The District may, in its discretion grant more than two requests for leave shorter than two weeks in duration. Any modification permitted under this sub-section shall not increase the employee's total leave entitlement beyond the amount provided in Section II.D.

H. **Employee Notice:** Employees requesting leave under the FMLA/CFRA must notify Human Resources in accordance with the rules set forth below. Employees must either use a Request for Leave of Absence Form or otherwise provide sufficient information to make the District aware that the employee needs FMLA/CFRA leave, which qualifying reason applies to the leave (by reference to Section II.B. of this Policy), and the anticipated timing and duration of that leave. Supervisors who receive employee requests for FMLA/CFRA leave (or leave that may be FMLA/CFRA-qualifying) must forward any such requests to Human Resources.

1. **Foreseeable Events:** An employee must provide the District with at least 30 days' advance notice before the date the leave is to begin, or must provide notice as soon as is practicable, normally the same business day or next business day if the employee is off work when he/she learns of

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the need for leave. If the employee provides less than 30 days' advance notice, the District may require explanation of why 30 days' advance notice was not practicable.

a. In any case in which the need for FMLA/CFRA leave is foreseeable based on one of the circumstances listed below in subsection b., the employee shall make a reasonable effort to schedule any planned medical treatment or supervision so as not to unduly disrupt the operations of the District. However, any such scheduling shall be subject to the approval of the health care provider of the employer or the employee's child, parent, spouse, or registered domestic partner (CFRA only).

b. The need for leave is considered "foreseeable" when it is taken for any of the following reasons:

- i. Planned medical treatment for a serious health condition of the employee.
- ii. Planned medical treatment for a serious health condition of a family member.
- iii. An expected birth, or placement for adoption or foster care.

c. If an employee fails to provide the requisite 30-day advance notice for foreseeable events without any reasonable excuse for the delay, the District reserves the right to delay the taking of the leave by up to 30 days after the date the employee provides notice of the need for FMLA/CFRA leave.

2. Unforeseeable Events: If an employee requires FMLA/CFRA leave for an unforeseeable event, the employee is required to provide notice to the District as soon as is practicable.

3. Notice of Intermittent/Reduced Schedule Leave: The notice requirements for foreseeable intermittent or reduced schedule leaves shall be the same as for other foreseeable leaves, and the notice requirements for unforeseeable intermittent or reduced schedule leave shall be the same as for other unforeseeable leaves.

4. Incomplete Notice: If the employee's notice does not contain sufficient information for the District to determine whether the employee's leave could be for an FMLA/CFRA-qualifying purpose, Human Resources may follow up with the employee for additional information and the employee is required to respond to the same. However, the employee shall not be required to provide the District with a diagnosis.

5. Changes to Dates of Leave: The employee must advise Human Resources as soon as practicable when he/she learns that the dates of the FMLA/CFRA leave may change.

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6. Requests for Extension: Any requests for extensions of an FMLA/CFRA leave must be received at least five working days before the date on which the employee was originally scheduled to return to work, where practicable, and must include the revised anticipated date(s) and duration of the FMLA/CFRA leave. If the employee has exhausted his/her leave entitlement under Section II.D., the District will evaluate on a case-by-case basis whether additional leave may be available as a reasonable accommodation for the employee's own serious health condition; however, any such additional leave shall not be subject to the provisions of this Section II.

I. District Response to a Request for FMLA/CFRA Leave or Request for Extension - Eligibility Notice: Within five working days of an employee's request to take FMLA/CFRA leave, the District shall provide the employee with a written Eligibility Notice. The Eligibility Notice is not a designation of the employee being on FMLA/CFRA Leave. The Eligibility Notice shall include the following information:

1. Whether the employee is eligible to take FMLA/CFRA leave. If the employee is ineligible for FMLA/CFRA leave, the notice will include the reason(s) why the employee is ineligible.

2. Whether the employee has exhausted his/her 12-week FMLA/CFRA entitlement.

3. Whether additional information, such as a medical certification, is required from the employee in order to process the employee's request for FMLA/CFRA leave or request for extension.

4. The employee's rights and responsibilities under the FMLA/CFRA, which will include a statement of whether the employee is required to provide a medical certification or recertification. A statement requiring a medical certification will also advise the employee of the anticipated consequences of his/her failure to provide adequate notice.

5. If the employee has requested an extension of leave for his/her own serious health condition but has exhausted his/her leave entitlement under Section II.D., the District will advise whether additional leave will be granted as a reasonable accommodation; however, any such additional leave shall not be subject to the provisions of this Section II.

J. Medical Certification and Recertification: Any request for FMLA/CFRA leave for an employee's own serious health care condition or for FMLA/CFRA leave to care for a family member with a serious health condition must be supported by medical certification from the treating health care provider. Employees are encouraged to use the District's medical certification form to ensure that all pertinent information is obtained. Any request for an extension of FMLA/CFRA leave also must be supported by a medical certification from the treating health care provider. Again, employees are encouraged to use the District's medical certification to ensure that all pertinent information is obtained.

1. Timing of Request for Medical Certification: The District will request medical certification:

- a. Within five business days after an employee requests foreseeable leave;
- b. Within five business days after an employee provides notice of an unforeseeable leave, or within five business days after an unforeseeable leave commences, whichever is later;
- c. At a later date if the District has a reason to question the appropriateness or duration of an employee's leave (FMLA only).

2. Timing for Employee's Return of the Medical Certification: All medical certifications and recertifications must be returned to the District within 15 days from the District request, regardless of whether the leave is foreseeable or unforeseeable. Exceptions to this may be granted by Human Resources when it is not practicable to provide the certification or recertification within 15 days, despite the employee's diligent, good faith efforts to do so.

3. Certification for Serious Health Condition of Spouse, Registered Domestic Partner, Parent, or Child: The employee must have the patient's treating health care physician complete a medical certification form when requesting family leave to care for a family member with a serious health condition. Employees are encouraged to use the District's medical certification form to ensure that all pertinent information is obtained.

- a. **Medical Recertification:** If the employee requests additional leave beyond the time period which the health care provider originally estimated that the employee needed to take care of the employee's child, parent, spouse, or registered domestic partner, the District may request a recertification from the employee.

4. Certification for the Employee's Own Serious Health Condition:

- a. **First Opinion:** The employee must have his/her health care physician complete a medical certification form when requesting FMLA/CFRA leave for his/her own serious health condition. Employees are encouraged to use the District's medical certification form to ensure that all pertinent information is obtained.
- b. **Second and Third Opinions:** If the District has reason to doubt the validity of the certification provided by the employee, the District may require the employee to obtain a second opinion from

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a doctor of the District's choosing at the District's expense. If the employee's health care provider and the doctor providing the second opinion do not agree, the District may require a third opinion, also at the District's expense, performed by a mutually agreeable doctor who will make a final determination that shall be binding on both the District and the employee.

c. Medical Recertification: The District may request recertification of a medical condition upon the expiration of the time period, which the health care provider originally estimated, if additional FMLA/CFRA leave is requested.

5. Certification for an Employee's Return to Work:

a. Returning from a Continuous Leave: As a condition of restoration to his/her former position, an employee taking continuous leave under the FMLA/CFRA is required to provide the District with certification from his/her health care provider stating that he/she is able to resume his/her essential work functions. An employee who fails to provide the certification may have his/her reinstatement delayed.

b. Returning from an Intermittent or Reduced Schedule Leave: In addition to the requirement in Section 5.a., above, if the employee is on intermittent or reduced schedule leave, the District may require a fitness for duty certification at fixed intervals not exceeding every 30 days if there are reasonable safety concerns. "Reasonable safety concerns" means a reasonable belief of significant risk of harm to the employee or others.

c. Contents of Certification: The District will provide the employee with a form and a copy of the employee's job description for his/her health care provider to review in completing the return to work certification, and employees are encouraged to use the District's form to ensure that all pertinent information is obtained. The employee must provide a complete and sufficient fitness for duty certification. If the employee's health care provider releases the employee back to work with restrictions, the District will engage in the interactive process to determine what reasonable accommodation, if any, will permit the employee to return to work in accordance with the ADA and the FEHA.

6. Employee's Failure to Provide a Medical Certification or Recertification: If the employee fails to timely provide a complete and sufficient medical certification when requested, the request for FMLA/CFRA leave may be denied, delayed until a sufficient certification is provided. Employees will be advised of these consequences in connection with any request by the District for medical certification or recertification.

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- K. District's Designation of Leave:** Absent extenuating circumstances, within five working days after the District has acquired enough information to determine whether the employee's request qualifies for FMLA/CFRA leave, the District will provide the employee with a written Designation Notice.
- 1. Designating Leave as FMLA/CFRA-Qualifying:** If the leave is designated as being FMLA/CFRA-qualifying, the Designation Notice will contain, but is not limited to, the following information:
 - a. A statement that the leave is being designated as FMLA and/or CFRA leave;
 - b. The amount of leave being counted as FMLA and/or CFRA leave, if known;
 - c. Whether accrued paid leave will be used during the leave, and that any paid leave used will count as FMLA/CFRA leave;
 - d. Whether a medical certification will be required to release the employee to return to work; and
 - e. Whether a job description or description of essential duties is attached to the Designation Notice for the health care provider to use in completing the medical certification to release the employee to return to work.
 - 2. Unable to Designate:** If the District is unable to determine whether the leave requested is FMLA/CFRA-qualifying because more information is needed, the employee will be informed that
 - a. the medical certification is incomplete or insufficient, and the District will provide a list of deficiencies and explain the employee's opportunity to cure said deficiencies; or
 - b. a second or third medical opinion is being required.
 - 3. Not Designating Leave as FMLA/CFRA-Qualifying:** If the District has determined that the employee's leave does not qualify as FMLA/CFRA leave, the District will notify the employee in writing that his/her leave is not being designated as FMLA/CFRA leave, and the reason for the denial.
- L. Employment Benefits and Protection:**
- 1. Previously Accrued Benefits:**
 - a. Leave under the FMLA/CFRA will not result in the loss of any employment benefits accrued before the date the leave commenced.

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b. Leave under the CFRA will not constitute a break in service or otherwise cause the employee to lose longevity, even if other paid or unpaid leave constitutes a break in service for purposes of establishing longevity, or for layoff, recall, promotion, job assignment, or longevity-related benefits.

2. No Accrual of Leave during Unpaid FMLA/CFRA Leave:

a. An employee on unpaid FMLA/CFRA leave shall not accrue any additional paid leave time. Thus, employees will not accrue vacation leave, sick leave, or other paid leave, nor will they be paid for holidays during the unpaid leave.

b. However, during the time that an employee supplements his/her unpaid FMLA/CFRA leave with paid leave, the employee will continue to accrue leaves and benefits in accordance with the provisions of the District's policy governing those leaves of absence (i.e., when coordinating with sick leave, the rules governing sick leave will apply with regard to the employee's benefits).

3. Maintenance of Health Insurance of the Employee: Employees will continue to receive the same medical benefits while on FMLA/CFRA leave for up to 12 workweeks in a 12-month period. The District shall be responsible for the continued payment of the District's share of the cost of the employee's health benefits during that 12-workweek period. Benefits for absences beyond the allotted period will be handled in the same manner as benefits for employees on any other type of unpaid leave of absence.

4. Maintenance of Benefits Requiring Employee Contributions:

a. During any period of unpaid leave, unless otherwise prohibited by applicable law, an employee may elect to discontinue monthly payments into the flexible benefits account, and any other benefits offered or sponsored by the District to which the employee is required to make monthly contributions, other than group medical benefits. Employees must notify the District in writing of such an election.

- i. Employees returning from unpaid leave who have discontinued payments into their flexible benefits account have a right to elect to reinstate coverage at the same level of participation as before their leave.
- ii. Employees that experience an event that qualifies as a Qualified Status Change under IRS regulations are allowed to change the amount of their monthly payments into either the miscellaneous medical or dependent care flexible spending accounts. If this option is chosen, employees have thirty (30) days

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from the date of the qualified status change or from the date, they return from FMLA leave to change their payments. (See Policy No. 41-Flexible Advantage Program for more specific information on the Flexible Benefits Program)..

- iii. Expenses that are incurred during the time that employees are not making monthly payments are not eligible for reimbursement.

b. An employee will continue to be responsible for making the payment of his/her share of premiums for group medical benefits and any other contributions for which the District has not received advanced notice of election to discontinue. If any premium amounts are increased or decreased for other employees similarly situated, the employee will be required to pay the new premium rates.

c. All monthly contributions are due and payable to the District at the same time as they would be if made through payroll deduction.

d. The District and employees who are CalPERS members will continue to make contributions in accordance with the terms of the plan during any period of FMLA/CFRA leave in which the employee uses paid leave time. The District will not make plan payments for employees during any leave period which is unpaid, and the unpaid leave period will not be counted for purposes of service credit under the plan.

e. If the District provides a new health plan or benefits or changes health plans or benefits while an employee is on CFRA leave, the District will give written notice to the employee to advise that he/she is subject to the new or changed plan/benefits in the same manner, and to the same extent, as if the employee were not on leave.

5. Failure to Return from Leave: The District may recover the entire premium it paid for maintaining health insurance benefits for an employee during any period of unpaid leave if the employee fails to return to work promptly upon the expiration of a leave for a reason other than the continuation, recurrence or onset of a serious health condition that entitles the employee to leave or other circumstances beyond his/her control.

M. Reinstatement:

- 1. **Restoration to Position:** When an employee returns from a leave under the FMLA/CFRA, he/she will be restored to the position held when the leave began, or to a comparable position, with equivalent (i.e. virtually identical) employment benefits, pay, and other conditions of employment.

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a. The duties of the position must be capable of being performed in the same or similar geographic location, and involve the same or substantially similar duties as the position held when leave began, with responsibilities that entail equivalent skill, effort, responsibility, and authority.

2. Denial of Restoration Rights: The District may refuse to reinstate an employee to his/her pre-leave position at the conclusion of an FMLA/CFRA leave when either of the following conditions exists:

a. Key Employee: The employee is a salaried eligible employee who is among the highest paid ten percent of the District's employees; and the following steps take place:

i. The District notifies the employee at the time the employee gives notice of the need for leave, or when leave commences, if earlier, that he/she is a key employee, and also notifies the employee of the potential consequences with respect to reinstatement and maintenance of health benefits if the District should determine that reinstatement will result in substantial and grievous economic injury to its operations; and

ii. As soon as the District makes a good faith determination that substantial and grievous economic injury will result if the District reinstates that key employee at the end of the requested FMLA/CFRA leave period, the District notifies the employee that it intends to deny reinstatement at the end of the requested leave period.

A. The notice from the District will include an explanation for the basis for the District's determination and provide the key employee with a reasonable time in which to return to work, taking into account the circumstances, such as the requested duration of the leave and the urgency of the need for the employee to return.

iii. The key employee has already begun the FMLA/CFRA leave at the time of receiving the notice, and he/she does not return to work within the specified timeframe after receiving such notice from the District.

A. The key employee will remain entitled to the maintenance of health benefits under Section III.L.3. for the duration of the originally requested leave, but the District will not be

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entitled to recover its contributions to premiums under Section III.L.5.

- B. The key employee's rights will then continue under the CFRA unless and until the employee either gives notice that he/she will not seek to return to work or the employee requests to return to work at the conclusion of the leave and receives notice that the District has denied that request.
- iv. If the key employee requests to return to work upon completion of the originally requested leave, the District again determines that substantial and grievous economic injury will result if the District reinstates the employee, based on the facts at hand, and the District provides written notice of the denial.

b. Position No Longer Exists: The employee's position and any comparable position have ceased to exist because of legitimate business reasons unrelated to the employee's FMLA/CFRA leave. In this case, the District shall reasonably accommodate the employee through alternative means that will not cause undue hardship to the District's operation. The District may offer an employee any other position that is available and suitable. The District is not required to create new employment that would not otherwise be created, discharge or transfer another employee, or promote another employee who is not qualified to perform the job.

3. Opportunity to Fulfill Missed Requirements: If an employee is unable to attend a necessary course, renew a license, or is otherwise adversely affected in terms of fulfilling minimum requirements or qualifications for the position as a result of the FMLA/CFRA leave the employee will be given a reasonable opportunity to fulfill those requirements or qualifications upon returning to work from FMLA/CFRA leave.

III. PREGNANCY DISABILITY LEAVE OR TRANSFER.

A. Eligibility and Duration:

1. Eligibility

- a. Any employee who is disabled on account of pregnancy, childbirth, or related medical conditions may take a pregnancy-related disability leave, regardless of the number of hours worked or her length of employment with the District. However, unless an employee has met the eligibility requirements under Section II.A. of this Policy, she shall not be subject to the additional terms and

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conditions that apply to an employee who is eligible for FMLA leave.

- b. An employee's pregnancy-related disability is not considered a serious health condition under the CFRA and is not counted against an employee's CFRA leave eligibility.

- 2. **Amount of Leave Entitlement:** An eligible employee may take a pregnancy-related disability leave for the period of disability, up to four months (an equivalent of 17 1/3 weeks). The pregnancy disability leave shall run concurrently with any family care or medical leave to which the employee may be entitled under the FMLA. An employee is entitled to take off the number of days or hours that the employee would normally work during 17 1/3 weeks of employment. For example, an employee, who regularly works 40 hours per week, is entitled to take 693 hours of leave, and an employee who regularly works 20 hours per week, would be entitled to 346.5 hours of leave.
- 3. **Temporary Transfer:** Any employee affected by conditions related to pregnancy, childbirth, or related medical conditions is entitled to transfer temporarily to a less strenuous or hazardous position or to less strenuous or hazardous duties upon the certification of the employee's health care provider that the transfer is medically advisable, if the transfer can be reasonably accommodated.
- 4. **Reasonable Accommodation:** The District will provide reasonable accommodation to an employee who is affected by pregnancy, childbirth or related medical conditions as required by law.

- B. **Use of Accrued Leave:** An employee taking pregnancy-related disability leave must coordinate any available sick leave with her pregnancy-related disability leave. An employee taking pregnancy-related disability leave may, at her option, coordinate any other accumulated paid leaves, including, but not limited to, vacation time, holiday pay, or other paid leaves for which she is eligible, with her pregnancy-related disability leave. The paid leave shall run concurrently with the pregnancy-related disability leave, and shall not extend the employee's entitlement to pregnancy-related disability leave beyond the amount specified in Section III.A.2 of this Policy.

- 1. **Coordination with Wage Replacement Plans:**

- a. This provision only applies when the employee's pregnancy-related disability leave is also designated as a serious health condition under the FMLA.
- b. Pursuant to the provisions of the FMLA, if an employee is receiving a wage replacement payment from State Disability Insurance, Short-Term Disability, and/or Long-Term Disability, the employee and the District may mutually agree to coordinate the

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employee's accrued paid leaves with the amount received from the wage replacement plan, up to an amount equal to the employee's regular salary.

- c. If the employee is still receiving SDI benefits when her twelve workweeks of leave under the FMLA expire, the District will require that she begin coordinating any additional accrued sick leave with the wage replacement benefits. The employee may also elect to coordinate all other accrued paid leaves with the wage replacement benefits.

C. Notice: An employee should notify her supervisor of her need for pregnancy-related disability leave or transfer as soon as she is aware of the need for such leave.

1. **Foreseeable Events:** Where the need for pregnancy-related disability leave or transfer is foreseeable, the employee must provide at least 30 days' advance notice to the District of the need for pregnancy-related disability leave or transfer. If the leave or transfer is required in connection with any planned, non-emergency medical treatment or supervision, the employee shall consult with the District and make a reasonable effort to schedule any such planned medical treatment or supervision to minimize disruption to the District's operations, subject to the approval of the health care provider of the employee.
2. **Unforeseeable Events:** For non-emergency events that are not foreseeable 30 days in advance, or when 30 days' advance notice is not practicable, the employee must notify the District as soon as practicable under the circumstances, ordinarily within two working days after the employee learns of the need for leave.
3. **Notice of Intermittent Leave:** In the event that an employee requires intermittent pregnancy-related disability leave, she shall notify the District of the anticipated dates for the absences as much in advance as possible.
4. **Failure to Provide Notice:** If the employee fails to provide the requisite 30-day advance notice for foreseeable events without any reasonable excuse for the delay, the District reserves the right to delay the employee's right to take the FMLA/CFRA leave for up to 30 days after the date the employee provides notice of the need for pregnancy-related disability leave or transfer.

D. Contents of Notice or Request for Extension:

1. Employees must either use a Request for Leave of Absence Form or otherwise submit a request to Human Resources for pregnancy-related disability leave or transfer that includes the anticipated timing and duration of the leave or transfer and be sufficient to make the District aware that the employee requires a pregnancy-related disability leave or transfer. Any

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requests for extensions of a pregnancy-related disability leave or transfer must be received at least five working days before the date on which the employee was originally scheduled to return to work, where practicable, and must include the revised anticipated date(s) and duration of the pregnancy-related disability leave or transfer.

2. If the employee has exhausted her leave entitlement under Section III.A.2., the District will evaluate on a case-by-case basis whether additional leave may be available as a reasonable accommodation; however, any such additional leave shall not be subject to the provisions of this Section III.

E. Intermittent or Reduced Schedule Leave: Pregnancy-related disability leave can be taken on an intermittent or on a reduced schedule basis when medically advisable, as determined by the employee's health care provider. The minimum pregnancy-related disability leave increment that can be taken by an employee is fifteen minutes. If pregnancy-related disability is taken on an intermittent or reduced schedule basis and it is foreseeable based on planned medical treatment because of pregnancy, the District retains the discretion to temporarily transfer the employee to an alternative position, for which the employee is qualified, with equivalent pay and benefits, which better accommodates the employee's leave schedule, but need not have equivalent duties.

F. District Response to a Request for Pregnancy-Related Disability Leave or Transfer or Request for Extension: Within five working days of an employee's request for pregnancy-related disability leave or transfer, the District shall provide the employee with a written Eligibility Notice, which shall conform to the provisions of Section II.I. The Eligibility Notice shall also inform the employee of her additional rights under the California Pregnancy Disability Leave Law. If the employee has exhausted her leave entitlement under Section II.A.2., the District will advise whether additional leave will be granted as a reasonable accommodation; however, any such additional leave shall not be subject to the provisions of this Section III.

G. Medical Certification:

1. **Timing of Certification:** Any request for pregnancy-related disability leave or transfer must be supported by a medical certification from a health care provider.
 - a. For foreseeable pregnancy-related disability leaves or transfers, employees must provide the required medical certification before the leave/transfer begins. When this is not possible, employees must provide the required certification within 15 days, unless it is not practicable under the circumstances to do so. Failure to provide the required medical certification may result in the denial or delay of foreseeable pregnancy-related disability leaves or transfers until such certification is provided.

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- b. In the case of unforeseeable leaves, failure to provide the required medical certification within 15 days of being requested to do so may result in a denial of the employee's continued leave until certification is eventually provided. Any request for an extension of the leave/transfer must also be supported by an updated certification.
- 2. **Contents of the Certification for Pregnancy-Related Leave:** Employees are encouraged to use the District's medical certification when requesting pregnancy-related disability leave to ensure that all pertinent information is obtained. The following information must be included: (1) date the employee became or will become disabled due to pregnancy; (2) the probable duration of the period or periods of disability; and (3) an explanatory statement that, due to the disability, the employee is unable to work at all or is unable to perform any one or more of the essential functions of her position without undue risk to herself, to the successful completion of her pregnancy, or to other persons.
- 3. **Contents of the Certification for Pregnancy-Related Transfers:** Employees are encouraged to use the District's medical certification when requesting pregnancy-related disability transfer to ensure that all pertinent information is obtained. The medical certification for pregnancy-related transfer shall include: (1) date the employee became or will become disabled due to pregnancy; (2) the probable duration of the period or periods of disability; and (3) an explanatory statement that, due to the disability, the transfer is medically advisable.
- 4. **No Second/Third Opinions Allowed:** There will not be a second or third opinion regarding pregnancy-related disability leave or transfer.
- 5. **Return to Work Certification:** As a condition of restoration to her former position, an employee taking leave under the FMLA/PDL is required to provide the District with certification from her health care provider stating that she is able to resume her original job duties.
- H. **District's Designation of Leave:** Once an employee requests pregnancy-related disability leave or transfer, Human Resources shall notify the employee in writing whether the requested leave or transfer is approved and qualifies as pregnancy-related disability leave or transfer. This designation shall comply with the provisions of Section II.K., and shall inform the employee of any additional rights and obligations under the California Pregnancy Disability Leave Law.
- I. **Employment and Benefits Protection:** The provisions set forth in Section II.L. of this Policy regarding employment and benefits protection in connection with FMLA/CFRA leave also, apply to all pregnancy-related disability leaves.
- J. **Reinstatement:** Upon the completion of the employee's pregnancy-related disability leave or transfer period, and upon submission of the return to work notice, the employee shall be returned to the same position she previously held, or

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to a comparable position as permitted by law. However, for pregnancy-related disabilities, there is no reinstatement exception for key employees.

IV. MILITARY FMLA LEAVE.

The FMLA provides for two types of military family leave: military exigency leave and military caregiver leave. Terms and conditions for military family leave are addressed in Section IV.B. of this Policy.

A. Military Exigency Leave: The District permits employees who have a covered military family member in the Armed Forces (including the National Guard or Reserves) to take up to twelve workweeks of FMLA leave due to a qualifying exigency resulting from the covered military family member's active military duty (or call to active duty status) in support of a contingency operation. *Leave granted under this Section shall count against the FMLA leave granted under Section II.*

1. **Definitions:**

- a. **Armed Forces:** The Army, Navy, Air Force, Marine Corps, or Coast Guard, including the National Guard and Reserves.
- b. **Covered Active Duty or Call to Active Duty Status:** One of the following:
 - i. For a member of a regular component of the Armed Forces, duty during the deployment of the member with the Armed Forces to a foreign country; or
 - ii. For a member of a reserve component of the Armed Forces, duty during the deployment of the member with the Armed Forces to a foreign country under a federal call or order to active duty in support of a contingency operation under a provision of law referred to in section 101(a)(13) (B) of Title 10, United States Code.
- c. **Covered Military Family Member:** An employee's spouse, registered domestic partner, son, daughter, or parent who is a member of the Armed Forces and is on Covered Active Duty or Call to Active Duty Status.
 - i. For purposes of this definition only, "son" or "daughter" means the employee's biological, adopted, or foster child, stepchild, legal ward, or a child for whom the employee stood *in loco parentis*, within the meaning of Section II.C.1. of this Policy, regardless of age.
- d. **Covered Military Family Member's Child:** The biological, adopted, or foster child, stepchild, legal ward, or child for whom

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the Military Family Member stands *in loco parentis*, within the meaning of Section III.C.2. of this Policy, who is either under the age of 18 or who is aged 18 or older but incapable of self-care because of a physical or mental disability at the time leave under this Section IV.A. is to commence.

- e. **Covered Military Family Member's Parent:** The biological, adoptive, step, or foster father or mother, or an individual who stood *in loco parentis*, within the meaning of Section II.C.2. of this Policy, to a Covered Military Family Member who was under 18 years of age.
2. **Qualifying Reasons for Military Exigency Leave:** Military exigency leave can be taken for the following non-medical, non-routine activities only:
- a. **Short-Notice Deployment Activities:** If a Covered Military Family Member receives seven or less calendar days' notice prior to the date of deployment, an employee may take FMLA leave to address any issue arising from an impending call or order to active duty in support of a contingency operation. The employee may take FMLA leave for up to seven days beginning on the date the Covered Military Family Member receives the notice of impending call or order to active duty.
 - b. **Military Events and Related Activities:** An employee may take FMLA leave to attend any official ceremony, program, or event sponsored by the military that is related to the active duty or call to active duty status of the Covered Military Family Member. An employee may also take FMLA leave to attend family support or assistance programs and informational briefings sponsored or promoted by the military, military service organizations, or American Red Cross that are related to the active duty or call to active duty status of a Covered Military Family Member.
 - c. **Childcare and School Activities:** An employee may take FMLA leave for the following reasons, if the reason is necessitated by the Covered Military Family Member's active duty or call to active duty status, or circumstances arising from it:
 - i. To make alternative childcare arrangements of a Covered Military Family Member's Child;
 - ii. To provide childcare for a Covered Military Family Member's Child on an urgent, immediate need basis, but not on a regular, routine, or everyday basis;
 - iii. To enroll in or transfer a Covered Military Family Member's Child in a new school or day care facility; and/or

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- iv. To attend meetings with staff at a school or day care facility, such as regarding disciplinary measures, parent-teacher conferences, or meetings with school counselors, for a Covered Military Family Member's Child.
- d. **Financial and Legal Arrangements:** An employee may take FMLA leave in order to make or update financial or legal arrangements to address the Covered Military Family Member's absence while on active duty or call to active duty status; and/or to act as the Covered Military Family Member's representative before a federal, state, or local agency for purposes of obtaining, arranging, or appealing military service benefits while the Covered Military Family Member is on active duty or call to active duty status (up to a period of 90 days following the termination of the Covered Military Family Member's active duty status).
- e. **Counseling Activities:** An employee may take FMLA leave to attend counseling, provided that:
 - i. The need for counseling arises from the Covered Military Family Member's active duty or call to active duty;
 - ii. Such counseling is provided by someone other than a health care provider; and
 - iii. The counseling is for the employee, the Covered Military Family Member, and/or the Covered Military Family Member's Child. (Note that if medical counseling is needed due to a serious health condition, the employee may be able to take FMLA/CFRA leave under Section II instead.)
- f. **Rest and Recuperation Activities:** If a military member is granted short-term, temporary, rest and recuperation leave during the period of deployment, an employee may take FMLA leave to spend time with the military member. An employee may take FMLA leave for this purpose for up to fifteen working days for each instance of rest and recuperation, beginning on the date the Covered Military Family Member commences each instance of rest and recuperation leave.
- g. **Post-Deployment Activities:** An employee may take FMLA leave to attend arrival ceremonies, reintegration briefings and events, and any other official ceremony or program sponsored by the military for a period of 90 days following termination of the Covered Military Family Member's active duty status. An employee may also take FMLA leave to address issues that arise from the death of a Covered Military Family Member while on active duty status,

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such as meeting and recovering the body of the Covered Military Family Member.

- h. **Parental Care:** An employee may take FMLA leave for care of a Covered Military Family Member's Parent who is incapable of self-care.
 - i. "Incapable of self-care" means that the individual requires active assistance to provide daily self-care in three or more of the following activities: caring appropriately for one's grooming and hygiene; bathing; dressing; eating; cooking; cleaning; shopping; taking public transportation; paying bills; maintaining a residence; using telephones and directories; using a post office; or other activities or instrumental activities of daily living.
 - ii. An employee may take parental care leave for the following purposes when the need arises from the covered active duty or call to active duty of the Covered Military Family Member:
 - A. To arrange for alternative care of the Covered Military Family Member's Parent from the existing care arrangement;
 - B. To provide care for the Covered Military Family Member's Parent on an urgent, immediate need basis (as opposed to a routine, regular, or everyday basis);
 - C. To admit to or transfer to a care facility the Covered Military Family Member's Parent; or
 - D. To attend meetings with staff at a care facility, such as meetings with hospice or social service workers, that are not regular or routine.
- i. **Additional Activities:** An employee may take FMLA leave for another form of exigency, provided that:
 - i. The reason for the leave arises out of the Covered Military Family Member's active duty or call to active duty;
 - ii. The District and the employee mutually agree that such leave shall be considered taken for a qualifying exigency; and
 - iii. The District and employee mutually agree on the timing and duration of the leave.

3. **Employee Notice of Need for Military Exigency Leave.**

- a. **Timing of Notice:** Employees are required to give notice of the need for military exigency leave as soon as practicable under the circumstances.
- b. **Content of Notice:** Employees are required to use a Request for Leave of Absence Form or otherwise provide the District with sufficient information, depending on the situation, to notify the District as to the anticipated timing and duration of the leave, that a Covered Military Family Member is on active duty or call to active duty status, and that one of the qualifying exigencies in Section IV.A.2. is present.
- c. **Updates from Employee:** The employee is required to advise the District as soon as is practicable when the dates of leave or other circumstances change.

4. **District Response to Notice of Need for Military Exigency Leave:** The District will request any additional, necessary information needed to process the employee's request and will also follow the procedures set forth under Section II of this Policy in responding to an employee's notice that he/she has a need for military exigency leave.

5. **Certification of Need for Military Exigency Leave:** The District will request certification of the employee's need for military exigency leave when it provides notice under Section II., and will provide the employee with a form to complete or an explanation of the information needed. Employees requesting military exigency leave for the first time for a particular active duty or call to active duty are also required to provide the District with a copy of the military member's active duty orders.

a. **Required Information for Certification:**

- i. A signed statement or description by the employee of the facts supporting the request for leave for one or more of the reasons set forth in Section IV.A.2 and any available supporting written documentation, including, but not limited to, meeting announcements, appointment confirmations, or a copy of a bill for services.
- ii. The approximate date on which the reason for the leave commenced, or will commence.
- iii. The applicable timeframe.
 - A. If for a single, continuous period, the beginning and end dates for the employee's absence from work;

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- B. If on an intermittent or reduced schedule basis, the estimated frequency and duration of the employee's absences.
 - iv. For leave involving a meeting with a third party, appropriate contact information for the individual or entity, such as name, title, organization, address, telephone number, fax number, and email address, as well as a brief description of the purpose of the meeting.
 - v. For leave involving rest and recuperation activities, a copy of the Covered Military Family Member's Rest and Recuperation orders, or other documentation issued by the military indicating that the Covered Military Family Member has been granted Rest and Recuperation leave and identifying the dates of that Rest and Recuperation leave.
- b. **Timing of District's Notice of Required Certification:** The District will request the certification in accordance with the timeframes set forth in Section II.J. of this Policy.
 - c. **Insufficient or Incomplete Certification:** Employees are required to provide a complete and sufficient certification. If an employee provides an incomplete or insufficient certification, the District will give the employee written notice of the deficiencies and seven calendar days to cure the deficiencies, unless seven days is not practicable, despite the employee's diligent, good faith efforts. The employee's leave may be denied if he/she fails to provide timely a required certification.
 - d. **Verification of Certification:** The District may verify the employee's certification by contacting the appropriate Department of Defense unit to verify the military member is on active duty or call to active duty status. If the exigency involves meeting with a third party, the District may contact the entity or individual with whom the employee is meeting to verify the meeting or appointment schedule and the nature of the meeting. The District will not request additional information. No permission from the employee is required for such verification.

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- B. Military Caregiver Leave:** An employee who is the spouse, registered domestic partner, son, daughter, parent, or next of kin of a Covered Servicemember in the Regular Armed Forces, National Guard, or Reserves who has incurred a serious injury or illness in the line of duty while on active duty may take up to 26 workweeks in a single 12-month period per covered servicemember and per injury/illness of the servicemember. *Leave granted under this Section shall run concurrently with the FMLA and CFRA leave granted under Section II (unless the employee is caring for his/her "next of kin" who is not covered by the CFRA). Leave granted under this Section shall be included in computing the employee's 12 weeks of leave granted under the FMLA, so that an employee may not, under any circumstances, exceed 26 total weeks of FMLA leave in a rolling 12-month period.*

1. Definitions:

- a. Armed Forces:** The Army, Navy, Air Force, Marine Corps, or Coast Guard, including the National Guard and Reserves
- b. Authorized Health Care Provider:** For purposes of completing, the certification required under Section IV.3.b., any one of the following:
 - i. United States Department of Defense ("DOD") health care provider;
 - ii. A United States Department of Veterans Affairs ("VA") health care provider;
 - iii. A DOD TRICARE network authorized private health care provider;
 - iv. A DOD non-network TRICARE authorized private health care provider; or
 - v. Any health care provider permitted to provide medical certification under Section II of this Policy.
- c. Covered Servicemember:**
 - i. A current member of the Armed Forces who is undergoing medical treatment, recuperation, or therapy, is otherwise in outpatient status, or is otherwise on the temporary disability retired list, for a Serious Injury or Illness; or
 - ii. A veteran who is undergoing medical treatment, recuperation, or therapy, for a Serious Injury or Illness and who was a member of the Armed Forces, at any time during the period of five years preceding the date on which the employee commences FMLA leave to care for the veteran.

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If the veteran was discharged or released under conditions other than dishonorable, the period from October 28, 2009 through February 8, 2013 shall not be counted in determining whether the veteran's last day of service falls within the five-year period.

- d. **Next of Kin:** The nearest blood relative of a Covered Servicemember (other than his/her spouse, registered domestic partner, parent, son, or daughter), in the following priority order:
- i. A blood relative designated in writing by the servicemember as his/her nearest blood relative for purposes of military caregiver leave under the FMLA, who, if so designated, shall be the only next of kin for purposes of this Policy;
 - ii. Blood relatives who have been granted legal custody of the servicemember by court decree or statutory provisions;
 - iii. Brothers or sisters;
 - iv. Grandparents;
 - v. Aunts or uncles; and
 - vi. First cousins.

If no blood relative has been designated under Section IV.B.1.d.i., all blood relatives at the next applicable level of priority shall be considered "next of kin" who may take FMLA leave to provide care for the Covered Servicemember, either simultaneously or not.

- e. **Outpatient Status:** The status of a Covered Servicemember who is assigned to a military medical treatment facility as an outpatient, or a unit established for the purpose of providing command and control of members of the military receiving medical care as outpatients.
- f. **Parent of a Covered Servicemember:** A Covered Servicemember's biological, adoptive, step or foster father or mother, or an individual who stood *in loco parentis* to a Covered Servicemember, within the meaning of Section II.C.2. of this Policy.
- g. **Son or Daughter of a Covered Servicemember:** A Covered Servicemember's biological, adopted, or foster child, step child, legal ward, or child for whom the Covered Servicemember stood *in loco parentis*, within the meaning of Section II.C.1. of this Policy, except that this definition shall apply regardless of the child's age.

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h. Serious Injury or Illness:

- i. For a current member of the Armed Forces an injury or illness incurred by a Covered Servicemember in the line of duty on active duty (or that existed before the beginning of the member's active duty and was aggravated by service in the line of duty or active duty), and that may render the servicemember medically unfit to perform the duties of his/her office, grade, rank, or rating.
- ii. For a veteran who is a Covered Servicemember:
 - A. an injury or illness that was incurred by the member in the line of duty on active duty in the Armed Forces (or existed before the beginning of the member's active duty and was aggravated by service in line of duty on active duty) and that manifested itself before or after the member became a veteran; and
 - B. is one of the following:
 1. a continuation of a Serious Injury or Illness that was incurred or aggravated when the veteran was a member of the Armed Forces and rendered him/her unable to perform the duties of his/her office, grade, rank, or rating; or
 2. a physical or mental condition for which the veteran has received a U.S. Department of Veteran Affairs Service-Related Disability Rating (VASRD) of 50 percent or greater, and the VASRD rating is based, in whole or in part, on the condition precipitating the need for the military caregiver leave; or
 3. a physical or mental condition that substantially impairs the veteran's ability to secure or follow a substantially gainful occupation by reason of a disability or disabilities related to military service, or would do so absent treatment; or
 4. an injury, including a psychological injury, on the basis of which the veteran has been enrolled in the Department of Veterans Affairs Program of Comprehensive Assistance for Family Caregivers.

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- i. **Veteran:** A person who served in the Armed Forces, and who was discharged or released therefrom under conditions other than dishonorable.
- 2. **Terms of Military Caregiver Leave.** Except for the differences set forth in this Section IV.B., the District shall grant military caregiver leave under the same terms that FMLA/CFRA leave is granted under Section II to care for a parent, spouse, registered domestic partner, or child with a serious health condition.
- 3. **Required Certifications:** The District will provide the employee with a form to complete that certify the service member's family relationship, military status, and Serious Injury or Illness. The employee is required to ensure that this form, or an equivalent form containing the information set forth in this Section, is completely and sufficiently completed and returned within the same time periods set forth in Section II.J. of this Policy. If the employee fails to provide a complete and sufficient form, the District will inform him/her of the deficiencies, and grant the employee at least seven calendar days to cure them.

- a. **Certification of Family Relationship and Military Status:**

The District will require proof of the servicemember's family relationship to the employee and proof of the servicemember's military status for the employee's first request of military caregiver leave for a particular illness or injury for a particular servicemember.

- b. **Certification of Serious Illness or Injury:** The District will require certification from an Authorized Health Care Provider that the servicemember is suffering from a Serious Illness or Injury. However, the employee will not be required to reveal the servicemember's diagnosis.

- i. The Authorized Health Care Provider may base the certification upon his/her personal determination and/or may certify his/her reliance upon determination(s) made by an authorized DOD representative or an authorized VA representative. The certification must also include:

- A. The name, address, appropriate contact information (telephone number, fax number, and/or email address) of the health care provider, the type of medical practice, the medical specialty, and the basis on which he/she is an authorized health care provider, as set forth in Section IV.B.1.b, above;

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- B. The approximate date on which the injury or illness commenced, or was aggravated, and its probable duration; and
- C. Information sufficient to establish that the Covered Servicemember is in need of care and addressing the following matters:
 - 1. Whether the need for care is for a single continuous period, and if so, an estimate of the beginning and ending dates, including any time needed for treatment and recovery;
 - 2. Whether there is a medical necessity for periodic care, based on a schedule of planned medical treatment, and if so an estimate of the treatment schedule;
 - 3. Whether there is a medical necessity for periodic care for reasons other than planned medical treatment, such as episodic flare-ups, and if so, an estimate of the frequency and duration of the periodic care.

4. **Alternative Certifications:**

- a. **Special Automatic Certification:** The DOD may issue a special invitation to a member(s) of a servicemember's family when a DOD health care provider has determined that the injury or illness is serious enough to warrant the immediate presence of a family member at the servicemember's bedside. If the DOD issues an invitational travel order ("ITO") or invitational travel authorization ("ITA") for "medical purposes" to any member(s) of the servicemember's family (even if the employee's name is not on it), the ITO or ITA constitutes automatic certification of military status and Serious Injury or Illness for the period of time specified in the ITO or ITA for the employee to take leave on either a continuous or intermittent basis, and the District will not require further certification of those matters for the specified period of time. However, in this circumstance, the District may still require proof of the covered family relationship between the employee and the servicemember. The ITO or ITA is in effect for the duration specified on it. If the employee wishes to request leave to care for a Covered Service Member beyond the period of time specified in an ITO or ITA, he/she must submit additional certification in

POLICY 19 – FAMILY AND MEDICAL CARE LEAVES OF ABSENCE

accordance with Section IV.B.3.b., above.

- b. **Documentation of Enrollment in Department of Veterans Affairs Program of Comprehensive Assistance for Family Caregivers:** As another alternative to the certification required under Section IV.B.3.b., the District will accept as sufficient certification documentation of the Department of Veterans Affairs Program of Comprehensive Assistance for Family Caregivers, whether or not the employee is the named caregiver in the enrollment documentation. However, the District may still require proof of the covered family relationship between the employee and the servicemember. The District may also require proof of the servicemember's date of discharge and proof that the servicemember's discharge was other than dishonorable.
5. **Authentication and Clarification:** The District may seek authentication and clarification of a certification issued under Section IV.B.3.d., or of an ITO or ITA, or of documentation of enrollment in the Department of Veterans Affairs Program of Comprehensive Assistance for Family Caregivers.
6. **Second and Third Opinions:** No second or third opinions of the servicemember's Serious Illness or Injury will be sought from an Authorized Health Care Provider who meets the criterion set forth in V.B.1(a)(i)-(iv); however, the District may request a second or third opinion by an Authorized Health Provider who meets the criterion in V.B.1(a)(v). No second or third opinions will be sought regarding an ITO or ITA for the period of time specified in the ITO or ITA.
7. **Recertification:** No recertifications of the servicemember's Serious Illness or Injury will be sought.
8. **Administrative Delays in Issuance of Military Documents:** When an employee is unable to submit required documentation within the timeframe required under Section II.J, despite his/her diligent, good faith efforts to obtain such documents, the District will not delay or deny leave on the grounds of such administrative delay.

V. EMPLOYEE RESPONSIBILITIES AND DUTY TO COOPERATE

Employees are expected to fully cooperate with the District in meeting the obligations and requirements set forth under this Policy, as well as those set forth in state and federal law. An employee's cooperation includes, but is not limited to, timely completion of all requested forms and responding to all inquiries for additional information. Cooperation also requires that an employee respond to the District's inquiries for information to determine whether the employee is requesting leave under the FMLA, CFRA, and/or PDL. Employees are also required to consult with the District and make a reasonable effort to schedule foreseeable treatments so as to not unduly disrupt the District's operations. Employees on family care or medical leave must respond to the District's reasonable inquiries and keep the District updated as to the status of the employee's family care or medical leave.

Failure to cooperate with the District or failure to meet the employee's responsibilities may result in a delay in granting the employee's leave, a denial of leave, and/or a denial of the protections and benefits afforded by the FMLA, CFRA, and/or PDL. Employees who have questions about their responsibilities under this Policy should direct their inquiries to Human Resources.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 19.1 – WORKER’S COMPENSATION AND TERMS FOR INDUSTRIAL DISABILITY LEAVE

I. GENERAL POLICY

- A. This policy sets forth terms and conditions that apply to the District’s administration of worker’s compensation and to all medical leaves for industrial injury or illness (“industrial disability.”)
- B. As set forth in Section II.D.4. of Policy 19, leaves of absence taken for industrial disabilities that are also “serious health conditions” as defined in Section II.C.3. of Policy 19, also qualify for designation as a leave of absence for up to 12 workweeks under that policy for employees who meet the eligibility criteria set forth in Section II.A. of Policy 19.
- C. The District will engage in an interactive process to identify and consider potential reasonable accommodation for employees who have an industrial disability, including but not limited to, available temporary modified duty, as well as the availability of an industrial disability leave. See Policy 7, Disabled Applicants and Employees.

II. WORKER’S COMPENSATION

- A. **In General:** The District provides each employee with workers' compensation insurance coverage as required by law to protect employees who are injured or become ill on the job. This insurance provides medical, surgical and hospital treatment in addition to payment for loss of earnings that result from work-related injuries. All classes of employees, with the exception of contract labor who are required by law to carry their own coverage, are eligible for workers' compensation insurance with the District.
- B. **Procedure** When an employee is injured or becomes ill while working, he/she is required to report the injury or illness to his/her supervisor immediately, regardless of how minor the injury or illness may be. The supervisor is responsible for notifying the Safety Department and the Human Resources Department as soon as possible after becoming aware of the injury.
- C. **Benefits**
 - 1. Workers' Compensation benefits are provided to employees who are injured on the job or suffer illness caused by the job.
 - 2. If an employee is directed by a worker’s compensation carrier approved physician to be absent from work as the result of injury or illness arising from District employment, the employee will be placed on workers' compensation leave of absence in accordance with Section III of this

POLICY 19.1 – WORKER’S COMPENSATION AND TERMS FOR INDUSTRIAL DISABILITY LEAVE

Policy. The employee will be required to provide the District with the doctor's written instructions regarding absence from work and return to work due to a work related injury.

3. While on workers' compensation leave of absence, the employee shall be compensated by the District for time absent from scheduled work for up to the first three days of absence. If the leave of absence extends beyond three calendar days, the employee becomes eligible for workers' compensation benefits from the District’s worker’s compensation carrier.
4. Compensation payments begin from the first day of an employee's hospitalization or after the third day following the injury if an employee is not hospitalized. The cost of this coverage is paid completely by the District.
5. If medical treatment following the employee's return from leave of absence is recommended by a worker’s compensation carrier approved physician, the District shall compensate the employee for time absent from scheduled work hours to receive such treatment.
6. Should the employee's workers' compensation leave of absence extend beyond ninety (90) days, the employee will be eligible for long term disability on the ninety first (91st) day of his/her absence (see Policy No. 13 - Long Term Disability).

III. MEDICAL LEAVES OF ABSENCE FOR INDUSTRIAL DISABILITIES

- A. **Eligibility:** The District will grant a leave of absence to any employee who is unable to work due to an industrial disability.
- B. **Amount of Leave Entitlement:** The period of leave shall continue, until the District determines that one of the following events has occurred:
 1. The employee is released to return to work by his/her doctor without restrictions.
 2. The employee is released to return to work by his/her doctor with restrictions for which the District determines that reasonable accommodation is available.
 3. The District receives satisfactory medical evidence that the employee is unable to return to work, with or without restrictions. Such medical evidence may include:
 - a. A doctor’s determination that an employee’s condition is permanent and stationary and the District’s determination that no reasonable accommodation is available; or
 - b. Where a doctor has not determined that an employee’s condition is permanent and stationary, evidence that the employee has been

POLICY 19.1 – WORKER’S COMPENSATION AND TERMS FOR INDUSTRIAL DISABILITY LEAVE

disabled for an uncertain and extended period of time based on which, the District determines that no reasonable accommodation is available.

4. The employee resigns or retires from District employment or informs the District that he/she does not intend to return to work.
5. The employee fails to cooperate in good faith in an interactive process with the District to identify potential reasonable accommodation or engages in other conduct signifying to the District that he/she does not intend to return to work.

C. Coordination of Paid Leaves with Worker’s Compensation Benefits

1. During leave time that is also designated as FMLA/CFRA time for their own serious health condition, employees may coordinate any unused accumulated sick and vacation hours with any worker’s compensation insurance, long-term disability, and any other wage-replacement benefits for which the employee may be eligible, up to an amount equal to the employee’s regular salary.
2. During leave time that is not also designated as FMLA/CFRA time for their own serious health condition, employees must coordinate unused accumulated sick hours with workers' compensation insurance, long-term disability, and any other benefits provided to the employee, in an effort to minimize the financial impact of the leave of absence for both the employee and the District. Once unused accumulated sick hours are exhausted, any unused accrued vacation hours shall also be coordinated with any workers' compensation insurance, long-term disability or other wage replacement benefits for which the employee may be eligible.

D. Notice Procedure

1. It is the employee's responsibility to notify his/her supervisor immediately regarding any work-related injury or illness.
2. The supervisor will immediately notify Human Resources, and refer the injured employee to the District's contracted occupational medical provider, or the employee’s designated treatment provider, if one is on file. The Supervisor will prepare a Supervisor's Report of Accident.
3. Human Resources will send to the injured employee an Employee's Claim for Workers' Compensation Benefits for his/her completion. The District will file a claim with the workers' compensation carrier, who will handle processing and payment of claims.
4. The employee must provide a copy of a completed Irvine Ranch Water District Physician’s Notice Form to Human Resources following his/her initial visit and must continue to do so following subsequent appointments. A sample form for employee’s use is included as an appendix to this Policy.

POLICY 19.1 – WORKER'S COMPENSATION AND TERMS FOR INDUSTRIAL DISABILITY LEAVE

E. Certification for an Employee's Return to Work

1. Before returning to work following a leave of absence for a work-related disability, an employee must submit a completed IRWD Physician's Notice Form, documenting the employee's ability to return to work, with or without restrictions, and the date that he/she is able to return.
2. The District will provide the employee with a Irvine Ranch Water District Physician's Notice Form and a copy of the employee's job description for his/her health care provider to review in completing the return to work certification. The employee must provide a complete and sufficient certification. If the employee's health care provider releases the employee back to work with restrictions, the District will engage in the interactive process to determine what reasonable accommodation, if any, will permit the employee to return to work.

F. Employment Benefits and Protection

1. Previously Accrued Benefits:
 - a. Use of industrial disability leave will not result in the loss of any employment benefits accrued before the date the leave commenced.
 - b. Time on industrial disability leave will not constitute a break in service or otherwise cause the employee to lose longevity status.
2. No Accrual of Leave during Unpaid Industrial Disability Leave
 - a. An employee on unpaid industrial disability leave shall not accrue any additional paid leave time. Thus, employees will not accrue vacation leave, sick leave, or other paid leave, nor will they be paid for holidays during the unpaid leave.
 - b. However, during the time that an employee supplements his/her unpaid industrial disability leave with paid leave, the employee will continue to accrue leaves and benefits in accordance with the provisions of the District's policy governing those leaves of absence (i.e., when using sick leave, the rules governing sick leave will apply with regard to the employee's benefits).
 - c. Holidays falling during the period following exhaustion of paid leave benefits will not be paid to the employee on unpaid industrial disability leave of absence.
3. Maintenance of Health Insurance of the Employee
 - a. Group medical, dental and vision and life insurance coverage will remain in force, and the employee will continue to pay his/her normal monthly contribution to premiums for the employee,

POLICY 19.1 – WORKER’S COMPENSATION AND TERMS FOR INDUSTRIAL DISABILITY LEAVE

spouse and/or family, until one of the following occurs, whichever is **later**:

- i. The employee has exhausted FMLA/ CFRA leave taken under Policy 19 for the same serious health condition; or
 - ii. The employee has been off work on approved leave for more than four months (or 120 days, whichever is less) under Policy 19, or this Policy, or both combined **and** has exhausted all accrued, available paid leaves.
- b. The employee is then responsible for the full cost of group medical, dental, vision, and life insurance coverage for the employee, spouse and/or family. These payments must be made as directed by Human Resources on a timely basis each month.

4. Maintenance of Benefits Requiring Employee Contributions

- a. During any period of unpaid leave, unless otherwise prohibited by applicable law, an employee may elect to discontinue monthly payments into the flexible benefits account, and any other benefits offered or sponsored by the District to which the employee is required to make monthly contributions, other than group medical benefits. Employees must notify the District in writing of such an election.
- i. Employees returning from unpaid leave who have discontinued payments into their flexible benefits account have a right to elect to reinstate coverage at the same level of participation as before their leave.
 - ii. Employees that experience an event that qualifies as a Qualified Status Change under IRS regulations are allowed to change the amount of their monthly payments into either the miscellaneous medical or dependent care flexible spending accounts. If this option is chosen, employees have thirty (30) days from the date of the qualified status change or from the date, they return from industrial disability leave to change their payments. (See Policy No. 41-Flexible Advantage Program for more specific information on the Flexible Benefits Program).
 - iii. Expenses that are incurred during the time that employees are not making monthly payments are not eligible for reimbursement.
- b. An employee will continue to be responsible for making the payment of his/her share of premiums for group medical benefits and any other contributions for which the District has not received

POLICY 19.1 – WORKER’S COMPENSATION AND TERMS FOR INDUSTRIAL DISABILITY LEAVE

advanced notice of election to discontinue. If any premium amounts are increased or decreased for other employees similarly situated, the employee will be required to pay the new premium rates.

- c. All monthly contributions are due and payable to the District at the same time as they would be if made through payroll deduction.
- d. The District and employees who are CalPERS members will continue to make contributions in accordance with the terms of the plan during any period of industrial disability leave in which the employee uses paid leave time. However, the District will not make plan payments for employees during any leave period which is unpaid, and the unpaid leave period will not be counted for purposes of service credit under the plan.
- e. If the District provides a new health plan or benefits or changes health plans or benefits while an employee is on industrial disability leave that is also CFRA leave, the District will give written notice to the employee to advise that he/she is subject to the new or changed plan/benefits in the same manner, and to the same extent, as if the employee were not on leave.

IV. EMPLOYEE RESPONSIBILITIES AND DUTY TO COOPERATE

Employees are expected to fully cooperate with the District in meeting the obligations and requirements set forth under this Policy, as well as those set forth in state and federal law. An employee’s cooperation includes, but is not limited to, timely completion of all requested forms and responding to all inquiries for additional information. Cooperation also requires that an employee respond to the District’s inquiries for information to determine whether the employee may be entitled to leave under FMLA/CFRA in addition to this policy. Employees on leave must respond to the District’s reasonable inquiries and keep the District updated as to the status of the employee’s continued need for leave.

Failure to cooperate with the District or failure to meet the employee’s responsibilities may result in a delay in granting the employee’s leave, a denial of leave, and/or a denial of the protections and benefits afforded by this Policy. Employees who have questions about their responsibilities under this Policy should direct their inquiries to Human Resources.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 19.2 – PERSONAL LEAVES OF ABSENCE

I. GENERAL POLICY

This Policy is intended to provide employees with information about and establish guidelines for the taking of personal leaves of absence, whether for medical or non-medical reasons. It is the policy of the District to carefully review all requests for personal leave to ensure each is in the best interest of the District.

II. PERSONAL LEAVES OF ABSENCE

A. Eligibility:

1. Medical: Requests for a personal leave of absence due to medical reasons may be submitted by any employee who is temporarily disabled or otherwise unable to work due to serious injury or illness, or is needed to provide care for a child, registered domestic partner, or spouse ("Family Member.")
2. Non-medical: Requests for a non-medical leave of absence may be submitted by regular part-time and regular full-time employees who have been continuously employed by the District for at least one year.

B. Qualifying Reasons for Personal Leave of Absence: Employees meeting the eligibility requirements under Section II.A. may take a personal leave of absence for one of the following reasons:

1. Medical: A personal leave due to medical reasons may be granted as a reasonable accommodation under state and federal disability law to:
 - a. An employee who is medically unable to work but does not meet, or does not yet meet, the requirements for a Family Care and Medical Leave of Absence under Policy 19;
 - b. An employee who is needed to provide care for a Family Member but does not meet, or does not yet meet, the requirements for a Family Care and Medical Leave of Absence under Policy 19.
 - c. An employee who has exhausted the maximum leave that he or she is eligible to take as a Family Care and Medical Leave of Absence but is unable to return to work for the same qualifying, medical reason or is still needed to provide care for a Family Member.

2. Non-medical: A personal leave may be granted for other, non-medical reasons on a discretionary basis. A personal leave will be considered non-medical if taken for a reason that would not otherwise entitle the employee to take sick leave under District Policy 16 or applicable MOU provision.

C. Amount of Personal Leave That May Be Requested

1. Medical: An eligible employee may request a leave of absence for a period of up to four months or 120 days, whichever is less.
2. Non-medical: An eligible employee may request a non-medical personal leave of absence for a reasonable period of time of up to 30 days.

D. Concurrent Use of Accrued Paid Leave

1. Medical: Employees taking a personal leave of absence for medical reasons are required to use any accrued sick, vacation, and Personal holiday time during the leave. Any time taken off in excess of accrued paid leave time will be unpaid time off.
2. Non-medical: Employees taking a personal leave of absence for non-medical reasons are required to use any accrued vacation time and other accrued paid leave time, other than sick time, during the leave. Any time taken off in excess of accrued paid leaves will be unpaid time off.

E. Coordination with Wage Replacement Plans

Employees taking a personal leave of absence will coordinate unused accrued sick hours with short-term disability, long-term disability, and any other wage-replacement benefits for which the employee may be eligible, in an effort to minimize the financial impact of a leave of absence for both the employee and the District.

F. Procedure for Requesting Personal Leave

1. Eligible employees must submit a written personal leave of absence request to their immediate supervisor and Human Resources as soon as they become aware of the need for leave. The request must state the reason for the personal leave, by reference to Section II.B.1. or II.B.2 of this Policy, identify the anticipated dates the leave will begin and end, and include any supporting documentation. Employees must also notify Human Resources and their immediate supervisor if there is any change in the anticipated start or end dates once a request has been made.

2. District response

- a. Medical leaves: Requests for medical personal leaves of absence will be considered in accordance with the principles governing other forms of requested reasonable accommodation.
- b. Non-Medical leaves: Requests for non-medical personal leaves of absence will be considered on the basis of the employee's length of service, performance, responsibility level, the reason for the request, whether other individuals are already out on leave, and the expected impact of the leave on the District.

3. Request for Extension of Personal Leave

- a. Medical leaves: Employees who are not medically released to return to work, or are still needed to provide care, at the end of the maximum leave period may request an extension of their leave as a further reasonable accommodation. Medical leaves may be extended at the District's discretion beyond four months with the written approval of the Director of Human Resources and the Department Head based on review of the documentation supporting the request and a determination that the employee's continued absence from work will not be an undue hardship for the District.
 - i. If the District does not grant the full extension requested by the employee, the District will fulfill any legal obligation to continue the interactive process to determine whether a reasonable accommodation may be available to permit the employee to return to work, with or without restrictions.
- b. Non-Medical leaves: Employees may request extension of a non-medical personal leave for a reasonable period of time beyond 30 days. Such requests will be reviewed and determined on a case-by-case basis by the Director of Human Resources and the General Manager.

G. Employment Benefits and Protection

1. Previously Accrued Benefits:

- a. Use of personal leave will not result in the loss of any employment benefits accrued before the date the leave commenced.
- b. Time on personal leave will not constitute a break in service or otherwise cause the employee to lose longevity status.

2. No Accrual of Leave during Unpaid Personal Leave:

- a. An employee on unpaid personal leave shall not accrue any additional paid leave time. Thus, employees will not accrue vacation leave, sick leave, or other paid leave, nor will they be paid for holidays during the unpaid leave.
- b. However, during the time that an employee supplements his/her unpaid personal leave with paid leave, the employee will continue to accrue leaves and benefits in accordance with the provisions of the District's policy governing those leaves of absence (i.e., when using sick leave, the rules governing sick leave will apply with regard to the employee's benefits).
- c. Holidays falling during the period following exhaustion of paid leave benefits will not be paid to the employee on unpaid personal leave of absence.

3. Maintenance of Health Insurance of the Employee

- a. Group medical, dental and vision and life insurance coverage will remain in force, and the employee will continue to pay his/her normal monthly contribution to premiums for the employee, spouse and/or family, until one of the following occurs, whichever is **later**:
 - i. The employee has exhausted FMLA, CFRA, or PDL leave taken under Policy 19; or
 - ii. The employee has been off work on approved leave for more than four months (or 120 days, whichever is less) under Policy 19, or this Policy, or both combined, **and** has exhausted all available, accrued, paid leaves under Section II.D. of this Policy.
 - iii. The employee has been off work on approved, non-FMLA/CFRA/PDL leave for fewer than four months (or 120 days, whichever is less) under this Policy and has exhausted all available, accrued, paid leaves under Section II.D. of this Policy.
- b. The employee is then responsible for the full cost of group medical, dental, vision, and life insurance coverage for the employee, spouse and/or family. These payments must be made to the Human Resources Department on a timely basis each month.

4. Maintenance of Benefits Requiring Employee Contributions

- a. During any period of unpaid leave, unless otherwise prohibited by applicable law, an employee may elect to discontinue monthly payments into the flexible benefits account, and any other benefits offered or sponsored by the District to which the employee is required to make monthly contributions, other than group medical benefits. Employees must notify the District in writing of such an election.
 - i. Employees returning from unpaid leave who have discontinued payments into their flexible benefits account have a right to elect to reinstate coverage at the same level of participation as before their leave.
 - ii. Employees that experience an event that qualifies as a Qualified Status Change under IRS regulations are allowed to change the amount of their monthly payments into either the miscellaneous medical or dependent care flexible spending accounts. If this option is chosen, employees have thirty (30) days from the date of the qualified status change or from the date they return from personal leave to change their payments. (See Policy No. 41- Flexible Advantage Program for more specific information on the Flexible Benefits Program).
 - iii. Expenses that are incurred during the time that employees are not making monthly payments are not eligible for reimbursement.
- b. Methods for Making Payments for Group Medical Benefits
 - i. An employee will continue to be responsible for making the payment of his/her share of premiums for group medical benefits and any other contributions for which the District has not received advanced notice of election to discontinue. If any premium amounts are increased or decreased for other employees similarly situated, the employee will be required to pay the new premium rates.
 - ii. All monthly contributions are due and payable to the District at the same time as they would be if made through payroll deduction.
- c. The District and employees who are CalPERS members will continue to make contributions in accordance with the terms of the plan during any period of personal leave in which the employee uses paid leave time. However, the District will not make plan payments for employees during any leave period which is unpaid, and the unpaid leave period will not be counted for purposes of service credit under the plan.

H. Reinstatement

Employees are required to return to work at the end of any period of leave approved under this Policy, unless the employee has requested and received approval to extend the period of leave. Failure to return to work within one business day after receiving a written order to return from the District will be considered a voluntary resignation.

III. EMPLOYEE RESPONSIBILITIES AND DUTY TO COOPERATE

Employees are expected to fully cooperate with the District in meeting the obligations and requirements set forth under this Policy, as well as those set forth in state and federal law. An employee's cooperation includes, but is not limited to, timely completion of all requested forms and responding to all inquiries for additional information. Cooperation also requires that an employee respond to the District's requests for information to support the employee's request to take, change, or extend a personal leave of absence. Employees are also required to consult with the District and make a reasonable effort to schedule foreseeable absences so as to not unduly disrupt the District's operations. Employees on leave must respond to the District's reasonable inquiries and keep the District updated as to the status of the employee's personal leave.

Failure to cooperate with the District or failure to meet the employee's responsibilities may result in a delay in granting the employee's leave, a denial of leave, and/or a denial of the protections and benefits afforded by this Policy. Employees who have questions about their responsibilities under this Policy should direct their inquiries to Human Resources.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 19.3. – OTHER LEAVES OF ABSENCE

I. GENERAL POLICY

- A. It is the policy of the District to enable its employees to take a leave of absence to fulfill their civic and other obligations in accordance with applicable state and federal law. Other District Policies address specific types of leave such as Policy 19 [Family and Medical Care Leaves of Absence]; 19.1 [Worker's Compensation and Terms for Industrial Disability Leave]; and 19.2 [Personal Leaves of Absence].
- B. This Policy addresses the terms under which employees may take a leave of absence for the remaining purposes for which an established legal right also exists but which are not otherwise addressed expressly in District Policies.
- C. Except as otherwise provided in this Policy or applicable law, none of these leaves of absence requires a minimum number of hours worked or months of District service as a condition for eligibility.
- D. For exempt employees, no deduction from salary will be made for leaves shorter than one full workweek. However, exempt employees may be required to use available, accrued paid leave in accordance with District policy.

II. LEAVE FOR JURY DUTY

- A. **Purpose:** The District will grant a leave of absence to employees who are called to serve on a trial jury or inquest jury, or who are subpoenaed or otherwise required under court order to provide testimony as witnesses. Because grand jury service is voluntary in California, such service is not covered by this Policy. However, interested employees may request a discretionary, non-medical, personal leave of absence in accordance with, and subject to Policy 19.2.
- B. **Amount of Leave:** Employees will be permitted to remain off work for the period of actual service.
- C. **Compensation during Leave:**
 - 1. Employees will receive their regular pay for up to 30 calendar days per year. This period of paid leave begins on the first day that the employee is required to report in person to court.
 - 2. Leave continuing after exhaustion of the 30-day period will be unpaid; however, employees may use available, accrued vacation or Personal holiday time.

POLICY 19.3 – OTHER LEAVES OF ABSENCE

3. If an employee receives a payment for jury duty that includes payment for service, other than mileage, the employee is required to submit their endorsed jury duty payment check to Payroll. Any monies included in the jury duty payment for mileage or for jury service performed on an employee's scheduled day off will be reimbursed to the employee.

D. Notice and Verification

1. Initial Notification

An employee who receives a "Summons or Subpoena to Appear" for jury duty, must provide reasonable advance notice to his or her Supervisor and Human Resources and provide a copy of the original summons to Human Resources.

2. Continuing Updates

Following the employee's initial appearance for jury duty, and following each subsequent day of leave, the employee must contact Human Resources by telephone or e-mail to advise whether he/she will be required to report for further service, or has been released from service. The employee should also communicate any information he/she has received regarding estimated total length of service, as well any changes to that estimated timeframe.

III. LEAVE FOR SUBPOENAED WITNESSES

- A. Purpose:** The District will grant a leave of absence to employees who are subpoenaed or otherwise required under court order to provide testimony as witnesses.

- B. Amount of Leave:** Employees will be permitted to remain off work for the period of actual service.

- C. Compensation during Leave:** Leave under this section is unpaid. However, an employee may choose to use any accrued vacation time when taking leave under this section.

D. Notice and Verification

1. Initial Notification

An employee who receives a "Summons or Subpoena to Appear" for witness duty, must provide reasonable advance notice to his or her Supervisor and Human Resources and provide a copy of the original summons to Human Resources.

2. Continuing Updates

Following the employee's initial appearance for witness duty, and following each subsequent day of leave, the employee must contact Human Resources by telephone or e-mail to advise whether he/she will be required to report for further service, or has been released from service. The employee should also

communicate any information he/she has received regarding estimated total length of service, as well any changes to that estimated timeframe.

IV. LEAVE FOR VICTIMS OF DOMESTIC VIOLENCE, SEXUAL ASSAULT, OR STALKING

A. Purpose and Definitions:

1. The District will grant a leave of absence to employees who have been victims of the following crimes to address the matters set forth below:
 - a. Domestic Violence. Abuse against an employee that is committed by any of the following persons, as defined in Sections 6200 *et seq.* of the Family Code:
 - i Spouse or former spouse;
 - ii Registered domestic partner or former domestic partner;
 - iii Cohabitant or former cohabitant;
 - iv Person with whom the employee is having or has had a dating or engagement relationship;
 - v Person with whom the employee has had a child;
 - vi Employee's child; or
 - vii Any person related to the employee by consanguinity or affinity within the second degree.
 - b. Sexual Assault. Any of the crimes set forth in Section 230(j)(3) of the Labor Code, as defined in Title 9 of the California Penal Code:
 - c. Stalking. Any misconduct (as defined in Section 646.9 of the Penal Code or Section 1708.7 of the Civil Code, which usually involves a pattern of willfully, maliciously, and repeatedly following or harassing another person and making a credible threat with the intent of placing that person in reasonable fear of his or her own safety or in fear of the safety of of his or her immediate family.
2. Permitted Uses of Leave. An employee who has been the victim of sexual assault, domestic violence, or stalking may take a leave of absence for any of the following reasons:
 - a. To seek medical attention or psychological counseling for resulting injuries.
 - b. To obtain services from a domestic violence shelter, program, or rape crisis center.

POLICY 19.3 – OTHER LEAVES OF ABSENCE

- c. To participate in safety planning and take other actions to increase safety from future domestic violence, sexual assault, or stalking, including temporary or permanent relocation.
- d. To obtain any legal relief, including, but not limited to, a temporary restraining order, restraining order, or other injunctive relief, to help ensure the health, safety, or welfare of the victim or his/her child.

B. Amount of Leave: Employees will be permitted to remain off work for the period of time necessary to address the reason for the leave of absence.

- 1. If an employee has been granted a leave of absence under Policy 19.1 or 19.2 for the same reason, both leaves will run concurrently.

C. Compensation during Leave: Leave under this section is unpaid. However, an employee may choose to use any accrued sick leave or vacation time when taking leave under this section.

D. Notice and Verification:

- 1. Advance notice: An employee wishing to take leave must notify Human Resources at least five working days before the intended absence. If such advance notice is not possible, the employee must notify Human Resources within a reasonable time in advance of the absence.
- 2. Unscheduled absence: If the employee is unable to provide advance notice before his/her absence from work, he/she may be required to provide Human Resources with documentation that the leave was for a permitted purpose under this Section. Such documentation may include, but is not limited to, a police report, a court order or other evidence that the employee appeared in court, or a record establishing that the employee was undergoing medical treatment or counseling during the employee's absence.

E. Reasonable Accommodation for Safety at Work

- 1. In accordance with Section 230(f) of the Labor Code, an employee who has been the victim of domestic violence, sexual assault, or stalking may request an accommodation for his/her safety at work.
- 2. Reasonable accommodation may include safety measures such as:
 - a. Transfer, reassignment, modified schedule, or other modifications to job structure or assignments
 - b. Changed work telephone, changed work station, installed lock or other changes to the workplace or work facility.
 - c. Implementation of additional safety procedures

- d. Assistance in documenting misconduct that occurs in the workplace
3. The District will engage in a timely, good faith interactive process with the employee to attempt to identify an effective reasonable accommodation in accordance with Section 230(f) of the Labor Code.

V. LEAVE FOR ATTENDANCE AT CRIMINAL PROCEEDINGS

A. Purpose and Definitions: The District will grant a leave of absence to an employee who has been, or whose family member has been, a victim of a violent felony, a serious felony, felonious theft or embezzlement, or other enumerated offenses, for the purpose of attending proceedings related to that crime.

1. The terms “violent felony,” “serious felony” and felonious theft or embezzlement shall be as defined in Section 230.2(a)(3) of the Labor Code.
2. The term “other enumerated offenses” shall refer to the list set forth in Section 230.5(a)(2) of the Labor Code.
3. Eligible proceedings include any proceeding in court, any proceeding involving a post-arrest release decision, plea, sentencing, post-conviction release decision, or any proceeding in which a right of the victim is at issue.
4. The term “family member” means the employee’s spouse, registered domestic partner, child, stepchild, brother, stepbrother, sister, stepsister, mother, stepmother, father, or stepfather.

B. Amount of Leave: Employees will be permitted to remain off work for the period of time necessary to participate in the proceedings.

C. Compensation during Leave: Leave under this section is unpaid. However, an employee may choose to use any accrued vacation time when taking leave under this section.

D. Notice and Verification:

1. Advance notice: An employee wishing to take leave must notify Human Resources at least five working days before each intended absence. If such advance notice is not possible, the employee must notify Human Resources within a reasonable time in advance of each absence.
2. Unscheduled absence: If the employee is unable to provide advance notice before his/her absence from work, he/she may be required to provide Human Resources with documentation that the leave was for a permitted purpose under Section IV.A. Such documentation may be issued by the court of government agency setting the hearing, the district attorney or prosecuting attorney’s office, or a victim/witness office that is advocating on behalf of the victim

VI. VOTING LEAVE

- A. **Purpose:** In accordance with Election Code Sections 14000 and 14001, the District will grant a leave of absence to permit an employee to vote in a local, state, or national election if the employee does not have sufficient time to vote outside normal working hours.
- B. **Amount of Leave:** Employees may take up to two hours at the beginning or end of the regular working shift on Election Day, or at another time on Election Day, as mutually agreed with the employee's supervisor.
- C. **Compensation during Leave:** Employees will receive time off with pay for a reasonable period, not to exceed two hours.
- D. **Notice and Verification:**
 - 1. Employees who know, or have reason to believe, that they will not have sufficient time to vote outside normal working hours must notify their Department Head of the need for leave, and the reason for the request as soon as possible, and no later than two working days before election day.
 - 2. The Department Head will respond to the request within one working day. If granted, the Department Head will identify the authorized start time for the leave.
 - 3. Employees returning from voting leave must provide proof that the leave time was used for voting purposes.

VII. SCHOOL LEAVE.

- A. **Purpose and Definitions:** The District will grant a leave of absence to an employee who is the parent, guardian, or grandparent of a child, for the following purposes:
 - 1. To participate in the activities of the child's primary or secondary school or licensed child care provider.
 - 2. To find, or to enroll, or reenroll the child in, a primary or secondary school or licensed child care provider.
 - 3. To address an emergency, such as:
 - a. A request from child care provider or school that the child be picked up.
 - b. A provision in the attendance policy for the child care provider or school, other than a planned holiday, that prohibits the child from attending.
 - c. Closure or unexpected unavailability of the child care provider or school, other than during planned holidays.

- d. A natural disaster, including, but not limited to, fire, earthquake, or flood.
4. To appear at the school of a suspended child pursuant to a request made by the child's school under California Education Code section 48900.1.

B. Amount of Leave:

1. An employee may take up to 40 hours of leave per calendar year, but no more than eight hours in one calendar month. However, no limit shall be placed on the amount of leave taken under Section VII.A.4 of this policy.
2. If more than one District employee requests leave in connection with the same child, only the first employee to provide notice is entitled to receive leave. The second employee may also be permitted to take a simultaneous leave of absence if he/she obtains written supervisory approval.
3. The amount of leave available is fixed at a maximum of 40 hours per calendar year, regardless of the number of children, grandchildren, or wards that an employee may have.

C. Notice and Verification.

1. An employee must provide reasonable advance notice of the need for leave and must make all reasonable efforts to schedule the leave so as not to unduly disrupt the operations of the District. If an emergency makes such notice impossible, the employee shall notify his/her Department Head as soon as possible.
2. Employees returning from leave are required to provide written verification from the school or child care provider of his/her need for leave at the specific time and date. If an employee fails to provide sufficient verification, the District may determine that the leave time was unauthorized.

- D. Compensation during Leave.** Leave under this section is unpaid. However, an employee may choose to use any accrued vacation time when taking leave under this section.

VIII. LEAVE FOR RESERVE PEACE OFFICERS, VOLUNTEER FIREFIGHTERS, AND EMERGENCY RESCUE PERSONNEL

- A. Purpose:** The District will grant a leave of absence to an employee who is a volunteer firefighter, reserve peace officer, or volunteer emergency rescue personnel for the purpose of performing emergency duty or participating in training.

B. Amount of Leave:

POLICY 19.3 – OTHER LEAVES OF ABSENCE

1. **Leave for Emergency:** Leave will be available for the full duration of the employee's need to perform emergency duty.
 2. **Leave for Training:** Employees may take up to a total maximum of 14 days of leave per calendar year to receive training.
- C. Notice and Verification:** Employees must provide reasonable advance notice of their need for leave. If advance notice is not feasible, the employee must provide reasonable verification of the emergency or need for training upon his/her return to work.
- D. Compensation during Leave:** Leave under this section is unpaid. However, an employee must use any accrued vacation time when taking leave under this section.

IX. LEAVE FOR CIVIL AIR PATROL DUTY

- A. Purpose:** In accordance with Sections 1500 *et seq.* of the Labor Code, the District will grant a leave of absence to an employee who is a volunteer member of the civilian auxiliary of the United States Air Force ("Civil Air Patrol") and is directed to respond to an emergency operational mission, either in-state or out-of-state.
- B. Amount of Leave:** Employees may take up to 3 days of leave per mission, up to a total maximum of 10 days of leave under this section.
- C. Notice and Verification:**
1. Employees must provide reasonable advance notice of the intended dates on which leave is anticipated to begin and end.
 2. The District may require certification from the proper Civil Air Patrol authority to verify the need for leave, or that leave was taken for the purpose of responding to an emergency operational mission.
- D. Compensation during Leave:** Leave under this section is unpaid. An employee may choose to use accrued vacation time when taking leave under this section.

X. MILITARY LEAVES

- A. Leave for Employees Who Are Service Members:**
1. The District will grant a leave of absence in accordance with applicable provisions of Section 395 of the Military and Veteran's Code and the federal Uniformed Services Employment and Reemployment Rights Act.
 2. Employees are required to provide evidence of their orders to report for active duty, upon providing notice of their need for leave of absence.

3. A request for military leave of absence shall be made in writing to the employee's supervisor by completing the Request for Leave of Absence Form (available in the Human Resources Department), and shall state specifically the reason for the request, the date the leave is to begin, and the probable date of return. Human Resources will communicate the need for leave to the employee's Department Head and the General Manager prior to the leave beginning.

B. Leave for Employees Who Are the Spouse or Registered Domestic Partners of Service Members

1. Purpose: In accordance with Section 395.10 of the Military and Veterans Code, the District will grant a leave of absence to an employee whose spouse or registered domestic partner is deployed for active military service during a period of military conflict, to spend time with the spouse or registered domestic partner while he/she is on leave from such deployment.
2. Eligibility: Eligibility for this leave is limited to employees who are regularly scheduled to work at least 20 hours per week.
3. Amount of Leave: An employee may take up to ten days of leave each time his/her spouse or registered domestic partner is on leave from military deployment.
4. Notice: Employees must provide notice of the need for leave no more than two working days after receiving official notice of their spouse or registered domestic partner's leave from deployment. Employees must provide a copy of the official notice in connection with their request.
5. Compensation during Leave: Leave under this section is unpaid. An employee may choose to use accrued vacation time when taking leave under this section.

XI. EMPLOYEE RESPONSIBILITIES AND DUTY TO COOPERATE

Employees are expected to fully cooperate with the District in meeting the obligations and requirements set forth under this Policy, as well as those set forth in state and federal law. An employee's cooperation includes, but is not limited to, timely completion of all requested forms and responding to all inquiries for additional information. Cooperation also requires that an employee respond to the District's requests for information to support the employee's request to take, change, or extend a leave of absence. Employees are also required to consult with the District and make a reasonable effort to schedule foreseeable absences so as to not unduly disrupt the District's operations. Employees on leave must respond to the District's reasonable inquiries and keep the District updated as to the status of the employee's leave.

Failure to cooperate with the District or failure to meet the employee's responsibilities may result in a delay in granting the employee's leave, a denial of leave, and/or a denial of the protections and benefits afforded by this Policy. Employees who have questions about

POLICY 19.3 – OTHER LEAVES OF ABSENCE

their responsibilities under this Policy should direct their inquiries to Human Resources.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 20

NOT IN USE

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 21

NOT IN USE

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 22 - HOLIDAYS

1. General Policy

The District recognizes the importance of leisure time in achieving greater productivity. Eligible employees will receive twelve paid holidays per year, two of which are considered floating holidays and one of which is considered a Personal Holiday. The two floating holidays are determined at the District's option, with approval of the General Manager. The personal holiday is determined by each eligible employee, subject to approval of the employee's supervisor.

2. Holiday Schedule

The District's twelve paid holidays are:

- New Year's Day
- President's Day (follow Federal schedule)
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Friday following Thanksgiving Day
- Day before Christmas holiday
- Christmas Day
- Two Floating Holidays
- One Personal Holiday

Floating holidays are designated annually. The selection of floating holidays is designed to spread out the holidays as evenly as possible over the year so that employees have time away from their jobs at regular intervals to refresh themselves and spend time with their families. Staff also takes into consideration which holidays are commonly observed by the various school systems. A holiday schedule for each calendar year will be published and distributed to employees before the beginning of each calendar year.

3. Eligibility

A. Designated Calendar and Floating Holidays

All Regular District employees of the District are eligible for holiday pay based on their individual work schedule (5/8, 9/80 or 4/10) at the time the holiday occurs. Regular District employees assigned to a part-time schedule (less than 40 hours in one week) are eligible for pro-rated holiday pay based on the average daily hours worked during the payroll period in which the holiday occurs. District Temporary employees, paid through the District payroll system, are eligible for holiday pay when a holiday falls on their regularly scheduled day to work.

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Eligible employees must be actively at work, or using sick or vacation time, the work day immediately prior to *and* the work day immediately following the holiday, in order to receive holiday pay. Any unauthorized absence occurring the day preceding or following the holiday will result in holiday pay not being granted.

B. Personal Holiday

Following 6 months of employment, all Regular District employees are eligible to take one scheduled work day off as a personal holiday each calendar year. The personal holiday must be requested by an employee and approved by the employee's supervisor at least one week before the employee plans to use it. A personal holiday that is not used by December 31st of each calendar year in which is granted will be added to the employees vacation accrual balance.

4. Holidays Falling During Weekends and Vacations

When a holiday falls on a weekend, the General Manager will select an alternate day off as a District holiday. Holidays that occur during an employee's vacation will not be counted as a vacation day.

When a scheduled holiday falls on an employee's regularly scheduled day off, vacation hours equal to the amount of hours normally scheduled to work on the corresponding day of the following work week, will be credited to the employee's vacation accrual account.

5. Rate of Pay

Regular employees will be paid holiday pay in an amount equivalent to their base hourly pay rate times the number of hours the employee was normally scheduled to work if the day were not a holiday

6. Employees Required to Work on a District Observed Holiday

Should a non-exempt employee be required to work on a holiday, he or she will receive holiday pay in addition to compensation at one and one half (1-1/2) times his or her regular rate of pay for time worked.

7. Work Distribution on a District Observed Holiday

Supervisors are responsible to schedule distribution of holidays to be worked as evenly as practicable among the employees within their respective departments.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 23 - EDUCATION AND TRAINING

1. General Policy

The District encourages employees to seek further education and training in an effort to increase their competency and efficiency in their work, and to increase personal development. Knowledge in other work areas not directly related to an employee's job may also allow for organizational cross training.

2. Purpose of Policy

The purpose of this policy and procedure is to establish the guidelines and criteria for reimbursement for educational expenses and incentive pay for obtaining college and university degrees and other approved professional certificates after being hired by the District.

The District firmly believes that this policy will improve its ability to attract and retain outstanding employees, supervisors and managers.

3. Eligibility

All regular full-time employees of the District who have been employed by the District for six (6) consecutive months are eligible for education and training reimbursement. Incentive pay for obtaining college and university degrees and approved professional certificates is also available to these employees. Educational reimbursement and incentive pay for the General Manager requires approval of the Board of Directors.

Requests for tuition reimbursement for classes taken above the Bachelor's degree level require special approval by the General Manager. Such requests will be subject to a more extensive process, including a costs/benefits analysis to determine the value to the District of the proposed courses or degree program.

Only education and training completed on an employee's personal time is eligible for reimbursement and incentive pay under this policy. Certifications and/or degrees completed by attending classes or training during paid working hours are not eligible for reimbursement and/or incentive pay under this policy.

4. Responsibility

The Human Resources Department is responsible for administering this policy and ensuring compliance.

5. Education & Training Expenses

A. Education and Training Reimbursement

Employees are eligible for reimbursement for the expenses related to classes taken in pursuit of a university or college degree program, an Occupational Program

POLICY NO. 23 - EDUCATION AND TRAINING

Certificate, or for professional or personal growth provided the following criteria are met:

- 1) Classes must be taken at a college, university, or learning institution accredited by a commission approved by the Council on Higher Education Accreditation and/or the U.S. Department of Education or approved by the District.
- 2) Eligible employees must complete an Application for Educational Assistance Form (available in the Human Resources Department) at the time of enrollment in the classes. On this form, the employee will outline the curriculum and projected costs that will be involved. The application must be approved by the employee's Department Director, the Director of Human Resources and the General Manager. The original application will be kept in the employee's personnel file.
- 3) An employee is required to achieve an average grade point sufficient to enable completion of the curriculum in which he/she may be enrolled. Once an employee has completed the course with a passing grade of "C" or better, "Pass" or the equivalent, the District will reimburse up to seventy-five percent (75%) of the tuition and textbook costs. If an employee is eligible for Veteran's benefits, and such benefits are less than 75% of the total cost of tuition, books, and registration fees, the District will pay the difference required to bring the total reimbursement to 75%. Maximum reimbursement for tuition and registration costs will be based on state college fees and approved by the General Manager on an annual basis.
- 4) Supplies required for particular courses may be considered for reimbursement; however, parking fees are not reimbursable
- 5) Original grades and receipts must be submitted to the Human Resources Department. Upon verification that the courses and expenses were previously approved, Human Resources will submit a check request for reimbursement of eligible expenses, less applicable taxes, to the employee. If the employee has exceeded the IRS-approved non-taxable education reimbursement amount, the amount of the reimbursement and the tax deducted will be included on the W-2 form issued to the employee.

B. Contact Hours and Continuing Education Units for Certificate of Competence Renewals

- 1) Employees holding job-required Certificates of Competence are required to complete the contacts hours in order to renew their certifications. The following rules establish District and employee responsibility for obtaining job-required contact hours:
 - a. Employees are responsible for ensuring that all required contact hours are completed in a timely manner.
 - b. Because no more than 25% of required contact hour credit can be obtained from attendance at District meetings such as safety tailgates,

POLICY NO. 23 - EDUCATION AND TRAINING

employees must obtain contact hour Continuing Education Units (CEUs) for job-required certification renewals by attending seminars or other means approved by the employee's supervisor or manager.

- c. The District will pay for 100% of the cost of pre-approved seminars for the purpose of obtained contact hour CEUs needed for job-required Certificate of Competence renewals. These seminars should be scheduled during an employee's normally scheduled working hours.
 - d. Under no circumstances will the District compensate an employee for any penalties for late renewal or pay overtime for an employee to attend a seminar outside of the normally scheduled working hours.
- 2) Employees holding non-job-required Certificates of Competence which they desire to keep active are also required to complete the contacts hours in order to renew their certifications. The following rules establish District and employee responsibility for obtaining non-job-required contact hours:
- a. Employees must complete an Application for Educational Reimbursement Form (available in the Human Resources Department) requesting District approval of seminars to be taken and detailing the number of CEUs required for renewal of the non-job-required Certificate of Competence.
 - i. This form must be submitted to the Director of Human Resources for review and approval prior to the first seminar being attended.
 - ii. The Director of Human Resources may discuss the potential value to the District of the Certificate of Competence with the employee, the employee's supervisor or manager, and/or other department supervisors or managers to determine if the request will be approved.
 - iii. If the request for Educational Assistance is denied, the employee may pursue contact hour CEUs outside of District working hours and will not be reimbursed for any of the expenses related to obtaining CEUs or the renewal of the non-job-required Certificate of Competence.
 - iv. If the request for Educational Assistance is approved, then the points listed in B.1) a-d above apply.

6. Incentive Program

A. University and College Degrees

District employees obtaining a college degree through an accredited program shall receive an incentive payment, less applicable taxes, in the amount set forth below, provided the degree exceeds the minimum job requirements of the employee's position. The degree must be job related, and/or provide a direct benefit to the District.

POLICY NO. 23 - EDUCATION AND TRAINING

<u>Degree</u>	<u>Net Award</u>
AA*	\$ 1,000
BA/BS	\$ 1,000
Masters **	\$ 1,000
Others	\$ 1,000

* Sixty college level units from an accredited institution shall be equivalent to an Associates (AA) degree.

* The District shall not compensate an employee a total of more than \$1,000 for obtaining an Associates (AA) Degree and an Occupational Program Certificate if the college units for which the employee already received an Occupational Program Certificate incentive are used to obtain an Associates (AA) degree, unless the employee completes at least 30 additional units in obtaining the AA degree. If the employee completes at least 30 additional units, he/she will be eligible for the full AA incentive payment.

** Approved by General Manager

Employees are responsible for submitting proof of Degree to the Human Resources Department. The Director of Human Resources will review the Degree to ensure compliance with this policy. If the Degree does comply with this policy, an Educational Incentive Program Request for Incentive Disbursement form will be completed and routed for signatures by the appropriate parties, including the General Manager. The incentive check will be forwarded to the appropriate Department Director to be presented to the employee to recognize his/her accomplishment.

The cash incentive payment, less applicable taxes, will be made payable to the employee. The amount of the award and the tax deducted will be included on the W-2 form issued to the employee.

B. Job-Related or Required Certificates of Competence

District employees shall receive an incentive cash payment in the amount of \$750 for obtaining each Certificate of Competence listed below, provided the certificate meets the following criteria:

- 1) Certificate of Competence exceeds the minimum job requirements established for the employee's position. Under no circumstances shall an employee receive an incentive for obtaining a Grade I or entry level Certificate other than the Engineering in Training or Water Distribution Operator I Certificates, unless approved by the Director of Human Resources and the General Manager.
- 2) Certificate of Competence is job-related or required or provides employee with valuable skills or knowledge for current or potential positions employee may hold within the District. All requests for certification incentives must be approved by the Director of Human Resources, as well as the employee's supervisor, manager, or department director. Employees who plan on pursuing a Certificate of Competence that is not directly

POLICY NO. 23 - EDUCATION AND TRAINING

related to their current position should verify with the Director of Human Resources whether the certification will qualify for an incentive prior to beginning the certification process.

- 3) Certificate of Competence is issued by the certifying agency or organization listed below.

Certificates of Competence Covered Under This Policy Include:

- Collection System Maintenance issued by CWEA
- Industrial Waste Inspection issued by CWEA
- Laboratory Technology or Laboratory Analyst issued by CWEA or AWWA
- Mechanical Technology issued by CWEA
- Electrical/Instrumentation Technology issued by CWEA
- Wastewater Treatment Plant Operator issued by SWRCB
- Water Treatment Plant Operator issued CA DPH
- Water Distribution Operator issued by CA DPH
- Engineer in Training issued by the State of California
- Registered Professional Engineer issued by the State of California
- Certified Public Accountant (CPA) issued by the State of California
- Certified Purchasing Manager issued by National Assn. of Purchasing Management
- Accredited Purchasing Professional issued by National Assn. of Purchasing Management
- Certified Payroll Professional issued by American Payroll Assn.
- Fundamental Payroll Certification issued by American Payroll Assn.
- Concrete Field Test Technician by American Concrete Institute
- Concrete Construction Special Inspector by American Concrete Institute
- Other Certificates of Competence approved by the General Manager

The District shall compensate the employee for the initial fee for Certification and renewal but will not compensate the employee for any penalties for renewal or provide an incentive payment to employees required to pass an examination for Certification renewal.

Any employee who is permitted to and successfully passes a higher grade certification test by skipping a lower grade will be compensated for the grade(s) skipped, as well as the grade achieved.

Employees requesting incentive payment for any Certificate of Competence that has an expiration date and requires contact hours and/or CEU's for renewal must commit to keeping the certification active in order to receive the incentive payment. Employees are responsible for submitting proof of Certification of Competence and Request for Incentive/Commitment to Renew Form to the Human Resources department. The Director of Human Resources will review the Certification to ensure compliance with this policy. If the Certification does comply with this policy, an Educational Incentive Program Request for Incentive Disbursement form will be completed and routed for signatures to the appropriate parties, including the General Manager. The incentive check will be forwarded to

POLICY NO. 23 - EDUCATION AND TRAINING

the appropriate Department Director to be presented to the employee to recognize his/her accomplishment.

The cash incentive payment, less applicable taxes, will be made payable to the employee. The amount of the award and the tax deducted will be included on the W-2 form issued to the employee.

C. Occupational Program Certificates

District employees shall receive an incentive cash payment in the amount of \$750 for each of the Occupational Program Certificates listed below which meets the following criteria:

- 1) Occupational Program Certificate is job-related or provides employee with valuable skills or knowledge for current or potential positions employee may hold within the District. All requests for Occupational Certification incentives must be approved by the Director of Human Resources, as well as the employee's supervisor, manager, or department director. Employees who plan on pursuing an Occupational Program Certificate that is not directly related to their current position should verify with the Director of Human Resources whether the certification will qualify for an incentive prior to beginning the certification process.
- 2) Occupational Program Certification must be offered through an accredited college or university.
- 3) Occupational Program Certificate requires the completion of at least 15 units of college class work. Under no circumstances will the District provide an incentive payment for an Occupational Program Certificate which includes credit from classes for which the employee has already received an incentive payment unless the employee was required to take at least 15 additional units to receive the subsequent certification.

Occupational Program Certificates Covered Under This Policy

Include:

- Accounting
- Architecture
- Auto Mechanics/Technology
- Finance
- Business Management
- Human Resources Management
- Chemical Technology
- Computer and Information Science
- Construction Technology
- Building Construction
- Construction Inspection
- Construction Management
- Drafting Technology
- Electrical or Electronic Technology
- Engineering

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- Heavy Equipment Maintenance and Repair
- Chemistry
- Ornamental Horticulture
- Surveying Technology
- Welding Technology
- Business Applications & Technology
- Management
- Public Works
- Project Management
- Business Analyst
- Contract Management
- Environmental Management
- Occupational Safety & Health
- Facilities Management
- Water Distribution
- Water Treatment
- Wastewater Sanitation
- Water Utility Supervisor
- Other Occupational Program Certificates approved by the General Manager

Employees are responsible for submitting proof of having received an Occupational Program Certification to the Human Resources department. The Director of Human Resources will review the Certification to ensure compliance with this policy. If the Certification does comply with this policy, an Educational Incentive Program Request for Incentive Disbursement form will be completed and routed for signatures by the appropriate parties, including the General Manager. The incentive check will be forwarded to the appropriate Department Director to be presented to the employee to recognize his/her accomplishment.

The District shall not compensate an employee a total of more than \$1,000 for obtaining an Associates (AA) Degree and an Occupational Program Certificate if the college units for which the employee already received an Occupational Program Certificate incentive are used to obtain the Associates (AA) degree, unless the employee completes at least 30 additional units in obtaining the AA degree. If the employee completes at least 30 additional units, he/she will be eligible for the full AA incentive payment.

The cash incentive payment, less applicable taxes, will be made payable to the employee. The amount of the award and the tax deducted will be included on the W-2 form issued to the employee.

7. Special Conditions

- A. Registered Professional Engineers shall not be eligible for certification incentive for water treatment.
- B. Incentive Compensation shall be paid only to individuals where Certificates and/or Degrees exceed job level requirements (see position job description).

POLICY NO. 23 - EDUCATION AND TRAINING

- C. No more than two incentive payments shall be made for certificates and/or degrees earned in any one fiscal year.
- D. College or University Degrees and Occupational Program Certifications must be obtained through an accredited program from an accredited educational institution, successfully completed (passed) on the basis of school standards.
- E. In no case shall an employee receive an incentive payment for obtaining an Associate or Bachelors Degree unless the employee completes at least 24 college level semester units toward the degree while being employed at the District, unless approved in advance by the General Manager.
- F. In no case shall an employee receive an incentive payment for obtaining more than one Associate, Bachelors or Masters Degree unless the employee completes an additional 24 college level semester units toward the additional degree while being employed at the District.
- G. In no case shall an employee receive an incentive payment for obtaining an Occupational Program Certificate unless the employee completes at least 15 college level semester units toward the certificate while being employed at the District, unless approved in advance by the General Manager.
- H. The employee must be an employee of the District at the time that compensation is to be made.
- I. All Degrees, Occupational Program Certificates, and Certificates of Competence not covered in section 2 must receive prior approval from the General Manager.

Adopted by IRWD Board of Directors on: July 11, 2011

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 24 - EMPLOYEE RELOCATION ASSISTANCE

1. General Policy

The District has established this employee relocation assistance policy in an effort to compensate employees for specific expenses associated with relocation incurred as a benefit or convenience of the District, or as a condition of employment.

2. Purpose of Policy

The purpose of this policy is to define the allowable relocation expenses of employees whose move has been requested by the employee and approved by the General Manager of the District.

This policy will also establish the responsibility and procedure for reimbursement of relocation expenses.

3. Eligibility

The following criteria will outline employees who are eligible for reimbursement under this relocation assistance policy:

- A. Administrative employees who have community relation responsibilities, and are required to advise the Board of Directors and its Committees from time to time are eligible for reimbursement under this policy. These administrative employees are defined as those hired into positions in Salary Grade 21 and above, with the exception of the position of Senior Engineer.
- B. Employees other than those referenced in 3.A. above, may also be eligible for relocation assistance, as designated by the General Manager. This may be required to assure adequate, timely response in emergency situations effecting District responsibilities.

4. Specific Policy

The District may reimburse employees for specific expenses incurred in relocating their residence to the vicinity of Irvine, subject to the conditions of this policy and procedure. Eligible expenses include:

- Locating a Residence
- Final Move of Household Goods
- Property and Lease Settlements
- Resettlement Expenses
- Acquisition of Former Residence

POLICY NO. 24 - EMPLOYEE RELOCATION ASSISTANCE

- **Financial Assistance for New Residence**

The General Manager may limit approval to only portions of these categories when it serves the District's interests.

A. Conditions

All of the following conditions must be met to be eligible for relocation at District expense:

- 1) An employment agreement between the employee and the District must be executed for a period of at least two years. If resignation of employment occurs earlier, reimbursement of relocation expenses will be made to the District by the employee.
- 2) The distance between the District headquarters and the employee's former residence must exceed forty (40) miles.
- 3) Employees defined in Paragraph 3.A. must locate their new residence within eight (8) miles of the city limits of Irvine. Employees defined in Paragraph 3.B. must locate their new residence within seven (7) road miles of the Michelson Operations Center and Reclamation Plant. The distance limitations in this subsection are intended to serve the need of the District for designated employees to live close to their work stations.
- 4) District funds must be available for this purpose.

B. Allowable Expenses

1) Locating a Residence

a) Travel To and From New Area

Where the distance from the former residence to the District headquarters exceeds one hundred (100) miles, the District may authorize the reimbursement for one round trip by the employee and the spouse to the new location for the purpose of locating a residence. Prior approval of the Director of Human Resources must be obtained if other than a spouse is proposed to be authorized to be reimbursed for travel. If air transportation is used, coach rates may be reimbursed. Automobile travel may be reimbursed at the rate established by resolution of the Board of Directors for mileage reimbursement, but may not exceed the equivalent air fare for authorized travelers.

b) Transportation, Meals and Lodging During Location of Residence

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If authorized to travel for locating a residence, the District may pay expenses for local transportation, meals and lodging in the new area for a period not to exceed five (5) days for the purpose of locating a residence. Maximum allowable expense per day for two persons is \$125.00.

2) Final Move

a) Household Goods

Costs incurred for packing, unpacking and shipping of all personal household effects from the former residence to the new residence may be reimbursed with the exception of large home workshops, unusual household furnishings, or laboratory equipment. Reimbursement will be limited to household goods and personal items of the employee's immediate family, which normally would consist of spouse and dependent children. Prior approval of the Director of Human Resources should be obtained for any additional dependents proposed to be included in the move.

b) Storage

Storage costs may be reimbursed for a period of thirty (30) days.

c) Insurance

Insurance costs may be reimbursed for personal household effects to a maximum valuation of \$30,000.

d) Recreational Vehicles, Additional Automobile, Etc.

Items such as aircraft, boats, trailers, more than one automobile, and other unusual items are not authorized for movement at the District's expense.

e) Employee Travel

The District may pay travel costs for the final move from the former residence to the new residence for the employee, spouse, and dependent children. Travel costs include transportation, food and lodging where the distance from the former residence exceeds two hundred (200) miles, for a reasonable number of travel days.

Transportation costs will be based on travel by automobile reimbursed at a mileage rate of thirty-two (32%) percent of the mileage reimbursement rate established by resolution of the Board of Directors. Food and lodging costs, if incurred, will be limited to

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\$75.00 per day for the driver and \$30.00 per day each for the spouse and eligible dependents. The General Manager is authorized to approve variances to the expense reimbursement in Paragraph 4.B.2)e) within the intent of the section to accommodate special circumstances.

3) Property and Lease Settlement

Reimbursement may be made at the District's sole discretion, for reasonable costs attendant to the sale of the employee's former residence at the time of relocation as follows:

- a) Revenue Stamps
- b) Mortgage Prepayment Penalty
- c) Real Estate Transfer Taxes and Recording Fees
- d) Escrow Fees

4) Resettlement Expenses

In recognition of costs incidental to moving, the following costs may be made at the District's sole discretion reimbursed after moving into the new residence, if substantiated by paid invoices.

- a) Plumbing or electrical work to reconnect washer, dryer, stove and/or refrigerator, not to exceed one hundred (\$100) dollars.
- b) Alterations to carpeting and draperies not to exceed three hundred (\$300) dollars.
- c) Telephone installation charges, excluding deposit, for one line, two station basic service.

C. Acquisition of Former Residence

At the District's sole discretion, the District may offer to purchase the relocating employee's former residence, for the appraised value, provided the residence has been listed for sale with a licensed real estate broker for a period of not less than ninety (90) days. The appraised value will be established by an independent firm selected and retained by the District. If the employee does not concur with the appraisal, he/she may obtain the services of another appraisal firm at the employee's own expense. In this type of situation, the District's purchase price for the former residence will be the average amount of the two appraisals, but not to exceed five (5%) percent more than the District's initial appraisal.

If the employee is unable to sell the former residence at the conclusion of the ninety (90) day period, the District may relieve the employee of further financial involvement by executing an agreement to purchase the former residence with completion of sale to occur when a buyer is located for the property. Following

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execution of the agreement, the District will pay mortgage, interest, pro-rated real estate taxes, utilities and insurance costs. The employee may continue to use the residence for thirty (30) days following execution of the agreement.

1) Sale of Former Residence

Sale will be completed when a purchaser is located.

The District will pay the employee the amount of his/her equity, reduced by any advances made under provisions under Paragraph 4.D. of this policy, within three (3) days following the close of the sale escrow. The amount of the equity will be established as the difference between ninety-four (94%) percent of the appraised value and any outstanding debt as of the date of the agreement to purchase is executed as outlined in Paragraph 4.C. above. The six (6%) percent reduction of the appraised value represents the standard sales commission.

The District will pay seller fees and absorb any decrease or increase in value at the time of the final sale.

D. New Housing Assistance (Purchase)

Prior to payment of equity as provided in Paragraph 4.C.1) above, the District will advance portions of the equity to the employee, if requested, to reimburse the cost of rental or lease payments on a temporary residence in the vicinity of Irvine; and will advance to the employee, if requested, the balance of the equity at the time of the purchase of a new residence.

The District may assist the employee in the purchase of the new residence by becoming a co-owner of the new residence. Suitable documentation will be arranged to protect the District's interest.

The District's portion of the purchase price will be limited to ten (10%) percent of the purchase price or fifty (50%) percent of the employee's annual salary, whichever is the lesser amount.

1) Sale of the New Residence

Upon termination of employment with the District, under the co-owner option, the District co-owns the percentage of the new residence that the District's investment bears to the total purchase price of the residence. Suitable documentation will be arranged to provide that upon termination of employment for whatever cause, the employee has ninety (90) days to purchase the District's share, or sell the residence.

2) Sale of the Co-Owned Residence

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- a) Upon the sale of the co-owned residence, the District will receive its share of the net sale price, in direct proportion to the percentage it owns or the District's initial investment increased by ten (10%) percent per year, compounded annually, whichever is greater.
- b) In the event the terminated employee desires to keep the residence, it would be appraised and the terminated employee would pay to the District its share as defined in 4.D.2)a) above. The date of value will be thirty (30) days following termination and the payment to the District will be due ninety (90) days following termination.
- c) The employee may choose as an alternative to co-ownership, to receive a loan from the District.
- d) The District loan may not exceed ten (10%) percent of the purchase price, or fifty (50%) percent of the employee's annual salary, whichever is the lesser amount.
- e) The interest rate shall be established as an average of the District's return on investment during the period of the loan plus two (2%) percent per year.
- f) Principal and interest payments on the loan will be deferred until termination of employment.
- g) Ninety (90) days following termination of employment, the loan and accrued interest, compounded annually, will be due and payable.
- h) At any time during employment, the employee may arrange a schedule for purchase of the District's portion of the ownership or arrange a repayment schedule for the loan. Such purchase or repayment schedule will be submitted to the Board of Directors for approval.
- i) Action taken by the District pursuant to the provisions of Paragraph 4.D. of this policy is subject to approval of the Finance and Personnel Committee of the Board of Directors, prior to approval of the Board of Directors.

5. Reimbursement Procedure

A. Approval Process

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The employee must obtain written approval to incur relocation costs from the Director of Human Resources and the General Manager before incurring such costs.

Upon receiving notice of approval for relocation, the employee will contact the Director of Human Resources to secure instructions for moving household goods and personal effects. The Director of Human Resources will approve the carrier, review all bills submitted on carrier charges, and submit them to the General Manager for approval. The Finance Department will audit for approval and process the request for payment.

B. Documentation

The relocating employee must document all allowable relocation expenses incurred and submit them along with receipts for reimbursement. This includes locating a residence costs. These expenses must be approved by the immediate supervisor, the Director of Human Resources, and the General Manager before submission to the Finance Department for final approval and payment.

6. Compliance with Policy

The Director of Human Resources is responsible for administration of this policy and procedure. The General Manager of the District will assure compliance with this policy and procedure.

Adopted by IRWD Board of Directors on: May 26, 1990

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 25 - STAFF REORGANIZATION AND/OR REDUCTION

1. Purpose of Policy

The purpose of this policy is to provide for the orderly change of status of employees should it become necessary for reasons of reorganization or economy.

2. Staff Reduction

A. Definition

The term "Staff Reduction", when the action taken is attributable to lack of work and/or funds or other reorganization, is defined to include: reassignment in the same job series to an equivalent or lower position; reassignment to another job classification where qualified; or layoffs from the District.

B. Order of Staff Reduction

1) Temporary and/or Probationary Employees

Staff reduction will apply first to all temporary and/or probationary employees provided they do not have skills deemed necessary by the District for the efficient operation of the system within the job classification and/or department affected.

2) Employees Within Same Job Classification

Staff reduction within the same job classification will be based on the District's determination of job performance/qualifications based on the most recent performance review rating. Subsequent documentation pertaining to job preference/qualifications, work record, disciplinary and attendance record and ability to perform the work remaining will also be taken into consideration. Where employees have been given identical ratings, a more detailed evaluation of the review may be made to determine the more highly qualified individuals.

3) Employees Outside of Same Job Classification

An employee who is displaced from his or her classification pursuant to 2.B.2) above, may request assignment to a lower level position in the job series or to a different job series in a job previously held by the employee. The employee may also be considered for vacancies anywhere in the District for which the employee is qualified to perform the work required. However, the District is not obligated to reassign the displaced employee or to displace any other employee to accommodate such a request.

The employee's performance review at the higher level position will be considered when applying for the lower level position(s) with the criteria set forth in 2.B.1) and 2) determining who will be retained and who will be displaced.

4) **Employees Not Retained Inside or Outside of Their Same Job Classification**

If an employee is not retained or awarded a position under 2.B.3) above, the employee will be laid-off from District employment with re-employment rights listed in paragraph 2.C.2) below.

C. Displaced Employees

1) **Salary**

The salary for a displaced employee in a new position shall be the employee's current salary or the top of the range of the new position, whichever is less.

2) **Reinstatement Priority**

A displaced employee, while employed by the District, has reinstatement priority for one (1) year to the position previously held, or any intermediate position for which the employee is qualified. The order of priority shall be as described in Paragraph 2.B.2) above.

An employee severed from District employment under 2.B.4) above shall be placed on a re-employment list for the employee's job series for a period of one (1) year. Re-employment will be subject to the factors set forth in 2.B.2) and 2.C.1) above when filling a vacancy under this policy. A re-employed employee shall have vacation status based upon the employee's original hire date.

3) **Voluntary Resignation of Employee Scheduled to be Displaced**

An employee who is scheduled to be displaced under the conditions of this policy, and who voluntarily resigns employment prior to, or at the time of displacement, will receive two (2) weeks severance pay, and accumulated pro-rated sick leave at fifty (50%) percent regardless of length of service. This employee will also be placed on the re-employment list for a period of one (1) year.

However, an employee who is reassigned, and then voluntarily terminates, will not be eligible for these benefits, and will receive benefits according to established District policy.

POLICY NO. 25 - STAFF REORGANIZATION AND/OR REDUCTION

D. Termination Due to Staff Reduction

An employee who is severed from District employment under this policy will receive two (2) weeks severance pay, accumulated pro-rated vacation at full rate, and accumulated pro-rated sick leave at fifty (50%) percent, regardless of length of service.

E. Employees on Leave of Absence at Time of Staff Reduction

An employee on authorized leave of absence at the time of a staff reduction will be evaluated as though at work according to the above criteria in this policy. If reassigned or severed from District employment, the employee on leave of absence will have the same rights as any other employee affected by the staff reduction, to either hold a position or to obtain severance benefits.

F. Temporary and Probationary Employee Terminated Due to Reduction in Staff

Temporary and probationary employees are not eligible for benefits outlined in 2.C.3) or 2.D. above.

3. Responsibility and Compliance

The Director of Human Resources is responsible for establishment and compliance of this Staff Reduction Policy.

All staff reductions are subject to approval by the General Manager and the Board of Directors of the District.

Adopted by IRWD Board of Directors on: November 12, 2001

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 26 - SMOKE-FREE WORKPLACE POLICY

I. IN GENERAL

- A. In accordance with state and federal law, the District has adopted this Smoke-Free Workplace policy in an effort to protect the health and well-being of District employees and all other individuals who visit facilities that are owned or controlled by the District.
- B. The provisions of this Policy do not apply to recreational and medical marijuana, which the District treats the same as any other drug that is subject to regulation under Policy 27 and Policy 27.1. Although the use of marijuana is legally permissible in the State of California, it remains a prohibited and controlled substance under federal law and DOT Regulations.

II. DEFINITIONS

- A. **Smoking:** inhaling, exhaling, burning, or carrying any lighted or heated cigar, cigarette, or pipe, or any other lighted or heated tobacco or plant product intended for inhalation, whether natural or synthetic, in any manner or in any form. "Smoking" includes the use of an electronic smoking device that creates an aerosol or vapor, in any manner or in any form, or the use of any oral smoking device for circumventing the prohibition of smoking.
- B. **Enclosed:** Surrounded by a ceiling, floor, and solid walls, which, except for doors, passageways and/or windows, extend from floor to ceiling on all sides. If an enclosed area is divided by internal partial walls or other office landscaping, it is still, in its entirety, considered enclosed. A retractable roof, whether open or closed, shall be considered a ceiling for the purpose of this definition.
- C. **Entrance or Exit:** An opening into a building from a contiguous street, sidewalk, walkway, parking area or patio.

III. RESTRICTIONS ON SMOKING

- A. All District employees and volunteers are prohibited from smoking or disposing of smoking waste in any enclosed facilities owned or controlled by the District, including all work areas inside the Sand Canyon headquarters building and all Michelson Operations Center buildings. Employees and volunteers are also prohibited from smoking within 20 feet of any entrance, exit, or operable windows of any building in which smoking is prohibited.
- B. Smoking is prohibited in all District owned or leased vehicles. Employees may smoke in their personal vehicles.
- C. While in any unenclosed areas in which smoking is permitted, employees are required to use good judgment and extreme care with smoking devices, matches, lighters and any smoking equipment or waste that might start a fire. Employees who smoke must dispose of the remains in the proper containers.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 27 - SUBSTANCE ABUSE POLICY

I. IN GENERAL

A. The District is committed to providing a healthy and safe work environment free of the harmful effects of substance abuse in order to provide optimal and efficient service to its customers and the public. Consistent with this commitment, the District, among other things, prohibits District employees from possessing, using, providing, marketing, manufacturing, selling, offering and distributing drugs and alcohol and other intoxicants on District premises or while on duty, on-call, or on stand-by. Furthermore the District prohibits employees from possessing paraphernalia, equipment or substances on District premises which could be used for the manufacture, storage, distribution or use of drugs or alcohol unless otherwise permitted to do so. This Policy is intended to establish the framework for District compliance with applicable state and federal regulations relative to substance abuse prevention and drug and alcohol testing in the workplace, including, but not limited to, the California Drug-Free Workplace Act of 1990.

B. Substance abuse has been found to be a contributing factor to absenteeism, substandard performance, increased potential for accidents, poor morale, and impaired public relations. Accordingly, the purpose of this Policy is to prevent drug and alcohol abuse in the workplace by clearly identifying employee responsibilities relative to drug and alcohol abuse and by providing managers and supervisors with guidelines and procedures for the detection of such abuse and the enforcement of related rules. Employees must take all reasonable steps to comply and cooperate with the District's efforts to enforce the provisions of this Policy.

C. It is the responsibility of all District employees to cooperate in efforts to protect the life, personal safety, and property of co-workers, District customers, and members of the public. Any employee who knows of a violation of this policy or has reasonable suspicion that the policy has been violated shall report it to the Human Resources Department or to the General Manager. Customers and members of the public who have similar information or suspicion may also assist the District by reporting to the Human Resources Department or to the General Manager.

D. Additionally, the District reserves the right to use drug and alcohol testing and detection technologies to identify individuals who may have these substances or their metabolites in their bodies while working or applying for employment. The District also reserves the right to test employees it has reason to believe may be impaired or have otherwise violated this policy, or any at other time when required by law.

E. In the spirit of creating a drug and alcohol-free work environment, nothing in the policy shall be construed to restrict the District's ability to use common sense, prudence, technology, or external resources to protect the safety of its employees, its customers, or the public.

F. The District encourages employees who believe that they may have a drug or

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alcohol problem to voluntarily seek counseling, assistance, and/or rehabilitation, and will be supportive of those employees who voluntarily seek help before the District discovers that the employee has a drug or alcohol problem. However, the District will be equally firm in identifying and disciplining those employees who are substance abusers and do not seek help.

II. APPLICABILITY

A. This policy applies to all applicants and employees of the District. Certain District employees are also subject to the Omnibus Transportation Employee Testing Act of 1991 (Pub. L. No. 102-143, 105 Stat. 952, as amended), which requires alcohol and drug testing of safety-sensitive transportation employees who are required to have a commercial driver's license (49 CFR Parts 40, 382, 391, 392, and 395, as amended). In order to comply with the Department of Transportation regulations, the District has developed specific guidelines regarding when and how drug-alcohol testing will occur, as well as provisions on rehabilitative services available to all covered District employees. The specific guidelines for District employees who are required to have a commercial driver's license are set forth in Policy 27.1.

B. District employees who are "Covered Employees" as defined in Policy 27.1 are covered by this Policy except to the extent that it conflicts with Policy 27.1 or with the Omnibus Transportation Employee Testing Act of 1991, as amended, the Federal Highway Administration Regulations, as amended, Federal Motor Carrier Safety Administration, as amended, or any other applicable Department of Transportation Agency regulations governing drug testing of Covered Employees. In the event of such conflict, the applicable provisions of Policy 27.1 and/or regulatory and/or statutory provisions will control.

III. DEFINITIONS

The following definitions will be applicable to this policy:

- A. **Alcohol or Alcoholic Beverage:** Any beverage that has alcoholic content in excess of .5% by volume.
- B. **Applicant:** Any person applying for employment with the District who has been extended a conditional offer of employment. Current employees who have applied for a new position at the District are applicants for purposes of provisions of this Policy regarding pre-placement testing.
- C. **Controlled Substance:** Any drug that is classified by the federal Drug Enforcement Administration into the five schedules or classes on the basis of their potential for abuse, accepted use, and accepted safety under medical supervision. Examples of controlled substances include, but are not limited to, marijuana metabolites, cocaine metabolites, opiate metabolites, amphetamines, and phencyclidine (PCP).

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- D. Drug:** Any substance (other than alcohol) or metabolite capable of altering the mood, sensory perception, cognitive abilities, motor skills, reaction time, rationality or judgment of the individual in whose body it is present. The term “drug” refers to both Legal Drugs and Illegal Drugs, as defined herein.
- E. Drug Paraphernalia:** Any device or instrument used for injecting, smoking, consuming, or otherwise administering a controlled substance or legal and/or illegal drug, which includes, but is not limited to the items set forth in California *Health and Safety Code* section 11364.
- F. Illegal Drug:** A controlled substance, a legal drug, which has not been legally obtained, or a legal drug which was legally obtained, but that is being sold or distributed unlawfully.
- G. Impaired:** Diminished capacity, ability, mental acuity, or performance.
- H. Intoxicant:** Any substance (including alcohol or alcoholic beverages) or metabolite capable of altering the mood, sensory perception, cognitive abilities, motor skills, reaction time, rationality or judgment of the individual in whose body it is present.
- I. Legal Drug:** Any drug, including any prescription drug or over the counter drug, that has been legally obtained and that is not unlawfully sold or distributed.
- J. Prescription Drug:** Any substance lawfully prescribed by a licensed or regulated professional for consumption or use.
- K. Reasonable Suspicion:** A belief based upon objective facts, evidence or other indicators that would lead a reasonable person to suspect that an employee is under the influence of drugs or alcohol and that employee’s ability to perform the functions of the job is impaired or so that the employee’s ability to perform his/her job safely is reduced.
 - 1. Grounds for Reasonable Suspicion include, but are not limited to factors such as:
 - a. Slurred speech;
 - b. Alcohol odor on breath;
 - c. Unsteady walking and movement;
 - d. Physical impairment (e.g., glassy eyes, eye dilation, shaking, or erratic movement);
 - e. An accident involving District property under circumstances that provide reasonable basis to believe that accident was likely to have been caused by impairment from drugs or alcohol;
 - f. Physical altercation;
 - g. Verbal altercation;
 - h. Unusual behavior;
 - i. Job impairment;

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- j. Possession of alcohol or drugs; or
- k. Information obtained from a reliable source with personal knowledge.

2. Any of the above factors, alone or in combination, may constitute Reasonable Suspicion. Managers and supervisors who have reasonable suspicion to believe that an employee is in violation of this Policy shall document the basis for this reasonable suspicion using the Observed Behavior - Reasonable Suspicion Record (included as Attachment B) and report promptly to the Human Resources Department.

L. Under the Influence of Drugs or Alcohol. The use or misuse of any of the following in a manner and to a degree that impairs the employee's work performance or ability to use District property or equipment safely:

- 1. Any alcoholic beverage;
- 2. Any illegal drug or substance, or
- 3. Any legal drug.

IV. POLICY

A. No Right of Privacy. The District respects the individual privacy of its employees. However, employee privacy does not extend to the employee's use of District-provided equipment, supplies, or property. Employees should be aware that the terms of this Policy limit their privacy in the workplace and that employees have no reasonable expectation of privacy with respect to District property, which may be searched at any time.

B. Employee Responsibilities

1. District employees must sign and submit to Human Resources the Acknowledgement of Receipt of this Policy (attached to this Policy), noting specifically that the employee has read, understood, and agreed to abide by the provisions of this Policy as a condition of continued employment.

2. District employees shall not consume or possess alcoholic beverages or be under the influence of alcoholic beverages on District premises, property, or in District vehicles or at any time while on duty, during meal or rest periods, while on-call, while on stand-by, or while wearing a District uniform.

3. District employees shall not possess, use, or be under the influence of drugs or other intoxicants while on District premises, on District property, or in District vehicles, or at any time while on duty, during meal or rest periods, while on-call, while on stand-by, or while wearing a District uniform.

4. District employees shall not use prescription drugs or any other legal drugs in a manner that impairs their ability to perform their job properly and safely. Furthermore, prescription and other legal drugs shall be used only in the manner, combination, and quantity prescribed or otherwise indicated by the manufacturer.

POLICY NO. 27 – SUBSTANCE ABUSE POLICY

No prescription drug shall be brought upon District premises by any person other than the person for whom the drug is prescribed.

a. Recreational and Medical Marijuana: The District recognizes that the State of California has legalized the use of marijuana for recreational and certain medical uses. However, in accordance with state and federal law, the District treats recreational and medical marijuana the same as any other drug that is subject to regulation under this Policy. Moreover, although the use of marijuana is legally permissible in the State of California, it remains a prohibited and controlled substance under federal law. The District reserves the right to take any action under this policy when marijuana is involved, whether it is used for medical or non-medical purposes.

b. The District reserves the right to prohibit on-the-job use of any prescription or other legal drug for safety reasons. An employee, who is unsure if a drug might impair his or her ability to perform their job properly and safely, must advise his or her supervisor of the potential concern before the start of work. In doing so, employees are not required to disclose the name of a medication or the medical reason for taking the drug, but may instead focus on the potential for impairment in relation to assigned job duties.

5. Whether done directly by a District employee or through use of a third party, providing, storing, marketing, manufacturing, selling, offering to sell, trading, and distributing alcohol, drugs, or other intoxicants is strictly prohibited on District premises, on District property, or in District vehicles, and during any on-duty time, during meal or rest periods, while on-call, while on stand-by, or while wearing a District uniform.

6. Whether done directly by a District employee or through use of a third party, providing, storing, marketing, manufacturing, selling, offering to sell, trading, and distributing of drug paraphernalia, equipment, or substances that can be used for the manufacture, storage, distribution, or use of drugs or alcohol is strictly prohibited on District premises, on District property, or in District vehicles, and during any on-duty time, during meal or rest periods, while on-call, while on stand-by, or while wearing a District uniform.

a. The possession and use of such items by District employees is also prohibited unless expressly permitted by a supervisor or manager for legitimate business reasons.

7. Employees must submit to alcohol and drug testing, and comply with any required follow-up procedures, when directed to do so in accordance with this Policy.

8. Employees must notify Human Resources in writing within five (5) days of any conviction based on violation of any state or federal drug statute relating to conduct in the workplace or while on District business. Employees must provide

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this notice to Human Resources whether or not the conviction has been or will be appealed.

9. Failing to comply with any aspect of the District's drug or alcohol testing procedures as set forth in this Policy, or otherwise in violation of District policy, is grounds for discipline, up to and including termination.

C. District Responsibilities

1. Supervisors and managers shall notify Human Resources when they have reasonable suspicion to believe that an employee may have violated the provisions of this Policy and shall document in writing the facts constituting the basis for reasonable suspicion. Where feasible, supervisors and managers shall use the District's Observed Behavior – Reasonable Suspicion Record (included as Attachment B to this Policy).

a. Where feasible, the employee's behavior should also be separately observed and documented by another manager or supervisor.

b. Additionally, where criminal activity is suspected, the appropriate law enforcement agencies or authorities and the Safety and Security Office shall be notified.

2. The Director of Human Resources, the General Manager, or either's designee may then direct an employee to submit to a drug and/or alcohol test in accordance with the guidelines set forth in this Policy. The employee will be detained for a reasonable time until he or she can be safely transported for testing, or to the employee's home at the employee's own cost.

3. Whenever an employee refuses an order to submit to a drug or alcohol test upon appropriate direction, the employee shall be reminded of the requirements of this Policy and the disciplinary consequences for his/her refusal. Such refusal may be considered insubordination and is grounds for disciplinary action up to and including termination.

4. The Director of Human Resources may also initiate an investigation at any time when he or she has reason to believe that any violation of this Policy has occurred. That investigation may include resources or individuals external to the organization. Regardless, all employees are required to cooperate with any District initiated investigation. The failure to do so may result in disciplinary action up to and including termination.

a. Upon completion of the investigation, the Director of Human Resources and other decision-makers as designated by the District will determine what action, if any, is to be taken, and will be administered in accordance with applicable District policy.

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5. Neither the employee nor the personal property of any employee covered by this policy shall be physically searched without that employee's consent, for which the Director of Human Resources or his or her designee shall be present.

6. The District will pay the full cost of the first test that it has requested of an applicant or employee, including the reasonable cost of any transportation to and from the designated testing facility.

D. Alcohol and Drug Testing Procedures

1. The District will use drug and alcohol testing and detection technologies to identify individuals who have drugs, alcohol, intoxicants or metabolites in their bodies in violation of this Policy. Testing will be administered by the medical facility designated by the District, according to its testing protocol.

2. Pre-Placement Testing

a. Applicants for positions that present a "special need" shall submit to drug and alcohol testing following receipt of a conditional offer of employment. The District shall designate whether the position presents a "special need" in the job description and the job announcement.

b. For purposes of pre-employment drug/alcohol testing, "special need" shall be defined to include the following categories of positions:

- (1) **Safety-Sensitive:** Safety-sensitive positions include those positions with duties that are fraught with such risks to others that even a momentary lapse of attention can have disastrous consequences.
- (2) **Responsibility for Children:** Positions that involve responsibility for children are those in which employees are directly responsible for protecting children or have continuous interaction or supervisory duties that put them in a position of influence over children.
- (3) **History of Drug/Alcohol Use:** Positions that have a history of drug or alcohol use include those where the District has established the existence of documented problems with drug or alcohol use by employees in a particular position or particular department.
- (4) **Otherwise Required or Permitted by Applicable Law:** Positions such as "Covered Employees" under Policy 27.1 (Commercial Drivers) for which applicable state or federal law requires pre-placement testing, or for which the District

reasonably determines a special need for testing exists in accordance with applicable state or federal law.

c. Results: A positive result for a drug or alcohol analysis may result in the applicant not being hired. If a drug screen is positive at the pre-employment physical, the applicant may be requested to provide, within 24 hours of the request, bona fide verification of a valid current prescription for the drug identified in the drug screen. If the prescription is not in the applicant's name, if the applicant does not provide acceptable verification, or if the drug is one that is likely to impair the applicant's ability to perform the job duties, the applicant may not be hired.

3. Alcohol/Drug Testing for Current Employees

a. Current employees may be directed to submit to drug and/or alcohol tests in the following circumstances:

(1) Following a determination that reasonable suspicion exists in accordance with this Policy.

(2) When the employee is subjected to Return to Duty and/or Follow-Up Testing following the employee's return from rehabilitation and/or treatment.

b. Prior to the administration of any drug and/or alcohol testing, the District's testing provider shall attempt to obtain from the employee a completed and signed consent form. This form will document the employee's consent in writing to examination and testing and will authorize the release of such information to the District. Refusal by the employee to sign a consent form is considered insubordination and may be independent grounds for disciplinary action, up to and including termination.

c. Interference With a Required Test or Refusal to Cooperate: An employee will be subject to the same consequences as a positive test if he or she:

(1) Refuses the screening or test, by engaging in behavior such as refusal to provide a urine specimen, body fluid specimen, hair, or breath sample without a valid medical explanation; a verbal declaration of refusal; or physical absence;

(2) Adulterates, dilutes, contaminates, or tampers with the specimen, or attempts to do so;

(3) Substitutes the specimen with that of another person, or sends an imposter to provide a specimen, or attempts to do either act;

- (4) Refuses to sign the required forms or documentation;
- (5) Otherwise refuses to cooperate in the testing process in such a way that prevents conducting or completion of the test.

d. Results: If the drug screen is positive, the employee may be requested to provide, within 24 hours of the test results, bona fide verification of a valid current prescription for the drug identified in the drug screen. The prescription must be in the employee's name.

E. Voluntary Assistance or Rehabilitation

1. In General. The District encourages those employees who think that they may have a problem with drugs and/or alcohol to seek voluntary assistance and rehabilitation at an early date. Accordingly, an eligible employee who decides to seek treatment or rehabilitation will not be subject to discipline solely because of seeking such treatment. However, the District also reserves the right to discipline employees, up to and including termination, who are found to have engaged in activity prohibited by this Policy, in accordance with Section 4.F, below.

2. Employee Assistance: The Employee Assistance Program (EAP) is available to assist employees in these efforts to overcome problems with drugs and/or alcohol. Information pertaining to such programs may be obtained by direct contact with the EAP agency or by contacting Human Resources.

3. Leave of Absence for Voluntary Receipt of Assistance and Rehabilitation:

- a. The District may grant a leave of absence without pay in order to receive voluntary assistance and rehabilitation. Such a leave of absence shall be unpaid and subject to the requirements of applicable District policies regarding unpaid leaves of absences and available concurrent use of accrued paid leaves. The District reserves the right to deny such leave in accordance with applicable state or federal law if granting the leave would impose an undue hardship on the District.

F. Consequences for Violation of Policy

- 1. Discipline. Employees who receive a confirmed positive drug and/or alcohol result, or otherwise engage in conduct in violation of this Policy will be subject to discipline, up to and including termination of employment.
- 2. Discretionary Referral by District Following First Positive Test
 - a. In addition to being subject to discipline, an employee who tests positive for drugs and/or alcohol for the first time may also be referred to a Substance Abuse Professional (SAP) selected by the

POLICY NO. 27 – SUBSTANCE ABUSE POLICY

District. The SAP will evaluate the individual and determine whether any rehabilitation or assistance is recommended.

b. Employees who fail a second test will be subject to discipline, up to and including termination, and will not be eligible for rehabilitation and assistance under this Policy.

c. When recommended by the SAP, and authorized by the District, participation and completion of the rehabilitation or assistance program is mandatory. Failure of an employee to attend and/or complete a prescribed program will result in termination of rehabilitation and may subject the employee to additional discipline, up to and including termination.

(1) The employee may be granted a leave of absence without pay in order to participate in treatment and rehabilitation that has been authorized by the District. Such a leave of absence shall be unpaid and subject to the requirements of applicable District policies regarding leaves of absence and permissible concurrent use of accrued paid leaves.

G. Return to Duty

Following successful rehabilitation or receipt of assistance under either Section IV.E. or F. of this Policy and before returning to duty, an employee must agree to, sign a Return-to-Duty Agreement, and pass a return-to-duty drug and alcohol test as a condition of continued employment with the District. By signing the Return-to-Duty Agreement, the employee promises to complete any specified treatment or rehabilitation program(s) and to comply with any follow-up testing and any other requirements stated therein. If the employee violates the Return-to-Duty Agreement, he/she will be subject to additional disciplinary action up to and including termination.

H. Confidentiality

1. Laboratory reports and/or test results shall not be included in an employee's general personnel file. Information of this nature will be contained in a separate confidential medical folder that will be securely kept under the control of Human Resources. The reports or test results may be disclosed to supervisors on a strictly need-to-know basis and to the tested employee upon request.
2. Disclosures, without employee consent, may also occur when:
 - a. The information is compelled by law or by judicial or administrative process;
 - b. The information has been placed at issue in a formal dispute between the District and the employee;

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- c. The information is to be used in administering an employee benefit plan; or
- d. The information is needed by medical personnel for the diagnosis or treatment of the employee, when he/she is unable to authorize the disclosure.

I. Constitutionality

This Policy is intended to comply with applicable state and federal laws, including applicable state and federal constitutional guarantees. Should any provision of this Policy not conform to statutory, constitutional, or court restrictions, such non-conforming provision(s) shall no longer be enforced, but the remaining provisions shall remain in effect.

Adopted by IRWD Board of Directors on: February 11, 2019

**ATTACHMENT A
IRVINE RANCH WATER DISTRICT
SUBSTANCE ABUSE POLICY**

ACKNOWLEDGEMENT FORM

By signing this acknowledgement, I understand that I am subject to the requirements and procedures described in this Substance Abuse Policy, which implements and is intended to comply with applicable state and federal laws regarding substance abuse prevention and drug and alcohol testing in the workplace.

I further hereby certify that the District has provided me with a copy of this Policy.

I understand that the District will maintain a copy of this signed acknowledgment and I will be provided with a copy.

I HAVE READ AND UNDERSTAND THE ABOVE ACKNOWLEDGEMENT AND THE DISTRICT'S SUBSTANCE ABUSE POLICY.

Employee's Name (PLEASE PRINT)

Employee's Signature

Date

IRVINE RANCH WATER DISTRICT**OBSERVED BEHAVIOR-REASONABLE SUSPICION RECORD**

Employee: Name: _____ Job Title: _____
 Department: _____ Supervisor's Name: _____
 Observation: Date: _____ Time: (from _____ am/pm: to _____ am/pm)
 Location/Building: _____

CAUSE FOR SUSPICION (Answer all that apply)

1. Presence of Drugs, Alcohol, and/or Paraphernalia (specify): _____
2. Appearance:

<input type="checkbox"/> Normal	<input type="checkbox"/> Flushed	<input type="checkbox"/> Puncture Marks
<input type="checkbox"/> Disheveled	<input type="checkbox"/> Bloodshot Eyes	<input type="checkbox"/> Inappropriate wearing of sunglasses
<input type="checkbox"/> Dilated/Constricted Pupils	<input type="checkbox"/> Profuse Sweating	<input type="checkbox"/> Tremors
<input type="checkbox"/> Dry-mouth Symptoms	<input type="checkbox"/> Runny Nose/Sores	<input type="checkbox"/> Body Odor
<input type="checkbox"/> Other _____		
3. Behavior

Speech:	<input type="checkbox"/> Normal	<input type="checkbox"/> Incoherent	<input type="checkbox"/> Slurred	<input type="checkbox"/> Silent
	<input type="checkbox"/> Confused	<input type="checkbox"/> Slowed	<input type="checkbox"/> Whispering	
	<input type="checkbox"/> Other _____			
Awareness:	<input type="checkbox"/> Normal	<input type="checkbox"/> Confused	<input type="checkbox"/> Mood Swings	<input type="checkbox"/> Euphoria
	<input type="checkbox"/> Lethargic	<input type="checkbox"/> Lack of Coordination	<input type="checkbox"/> Paranoid	<input type="checkbox"/> Disoriented
	<input type="checkbox"/> Other _____			
4. Motor Skills

Balance:	<input type="checkbox"/> Normal	<input type="checkbox"/> Swaying	<input type="checkbox"/> Falling	<input type="checkbox"/> Staggering
	<input type="checkbox"/> Other _____			
Walking & Turning	<input type="checkbox"/> Normal	<input type="checkbox"/> Swaying	<input type="checkbox"/> Arms Raised for Balance	
	<input type="checkbox"/> Stumbling	<input type="checkbox"/> Falling	<input type="checkbox"/> Reaching for Support	
	<input type="checkbox"/> Other _____			
5. Other Observed Action or Behavior (specify, add other sheets as needed) _____

Observed by: (must be a supervisor or manager trained in reasonable suspicion observation techniques including physical, behavioral, speech, and performance indicators of impairment due to probable alcohol misuse and/or use of controlled substances.)

Observer #1 Signature _____ Title _____ Date _____ Time _____ am/pm

Observer #2 Signature _____ Title _____ Date _____ Time _____ am/pm

This document must be prepared and signed by both observers within 24 hours of the observed behavior or before the results of the test are released, whichever is earlier (49 CFR 382.307(f)).

Irvine Ranch Water District
PERSONNEL POLICIES AND PROCEDURES
POLICY 27.1 SUBSTANCE ABUSE POLICY – COMMERCIAL DRIVERS

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I. PURPOSE

A. The purpose of this document is to establish Irvine Ranch Water District's ("District") Substance Abuse Policy ("Policy") applicable to commercial drivers and other covered District employees and job applicants performing safety-sensitive positions. This Policy outlines the District's expectations relative to the use and abuse of drugs and alcohol as well as other intoxicating substances.

B. This Policy is intended to establish the framework for District compliance with applicable state and federal regulations relative to substance abuse prevention, requirements for drug and alcohol testing, and consequences for employees found in violation of this Policy. This Policy is intended to adopt and comply with the U.S. Department of Transportation's ("DOT") Omnibus Transportation Employee Testing Act ("DOT Regulations"). The DOT Regulations are found in Title 49, Code of Federal Regulations ("C.F.R.") Parts 382, *et. al.*, which mandate drug and alcohol testing for all safety-sensitive positions, and in Title 49 C.F.R. Part 40, as amended, which sets forth the requirements for the collection and testing of urine and breath specimens and samples.

C. Employees covered by this Policy are also covered by the District's Substance Abuse Policy No. 27. In the event of conflicting provisions, this Policy will control.

II. APPLICABILITY

A. This Policy applies to all District employees and job applicants who hold a Commercial Driver's License ("CDL") and operate a Commercial Motor Vehicle ("CMV") (collectively referred to as "Covered Employees") when on District property or in relation to any District-related business.

B. Managers and supervisors of Covered Employees are also subject to the provisions of this Policy and shall be responsible for administering this Policy according to its procedures.

III. DEFINITIONS

A. "Alcohol" means any beverage or food that has an alcoholic content in excess of 0.5% by volume. The definition of alcohol includes beverage alcohol, ethyl alcohol or other low molecular weight alcohols such as methyl or isopropyl alcohol.

B. "Alcohol concentration or content" refers to the level of alcohol concentration present in person's blood or breath. The alcohol concentration level in a person's blood is expressed in terms of grams of alcohol per 100 milliliters of blood. The alcohol concentration level in a person's breath is expressed in terms of grams of alcohol per 210 liters of breath as indicated by an evidential breath testing ("EBT") device or test.

C. "Alcohol Testing" includes tests for alcohol concentration conducted by either National Highway Traffic Safety Administration ("NHTSA") approved saliva tests or evidential breath testing ("EBT") device tests operated by a trained breath alcohol technician ("BAT"). When an

initial test indicates an alcohol concentration of 0.02 or greater, a second confirmation test will be performed pursuant to DOT Regulations.

D. "Collection Agencies" means any state licensed service providers designated by the District to collect urine specimens or samples for delivery to a laboratory certified by the Department of Health and Human Services ("HHS") for testing pursuant to DOT Regulations.

E. "Commercial Driver's License" or "CDL" means a license issued by the State of California or other jurisdiction pursuant to 49 C.F.R. Part 383 which authorizes the license holder to operate a class of Commercial Motor Vehicle.

F. "Commercial Motor Vehicle" or "CMV" means a motor vehicle or combination of motor vehicles, as follows:

1. A vehicle with a gross combined weight of at least 26,001 pounds inclusive of a towed unit with a gross vehicle weight rating of more than 10,000 pounds;
2. A vehicle with a gross vehicle weight of at least 26,001 pounds;
3. A vehicle designed to transport 16 or more passengers, including the driver; or
4. A vehicle used to transport those hazardous materials found in the federal Hazardous Materials Transportation Act, 49 U.S.C. §§ 5101-5127.

G. "Controlled Substance / Illegal Drug" means any substance (other than alcohol) or metabolite that is a controlled substance as defined in 49 C.F.R. Part 40, including, but not limited to, marijuana metabolites, cocaine metabolites, opiate metabolites, amphetamines, and phencyclidine (PCP). Controlled Substance and Illegal Drug also means any substance classified by the federal Drug Enforcement Administration as a controlled substance.

H. "Covered Employee" means any District employee or applicant whose job duties, as assigned by the District, require her/him to maintain a Commercial Driver License and operate a Commercial Motor Vehicle, as defined by this Policy. This includes, but is not limited to, full-time, part-time, temporary, and probationary employees. For purposes of pre-placement testing, the term "Covered Employee" also includes a person who is applying to work as a "Covered Employee."

I. "Designated Service Agent or Provider" means the entity or third-party individual designated by the District to conduct drug and alcohol testing pursuant to DOT Regulations. This includes, but is not limited to, Collection Agencies, Urine Collectors, Screening Test Technicians ("STT"), Breath Alcohol Technicians ("BAT"), certified collection agencies, certified laboratories, medical review officers ("MRO"), Substance Abuse Professionals ("SAP"), and other Consortium or Third Party Administrators ("C/TPA") retained by the District to perform or conduct drug and alcohol testing services.

1. The District has designated ProCare Injury Center as its Designated Service Agent or Provider, in accordance with applicable DOT regulations.

(a) Address: 17232 Red Hill Ave., Irvine, CA 92614

Phone: (949) 752-111 Fax: (949) 752-1133

www.procareworkinjurycenter.com

(b) The District will provide written notice of any changes to the above contact information to Covered Employees.

2. The District reserves the right to change the Designated Service Agent or Provider at any time, in accordance with applicable DOT regulations. The District will provide written notice of any change to the Designated Service Agent or Provider and associated contact information to Covered Employees.

J. "Drug Testing" means using a "split specimen" procedure to collect and analyze urine specimens or samples to test for marijuana metabolites, cocaine metabolites, opiate metabolites, amphetamines, and phencyclidine (PCP). Urine specimens will be taken and divided into primary and secondary specimens. If the primary specimen tests positive, the Covered Employee shall be notified of her/his right to request a secondary specimen test.

K. "Legal Drug" means any drug, including any prescription drug or over the counter drug, that has been obtained legally and that is not unlawfully sold or obtained.

L. "Negative Test" means that the District's designated service agent or provider has confirmed and ascertained that the results of a drug or alcohol test indicates that there are insufficient amounts of controlled substances and/or alcohol present in a specimen or sample sufficient to generate a positive result pursuant to DOT Regulations.

M. "On Duty" means any time or period a Covered Employee is actually performing, ready to perform, or immediately available to perform any Safety-Sensitive Function.

N. "Positive Test" means that the District's designated service agent or provider has confirmed and ascertained that the results of a drug or alcohol test indicates that there are sufficient amounts of controlled substances and/or alcohol present in a specimen or sample sufficient to generate a positive result pursuant to DOT Regulations.

O. "Prescription Drug" means any substance lawfully prescribed by a licensed or regulated professional for consumption or use in the course of medical treatment. Prescriptions must include the patient's name, the name of the substance, quantity/amount to be taken and the period of authorization.

P. "Random Testing" means computerized random selection and testing for drugs and alcohol of Covered Employees in which each employee has an equal chance for selection each time a selection occurs pursuant to DOT Regulations.

Q. "Reasonable Suspicion" means a belief based upon objective facts sufficient to lead a reasonably prudent person to suspect that a Covered Employee is under the influence of drugs or alcohol so that the employee's ability to perform the functions of the job is impaired or so that the employee's ability to perform her/his job safely is reduced.

1. Grounds for Reasonable Suspicion include, but are not limited to factors included on the District's Reasonable Suspicion Report form, such as:

- (a) Slurred speech;
- (b) Alcohol odor on breath;
- (c) Unsteady walking and movement;
- (d) Physical impairment (*e.g.*, glassy eyes, eye dilation, shaking, or erratic movement);
- (e) An accident involving District property under circumstances that provide reasonable basis to believe that accident was likely to have been caused by impairment from drugs or alcohol;
- (f) Physical altercation;
- (g) Verbal altercation;
- (h) Unusual behavior;
- (i) Job impairment;
- (j) Possession of alcohol or drugs; or
- (k) Information obtained from a reliable source with personal knowledge and corroborated by personal observation.

2. Any of the above factors, alone or in combination, may constitute Reasonable Suspicion. Managers and supervisors who have reasonable suspicion to believe that a Covered Employee is in violation of this Policy shall report the Covered Employee to the Human Resources Department.

R. "Refusal" or "Refusal to Submit" means any Covered Employee's failure to appear or submit to directed drug or alcohol testing as defined by Section IV.C. of this Policy,

“Compliance with Testing.” Any Covered Employee who refuses a drug or alcohol test will be deemed to have failed the test and will be treated as receiving a positive test result.

S. “Safety-Sensitive Function(s)” include, but are not limited to, the following when performed On Duty:

1. All time spent at the driving controls of a Commercial Motor Vehicle (as defined by this Policy) in operation.
2. All time loading or unloading a vehicle; supervising or assisting in the loading or unloading; attending a vehicle being loaded or unloaded; remaining in readiness to operate the vehicle; or in giving or receiving receipts for shipments loaded or unloaded.
3. All time spent performing the requirements for Covered Employees who are involved in an accident, described in Section VIII, “Post-Accident/Injury Testing” of this Policy.
4. All time repairing, obtaining assistance, or remaining in attendance upon a disabled vehicle.
5. All time inspecting, servicing, or conditioning any Commercial Motor Vehicle (as defined by this Policy) at any time.
6. Any and all other functions, duties, or responsibilities determined by a court of law to be Safety-Sensitive.

T. “Substance Abuse Professional” means a certified or licensed professional who evaluates Covered Employees who have violated this Policy and DOT Regulations by receiving a positive test result and makes recommendations, treatment plans, and schedules and directs return-to-duty and follow-up testing and rehabilitation.

U. “Test Standards” means standards for all drug and alcohol testing conducted under this Policy, including, but not limited to, the collection and testing of urine and breath specimens and samples, as required pursuant to DOT Regulations and procedures.

V. “Under the Influence of Drugs or Alcohol” means the use of:

1. Any alcoholic beverage;
2. Any illegal drug or substance, or
3. The use or misuse of any prescribed drug, in a manner and to a degree that impairs, alters an employee’s mood, sensory perception, cognitive abilities, motor skills, reaction time, rationality or judgment regardless of the user’s alcohol or drug concentration amounts.

IV. POLICY

A. PROHIBITED SUBSTANCES

1. Controlled Substances and Illegal Drugs

Pursuant to this Policy and DOT Regulations, the “Controlled Substances” and “Illegal Drugs” for which testing will be conducted are marijuana metabolites, cocaine metabolites, opiate metabolites, amphetamines, and phencyclidine (PCP). A drug test is considered positive if the amounts of the controlled substances listed below are above the minimum thresholds established by 49 C.F.R. Part 40, as amended. The District reserves the right to amend these minimum thresholds, listed below, without prior notice, in compliance with federal law.

Initial test analyte	Initial test cutoff concentration	Confirmatory test analyte	Confirmatory test cutoff concentration
Marijuana metabolites	50 ng/mL	THCA ¹	15 ng/mL
Cocaine metabolites	150 ng/mL	Benzoyllecgonine	100 ng/mL
Opiate metabolites			
Codeine/Morphine ²	2000 ng/mL	Codeine	2000 ng/mL
		Morphine	2000 ng/mL
6-Acetylmorphine	10 ng/mL	6-Acetylmorphine	10 ng/mL
Phencyclidine	25 ng/mL	Phencyclidine	25 ng/mL
Amphetamines ³			

AMP/MAMP ⁴	500 ng/mL	Amphetamine	250 ng/mL
		Methamphetamine ⁵	250 ng/mL
MDMA ⁶			
	500 ng/mL	MDMA	250 ng/mL
		MDA ⁷	250 ng/mL
		MDEA ⁸	250 ng/mL

¹Delta-9-tetrahydrocannabinol-9-carboxylic acid (THCA).

²Morphine is the target analyte for codeine/morphine testing.

³Either a single initial test kit or multiple initial test kits may be used provided the single test kit detects each target analyte independently at the specified cutoff.

⁴Methamphetamine is the target analyte for amphetamine/methamphetamine testing.

⁵To be reported positive for methamphetamine, a specimen must also contain amphetamine at a concentration equal to or greater than 100 ng/mL.

⁶Methylenedioxymethamphetamine (MDMA).

⁷Methylenedioxyamphetamine (MDA).

⁸Methylenedioxyethylamphetamine (MDEA).

2. Legal Drugs

(a) Pursuant to this Policy and DOT Regulations, the appropriate use of legally prescribed drugs or medications and over the counter drugs or medications is not prohibited. Appropriate use of a legally prescribed drug means that the Covered Employee has a prescription from a licensed or regulated professional for consumption or use in the course of medical treatment. The misuse of a legal drug while performing District business is strictly prohibited.

(b) District employees shall not use prescription drugs or any other substance in a manner which impairs their ability to perform their job properly and safely. Furthermore, prescription drugs shall be used only in the manner, combination and quantity prescribed. No prescription drug shall be brought upon District premises by any person other than the person for whom the drug is prescribed.

(c) The District reserves the right to prohibit on-the-job use of any prescription drug for safety reasons. Any District employee who is unsure if a legal drug might impair their ability to perform their job properly and safely must advise their supervisor before the start of work. However, employees are not required to provide the name of the legal drug or provide the reasons for use. This applies to any substance which carries a warning label that indicates that mental functioning, motor skills, or judgment may be adversely affected upon use.

3. Medical and Recreational Marijuana

The District recognizes that the State of California has legalized the use of marijuana for recreational and medicinal uses. However, in accordance with state and federal law, the District treats recreational and medical marijuana the same as any other drug that is subject to regulation under this Policy. Moreover, although the use of marijuana is legally permissible in the State of California, it remains a prohibited and controlled substance under federal law and DOT Regulations. The District reserves the right to take any action under this Policy when marijuana is involved, whether it is used for medical or non-medical purposes.

4. Alcohol

Pursuant to this Policy and DOT Regulations, the use of alcohol while performing District business is strictly prohibited. The consumption of beverages or food containing alcohol such that alcohol is present in the body at a breath alcohol concentration of 0.02 or greater is prohibited. Further, the District's Substance Abuse Policy No. 27 prohibits intoxication, impairment and/or being under the influence of alcohol, possession and/or use of alcoholic beverages while on duty on District property or while in a District vehicle.

B. PROHIBITED CONDUCT

1. Possession, Manufacture, or Trafficking of Drugs and Alcohol

Pursuant to this Policy and DOT Regulations, no District employee shall engage in the manufacture, distribution, dispensing, possession and/or use of any controlled substances or illegal drugs, as defined in this Policy, while on District property, in a District vehicle, in uniform, while On Duty (as defined in this Policy), or on official District business. Any District employee found in violation of these provisions will be subject to disciplinary action, up to and including termination. Additionally, where criminal activity is suspected, the appropriate law enforcement authorities shall be notified.

2. Controlled Substances and Illegal Drugs

- (a) Pursuant to this Policy and DOT Regulations, all Covered Employees are subject to controlled substances testing and must remain readily available to submit to testing if directed by the District.
- (b) No Covered Employee shall report for duty or remain On Duty requiring the performance of a Safety-Sensitive Function after the use of any drugs or controlled substances in concentrations greater than those described in this Policy. This prohibition does not apply to the use of legal or prescription drugs pursuant to the instructions of a licensed professional who informs the Covered Employee that the drugs will not adversely affect their ability to safely and properly perform any Safety-Sensitive Functions. The District reserves the right to make the final determination as to whether the Covered Employee can safely perform Safety-Sensitive Functions while using a legal or prescription drug.
- (c) Any manager or supervisor with actual knowledge that a Covered Employee has used a controlled substance shall prohibit the Covered Employee from performing or continuing to perform any Safety-Sensitive Functions. Any manager or supervisor with Reasonable Suspicion to believe that a Covered Employee has used a controlled substance or is under the influence of a controlled substance must follow the requirements of Section VI, "Reasonable Suspicion Testing" of this Policy.
- (d) No Covered Employee shall perform any Safety-Sensitive Functions after testing positive for a controlled substance, until such time that the Covered Employee is authorized to return to full duty as set forth in Section IX, "Return to Duty/Follow Up Testing" of this Policy. This includes all Covered Employees who have refused to submit to any of the testing procedures in this Policy.
- (e) Any District employee who violates any of these provisions will be subject to disciplinary action, up to and including termination.

3. Alcohol

- (a) Pursuant to this Policy and DOT Regulations, all Covered Employees are subject to alcohol testing and must remain readily available to submit to testing if directed by the District.
- (b) No Covered Employee shall report to duty or remain on duty requiring the performance of a Safety-Sensitive Function while using alcohol, within four (4) hours of using alcohol, or while having a breath

alcohol concentration level of 0.04 or greater. No Covered Employee shall possess alcohol while on duty or performing a Safety-Sensitive Function.

(c) Any manager or supervisor with actual knowledge that a Covered Employee is using alcohol or has used alcohol within four (4) hours, shall prohibit the Covered Employee from performing or continuing to perform any Safety-Sensitive Functions. Any manager or supervisor with Reasonable Suspicion to believe that a Covered Employee has used alcohol or is under the influence of alcohol must follow the requirements of Section VI, "Reasonable Suspicion Testing" of this Policy.

(d) No Covered Employee shall perform any Safety-Sensitive Functions after testing positive for alcohol, until such time that the Covered Employee is authorized to return to full duty as set forth in Section IX, "Return to Duty/Follow Up Testing" of this Policy and has a breath alcohol test value less than 0.02. This includes all Covered Employees who have refused to submit to any of the testing procedures in this Policy.

(e) Any District employee held in violation of these provisions will be subject to disciplinary action, up to and including termination.

V. PRE-PLACEMENT TESTING

Pursuant to this Policy and DOT Regulations, all current Covered Employees and applicants for positions as Covered Employees (collectively "Covered Employees") must undergo testing for drugs or alcohol before beginning employment in which any Safety-Sensitive Functions are performed for the District. The District shall not allow a Covered Employee to perform Safety-Sensitive Functions until the administration of a drug and alcohol test returns a negative result. Any Covered Employee who refuses a drug or alcohol test, as discussed further in Section X, "Compliance with Testing," will be deemed to have failed the test and will be treated as receiving a positive test result.

A. TESTING PROCEDURE

1. All Covered Employees, as defined in Section III.H. of this Policy, are subject to pre-placement testing. These provisions also apply to current District employees who are transferred, promoted, or reclassified into Safety-Sensitive positions that require a Commercial Driver License and operation of a Commercial Motor Vehicle.
2. All Covered Employees must provide their testing history as a condition of employment. Failure to consent to the release of this information to the District or the District's designated service agent or provider will bar the employee or applicant from performing any Safety-Sensitive Functions or holding such positions.

3. All Covered Employees who transfer into a Safety-Sensitive position or a position that performs Safety-Sensitive Functions must submit their drug and alcohol testing history to the District or the District's designated service agent or provider.
4. All pre-placement drug and alcohol testing will be conducted by the District's designated service agent or provider which is currently:
5. All pre-placement drug and alcohol testing will be conducted at the District's expense in conjunction with the pre-placement physical examination.
6. All offers of employment with the District for Covered Employees are made contingent upon completing and successfully passing a drug and alcohol screening test.
7. All applicants for positions covered by this Policy, as set forth in Section II.A., who test positive for prohibited drugs or alcohol will have their offer of employment rescinded, and will not be employed by the District. All other Covered Employees will be subject to provisions of this Policy for positive test results.

VI. REASONABLE SUSPICION TESTING

Pursuant to this Policy and DOT Regulations, all Covered Employees must submit to drug and alcohol testing when the District has Reasonable Suspicion to believe that an employee is under the influence of drugs or alcohol. Any Covered Employee who refuses a drug or alcohol test will be deemed to have failed the test and will be treated as receiving a positive test result.

A. DETERMINATION

1. The District's decision to conduct Reasonable Suspicion testing for drugs or alcohol must be based on a manager's or supervisor's determination that Reasonable Suspicion exists that a Covered Employee is in violation of this Policy, as defined in Section III of this Policy. Such a determination can be made under this Policy at one of the following times only:
 - a) While the Covered Employee is performing a Safety-Sensitive Function;
 - b) Just before the Covered Employee is set to perform a Safety-Sensitive Function; or
 - c) Just after the Covered Employee has stopped performing a Safety-Sensitive Function.
2. District managers, supervisors, and other Covered Employees who have reasonable suspicion to believe that a Covered Employee is in violation of this Policy must immediately inform the Human Resources Department of that suspicion.

Managers and supervisors shall complete and submit the Observed Behavior – Reasonable Suspicion Report (Attachment B to this Policy) to the Human Resources Department for all observations or incidents involving Covered Employees.

3. Following notification, should the Director of Human Resources reasonably believe that a policy violation has occurred, the Director may initiate an investigation. That investigation may include resources or individuals external to the organization. Regardless, all employees are required to cooperate with any District initiated investigation. The failure to do so may result in disciplinary action, up to and including termination.

4. Upon completion of the investigation, the Director of Human Resources and other decision-makers as designated by the District will determine what action, if any, is to be taken. The Director of Human Resources, Safety and Security Manager representative, or the General Manager shall be the only District employees who may order alcohol and/or drug testing for reasonable suspicion. Disciplinary action resulting from an investigation will follow the guidelines as established by applicable District policy.

B. TIMING

1. Alcohol: An alcohol test required under this section shall be administered within two (2) hours following the District's Reasonable Suspicion determination under section VI.A. of this Policy. If an alcohol test required by this section is not administered within eight (8) hours following the District's determination under section VI.A., the District will cease attempts to administer further alcohol tests but shall record and maintain documentation stating the reasons the alcohol test was not promptly administered.

2. Controlled Substances: Covered Employees may be tested for controlled substances at any time during District hours following a Reasonable Suspicion determination under Section VI.A. of this Policy.

C. TESTING PROCEDURE

1. Managers and supervisors shall complete the District's Reasonable Suspicion Report within one (1) hour of any observations or incidents raising Reasonable Suspicion of any violation of this Policy.

2. Managers and supervisors must inform the suspected employee of the facts upon which Reasonable Suspicion is based. If Reasonable Suspicion exists and the suspected employee is using a prescription drug, it is the suspected employee's responsibility to disclose that fact.

3. Managers and supervisors shall not physically search a suspected employee or their property based on Reasonable Suspicion of drug or alcohol use. However, District employees have no reasonable expectation of privacy with respect to District property.
4. After completion of the Reasonable Suspicion Report, managers and supervisors must notify the Human Resources Department and submit their reports.
5. The Director of Human Resources, Safety and Security Manager, or General Manager shall be the only District employees who may order drug or alcohol testing for Reasonable Suspicion.
6. Affected employees will be directed by their manager or supervisor to report for testing.
7. All Reasonable Suspicion drug and alcohol testing will be conducted by the District's Designated Service Agent, as set forth in Section III.I. of this Policy.
8. Each selected employee must report immediately to the District's designated service agent or provider within two (2) hours after being notified of their selection.
9. Each selected employee who fails or declines to report or appear at the designated testing location during the designated time will be deemed to have refused to test and will be considered to have received a positive test result.
10. After completion of testing, the Covered Employee will report back to duty/work unless a refusal to test occurred or a positive result is received.
11. Employees who receive a positive test result will be subject to the Return-to-duty and follow-up testing requirements and procedures in Section IX, "Return to Duty/Follow Up Testing" of this Policy, and are subject to disciplinary action, up to and including termination.

D. SUPERVISOR TRAINING REQUIREMENTS

1. Pursuant to this Policy and DOT Regulations, all District managers and supervisors of Covered Employees will receive at least one (1) hour of training on indicators of probable drug use and at least one (1) hour of training on indicators of probable alcohol use. This training will cover the physical, behavioral, speech, and performance indicators of drug and alcohol abuse. Any manager or supervisor who makes the determination that reasonable suspicion exists to test a Covered Employee for drugs or alcohol is prohibited from administering the drug or alcohol test, even if qualified to do so.

VII. RANDOM TESTING

A. SELECTION

1. Pursuant to this Policy and DOT Regulations, all Covered Employees must submit to testing for controlled substances and alcohol on a random basis every year. A minimum of ten (10%) percent of the average number of Covered Employee positions will be subject to random alcohol testing in each calendar year. A minimum of twenty five (25%) percent of the average number of Covered Employee positions will be subject to random drug testing in each calendar year. The required minimum percentage of testing rates of Covered Employees is governed and set annually by the Federal Motor Carrier Safety Administration ("FMCSA"). The District reserves the right to modify the requisite minimum testing rate percentages, without prior notice, in compliance with federal law.
2. All Covered Employees may be randomly selected for drug or alcohol testing only or may be randomly selected for both drug and alcohol testing. When a Covered Employee is randomly selected for both drug and alcohol testing, these tests will be administered during a single visit to the collection facility to minimize the number of work disruptions. Any Covered Employee who refuses a drug or alcohol test will be deemed to have failed the test and will be treated as receiving a positive test result.

B. TESTING PROCEDURE

1. The District will prepare a list of all Covered Employees to the District's designated service agent or provider for random selection.
2. The District will maintain a database or pool of Covered Employees that will randomly select individuals for testing using a scientifically valid method in compliance with DOT Regulations.
3. Testing dates and times will be unannounced and will be with unpredictable frequency throughout the calendar year.
4. Pursuant to DOT Regulations, each Covered Employee has an equal chance of being selected during each selection period.
5. Each selected employee will be notified by their manager or supervisor of their selection for testing.
6. All random drug and alcohol testing will be conducted by the District's Designated Service Agent, as set forth in Section III.I. of this Policy.
7. Each selected employee must report immediately to the District's designated service agent or provider after being notified of their selection. For purposes of this

provision, "immediately" means that after notification of their selection, all of the selected employee's subsequent actions must lead to an immediate specimen collection. If a selected employee is performing a Safety-Sensitive function at the time of notification, he or she must cease performing the Safety-Sensitive Function and proceed to the designated testing site as soon as possible.

8. Each selected employee who fails or declines to report or appear at the designated testing location during the designated time will be deemed to have refused to test and will be considered to have received a positive test result.
9. Selected employees shall only be tested for alcohol at the following times:
 - a) While the Covered Employee is performing a Safety-Sensitive Function;
 - b) Just before the Covered Employee is set to perform a Safety-Sensitive Function; or
 - c) Just after the Covered Employee has stopped performing a Safety-Sensitive Function.
10. Selected employees may be tested for controlled substances at any time during District hours.
11. Covered Employees are not required to submit to random testing while off work. If a Covered Employee is selected but is not present at work, the District will document the employee's absence during the selection period.
12. After completion of testing, the Covered Employee will report back to duty/work unless a refusal to test occurred or a positive result is received.
13. Employees who receive a positive test result will be subject to the Return-to-duty and follow-up testing requirements and procedures in Section IX, "Return to Duty/Follow Up Testing" of this Policy, and will be subject to disciplinary action, up to and including termination.

VIII. POST-ACCIDENT/INJURY TESTING

Pursuant to this Policy and DOT Regulations, all Covered Employees must submit to drug and alcohol testing after certain accidents or injuries occur. Any Covered Employee who refuses a drug or alcohol test will be deemed to have failed the test and will be treated as receiving a positive test result.

A. DETERMINATION

1. Pursuant to this Policy and DOT Regulations, any surviving Covered Employees must submit to drug and alcohol testing after an incident or accident resulting in either:

- a) The death of a human being; or
- b) Receipt of a citation for a moving traffic violation and either of the following:
 - (i) the vehicle being towed from the scene; or
 - (ii) any individuals requiring immediate medical treatment away from the scene.

2. For incidents or accidents that do not match the above criteria, Covered Employees may still be required to provide a testing specimen or sample, which will only be tested upon confirmation that post-accident testing is required. This includes, but is not limited to incidents or accidents where the manager or supervisor responding to the scene reasonably suspects drugs or alcohol use were involved or related.

B. TESTING PROCEDURE

- 1. Covered Employees must be tested as soon as practicable, within two (2) hours and not to exceed eight (8) hours of the accident or incident for alcohol.
- 2. Covered Employees must be tested as soon as practicable, within thirty two (32) hours of the accident or incident for drugs.
- 3. All post-accident drug and alcohol testing will be conducted by the District's Designated Service Agent, as set forth in Section III.I. of this Policy.
- 4. Covered Employees must notify their managers or supervisors as soon as practicable following an accident or incident.
- 5. Covered Employees are prohibited from using alcohol for eight (8) hours following any accident or incident or until post-accident alcohol testing is completed.
- 6. Covered Employees are prohibited from leaving the scene of the accident or incident without authorization from their managers or supervisors. Any Covered Employee who leaves the scene of an accident or incident will be considered by the District to have refused to test.
- 7. Any manager or supervisor dispatched to the scene of an accident or incident must do the following:

- a) Attend to any medical or emergency needs of any individuals involved in the accident or incident by requesting proper assistance from medical, police, or fire services.
- b) Verbally instruct the Covered Employee involved in the accident or incident to refrain from using alcohol for eight (8) hours or until alcohol testing is completed, and to refrain from using drugs for thirty two (32) hours or until drug testing is completed.
- c) Verbally instruct the Covered Employee involved in the accident or incident to remain at the scene until the manager or supervisor has determined whether the accident or incident requires post-accident drug and alcohol testing.
- d) Evaluate the accident or incident and complete the Post-Accident Report by making a determination of whether the Covered Employee must submit to post-accident alcohol and drug testing pursuant to this Policy and DOT Regulations.

8. Any manager or supervisor that determines that post-accident testing is required must do the following:

- a) Verbally inform the Covered Employee involved in the accident or incident that the drug and alcohol testing is required by the Omnibus Transportation Employee Testing Act ("OTETA") of 1991 and applicable DOT Regulations. The manager or supervisor must also explain to the Covered Employee that any refusal to submit to testing will be considered a positive test.
- b) Any refusal to submit to post-accident testing may result in disciplinary action, up to and including termination.
- c) Any Covered Employee who refuses to submit to post-accident testing must be provided with the opportunity to be safely transported home from the scene of the accident or incident.
- d) If the Covered Employee agrees to submit to post-accident testing, the manager or supervisor shall transport the employee to and from the District's designated service agent or provider responsible for administering post-accident drug and alcohol testing.
- e) If the Covered Employee is injured during the accident or incident and requires off-site treatment, the manager or supervisor shall accompany the Covered Employee to the hospital or treatment facility. In accordance with DOT regulations, the manager or supervisor shall ensure that the necessary specimens

are collected from the Covered Employee in the hospital or treatment facility if a determination is made that post-accident testing is required.

f) All Covered Employees must be immediately removed from any Safety-Sensitive positions and prohibited from performing any Safety-Sensitive Functions until cleared by the post-accident testing results.

9. Any manager or supervisor that determines that post-accident testing is not required will authorize any Covered Employee to leave the scene of the accident or incident and resume full duty, including performance of Safety-Sensitive Functions.

10. If the Covered Employee is arrested or taken into police custody at the scene of an accident or incident, the responding manager or supervisor shall, in accordance with DOT regulations, ensure that the necessary specimens are collected from the Covered Employee in police custody if a determination is made that post-accident testing is required.

11. If post-accident alcohol testing is required but not administered within two (2) hours following the accident or incident, the District must document the reasons for failure to test the Covered Employee within the allotted time. If the alcohol test is not administered within eight (8) hours of the accident or incident, the District will not administer further testing.

12. If post-accident drug testing is required but not administered within thirty two (32) hours following the accident or incident, the District must document the reasons for failure to test the Covered Employee within the allotted time.

IX. CONSEQUENCES FOR POSITIVE TESTS

A. IN GENERAL

Pursuant to this Policy and DOT Regulations, a drug test will be considered positive if the amounts of the controlled substances present are above the minimum thresholds listed in Section IV.A, "Prohibited Substances" of this Policy as established by 49 C.F.R. Part 40, as amended. The District reserves the right to amend the minimum thresholds listed in this Policy, without prior notice, in compliance with federal law. An alcohol test will be considered positive if the alcohol concentration present in the body is in an amount of 0.02 or greater.

B. REMOVAL AND DISCIPLINE

Any Covered Employee who receives a confirmed positive drug or alcohol test result is in violation of this Policy and will be:

1. Immediately removed from their assigned Safety-Sensitive Functions; and

2. Subject to discipline, up to and including termination of employment.

C. REHABILITATION

1. Rehabilitation and assistance is also available, in the District's discretion, based on the totality of the circumstances, for Covered Employees who have tested positive for the first time.
 - (a) The Covered Employee will be informed of available drug and alcohol educational and rehabilitation programs and referred to a Substance Abuse Professional ("SAP") for evaluation, and directed to return-to-duty and follow-up testing under Section IX.D., "Return-to-Duty Testing and Follow Up Testing" of this Policy.
 - (b) The SAP will evaluate the Covered Employee and determine the need, if any, for rehabilitation or assistance. When recommended by the SAP, participation and completion of the rehabilitation or assistance program is mandatory. Failure of a Covered Employee to attend or complete a prescribed program may result in termination.
 - (c) The District may require that rehabilitation and assistance costs (including subsequent testing costs) be paid by the Covered Employee.
2. Employees who are terminated from employment will not be referred to an SAP and will not be eligible to return to duty.

D. RETURN-TO-DUTY TESTING AND FOLLOW-UP TESTING

1. Pursuant to this Policy and DOT Regulations, before returning to duty, all Covered Employees must:
 - (a) Successfully complete rehabilitation or other assistance, as determined by the SAP;
 - (b) Sign a Return-to-Duty Agreement in which the employee agrees to submit to return-to-duty testing and unannounced follow-up testing.
 - (1) The duration and frequency of follow-up testing will be determined by the Covered Employee's assigned SAP. The SAP will direct the Covered Employee to submit to follow-up testing a minimum of six (6) times within the first twelve (12) months after returning to duty for Safety-Sensitive positions or functions. However, the SAP can direct the Covered Employee to submit to additional tests for up to five (5) years after the initial return to duty.

(2) The follow-up testing dates and times will be unannounced and will be with unpredictable frequency throughout the permitted time.

(c)

(d) Submit to and receive a negative result from return-to-duty testing

2. Return-to-duty testing and follow-up testing will be conducted by a directly observed collection test.

3. Covered Employees who receive a positive test result from, or while subject to, any return-to-duty or follow-up testing will be immediately removed from any Safety-Sensitive functions and will be subject to termination.

X. CONSEQUENCES FOR REFUSAL TO SUBMIT TO TESTING

A. Pursuant to this Policy and DOT Regulations, no Covered Employee shall refuse to submit to pre-placement, reasonable suspicion, random, post-accident, return-to-duty, or follow-up testing for drugs and alcohol. Any Covered Employee who refuses to submit to such testing is subject to the provisions of Section IX, "Consequences for Positive Tests" of this Policy, including being subject to disciplinary action, up to and including termination. Pursuant to this Policy and DOT Regulations, the refusal to submit to testing will be considered presumptive evidence that the Covered Employee is intoxicated, under the influence and/or impaired by substances prohibited by this Policy.

B. REFUSAL TO SUBMIT TO DRUG TESTING

A Covered Employee has refused to submit to a drug test if:

1. The Covered Employee fails to appear for any test within a reasonable time, as determined by the District, after being notified by the District to report to testing Covered Employee;

2. The Covered Employee fails to remain at the testing site until the testing process is complete. Any Covered Employee who leaves the testing site prior to the commencement of the testing process will be deemed to have refused to test;

3. In the case of a directly observed or monitored collection test, the Covered Employee fails to permit the observation or monitoring of the collection of a specimen or sample;

4. The Covered Employee fails to provide a sufficient amount of urine when directed and it is later determined through a medical evaluation that there was no adequate medical explanation for the failure to provide a sufficient amount of urine;

5. The Covered Employee fails or declines to take a second test as directed or required by the District or the District's designated service agent or provider;
6. The Covered Employee fails or declines to undergo a medical examination or evaluation, as directed or required by the District or the District's designated service agent or provider; or
7. The Covered Employee fails to cooperate with any part of the testing process, including, but not limited to the following:
 - (a) Refusing to empty pockets when directed;
 - (b) Behaving in a confrontational manner that disrupts the collection process;
 - (c) Refusing to remove hats, coats, gloves, or other clothing when directed;
 - (d) Using a prosthetic or other device designed to carry clean urine or a urine substitute; or
 - (e) Providing false information in connection with a test, or attempting to falsify test results through tampering, contamination, adulteration, or substitution.

C. REFUSAL TO SUBMIT TO ALCOHOL TESTING

A Covered Employee has refused to take an alcohol test if:

1. The Covered Employee fails to appear for any test within a reasonable time, as determined by the District, after being notified by the District to report to testing;
2. The Covered Employee fails to remain at the testing site until the testing process is complete. Any Covered Employee who leaves the testing site prior to the commencement of the testing process will be deemed to have refused to test;
3. The Covered Employee fails to provide a sufficient amount of breath when directed and it is later determined through a medical evaluation that there was no adequate medical explanation for the failure to provide a sufficient amount of breath;
4. The Covered Employee fails to provide a sufficient amount of saliva when directed and it is later determined through a medical evaluation that there was no adequate medical explanation for the failure to provide a sufficient amount of saliva;
5. The Covered Employee fails or declines to take a second test as directed or required by the District or the District's designated service agent or provider;

6. The Covered Employee fails or declines to sign documentation required by the District or the District's designated service agent or provider, including, but not limited to the certification at Step 2 of the alcohol testing form; or

7. The Covered Employee fails to cooperate with any part of the testing process, including, but not limited to the following:

- (a) Behaving in a confrontational manner that disrupts the collection process; or
- (b) Providing false information in connection with a test, or attempting to falsify test results through tampering, contamination, adulteration, or substitution.

XI. EMPLOYEE ASSISTANCE PROGRAM

The District encourages employees who feel that they have a problem with alcohol or drugs to seek assistance and request voluntary admission to a rehabilitation or assistance program. Employees who take the initiative to disclose to the District a suspected or known drug or alcohol problem and who demonstrate a commitment to obtain help will be eligible for assistance under the District's Employee Assistance Program. Employees doing so will not be subject to disciplinary action for that reason. However, this does not apply to employees who have already tested positive, have been directed to submit to testing, or are waiting to receive results of testing for drug or alcohol testing. Moreover, employees who are terminated from employment in violation of this Policy for receiving a positive drug or alcohol test will not be eligible to participate in the District's Employee Assistance Program.

Employees may also contact the Director of Human Resources or the independent Employee Assistance Program Coordinator. (Please see Policy No. 26 - Employee Assistance Program, for further details). Program costs and subsequent drug and alcohol testing costs will be paid by the employee.

XII. POLICY CONTACT

- A. The Director of Human Resources or his/her designee will be available to answer any questions related to this Policy. Jenny L. Roney, (949) 453-5360. Employees will be notified of any changes to this contact information.

XIII. DOCUMENT DISTRIBUTION AND TRAINING

A. ALCOHOL AND DRUG TESTING POLICY

All Covered Employees will be provided with a copy of this Policy prior to the start of any drug or alcohol testing in compliance with DOT Regulations. Each Covered Employee is required to complete and sign the Acknowledgement certifying their receipt of this Policy.

B. REQUIRED TRAINING FOR COVERED EMPLOYEES

All Covered Employees will receive 60 minutes of training regarding this Policy. Each Covered Employee will sign an attendance sheet and acknowledgement certifying their completion of this training. .

C. SUPERVISOR TRAINING

All managers and supervisors of Covered Employees will receive a minimum of 60 minutes of training regarding indicators of alcohol use and 60 minutes of training regarding indicators of drug use, as well as general training regarding this Policy. Each manager and supervisor will sign an attendance sheet and acknowledgement certifying their completion of this training.

XIV. RECORD KEEPING PROVISIONS

A. RECORD RETENTION

Pursuant to this Policy and DOT Regulations, records of negative and cancelled drug tests results and alcohol test results with alcohol concentration levels of less than 0.02 will be kept for at least one (1) year. Records of positive test results for drug and alcohol tests will be kept for at least five (5) years. Documentation of Covered Employees who refuse to take required drug and alcohol tests and SAP reports will also be kept for at least five (5) years. Information concerning drug and alcohol tests results obtained from previous employers of Covered Employees will be kept for at least three (3) years. Records related to the drug and alcohol collection process, including, but not limited to documents for random selections, reasonable suspicion determinations, post-accident determinations, medical evaluations for insufficient amounts of urine, breath, or saliva, and supervisor and employee education and training records, will be kept for at least two (2) years.

B. ACCESS TO RECORDS

Pursuant to DOT regulations, potential employers of former or current District employees applying for Safety-Sensitive positions may submit a written request for information to the District. As required by DOT Regulations, the District will provide information about the employee's participation in drug and alcohol testing and the results of such testing for the preceding two-year period.

C. CONFIDENTIALITY

Pursuant to this Policy and DOT Regulations, all records pertaining to drug and alcohol testing will remain confidential. Drug and Alcohol test results and related documentation will not be placed in a Covered Employee's general personnel file, but will be placed in a separate folder. Additionally, any information related to drug and alcohol test results may only be disclosed to managers and supervisors on a strictly need-to-know basis and to the tested employee upon request. The District will seek a Covered Employee's consent prior to disclosure of test results to any other individual, unless one of the following exceptions applies:

1. The information is required by DOT agencies or Clearinghouse;
2. The information is required by the employee's assigned SAP;
3. The information is requested by a subsequent employer when potential employment requires an employee to hold a Commercial Driver's License;
4. The information is compelled by law or by judicial or administrative process;
5. The information has been placed at issue in a formal dispute between the District and the employee;
6. The information is to be used in administering an employee benefit plan; or
7. The information is needed by medical personnel for the diagnosis or treatment of the employee, when the employee is unable to authorize the disclosure.

Adopted by IRWD Board of Directors on: February 11, 2019

**ATTACHMENT A
IRVINE RANCH WATER DISTRICT
SUBSTANCE ABUSE POLICY – COMMERCIAL DRIVERS**

**DRUG AND ALCOHOL TESTING POLICY AND PROCEDURES
ACKNOWLEDGEMENT FORM**

By signing this acknowledgement I understand that I am employed by the District in a position that is covered by the federal drug and alcohol testing regulations and I am subject to the requirements and procedures described in this Policy, which implements and complies with required federal drug and alcohol testing regulations. I also understand that federal law requires the District to ensure that I have been provided with a copy of this Policy and requires me to sign this acknowledgment certifying my receipt of a copy of the District's drug and alcohol testing policy. I hereby certify that the District has provided me with a copy of this Policy. The District will maintain a copy of this signed acknowledgment and I will be provided with a copy.

I HAVE READ THE ABOVE AND UNDERSTAND THE DISTRICT'S SUBSTANCE ABUSE POLICY – COMMERCIAL DRIVERS REGARDING FEDERAL DRUG AND ALCOHOL TESTING REQUIREMENTS.

Employee's Name (PLEASE PRINT)

Employee's Signature

Date

I hereby certify that I requested and received a copy of my signed acknowledgement.

Employee's Signature

Date

IRVINE RANCH WATER DISTRICT**OBSERVED BEHAVIOR-REASONABLE SUSPICION RECORD**

Employee: Name: _____ Job Title: _____
 Department: _____ Supervisor's Name: _____
 Observation: Date: _____ Time: (from _____ am/pm: to _____ am/pm)
 Location/Building: _____

CAUSE FOR SUSPICION (Answer all that apply)

1. Presence of Drugs, Alcohol, and/or Paraphernalia (specify): _____
2. Appearance:

<input type="checkbox"/> Normal	<input type="checkbox"/> Flushed	<input type="checkbox"/> Puncture Marks
<input type="checkbox"/> Disheveled	<input type="checkbox"/> Bloodshot Eyes	<input type="checkbox"/> Inappropriate wearing of sunglasses
<input type="checkbox"/> Dilated/Constricted Pupils	<input type="checkbox"/> Profuse Sweating	<input type="checkbox"/> Tremors
<input type="checkbox"/> Dry-mouth Symptoms	<input type="checkbox"/> Runny Nose/Sores	<input type="checkbox"/> Body Odor
<input type="checkbox"/> Other _____		
3. Behavior

Speech:	<input type="checkbox"/> Normal	<input type="checkbox"/> Incoherent	<input type="checkbox"/> Slurred	<input type="checkbox"/> Silent
	<input type="checkbox"/> Confused	<input type="checkbox"/> Slowed	<input type="checkbox"/> Whispering	
	<input type="checkbox"/> Other _____			
Awareness:	<input type="checkbox"/> Normal	<input type="checkbox"/> Confused	<input type="checkbox"/> Mood Swings	<input type="checkbox"/> Euphoria
	<input type="checkbox"/> Lethargic	<input type="checkbox"/> Lack of Coordination	<input type="checkbox"/> Paranoid	<input type="checkbox"/> Disoriented
	<input type="checkbox"/> Other _____			
4. Motor Skills

Balance:	<input type="checkbox"/> Normal	<input type="checkbox"/> Swaying	<input type="checkbox"/> Falling	<input type="checkbox"/> Staggering
	<input type="checkbox"/> Other _____			
Walking & Turning	<input type="checkbox"/> Normal	<input type="checkbox"/> Swaying	<input type="checkbox"/> Arms Raised for Balance	
	<input type="checkbox"/> Stumbling	<input type="checkbox"/> Falling	<input type="checkbox"/> Reaching for Support	
	<input type="checkbox"/> Other _____			
5. Other Observed Action or Behavior (specify, add other sheets as needed) _____

Observed by: (must be a supervisor or manager trained in reasonable suspicion observation techniques including physical, behavioral, speech, and performance indicators of impairment due to probable alcohol misuse and/or use of controlled substances.)

Observer #1 Signature _____ Title _____ Date _____ Time _____ am/pm

Observer #2 Signature _____ Title _____ Date _____ Time _____ am/pm

This document must be prepared and signed by both observers within 24 hours of the observed behavior or before the results of the test are released, whichever is earlier (49 CFR 382.307(f)).

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 28 - HONESTY AND INTEGRITY POLICY

1. General Policy

The District is committed to providing a work environment where theft, fraud and dishonesty are prohibited and integrity, honesty and mutual respect are celebrated. Consistent with this commitment, the District prohibits District employees from engaging or encouraging any acts or behaviors which are or may be considered dishonest, improper, or unlawful. Additionally, the District requires that employees who become aware of employees or individuals who have a relationship with the District that engage in acts or behaviors which are or may be considered dishonest, improper, or unlawful promptly report them to the Director of Human Resources or the General Manager.

2. Purpose of Policy

The purpose of this policy is to establish District expectations relative to employee behavior and prohibit them from engaging in activities which are or may be considered dishonest, improper, or lawful. Additionally, this policy is intended to remind employees of the District's long-standing principle that all employees should enjoy a work environment in which all people and their property are to be treated with respect and dignity.

3. Procedure

Any employee who knows of a violation of this policy or has reasonable suspicion that the policy has been violated shall report it immediately to one of the following people:

Your Supervisor;
Your Department Manager;
Your Department Director;
The Director of Human Resources; or
The General Manager of the District

In the event that the individual wishes to remain anonymous, a "Speak Up" form may be used.

A. First Point of Contact

The Director of Human Resources or General Manager will act as the first point of contact for suspected or known violations of this policy. In the event that it is reasonably believed that a violation of this policy has placed the safety of an employee or anyone else in immediate danger, a supervisor or manager should be notified as quickly as practicable.

B. Investigation

Following notification, should the Director of Human Resources reasonably believe that a policy violation has occurred, the Director may initiate an investigation. That investigation may include resources or individuals external to the organization. Regardless, all employees are required to cooperate with any District initiated investigation. The failure to do so may result in disciplinary action, up to and including termination.

C. Appropriate Action

Upon completion of the investigation, the Director of Human Resources and other decision-makers as designated by the District will determine what action, if any, is to be taken. Disciplinary or corrective action resulting from an investigation will follow the guidelines as established by the Human Resources Department.

4. Implementation

The District will take disciplinary action up to and including termination, for a violation of this policy. Specifically:

- 1) District employees shall not engage in any dishonest, improper, or lawful behavior while on duty, on-call, or on stand-by or while on District premises, property, or in District vehicles. Similarly, employees shall not engage in any behavior that is perceived to be dishonest, improper, or unlawful while on duty, on-call, or on stand-by or while on District premises, property, or in District vehicles.
- 2) District employees that become aware of violations of this policy or have reasonable suspicion that it has been violated are to immediately report it to the Director of Human Resources or the General Manager.

5. Employee Responsibility

Any employee, supervisor, or manager who becomes aware of conduct or suspects conduct which violates this policy shall immediately advise the Human Resources Department or the General Manager.

6. Administrative Responsibility

The Director of Human Resources is responsible for ensuring compliance with this policy.

Adopted by IRWD Board of Directors on: May 14, 2007

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 29 – PREVENTION AND CORRECTION OF HARASSMENT, DISCRIMINATION, RETALIATION, AND ABUSIVE CONDUCT

1. General Policy

The District is committed to providing a work environment that is free of discrimination, harassment, and retaliation. In keeping with this commitment, the District maintains a strict policy prohibiting harassment, including sexual harassment and takes reasonable steps to promptly correct discriminatory, harassing, and retaliatory conduct. This policy prohibits harassment in any form, including verbal, physical and visual harassment by or against any employee, intern, volunteer, applicant for employment, or vendor, or guest. This policy applies to all of the District's activities, wages, reviews, leaves, training, benefits, and all other conditions and terms of employment.

As a general guideline, harassment can be avoided if employees act professionally and treat each other with respect.

2. Purpose of Policy

Federal and state law expressly prohibit discrimination and harassment of employees or applicants based upon race, color, national origin, religious creed, ancestry, physical or mental disability, medical condition, pregnancy, childbirth or related medical condition, age (40 and over), sexual orientation, sex, gender identity, gender expression, genetic information, military or veteran status, marital status, or any other basis protected by applicable state or federal law, including association with individuals with these protected characteristics or perception that an individual has one or more of these protected characteristics.

The purpose of this policy is to establish a means to protect employees, applicants for employment, or guests from harassment. Additionally, this policy enforces the District's long-standing policy that all employees, applicants for employment, and guests should be able to enjoy a work environment that is free from all forms of unlawful discrimination or harassment. Discrimination, harassment, and retaliation constitute misconduct that can decrease work productivity, decrease morale and cause emotional and physical damage. Incidents of discrimination, harassment, or retaliation can result in serious economic implications such as high turnover, ineffective use of time during working hours, costly salaries paid for nonproductive work hours, and employee absences due to hearings and meetings related to discrimination, harassment, and retaliation complaints.

The further purpose of this Policy is to define and forbid discriminatory, harassing, and retaliatory conduct, to prohibit the condoning or perpetuating of such conduct, and to provide an efficient means for reporting and resolving complaints of discrimination, harassment, or retaliation against any individual who reports discrimination, harassment, or retaliation or who participates in an investigation of such reports.

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3. Definition of Terms

A. Employee

Any individual under the direction and control of the District under any appointment or contract of hire or apprenticeship, express or implied, oral or written. For purposes of this Policy, the term “employee” includes any individual who is an unpaid intern or volunteer of the District. The inclusion of any individual, including but not limited to unpaid interns and volunteers, in the definition of “employee” for purposes of this policy should not be interpreted to affect the applicability of any other policy or procedure of the District.

B. Legally Protected Category/Legally Protected Characteristic

Race, color, national origin, ancestry, religious creed, sex, sexual orientation, gender identity, gender expression, marital status, religion, age (over 40), physical or mental disability, medical condition, pregnancy, childbirth or related medical condition, physical or mental disability, medical condition, age (40 and over), genetic characteristics or information, military or veteran status, or any other protected basis under state or federal law, including association with individuals with these protected characteristics or perception that an individual has one or more of these protected characteristics.

C. Discrimination

Discrimination is any action or conduct by which an employee is treated differently or less favorably than other employees similarly because the employee is a member of a Legally Protected Category.

D. Harassment

Harassment is any verbal, visual, or physical conduct based on an employee’s membership in a Legally Protected Category that creates an intimidating, hostile or otherwise offensive working environment. Such conduct constitutes harassment when:

1. Submission to the conduct is made either an explicit or implicit condition of employment;
2. Submission to or rejection of the conduct is used as the basis for an employment decision; or
3. The conduct unreasonably interferes with an employee’s work performance by altering the work conditions so that a reasonable person may find it more difficult to do the job, or creates an intimidating, hostile or offensive work environment.

Harassing conduct can take many forms and includes, but is not limited to, slurs, jokes, statements, gestures, pictures, computer images, or cartoons regarding an employee’s Legally Protected Characteristic.

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Harassment on the job is prohibited whether it involves co-worker harassment, harassment by a supervisor or manager, or harassment by third parties doing business with or for the District.

E. Sexual Harassment

Unwelcome sexual advances, requests for sexual favors, or visual, verbal, or physical conduct of a sexual nature all may constitute sexual harassment when: (1) submission to such conduct is made a term or condition of employment; or (2) submission to or rejection of such conduct is used as basis for employment decisions affecting the individual; or (3) such conduct has the purpose or effect of unreasonably interfering with an employee's work performance by altering the work conditions so that a reasonable person may find it more difficult to do the job, or creating an intimidating, hostile or offensive working environment.

This definition includes potential forms of offensive behavior, such as the following:

1. Unwanted sexual advances.
2. Visual conduct, such as leering, making sexual gestures, displaying of sexually explicit jokes, derogatory images, and comments about an employee's body or dress.
3. Verbal sexual advances or propositions.
4. Verbal abuse of a sexual nature, graphic verbal commentary about an individual's body, sexually degrading words to describe an individual, suggestive or obscene letters, notes, or invitations.
5. Physical conduct, such as touching, assault, impeding, or blocking movements.
6. Retaliation for reporting harassment or threatening to report harassment.

Sexual harassment includes many forms of offensive behavior and may include harassment of a person of the same or opposite sex as the harasser.

Sexual harassment need not be motivated by sexual desire. Sexual harassment on the job is prohibited whether it involves co-worker harassment, harassment by a supervisor or manager, harassment by a subordinate, or harassment by third parties doing business with or for the District.

F. Abusive Conduct

Conduct of an employer or employee in the workplace, with malice, that a reasonable person would find hostile, offensive, and unrelated to an employer's legitimate business interests, even when not due to an employee's Legally Protected Characteristic. It may include repeated infliction of verbal abuse, such as the use of derogatory remarks, insults, and epithets, verbal or physical conduct that a reasonable person would find threatening, intimidating, or humiliating, or the gratuitous sabotage or undermining of a person's work performance. Workplace bullying, including off-duty cyber-bullying of employees, is strictly

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prohibited. While abusive conduct and bullying are not per se unlawful, such conduct does violate District policy and will not be tolerated.

G. Retaliation

Taking adverse action against any employee because of (1) the employee's opposition to a practice the employee reasonably believes to constitute employment discrimination, harassment, retaliation, or abusive conduct or (2) because of the employee's participation in an employment discrimination, harassment, or retaliation investigation, proceeding, or hearing. or (3) because of such opposition or participation by a family member or close associate of the employee.

1. Protected Opposition

Protected opposition to perceived discrimination, harassment, retaliation, or abusive conduct includes, but is not limited to, threatening to file a discrimination, harassment, or retaliation complaint with any federal or state agency, or court, or complaining or protesting about alleged discrimination, harassment, retaliation, or abusive conduct to a supervisor, manager, co-worker, or other official. Protected opposition also includes a complaint or protest made on behalf of another employee or made by the employee's representative. The District also prohibits retaliation against somebody closely related to or associated with the employee exercising such rights. Opposition not made in good faith, or made in a manner which disrupts the workplace, or which constitutes an unlawful activity, or which includes badgering or threatening of employees or supervisors is not protected.

2. Protected Participation

Protected participation includes, but is not limited to, filing a charge, testifying, assisting, or participating in any manner in an investigation under this Policy, or in a proceeding, hearing or litigation under federal or state discrimination, harassment, or retaliation statutes, at other hearings regarding protected employee rights, such as unemployment compensation proceedings, and making requests for reasonable accommodation of a Legally Protected Characteristic.

3. Adverse Action

Adverse actions include, but are not limited to, the following acts: disciplinary actions, negative performance evaluations, undesirable transfer, undesirable assignments, negative comments, unwarranted criticism, actions that harm the employee outside the workplace, undesirable change in benefits, undesirable change in work schedule, unwarranted exclusion from meetings or events, or undesirable change in work duties.

H. Supervisor

Any individual having the authority to hire, transfer, suspend, lay off, recall, promote, discharge, assign, reward, or discipline other employees, or the responsibility to direct other employees, or to adjust their grievances, or to effectively recommend such action, if the exercise of that authority is not of a merely routine or clerical nature, but requires the use of independent judgment.

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Employees who have questions regarding these definitions or are uncertain what constitutes discrimination, harassment, sexual harassment, retaliation, or other prohibited conduct under the District's policy should contact a supervisor or Human Resources.

4. Making Discrimination, Harassment, Retaliation, or Abusive Conduct Complaints

A. In General

The District's complaint procedure provides for an immediate, thorough, impartial, and objective investigation of every discrimination, harassment, retaliation, and abusive conduct claim, appropriate disciplinary action against one found to have engaged in prohibited discrimination, harassment, retaliation, or abusive conduct, and appropriate remedies to any victim of discrimination, harassment, retaliation, or abusive conduct. The District encourages reporting of all perceived incidents of discrimination, harassment, retaliation, and abusive conduct.

B. Complaint Procedure

1. The District cannot resolve discrimination, harassment, retaliation, or abusive conduct unless the District is aware of the situation. The District relies upon its employees to bring those concerns to the attention of the District so that the necessary steps can be taken to correct the situation, and all employees are encouraged to do so. Accordingly, any employee, applicant, or guest who believes he or she has been harassed, discriminated or retaliated against or subjected to abusive conduct should promptly report the facts of the incident/incidents and the name(s) of the individual(s) involved to his/her immediate supervisor, any supervisor, Human Resources or to the General Manager.
2. Complaints can be made verbally or in writing and should include the following information:
 - a. The employee's name and position title.
 - b. The name of the person or persons committing the discrimination, harassment, or retaliation, including their title(s).
 - c. The specific nature of the discrimination, harassment, retaliation, or abusive conduct, how long it has been going on, and any adverse employment action, demotion, failure to promote, dismissal, refusal to hire, transfer, etc., taken against the victim as a result of the harassment, if applicable, or any other threats made against the victim as a result of the harassment.
 - d. Witnesses to the discrimination, harassment, retaliation, or abusive conduct, if any.
 - e. Whether the victim previously has reported such discrimination, harassment, retaliation, or abusive conduct and, if so, when and to whom.
 - f. Notification to the District is essential. Employees may be assured that they will not be penalized in any way for filing a good faith complaint of potential discrimination, harassment, retaliation, or abusive conduct.

ALL EMPLOYEES SHOULD NOTE THAT THE FAILURE TO USE THE DISTRICT'S COMPLAINT PROCEDURE MAY HAVE AN ADVERSE EFFECT ON ANY CLAIM UNDER THIS POLICY IF SUCH CLAIMS ARE LITIGATED.

C. Reporting Obligations

1. Any supervisor who receives a complaint of discrimination, harassment, retaliation, or abusive conduct; witnesses discrimination, harassment, retaliation, or abusive conduct; or has any reason to believe that discrimination, harassment, retaliation, or abusive conduct may have occurred in the workplace is required to report the conduct immediately to Human Resources.
2. A supervisor will be subject to discipline for failing to report offensive conduct that potentially constitutes discrimination, harassment, retaliation, or abusive conduct if the supervisor knew or should have known of the offensive conduct in the normal course and scope of his/her supervisory duties.
3. All other employees who observe or are advised about the discrimination, harassment, retaliation, or abusive conduct involving another employee are encouraged to report the conduct to a supervisor or to Human Resources.

D. The District's Response to Reports or Complaints

1. Investigation of Complaints

- a. All incidents of discrimination, harassment, retaliation, and abusive conduct that are reported must be investigated appropriately by the District so that corrective and preventive actions can be promptly taken if warranted. The District will promptly undertake or direct an effective, thorough, impartial, and objective investigation of the allegations, which will be conducted by qualified personnel.
- b. The investigation will include obtaining information from the accused and anyone who may have been a witness to the alleged misconduct. Statements made in the course of the investigation will be kept as confidential as practicable.
- c. The District will document each complaint and track each investigation to ensure reasonable progress, timely closure, and reasonable findings based on the evidence collected.

2. Intermediary Measures

Employees may be placed on a leave of absence, or subject to other intermediary measures, until the conclusion of the investigation.

3. Cooperation with the Investigation

- a. It is important for the complaining party, the accused party, and all persons interviewed as witnesses during the investigation to understand that it is a violation of this policy to discuss any confidential investigation

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matters with other employees, or to conduct separate investigations at any time. The District will not tolerate any employees who interfere with its own internal investigations, or internal complaint procedures.

- b. All employees involved in a workplace investigation into alleged discrimination, harassment, retaliation, or abusive conduct are required to fully and truthfully cooperate with the investigation. Failure to fully and truthfully cooperate with the investigation is grounds for disciplinary action, up to and including termination.
- c. All employees are prohibited from engaging in retaliation, as defined in Section 3.G., above.

4. District Determination and Corrective Action

- a. The District will make its determination based on the findings of the investigation and communicate that determination to the complaining employee, and to the accused. Parties are not entitled to copies of any notes or other written materials regarding the investigation, as these are considered to be confidential documents.
- b. If it is determined that the accused, or any other employee has violated District policies, appropriate corrective action will be taken. In addition, as part of the District's efforts to remedy the complaining employee's concerns, the complaining employee will be informed in general terms regarding any remedial measures and disciplinary actions imposed against the violator.
- c. The information and definitions set forth in Section 3, above, are based on the legal definitions of discrimination, harassment, and retaliation. In light of the District's duty to prevent the unlawful conduct defined in Section 3, and in light of the District's desire to have a professional and productive work environment, the District reserves the right to take appropriate corrective action when an employee engages in inappropriate conduct that does not fully rise to the legal standards or definitions set forth in Section 3 of this Policy. For example, the District may take appropriate corrective action for inappropriate conduct, even if such conduct was not subjectively unwelcome or offensive to another employee of the District, or did not involve a legally protected characteristic.

5 Intentionally False Complaints

While the District vigorously defends its employees' right to work in an environment free of discrimination, harassment, and retaliation, it also recognizes that false accusations of discrimination, harassment, or retaliation can have serious consequences. Accordingly, any employee who is found, through the District's investigation, to have deliberately and falsely accused another person of discrimination, harassment, or retaliation will be subject to appropriate disciplinary action, up to and including termination.

6. Anonymity and Confidentiality

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- a. While the District will investigate anonymous complaints, the District strongly discourages anonymous complaints.
- b. **EMPLOYEES CHOOSING TO FILE A COMPLAINT ANONYMOUSLY MUST BE AWARE THAT ANONYMITY IN THE COMPLAINT PROCEDURE MAY COMPROMISE THE DISTRICT'S ABILITY TO COMPLETE A THOROUGH INVESTIGATION.**
- c. Employees should also be aware that should the District learn of the identity of an anonymous complainant, the District cannot guarantee that his/her identity will remain confidential, if the District determines in its discretion that disclosure is necessary to complete the investigation.
- d. The District will take all reasonable steps available to maintain the confidentiality of all complaints of discrimination, harassment, retaliation, and abusive conduct, as well as all information gathered during an investigation. However, the District retains sole discretion to determine whether disclosure of information is necessary to complete the investigation.
- e. All employees involved in the investigation of discrimination, harassment, retaliation, or abusive conduct complaints as either investigator(s), complainant(s), witness(es), or accused are required to keep all information related to the investigation confidential. Revealing such information is grounds for disciplinary action, except as expressly permitted by law, such as in discussion with a legal or employee representative.

5. Employee's Duty to Disclose Benefits Received

A. Employees are hereby informed that no supervisor, manager, or officer of the District, or other person or entity doing business with the District, is authorized to expressly or impliedly condition the receipt or denial of any benefit, compensation, or other term or condition of employment on an employee's acquiescence to any sexual demand.

B. To the contrary, all employees are instructed that they must refuse such demands and report them promptly either to their immediate supervisor or to Human Resources. Any employee who is found to have accepted any benefit from the District because he/she submitted to an unreported sexual demand will be disciplined appropriately, including but not limited to, reimbursement for the value of any benefits received. Any employee making such a demand will be similarly disciplined.

6. Additional Enforcement Information

In addition to the District's internal complaint procedure, employees should also be aware that the Equal Employment Opportunity Commission ("EEOC") and the Department of Fair Employment and Housing ("DFEH") investigate and prosecute complaints of discrimination, harassment, and/or retaliation in employment.

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Employees can contact the EEOC as follows:

Los Angeles District Office
255 East Temple, 4th Floor
Los Angeles, California 90012
800-669-4000 | 800-669-6820 (TTY)
www.eeoc.gov

Employees can contact the DFEH as follows:

Los Angeles Office
320 West 4th Street, 10th Floor
Los Angeles, CA 90013
800-884-1684 | 800-700-2320 (TTY)
www.dfeh.ca.gov

7. Training and Policy Dissemination

All employees who are hired by the District will be given a copy of this Policy, and will receive guidance from the District on its provisions and the District's commitment to provide a workplace free from discrimination, harassment, and retaliation. In addition, all supervisory, nonsupervisory and temporary employees will be trained in accordance with applicable requirements of the Fair Employment and Housing Act (Government Code § 12950.1) and implementing regulations. As a course of best risk management practices the District will provide such training to all other employees periodically.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 30

NOT IN USE

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 31 – UNIFORMS, SAFETY FOOTWEAR, SAFETY EYEWEAR AND TOOLS POLICY

I. UNIFORMS

A. General Policy and Eligibility

The District provides uniforms to all employees who are required by their supervisor to wear uniforms as a condition of employment. These uniforms are provided as a ready substitute for the personal attire the employee would otherwise have to acquire and maintain. Uniforms are laundered, and maintained by the District at no cost to the employee, except as provided in this Policy. Employees are responsible for the safekeeping of all uniforms they are furnished. Violations of this Policy may subject employees to discipline, up to and including termination.

B. Standard Uniform Issue

1. Each employee required to wear a uniform as a condition of employment will be issued the following items, which shall comprise a standard uniform:
 - a. Eleven (11) shirts and/or t-shirts (short or long sleeve, or a combination totaling eleven (11)). Standby personnel will be issued 14 shirts (short or long sleeve, or a combination totaling fourteen (14)).
 - b. Eleven (11) pants and/or shorts, or a combination totaling eleven (11). Standby personnel will be issued fourteen (14) pants and/or shorts, or a combination totaling fourteen (14).
 - c. Up to five (5) pairs of coveralls.
2. Employees may be issued other accessory items such as jackets, windbreakers, hats and belts as determined by the District.
3. Employees may wear District issued t-shirts in lieu of uniform shirts as long as they are in good condition (i.e. no holes, stains, rips, tears, or fading). Non-District-issued shirts, t-shirts, IRWD Safety t-shirts, hats, pants or shorts are not permitted.
4. The items listed above are the only apparel authorized to be worn on-duty by District employees who are required to wear uniforms.
5. All uniform items shall be fitted by the uniform supply company and must be the appropriate size for the employee; i.e. no sagging or tight pants will be allowed due to potential safety hazards. Employees are responsible for reporting any sizing or fit issues to their supervisors.

6. Employees must report to work wearing the standard District-issued uniform as defined in this policy. Employees who are not dressed in a standard District-uniform may be required to change clothes before being allowed to commence work; in such case, the employee's compensable time will not start running until work commences, Repeat offenses may result in disciplinary action.
7. The Department Director, in consultation with Human Resources, may approve variations to this Policy, including, but not limited to reasonable accommodation of an employee's protected characteristic.
8. The District shall report to CalPERS as Special Compensation per 2 CCR 571, the following values for each issued article of uniform clothing for classic members:

Button Shirt: \$0.64/pay period per button shirt issued
T-Shirt: \$0.25/pay period per T-shirt issued
Pants: \$0.64/pay period per pants issued
Shorts: \$0.64/pay period per shorts issued
Coverall: \$1.32/pay period per coverall issued

C. Maintenance and Safekeeping of Uniforms

1. The District provides maintenance (laundry) service for employees required to wear uniforms as a condition of employment. Laundry service instructions will be provided by the supervisor. District issued t-shirts must be laundered by the employee.
2. In the event that a District issued jacket, sweatshirt or t-shirt is damaged or worn out, a replacement will be issued upon the return of the old item. Employees can replace all other worn out or damaged uniform items through the Purchasing Department warehouse. Normal wear and tear is expected; however, abuse or loss of a garment may result in replacement cost to the employee and/or may subject the employee to discipline.

D. Surrender of Uniforms

There may be occasions when an employee separates from District employment or is otherwise no longer required to wear a District uniform as a condition of employment (i.e., promotion, department transfer, etc.). Such employees are required to surrender all uniform items to the Purchasing Department in a timely manner, or comply with any other instruction from their supervisor for surrender of uniform items, on or before their last date of employment.

II. SAFETY FOOTWEAR AND EYEWEAR

A. General Policy

The District is committed to ensuring that District employees are equipped with proper foot and eye protection for personal safety while performing their assigned job duties.

Employees are responsible for wearing safety shoes and eyewear on the job when required, and will not be allowed to work without the appropriate footwear or eyewear.

B. Safety Footwear

1. Shoe Specifications

a. General

Employees are responsible for purchasing safety shoes with safety toes that meet the American Society for Testing and Materials ("ASTM") F2412-05 and F2413-05 standards.

b. Laboratory

The laboratory environment is more at risk for spills and slipping hazards. Accordingly, Laboratory personnel must wear shoes with non-slip soles. Shoes for this area will be evaluated for this purpose.

c. Rubber Boots

Supervisors should encourage employees to use District-provided rubber boots when working in extremely wet situations to lengthen the useful life of safety shoes and boots.

2. Eligibility and Reimbursement Amounts

The amounts specified below represent the reimbursement amounts that eligible employees in each category will receive for purchases of safety footwear. Employees will not be reimbursed for more than one pair of shoes of each type in a calendar year. If employees spend less than the amount eligible for reimbursement, the remaining amount will not be carried forward or accumulated for reimbursement toward future purchases. Employees in any Category who require prescription shoes will be reimbursed up to a maximum of \$200.

a. Employees who spend the majority of the workday in the field performing construction, maintenance, or operations functions including mechanical work, shop work, and other functions which are predominantly performed outdoors ("Category 1") are required to wear approved foot protection. Such employees will be reimbursed up to \$200.00 per calendar year for safety footwear purchases.

i. Employees responsible for leak detection services ("Category 4") will also be reimbursed up to \$125.00 per calendar year for the purchase of walking shoes.

b. Employees who perform laboratory functions or eligible purchasing functions ("Category 2") are required to wear safety footwear when performing those functions. Such employees will be reimbursed up to \$125.00 per calendar year for safety footwear purchases.

c. Employees who spend 50% or more of the workday indoors, such as support personnel or other administrative personnel, ("Category 3") are required to wear safety footwear when visiting areas where there is a heightened danger of foot injury. Such employees will be reimbursed up to \$125.00 every third calendar year for safety footwear purchases, or as required when a need is demonstrated.

d. Employees in other classifications, departments and/or sub-departments may be required to wear foot protection in some instances. This requirement and any ensuing reimbursement will be made at the discretion of the District's Safety Office.

e. The cost of shoe sprays for waterproofing and the cost of insoles, when requested, may be reimbursed at the discretion of the Safety Office.

3. Purchase and Reimbursement Procedure

a. Selection from Mobile Store

Periodically, a mobile safety shoe unit will be at the District to sell safety shoes for the employees' convenience. Only shoes meeting the ASTM F2412-05 and F2413-05 standards will be sold on the mobile safety shoe units that come to the District for the sale of safety shoes. Payment for shoes selected from an authorized mobile unit will be processed directly by the District, up to the maximum eligibility amount for the employee's Category under sub-section 3, above.

b. Independent Purchase from Retail Store

Employees may purchase safety shoes from retail stores as long as the shoes meet the ASTM F2412-05 and F2413-05 standards. To be eligible for reimbursement, the employee must first submit the shoes to the District's Safety Office for inspection and approval. After obtaining approval, the employee must then submit the receipt to the District's Safety Office for reimbursement of actual cost, up to the maximum permitted for the employee's Category under sub-section 3, above.

c. Prescription Items

To be eligible for the additional reimbursement for prescription items, such as orthopedic safety shoes, the employee must include a valid physician-provided prescription with the reimbursement request.

4. Replacement

Safety shoes that are worn out or unserviceable due to working conditions before the employee's next annual shoe allowance may be replaced on an exception basis. In such cases, the employee shall provide the worn shoes to the District Safety Office for inspection. If the shoes are determined to be unserviceable, the employee will be

authorized to replace the shoes with one additional pair of shoes up to the allowance described in sub-section 3, above.

C. Safety Eyewear

1. Eyewear Specifications

- a. All safety eyewear must meet the ANSI Z87 standard.
- b. Prescription safety eyewear must also have permanently attached side shields.

2. Eligibility and Reimbursement for Prescription Safety Eyeglasses

- a. Non-prescription safety glasses are provided by the District for all job tasks that require safety glasses. Employees are not eligible for reimbursement for purchases of non-prescription safety eyeglasses.
- b. District employees who need prescription glasses and who are required to wear safety glasses as part of their normal job duties are eligible for reimbursement for purchase of prescription safety glasses. Such employees will be reimbursed for the cost of prescription single vision, bifocal, and trifocal safety eyewear, as set by the annual agreement with the District's authorized optical provider(s), not to exceed a maximum of \$225.00. Employees may choose to pay for options in excess of the approved allowance.

3. Reimbursement Procedure for Prescription Safety Eyeglasses

- a. The amount specified above represents the maximum possible reimbursement that eligible employees will receive for purchases of prescription safety glasses. Employees will not be reimbursed for more than one pair of glasses of each type in a calendar year. If employees spend less than the amount eligible for reimbursement, the remaining amount will not be carried forward or accumulated for reimbursement toward future purchases. Any amount exceeding the allowance is the responsibility of the employee.
- b. To be eligible for reimbursement under this policy, employees are required to follow this procedure:
 - i. The employee must request a referral form from the Safety Office with the name and address of an approved optical provider.
 - ii. The employee must use a current prescription (obtained within the last 12 months).

- iii. The referral form and prescription are then taken to the District's designated optical provider for the employee to select his/her eyewear and for initial measurement.

4. Replacement

Prescription eyeglasses that are broken or scratched, or that become ineffective due to significant change in an employee's prescription or that otherwise become unusable due to working conditions before the employee's next annual allowance may be replaced on an exception basis. In such cases, the employee shall provide the prescription eyeglasses to the District Safety Office for inspection. If the eyeglasses are determined to be unserviceable, the employee will be authorized to replace the prescription eyeglasses with one additional pair of prescription eyeglasses up to the allowance described in subsection 2, above.

III. VEHICLE/EQUIPMENT MAINTENANCE TOOL REIMBURSEMENT

Vehicle/Equipment Maintenance employees may submit a request for reimbursement of expenses incurred for the purchase of tools necessary to perform the essential functions of the job duties as approved by the Department Director, up to a maximum reimbursement amount of \$750 per Fiscal Year subject to approval by the Fleet/Facilities Manager.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 32 - SERVICE AWARD PROGRAM

1. General Policy

The District has established an award program to recognize an employee's service to the District

2. Service Recognition Awards

Employees of the District will be awarded service pins at intervals of five years of service. Additionally, service award certificates are presented to employees at the same service pin award ceremony. In addition, a gift not to exceed \$250 in value will be presented to each employee achieving the milestone of 25 years of service and each 5 years milestone thereafter.

4. Administrative Responsibility

The Human Resources Department will be responsible for administering the Service Recognition Award Program.

Adopted by IRWD Board of Directors on: July 11, 2011

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 33 - INJURY AND ILLNESS PREVENTION PROGRAM

1. General Policy

The District, in addition to complying with all provisions of the Cal-OSHA section 3203 of the California Occupational Safety and Health Act, will do all within its resources to provide a safe and healthful work environment for every employee.

2. Purpose of the Policy

The purpose of the Injury and Illness Prevention Program is to:

- A. State District policy on the issue of Injury and Illness Prevention.
- B. Assign responsibility for the implementation and continuation of the Program.
- C. Establish Safety Committees.
- D. Establish procedures for reporting workplace hazards and accidents.
- E. Set guidelines and procedures for non-compliance with the Injury and Illness Prevention Program.

3. District Responsibility

The District will not require any employee to work in an unsafe area or in an unsafe manner. The necessary training, tools, and equipment will be provided by the District to do a job safely. The District will establish rules and regulations and the necessary medical testing to ensure compliance with safety regulations. The District will discipline any employee who has been found in violation of District safe work practices or Cal-OSHA regulations. (See Policy No. 6 - Hiring and Termination).

4. Safety & Security Office Responsibility

The Safety & Security Manager is responsible for implementation of this program and for promoting a safe and healthful work environment for all employees. In accordance with SWP-12, the Safety & Security Office is responsible for investigating and documenting occupational incidents (occupational incidents include personal injuries and illnesses, property damage, vehicle accidents and near misses), maintaining records of corrective actions taken and providing and documenting safety and health training. Detailed records will be maintained as required by regulations and will include names, dates, and actions taken. Documentation regarding disciplinary action will be maintained by Human Resources.

POLICY NO. 33 - INJURY AND ILLNESS PREVENTION PROGRAM

5. Managers and Supervisors Responsibility

Safe working conditions and a safe work environment are the responsibility of every employee; however, final responsibility for an accident free and hazard free environment rests with the managers and supervisors of the District. Each manager and supervisor has the responsibility to promote accident prevention through continuous surveys of work areas, setting a good example, educating, training and retraining employees regarding safety rules and regulations and safe work habits. This will be achieved by recognizing employees who follow safe and healthful work practices and by properly disciplining employees working in an unsafe manner. Each manager and supervisor is responsible for insuring that inspections are conducted and corrective actions are implemented. Safety is a very important aspect of every Manager's and Supervisor's job.

6. Employee Responsibility

All employees of the District shall be required, as a condition of their employment, to follow all Injury and Illness Prevention practices that are established for the protection of themselves, their fellow employees and the public. This includes, but is not limited to wearing of protective equipment and operating only that machinery or power equipment that he/she has been authorized to operate. Any employee who willfully violates safe and healthful work practices is subject to disciplinary action up to and including immediate termination (See Policy No. 6 - Hiring and Termination).

It is the responsibility of every employee to report unsafe working conditions or an employee working in an unsafe manner to his/her supervisor immediately for corrective action. An employee who chooses not to report unsafe working conditions or employees may be considered in violation of the Injury and Illness Prevention Policy of the District.

7. Communications

The District has established a system for communication between management and employees on occupational safety and health matters, including meetings, training programs, postings, written procedures, a system of anonymous notification and safety committees. Several of these include:

A. Reporting Unsafe Conditions

Employees are required to report unsafe or unhealthful conditions to their supervisor. Such reporting will be made without fear of reprisal. Supervisory personnel will investigate and take necessary actions to remedy the situation in a timely manner. These actions, regardless of the level of severity, will be reported to the Safety & Security Office as soon as possible. (See Safe Work Practice (SWP) - 12 Accident, Injury, Illness and Near-Miss Investigation Procedure).

B. Employee Safety "Hotline"

The Employee Health and Safety Telephone Notification Hotline ("Hotline") provides a confidential mechanism for employees to report concerns regarding possible unsafe conditions or practices. This method of reporting unsafe

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conditions is confidential and provides anonymity for callers (See SWP-7 - Employee Health and Safety Telephone Notification “Hotline” Procedure).

C. Accident/Incident Notification

Incidents that involve employee accidents, incidents or near misses shall be reported to the appropriate supervisor. Reports will then be forwarded to the Safety & Security Office prior to leaving work at the end of the shift. (See SWP - 12- Accident, Injury, Illness and Near-Miss Investigation Procedure).

D. General Safety Committee

The General Safety Committee provides assistance in monitoring and reviewing incidents. The committee also assists the Safety & Security Office in the initial development of safety-related procedures as required. Minutes of the General Safety Committee are posted on the S-Drive. Members of the committee will include employees from all major departments and/or members of the Safety & Security Office. (See SWP-6 - Safety Committees Procedure).

8. Training and Information

The Safety & Security Office shall administer this Program, including:

- A. Instructing employees, including supervisors, in safe work practices and providing specific instruction as to hazards for particular positions;
- B. Assisting supervisors in providing training and preparing job safety analysis (JSA) for all employees.
 - 1) When employees are given new job assignments for which training has not previously been received (See SWP-11- Employee Health and Safety Orientation Procedure),
 - 2) Whenever new hazardous substances, processes, procedures or equipment are introduced into the workplace, and
 - 3) Whenever the District is made aware of a new or previously unrecognized hazard.

C. Initial and Refresher Training

New employees will attend a New Hire Orientation which will provide initial instruction and training based on their job assignment. Supervisors are required to provide specific training for job tasks. Supervisors are required to train employees when a new substance is introduced or a new hazard is recognized within the employees work area or assignment.

Employees must attend annual and refresher training for certain job duties as described in applicable safety programs and procedures. (See SWP – 10

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Training). As appropriate, a written test will be administered to evaluate comprehension.

9. Process Safety Management (PSM)

- A.. Each employee involved in PSM process must receive overview training of the PSM processes as well as training in operating procedures. The training must include an emphasis on specific safety and health hazards, procedures and applicable safe practices. Refresher training must be conducted at least every three years or more frequent if necessary. Ref. 8CCR 5189 (g).
- B. A Process Hazard Analysis (PHA) must be conducted of the PSM processes as well as California Accidental Release Programs (Cal/ARP) to identify, predict, evaluate and control hazards within the processes. The PHA must be conducted every five years. The PHA must identify specific hazards and controls such as administrative, engineering controls or other acceptable controls. The PHA must be conducted by a team with expertise in engineering, operations and safety pertinent to the specific process.

10. Injury or Hazard Reporting

A. Vehicle Accidents

Any employee involved in a vehicle accident while operating a District vehicle will report such accident by radio or telephone to the Facilities/Fleet Manager before leaving the scene of the accident. (See HR Policy 50 Vehicle and Equipment Usage and SWP-19 Use of District Vehicles) The IRWD Incident Report will be completed by the employee involved in the accident prior to leaving work at the end of the shift. The employee's supervisor or manager will submit the completed Incident Report to the Safety & Security Office prior to the end of the shift.

B. Reporting Injuries/Illnesses

Any employee who sustains an illness or injury while performing his/her job at the District will report that illness or injury immediately to his/her direct supervisor. The Supervisor of the injured employee will complete the IRWD Incident Report on the day the illness or injury occurs before the employee leaves District facilities, except in cases of emergency. Any employee who is aware of any workplace hazard must immediately report the hazard to his/her supervisor, who is responsible for reporting the hazard to the Safety & Security Office.

The IRWD Incident Report will be forwarded to the Safety & Security Office by the Supervisor before the end of the workday on the day of the accident. The Safety & Security Office will forward a copy of the IRWD Incident Report to the Human Resources department prior to leaving work at the end of the shift.

POLICY NO. 33 - INJURY AND ILLNESS PREVENTION PROGRAM

11. Safety Inspections

Supervisors are responsible for identifying unsafe or unhealthful conditions in accordance with SWP-13 Physical Conditions Inspections.

12. Correction of Unsafe or Unhealthful Conditions

Supervisors are responsible for correcting safety and health hazards in a timely manner. If such corrective action is beyond the supervisor's authority, then he/she must promptly notify management, or designee, with the authority to correct the hazard.

When an imminent hazard exists that cannot be immediately abated without endangering employees and/or property, all personnel must be immediately evacuated from the area except for personnel necessary to correct the hazardous condition. No employees may enter such an area without appropriate protective equipment and training. The Safety & Security Office will be notified as soon as possible.

13. Injury/Illness and Hazard Investigation

Occupational injury and illness, as well as hazards, will be investigated by the immediate supervisor and a representative from the Safety & Security Office. (See SWP 12 - Accident, Injury, Illness and Near-Miss Investigation Procedure).

14. Safety Warnings/Discipline Policy

Safety warnings and the disciplinary process guidelines are designed to give direction and guidelines to be followed when an employee is determined to have been working in an unsafe manner or has violated a safety regulation. This policy is designed to impress upon all employees the need to exercise utmost caution in preventing injuries to themselves or others and/or in causing property damage. (See s:\Human Resources\Procedures\Disciplinary Process.doc)

When an on-the-job accident/incident occurs, it shall be reviewed by the Safety & Security Office. If the Safety & Security Office determines that an unsafe act, failure to follow prescribed safety procedures, a safety violation, or gross negligence caused the accident, the employee involved shall be subject to disciplinary action. (See Policy No. 6 - Hiring and Termination and Policy No. 27 - Alcohol and Drug Policy).

15. Administrative Responsibility

The Safety Officer, the Director of Human Resources and the General Manager will be responsible for implementing and administering the Injury and Illness Prevention Program of the District.

Adopted by IRWD Board of Directors on: February 10, 2014

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 34 - EMPLOYEE PERSONAL COMPUTER PURCHASE PLAN

1. **Purpose of Policy**

The primary purpose of the Employee Personal Computer Purchase Plan is to develop the computer literacy of full-time District employees by encouraging the purchase and use of home computers and software.

2. **Eligibility**

Any full-time employee who has completed one year of service with the District is eligible for a loan under this program. Participants must agree, in writing, to comply with the requirements and provisions of the plan.

3. **Loan Criteria**

Each loan is interest free with repayment calculated over twenty-four (24) month period.

A maximum of \$3,000 will be loaned to eligible employees for initial purchase and/or upgrades for personal computer systems determined to be compatible with current District systems.

At no time shall an employee have more than two active computer loans in repayment status for a combination of more than one laptop computer, one desktop computer system, and/or one tablet.

Loan payments will be made through payroll deductions. Personal computer loan payments for loans over \$500 will be determined by spreading the amount financed over a period of 24 months. Computer loan payments for loans of \$500 or less will be determined by spreading the amount financed over a period of 12 months. Loans are due and payable in full upon termination of employment for any reason. Balance due at termination will be automatically deducted from the employee's final paycheck and/or payment of accrued sick and vacation hours. Loans may be paid earlier at the employee's request.

A written loan agreement between the District and the participant is required. The loan agreement will outline the responsibilities of the participant, terms of the agreement, payroll deduction arrangements and other conditions of the loan.

4. **Computer System Criteria**

The following are minimum requirements of computer systems eligible under this program:

- A. Processor and memory (RAM) that meets the requirements of the Operating System and selected Applications..
- B. Most current version of Microsoft Windows Operating System.

POLICY NO. 34 - EMPLOYEE PERSONAL COMPUTER PURCHASE PLAN

- C. One (1) CD- ROM or DVD drive.
- D. One (1) printer
- E. One (1) business application software package, i.e. Microsoft Office, Word, Excel, Power Point, or current District application software. To be eligible for this program, system components must be manufactured by established companies and must be compatible to run current District software. No off brands, discontinued models or used components will be considered. No game or entertainment software or digital cameras will qualify under this plan.

5. Plan Limitations

Computer loans will be made to employees on a first-come, first-serve basis, until the \$150,000 loan fund is depleted. As funds become available through loan repayment, additional loans will be processed.

6. Procedure to Apply for Loan

Employees who wish to participate in the computer purchase plan will:

- A. Obtain and complete a Computer Purchase Plan loan application from Human Resources. Sign the Loan Agreement sheet (forms available in the Human Resources Department).
- B. Submit a receipt with system specifications for a system purchased directly from a vendor. If the system does not meet the minimum requirements established by this policy, it will not qualify for loan funds. Employees may also obtain a quotation(s) from vendor(s) for the hardware and software to be covered by the program. Participants may choose any vendor. Comparative shopping is encouraged.
- C. Human Resources will forward the loan agreement to the Finance Department, where warrant(s) will be prepared. Warrant(s) will be delivered to the Human Resources Department. If the employee has already purchased the system, warrant(s) will be issued for 90% of the purchase price in the name of the employee. If a quotation was submitted, warrant(s) will be issued in the name of the employee and vendor(s) for the full purchase price and the employee will pay 10% of the purchase price to IRWD when warrant(s) are delivered.

7. Restrictions on Transfer or Assignment

Each participant in the plan agrees that usage of the equipment and software made available under this plan will be restricted to the participant's own use and that of his/her immediate family. Any re-assignment or transfer of the equipment violates the agreement and cancels the right to participate in the plan.

8. Protection Against Damage and Theft

Participants in the plan should ensure that their home insurance policy provides adequate protection of their equipment from theft, fire, flood and lightning. The District does not assume any liability for damage or theft of equipment.

POLICY NO. 34 - EMPLOYEE PERSONAL COMPUTER PURCHASE PLAN

9. Loan Agreement Approval

The General Manager or his/her designee shall approve all loan agreements.

10. Administrative Responsibility

The Human Resources Department will be responsible for administering the Employee Personal Computer Purchase Plan.

Adopted by IRWD Board of Directors on: September 10, 2012

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 35 TEMPORARY MODIFIED DUTY/LIGHT DUTY ASSIGNMENTS

I. IN GENERAL

- A. This policy establishes procedures regarding the District policy and procedures regarding the temporary assignment of an employee to a modified or light duty assignment when he/she is temporarily unable to fully perform the duties of his/her regular assignment or position.
- B. The District recognizes that there are times when an employee is unable to perform regular duties due to work-related or non-work-related illnesses or injuries. The District also recognizes that an employee in such a situation may be able to perform other duties that would benefit the District on a temporary basis. If possible, based on the work restrictions imposed on the employee and the needs of the District, it is the policy of the District that such employees may be provided with temporary modified or light duty assignments on a case-by-case basis. However, this policy does not guarantee any employee a temporary modified or light duty work assignment.
 - 1. A modified duty assignment involves changes to the manner in which an employee performs his/her current job, without removing any of the essential functions of the position. An effective temporary modified duty assignment may become the employee's regular assignment in the discretion of the District.
 - 2. A temporary light duty assignment involves significant changes to the manner in which an employee works and may involve temporary removal of one or more essential functions from the employee's current job, or temporary assignment of the employee to perform work outside of the employee's usual job duties. The District will not transform a temporary light duty assignment into a regular assignment.
- C. The District also recognizes that there are times when an employee's illness or injury will qualify as a disability, as defined by the Americans with Disabilities Act ("ADA") and/or the California Fair Employment and Housing Act ("FEHA"). The District is committed to fully complying with the requirements of the ADA/FEHA and engaging in a good faith interactive process with an employee who has a mental or physical disability and, if possible, to reasonably accommodate that employee so that he/she can perform the essential functions of his/her position. However, this policy is not intended to act as a substitute for the interactive process under the ADA/FEHA.

- D. The District further recognizes that there may be additional or different obligations to an employee who has sustained an industrial illness or injury, and that those obligations are set forth in the workers' compensation laws under the State of California. It is the intent of the District that this policy be extended to employees with work-related and non-work-related injuries. However, to the extent that this policy conflicts with workers' compensation laws and/or regulations, those laws and/or regulations shall supersede this policy.

II. ELIGIBILITY

- A. All District employees are eligible to be considered for temporary modified or light duty assignments. Employees must meet the following requirements in order to be eligible for consideration for a temporary modified or light duty assignment:

1. The employee's illness or injury temporarily prevents him/her from performing his/her full regular duties;
2. The employee's treating health care provider has issued a written certification that:
 - a. Certifies that the employee is subject to temporary work restrictions and identifies the estimated duration;
 - b. Clearly identifies the nature and scope of the employee's work restrictions;
 - c. Releases the employee to return to modified or light duty work within the specified restrictions;
3. The employee has fully complied with his/her obligations under this policy.

III. PROCEDURE

- A. When an employee's treating health care provider identifies or issues temporary work restrictions:
1. The employee must contact Human Resources and provide a copy of a written medical certification from the employee's health care provider that clearly states the employee's work restrictions and requested accommodations. If the health care provider's certification does not clearly explain the employee's work restrictions and requested accommodations, Human Resources may request that the employee provide a more detailed explanation of the restrictions and/or requested accommodations. No employee shall be required to disclose his/her underlying condition or medical diagnosis.
 2. Human Resources, in consultation with the employee's Department, will determine the availability of potential temporary modified or light duty

assignment in the employee's current position. If no appropriate temporary modified or light duty assignment is available in the employee's current position, the District may, at its discretion, assign the employee to perform a temporary modified or light duty assignment in another position or department. However, in the event that no appropriate position or assignment is or remains available, the District is not obligated to create a new position or maintain a temporary modified or light duty assignment.

3. The District will determine whether any temporary modified or light duty assignment will be offered to the employee. If the employee is offered a temporary modified or light duty assignment, the District will provide information and instruction regarding the temporary assignment, including, but not limited to temporary job duties, duration of assignment, wage and working hours, and location of assignment.
4. Before an employee will be permitted to begin a temporary modified or light duty assignment, the employee may be required to provide written confirmation to Human Resources that the health care provider issuing the restrictions has determined that the assignment may be performed within the employee's restrictions.
5. The District may require an employee to undergo a fitness-for-duty examination after being assigned to a temporary modified or light duty assignment if safety concerns exist regarding the employee's ability to perform his/her assigned duties.
6. The District will have sole discretion in determining the availability of potential temporary modified or light duty assignments. Such determinations are final and are not subject to any District complaint, grievance, or appeal procedures.

B. Duration of Temporary Modified or Light Duty Assignments

1. When available, temporary modified or light duty assignments may be approved for up to 30 calendar days at a time.
2. If the treating health care provider extends the work restrictions beyond 30 calendar days, or otherwise changes the restrictions, the temporary modified or light duty assignment will be reviewed by Human Resources, in consultation with the affected Department(s). Following this review, Human Resources will advise the employee whether the temporary modified or light duty assignment has been extended, modified, or discontinued.
3. No employee shall be guaranteed that a temporary modified or light duty assignment will continue.
4. Temporary modified or light duty assignments are generally expected to last no more than a total of six months per each separate and unrelated illness or injury. However, Human Resources, in consultation with the affected Department(s), may approve additional time on a case-by-case basis, taking into account the availability

of productive and meaningful work and the anticipated remaining duration of the employee's temporary work restrictions.

C. Compensation and Benefits during Temporary Modified or Light Duty Assignments

1. An employee assigned to perform a temporary modified or light duty assignment outside of his/her current position shall still receive his/her current base rate of pay (although the employee's compensation may be reduced if the employee works less than his/her regularly scheduled workweek).
2. If the employee's temporary modified or light duty assignment requires that the employee work less than his/her regularly scheduled hours, the effect on the employee's benefits will be addressed as provided for in the District's policies and procedures.

D. Employees assigned to temporary modified or light duty assignments must:

1. Work within the restrictions and limitations that their treating health care provider has imposed and only perform those duties that he/she is assigned;
2. Immediately notify their supervisors or Human Resources if they believe that they cannot perform all or part of an assignment or otherwise have any concerns about working within their restrictions;
3. Immediately notify their supervisors or Human Resources if they suffer an injury or exacerbate an existing injury or condition while on the assignment;
4. Communicate and coordinate any foreseeable medical or physical therapy treatments or appointments, or similar, in advance with their supervisors, where feasible;
5. Immediately notify their supervisors and Human Resources of any change in restrictions after each medical appointment and submit updated written certifications; and
6. Continue to engage in the interactive process in good faith and provide Human Resources with medical documentation as requested.

E. Supervisors of employees assigned to temporary modified or light duty assignments must:

1. Monitor and manage the work schedule of employees assigned to temporary modified or light duty assignments and periodically inform Human Resources of their status and performance;
2. Immediately notify Human Resources if they believe that an employee has suffered an injury or exacerbated an existing injury or condition, or cannot perform all or part of an assignment, and/or if there are otherwise any concerns about an employee working within their restrictions; and

3. Immediately notify Human Resources of any changes or updates communicated by an employee regarding his/her work restrictions or temporary modified or light duty assignment.
4. Provide input to Human Resources regarding the employee's ability to perform the assigned duties effectively and continued availability of meaningful and productive work in connection with a temporary modified or light duty assignment.

F. End of Temporary Modified or Light Duty Assignments

1. The District will discontinue temporary modified or light duty assignments:
 - a. If an employee's work restrictions are lessened and the District determines the employee may resume his/her normal and usual duties, with or without reasonable accommodations.
 - b. If an employee's work restrictions become permanent and stationary or reach Maximum Medical Improvement. However, the District will continue to engage in the interactive process to determine if any reasonable accommodations are available.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 36 - PERFORMANCE RECOGNITION PROGRAM

1. Purpose of Policy

The purpose of the Performance Recognition Program is to recognize those employees of the District who exhibit outstanding performance which depicts initiative, creativity, and enthusiasm above and beyond the performance requirements of their position with the District.

2. Procedure for Recommending Performance Recognition Awards

Department Heads will accept recommendations from their department employees for possible recipients of a performance recognition award. These recommendations will then be presented by the Department Head to the Director of Human Resources for review and determination of their appropriateness and monetary value of the award consistent with previous awards given. The General Manager will make the final determination regarding monetary value and appropriateness of each of the performance recognition awards.

3. Performance Recognition District Budget

Performance Recognition Awards will be made from a pool of dollars determined by the Board of Directors each year during the budgetary process. The approved pool may or may not be exhausted during the fiscal year, but awards will never exceed the total pool approved by the Board of Directors for the current fiscal year. Dollars remaining in the pool at the end of each fiscal year will not be carried forward to the next fiscal year. A summary of the awards given during the fiscal year will be discussed with the Finance and Personnel Committee of the Board of Directors each quarter.

4. Presentation of Performance Recognition Awards

Performance Recognition Awards can be made, when possible, in an unscheduled and spontaneous manner in order to reward the employee for his/her exemplary performance in a timely manner following an event or activity which justified the recognition. The timely and spontaneous recognition of these employees will maximize and enhance the benefit of this program to the District. Awards may also be made to recognize employees for their overall performance throughout the year.

5. District's Exclusive Authority

The Board of Directors of the District has provided the District Management Team an excellent management tool to further motivate and recognize our exemplary employees. The Board of Directors and the General Manager reserve the right to revise or discontinue this program at any time.

POLICY NO. 36 - PERFORMANCE RECOGNITION PROGRAM

6. Administrative Responsibility

The General Manager and the Director of Human Resources of the District will be responsible for administering this program.

Adopted by IRWD Board of Directors on: September 10, 2012

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

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Adopted by IRWD Board of Directors on: September 10, 2012

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 37 - COMMUTER TRIP REDUCTION (RIDESHARING) PLAN

1. Purpose of Policy

The purpose of the Commuter Trip Reduction Plan of the District is threefold:

- A. To fulfill any requirements of the City of Irvine, the South Coast Air Quality Management District or any other regulatory agency.
- B. To reduce energy consumption, air and noise pollution, and traffic congestion.
- C. To provide an incentive to the employee for participation in the District's Commuter Trip Reduction Plan.

2. Qualifying Carpools

The categories of eligible car and vanpools are as follows:

A. Vanpools – Contracted Commuter Vanpool

1) District Agreement

The District will contract with a provider to furnish appropriately equipped vehicles to be used for the development and operation of transportation pools and will provide fuel, toll road transponders and washing access for the vehicles. Oil and maintenance of the vehicles will be the responsibility of the provider.

2) Vanpool Participant Agreement

Vanpool drivers are required to sign an agreement provided by the contracted provider. Alternate drivers are also required to complete an agreement provided by the contracted provider.

The District will cost share with participating employees in the commuter vanpool program.

The District participates in the Orange County Transportation Authority (OCTA) commuter van subsidy program. All vanpool participants are also required to complete an OCTA commuter agreement form.

B. Car pools - Employee Owned Vehicles

1) District Agreement

The District will provide a monetary incentive to employees who organize and operate car pools using their own vehicles, as well as to employees who ride in organized car pools. The travel route must be between work and home. Participants in this program will be required to enter into either

POLICY NO. 37 - COMMUTER TRIP REDUCTION (RIDESHARING) PLAN

a Private Vehicle Passenger Agreement or a Private Vehicle Driver Agreement, as applicable.

C. Additional Commuter Pools

1) Cycle Commuters

The District will provide a monetary incentive to employees who use a bicycle to commute to and from work. Participants in this program are required to enter into a Bicycle Commuter Agreement with the District. The travel route must be between work and home.

2) Walking Commuters

The District will provide a monetary incentive to employees who walk to and from work. Participants in this program are required to enter into a Commuter Agreement with the District.

3) Public Transportation/Outside Transportation Pools

The District will provide a monetary incentive to employees who use public transportation or who participate in an outside car or van pool to commute to and from work. Participants who use public transportation are required to enter into a Public Transportation Agreement with the District. Participants who participate in an outside car or vanpool are required to complete a Drop-Off at Work Car/Van Pool Participant Agreement with the District. With the approval of the General Manager, employees who ride the Metrolink may park a District vehicle at the Metrolink Train Station provided there is twenty-four hour security at the station.

3. Emergency and Non-Emergency Transportation

Employees participating in any of the programs described in this policy are encouraged to plan for non-emergency transportation needs that may arise in the course of a regular scheduled workday in accordance with Personnel Policy No. 50 – Vehicle and Equipment Usage. Contract commuter vans and District-owned pool vehicles will not be available to employees to attend medical appointments, purchase and/or attend lunch, or attend to other personal business.

In the event of a family or other emergency arising during the course of a regular scheduled workday, the District will provide emergency transportation to any employee participating in the programs described in this policy.

4. Payment of Incentives

Monetary incentives will be paid on a monthly basis to employees who participate in the programs described in this policy. Drivers, passengers, and riders are responsible for accurate and timely reporting. No incentive payment will be made for any day in which driver and passenger reporting does not agree. No retroactive adjustments will be made to incentive payments.

POLICY NO. 37 - COMMUTER TRIP REDUCTION (RIDESHARING) PLAN

Employees receiving incentive payments under this plan are ineligible for incentive payments for the same activity under any other District program.

Incentives, including monetary incentives, will be reviewed from time to time and may be changed upon approval by the General Manager. The incentive schedule is distributed by the Safety Office and will be updated and distributed to participants upon any changes made by the General Manager.

Additional incentives, such as prize drawings may also be included in this program.

5. Tax Implications for Commuter Incentives Received

Monetary incentives received by employees of the District will be taxed at the time the incentive payment is received.

Additionally, federal and state governments may also consider the use of District owned vehicles for transportation to and from work as a taxable benefit to the driver.

6. Liability Responsibility

All participants in the Rideshare Program must sign an agreement releasing the District, its directors, officers, employees and agents, from any and all claims, suits, actions, investigations, and proceedings, and related costs and expenses (including attorney's fees), arising out of or in connection with their participation in the Commuter Trip Reduction (Ridesharing) Program.

8. Wireless Vehicle Management

Vehicles owned by the District, leased by the District, or otherwise controlled by the District are subject to remote monitoring. Remote monitoring is intended to provide the district with the ability to account for the vehicles at all times. Remote monitoring includes, but is not limited to, the ability to monitor vehicle location, vehicle starts and stops, and vehicle speed.

9. Employee Driving Standards

Participants in The Commuter Trip Reduction (Ridesharing) Plan must adhere to the Irvine Ranch Water District Personnel Policy No. 43- Employee Driving Standards and agree to the terms of employee responsibilities as outlined.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 38

NOT IN USE

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 39 - DEFERRED COMPENSATION PLAN POLICY

1. Purpose of Policy

The primary purpose of the District's deferred compensation program is to enable employees to defer portions of their compensation as a supplement to the PERS retirement plan. The District has established a deferred compensation program available through two plans:

- IRS Section 457 Deferred Compensation Plan ("457 Plan")
- IRS Section 401(a) Money Purchase Pension Plan ("401(a) Plan")

2. Eligibility and Enrollment

Upon employment with the District, all regular, full-time employees of the District are eligible to defer compensation to the 457 Plan. Employees are responsible for initiating the dollar amount or percentage to be deferred, selecting investment allocation of amounts deferred, and designating primary and contingent beneficiaries. If an employee fails to allocate deferrals, the funds will be automatically deposited into the Conservative Profile fund.

Additionally, in accordance with Personnel Policy and Procedure No. 6, Section B.3., pertaining to the OBRA Act of 1986, some temporary employees are required to contribute to the 457 Plan. Temporary employees are limited to the Conservative Profile fund or stable value investment option. (See "Personnel Policy and Procedure No. 6 – Hiring and Probation").

Employees may defer compensation for any calendar month, providing the deferral election is made no later than the last business day of the month prior to the desired pay period in which the deferral election is to begin.

3. Available Plans and Deferral Limitations

A. The 457 Deferred Compensation Plan – Employee Contributions

The 457 plan is available for employee contributions only.

The minimum amount of contributions is ten dollars (\$10.00) per pay period.

The maximum amount employees may contribute to the 457 Plan is the lesser of 100% of Includible Compensation or the maximum allowed by law. Includible Compensation is generally defined as base compensation, but may include overtime, stand-by, and paid vacation and/or sick hours during absences such as medical leave.

POLICY NO. 39 - DEFERRED COMPENSATION PROGRAM POLICY

Once a year, the District will provide employees the option to transfer a specified amount of accrued vacation time into the 457 Plan (See "Policy No. 18 – Vacation").

Once a year, the District will provide employees the option to transfer a specified amount of accrued sick time into the 457 Plan (See "Policy No. 16 – Sick Leave").

B. The 401 (a) Money Purchase Pension Plan – District Contributions

The 401 (a) Plan is for District contributions only.

Matching Contributions

An employee who has completed one year of regular full-time service with the District is eligible for a District matching contribution. Beginning with the first month following an employee's one year anniversary date, the District will deposit to the employee's 401(a) Plan account an amount equal to 100% of the amount deferred by the employee during each pay period up to a maximum of 3% of the employee's base salary for each pay period. Once an employee has deferred an amount equal to 3% of his/her annual salary during the calendar year, the matching deposits to the employee's Deferred Comp Plan account will continue each pay period in an amount equal to 3% of the employee's base salary even if the employee is no longer making contributions. The District does not match deferrals in excess of 3% of the employee's base salary.

Direct Contributions

Managers, Supervisors, and Confidential employees who have completed two years of regular, full-time service with the District, are eligible for an additional District contribution. Beginning with the first month following an employee's second anniversary date, the District will deposit to the employee's 401 (a) Plan account on a per-pay period basis an amount equal to 1% of the employee's base salary. When an employee's base salary changes, contributions made by the District will be adjusted accordingly.

4. Participant Options

A. Changes to Deferral Amount

Employees may change the amount of compensation to be deferred in future pay periods, including the option to change the deferral amount to zero (\$0). Deferral changes must be made no later than the last business day of the month prior to the desired pay period in which the deferral election change is to begin.

B. Catch-Up Contributions

"Age 50 Catch-up" Contributions: At any time during the year in which an employee will attain age 50, they are eligible to make additional elective deferrals, up to the maximum amount set by law for that year. Employees may not participant in the "Age 50 Catch-up" during the same time they are making additional contributions under the "Last-three-years" provision below.

POLICY NO. 39 - DEFERRED COMPENSATION PROGRAM POLICY

“Last-Three-Years” Catch-up Contributions: Under this provision, an employee who underutilized the applicable deferral limitations after December 31, 1978, may make additional deferrals in an amount not to exceed the lesser of—

- (i) Twice the otherwise regular dollar limit. For example, if the regular annual deferred contribution limit is \$16,500, an eligible employee may be able to defer up to an additional \$16,500.
- (ii) The amount that was underutilized in previous years after December 31, 1978.

The catch-up provision applies to any one or more of an employee's last three (3) calendar years ending before such employee attains normal retirement age. Normal retirement age shall be considered the range of ages beginning no earlier than age 50 and ending no later than age 70-1/2. The normal retirement age chosen upon election of this catch-up provision is irrevocable for determining the three year period.

5. Administration of the Program

The District may contract with one or more investment providers to provide investments, education, and record-keeping services for the Plans. The District's Plan Administrator shall administer the Deferred Compensation Program and shall submit action or informational items to the District's Finance and Personnel Committee and/or Board of Directors as necessary.

A. Ownership of Funds

All amounts deferred under the Plans are held in trust for the exclusive benefit of the participants and their beneficiaries.

B. Claims or Liens Against Assets

Neither the existence of the deferred compensation Program nor the individual deferred compensation accounts shall entitle any participant, beneficiary of any participant, or a creditor of any participant to a claim or lien against the assets of the individual deferred compensation accounts. The participants and their beneficiaries shall only have the right to receive benefits pursuant to the Plans.

C. Statement of Accounts

The deferred compensation investment provider will be responsible for providing account statements no less frequently than quarterly.

POLICY NO. 39 - DEFERRED COMPENSATION PROGRAM POLICY

7. Distributions

A. Termination of Employment

Employees are eligible to take distributions from the Plans upon separation of service from the District. The individual plan documents will provide the specific plan requirements and modes of distribution.

B. Emergency Distributions

An employee may request an emergency distribution from his/her 457 Plan account due to extraordinary and unforeseeable circumstances arising as a result of events beyond his/her control. Emergency distributions are not available under the 401 (a) Plan. Circumstances that will constitute an unforeseeable emergency will depend upon the facts of each case, but distributions will only be made in accordance with IRS regulations and the 457 Plan document.

The District may use an investment provider or other third party to make a determination for an emergency distribution request.

8. Plan to Plan Transfers, Purchase of Service Credits and Rollovers

The District's deferred compensation program allows plan to plan transfers, purchase of service credits, and rollovers in and out of the Plans. The individual plan documents will provide the specific plan requirements related to transfers of assets in or out of the Plans.

9. Amendment or Termination of Plan

The District, at its sole discretion, may terminate one or both of the Plans at any time. Upon such termination, each participant in the affected plan will be deemed to have revoked his/her participation as of the date of such termination.

The District may also amend the provisions of its Plans at any time, provided that no amendment or termination shall affect the rights of the participants or their beneficiaries to payment of benefits.

Adopted by IRWD Board of Directors on: September 28, 2015

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 40

NOT IN USE

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 41 - FLEXIBLE ADVANTAGE PLAN POLICY

1. Purpose of Policy

The District realizes that benefits are a very important part of an employee's compensation. Effective July 1, 1989, The Flexible Advantage Plan (herein referred to as Flex Spending) was implemented at the District. The flex spending program is a tax-favored "Cafeteria" type plan that is allowed under Section 125 of the Internal Revenue code. Section 125 allows you the opportunity to pay for certain expenses with Before-tax dollars instead of After-tax dollars.

2. Eligibility

All regular, full-time employees, including members of the Board of Directors, are eligible to participate in the flex spending plan. The Plan will be offered each year during open enrollment insurance meetings for enrollment in the plan for the following calendar year.

3. How the Flex Spending Program Works

Section 125 of the Internal Revenue Code allows an employer to set up a plan for employees whereby they can use pre-tax earnings to pay for certain everyday expenses related to miscellaneous medical expenses and dependent care expenses.

Eligible employees may allocate part of their gross earnings each pay period to fund certain defined accounts by indicating their annual election amount during the annual open enrollment period. The amounts are then deposited into the appropriate account(s) in the name of each participating employee. The benefit to the employee is that withholding taxes are applied only to the remaining gross salary.

When an employee incurs an expense covered by one of the accounts he/she has elected to fund, the employee can use their Flex Advantage debit card or submit a claim form along with the appropriate documentation for the expense to the District's third party administrator. The plan administrator will then authorize a reimbursement check or direct deposit to the employee. This check is received entirely tax-free. It never has to be reported as income.

4. Description of Accounts

The Flex Advantage Plan has five accounts (three premium accounts and two reimbursement accounts). Premium accounts eligible for pre-tax funding include specific voluntary benefits programs available under Hartford, Aflac, and Colonial insurance. Reimbursement accounts include the Miscellaneous Medical Expense Account and the Dependent Care Reimbursement Account. Details of the covered

POLICY NO. 41 - FLEXIBLE ADVANTAGE PLAN POLICY

expenses for the reimbursement accounts can be found in the Flex Spending Information Guide under s:\Human Resources\Benefits Information.

A. Miscellaneous Medical Expense Account

Miscellaneous medical expenses are expenses incurred by the employee, which are not covered by the employee's health insurance plan. Under the Flex Advantage Plan, eligible employees can pay for these types of expenses with "before-tax" dollars, which will result in a tax savings to them. It does, however, require considerable thought and planning on the employee's part to ensure that they do not over-fund this account.

B. Dependent Care Reimbursement Account (DCRA)

Dependent care expenses are expenses incurred by the employee for the care of eligible dependents. Under the Flex Advantage Plan, eligible employees can pay for these types of expenses with "before-tax" dollars, which will result in a tax savings to them. This account is designed to help employees pay for eligible expenses incurred for dependent care services which allow them to be gainfully employed.

6. Other Employee Concerns

Flex Spending allows the participant to receive immediate tax savings on Federal, State, and Social Security taxes. If employees decide to take advantage of the immediate tax savings, they must remember that they are not permitted to count anything that was reimbursed to them through the pre-tax plan in their calculation to determine any tax deduction they might be due for "excess medical expenses" or dependent care expenses.

Employees are encouraged to seek the advice of a tax adviser to avoid any misunderstandings regarding the tax ramifications due to the elections made under the Flexible Advantage Plan.

7. Benefits Cafeteria Plan

A. Effective January, 2000, the Irvine Ranch Water District implemented a benefits cafeteria plan. This Plan will consist of discretionary allocations that may be applied toward District sponsored programs. An amount equal to the PERS-required minimum employer contribution constitutes the District payment toward employee medical insurance. Employees may allocate the remaining amount among the following District sponsored benefit programs:

- 1) Medical Insurance
- 2) Dental Insurance
- 3) Vision Insurance

B. District benefit contributions are based on medical plan and level of coverage. The District will contribute an amount equal to the total cost of the employees selected PERS medical, dental and vision coverage for all full-time regular

POLICY NO. 41 - FLEXIBLE ADVANTAGE PLAN POLICY

employees, less the required employee contribution established by the Board of Directors for each plan year.

- C. Employees are required to pay any premium amounts in excess of the District contribution for the benefits selected. Such amounts will be deducted from the employee's payroll check each payday.
- D. Employees who waive health insurance or who select coverage with total premiums less than the District contribution cannot cash out any portion of the District contribution. The District shall retain the entire employer contribution designated for health insurance for such employees.
- E. CalPERS requires that all agencies choosing to participate in its health program provide coverage for retirees. The District shall provide a medical contribution of the PERS-required minimum employer contribution per month for each retiree that elects to participate in the CalPERS Health Benefits plan.
- F. CalPERS also requires that all agencies choosing to participate in its health program provide coverage for PERS-eligible part-time and temporary employees. In accordance with the CalPERS requirement, effective January 1, 2000, the District shall provide a medical contribution of the PERS-required minimum employer contribution per month for all such employees. PERS-eligible part-time and temporary employees who choose to enroll in a health insurance program shall pay the difference between the PERS-required minimum employer contribution and the cost of the selected plan.
- G. The District's willingness to participate in the CalPERS health program has been based, in part, on:
 - 1. The availability of the "Unequal Contribution Method" for retirees,
 - 2. The initial one dollar (\$1.00) per month minimum employer contribution for retirees; and
 - 3. The minimum employer contribution for PERS-eligible part-time and temporary employees.

In the event of a change in State law or CalPERS rules, regulations or policies which may increase the employer contribution for retirees or part-time and temporary employees, or alter or eliminate the Unequal Contribution Method, the District reserves the right to withdraw from the CalPERS health program and provide alternative insurance coverage to District employees.

8. Administrative Responsibility

The Director of Human Resources of the District will be responsible for administration of the Flexible Advantage Plan.

POLICY NO. 41 - FLEXIBLE ADVANTAGE PLAN POLICY

Adopted by IRWD Board of Director on: September 10, 2012

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 42

NOT IN USE

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 43 - EMPLOYEE DRIVING STANDARDS

1. Purpose of Policy

The purpose of the Employee Driving Standard Policy is to ensure the safety of the public and District employees and equipment in the course of conducting business operations on behalf of the District. District employees are required to operate a variety of vehicles and equipment to fulfill their job responsibilities and must comply with all applicable legal and insurance guidelines to do so. To verify that these guidelines are met and that each employee qualifies for coverage under the District's insurance policies, the District will review employee driving records and will periodically review these records with the District's insurance carrier.

2. Pre-Placement Driver's License Verification

The District reserves the right to access and review driving records and to verify that an employee's California Drivers License is valid. This information will be considered in the employment selection process and throughout the employee's service with the District.

3. Class A Driver's License Requirements

Many field operations employees are required to maintain a Class A driver's license as part of their job duties. The District's Class A Program is administered by the Facilities/Fleet Manager. Medical examinations are required every two years to renew this class of license. The District's designated clinic will conduct drug and alcohol testing as part of this medical examination, since these employees will be driving multi-axle vehicles on public streets.

4. California Department of Vehicles Pull Reports

The District subscribes to the California DMV Pull Reports. An updated DMV Report is provided by the DMV on any employee whenever there is activity on a driver's license. A report is generated semi-annually on all employees regardless of the activity on the license.

5. Insurance Standards

The District Guidelines indicate that the following violations on a driver's license are unacceptable:

- A. Driving Under the Influence (DUI), or hit and run within the past four (4) years.

POLICY NO. 43 - EMPLOYEE DRIVING STANDARDS POLICY

- B. More than two (2) chargeable tickets in the previous twelve (12) months.
- C. Three (3) moving violations in three (3) years.
- D. More than one (1) chargeable accident in the previous three (3) years.

The District reserves the right to remove employees from the District's insurance coverage based on the above criteria. The District will write an endorsement to the policy to exclude these individuals unless justification is provided by the employee.

Disciplinary action resulting from unacceptable violations listed above, up to and including termination may also result.

6. Employee's Reporting Responsibility

Each employee of the District is responsible for immediately reporting to their immediate supervisor any activity on their driving record which may suspend or revoke their driver's license to their immediate supervisor. If an employee's driver's license is suspended or revoked, the employee will not be allowed to operate a District vehicle (except electric carts on District premises). If driving a District vehicle is an essential job function of the employee's position and similar work which does not require the employee to drive is available, the Supervisor may make arrangements to temporarily transfer the employee.

Driving without a valid license places the District in a position of risk and liability. Employees found driving without a valid license may be subject to disciplinary action, up to and including termination of employment.

7. Administrative Responsibility

The Director of Human Resources and the Facilities/Fleet Manager will work in conjunction with the Director of Finance to coordinate and administer this policy.

Adopted by IRWD Board of Directors on: March 9, 2009

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS

1. Purpose of Policy

The District recognizes the need to manage the use of its Computer Systems and Accounts to maintain a secure workplace, preserve cybersecurity and to create a work environment in which productivity is enhanced.

The purpose of this policy is to ensure that the District's Computer Systems, including internet access and usage, and District Accounts are properly used to perform tasks directly related to IRWD job duties.

2. Scope of Policy

This policy applies to all users of District Computer Systems or District Accounts. This policy also addresses the use of Personal Computer Systems and Personal Accounts for District business.

3. Definitions

- A. "Authorized User" means any employee, board member or other person authorized to use a District Computer System or Account. To be considered an Authorized User, an individual must be granted permission by the District to use the account, system or device they are using, must read and agree to comply with the terms of this policy, and agree to comply with other applicable IRWD personnel policies and all applicable state and federal laws.

Any employee, Board Member, or contractor who has been given an IRWD computer login, provided an IRWD email address, or has been provided with a wireless device by the District, including an iPad, shall be considered an Authorized User for the purposes of this policy.

The District may revoke or modify its authorization at any time; however, upon separation from the District, an employee's, Board Member's, contractor's or other user's authorization shall be deemed automatically revoked.

- B. "District Accounts" means any account owned, licensed to, opened by or held by the District, and any account linked to a District email address, through which an electronic communication or Public Record could be sent. This includes District email accounts, social media accounts such as Twitter, Facebook, and Instagram connected to a District email address, cloud-based messaging systems (e.g. Microsoft Teams), webinar/conference call platforms (e.g. WebEx), text messaging applications

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and voice messaging systems connected to a District email address or District cloud-storage accounts.

- C. “District Computer System(s)” means any computer, tablet, cell phone or any other similar electronic device owned, leased, or licensed to the District. All hardware, and District-owned or licensed software, applications, and programs associated with such devices are part of the District Computer System.
- D. “Personal Accounts” means any account owned, licensed to, opened by or held by an Authorized User in their personal capacity and not linked to a District email address. This includes personal email accounts, social media accounts such as Twitter, Facebook, and Instagram, cloud-based messaging systems (e.g. Microsoft Teams), webinar/conference call platforms (e.g. WebEx), text messaging applications and voice messaging systems or personal cloud-storage accounts connected to a personal email address.
- E. “Personal Computer System(s)” means any computer, tablet, cell phone or any other similar electronic device owned, leased, or licensed to an Authorized User, as opposed to the District, in their personal or individual capacity. All hardware, and personally owned or licensed software, applications, and programs associated with such devices are part of the Personal Computer System. A personal cell, which an employee uses for work and receives a District cell reimbursement for, is considered a personal computer.
- F. “Public Record” means any Record containing information related to the conduct of the public’s business that is prepared, owned, used, or in the possession of the District regardless of physical form or characteristic. It does not include Records that are strictly personal and do not relate to the conduct of public business, as these are not Public Records.
- G. “Record” means all tangible (hard-copy) and electronically-prepared, electronically-stored or electronically-transmitted writings or recordings, including communications, handwritten notes, typed documents, emails, voicemails, text messages, spreadsheets, drawings, photographs, data sets, calendar and schedule entries, PDF documents, forms, notes and collections of texts or other data created or assembled by a user, presentations, diagrams, images, CAD files, databases and other electronic information.

4. Authorized Use of the District Accounts, Systems and Devices

A. Authorized Use

Authorized Users are only authorized to use the District Computer Systems and Accounts that their supervisor or Informational Services permits them to use.

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS

District Computer Systems and Accounts are the property of the District and are designed to facilitate District business. Authorized Users are given access to these accounts, systems and devices to conduct business on behalf of the District and to perform tasks directly related to their job duties.

B. Unauthorized Use

The District takes measures to safeguard its Computer Systems and Accounts from misuse, corruption and illegal uses, and to protect the District from any possible liability due to unauthorized use. Uses that are illegal or inconsistent with the authorization granted to the user by the District are unauthorized. Such unauthorized uses include misuse, as defined in Section 6, and personal use inconsistent with the narrow personal use permitted by subsection (C) below.

Authorized Users found to have engaged in an unauthorized or improper use of a District Computer System or Account may have their use authorization revoked or modified. Employees found to have engaged in unauthorized or improper use will be subject to disciplinary action, up to and including termination.

Any users engaged in unauthorized, illegal or improper use may also be subject to civil or criminal liability. Any suspected criminal use or activity will be reported to the appropriate law enforcement agencies.

C. Limited Personal Use

Limited personal use of a District Computer System or Account is permitted if it is appropriate, has a minimal impact on the District, including a minimal impact on the District's network bandwidth and other District resources, and does not take place during work time. For example, an employee using a District iPad at home to read the news, or an employee's limited use of the Internet on a District computer for personal purposes during their lunch or before or after work hours are permissible if those uses comply with the terms of this policy and the District's other personnel policies.

5. **Limitation on User Privacy and Confidentiality**

The District reserves the right to monitor, access and disclose the use of District Computer Systems and Accounts at any time for any reason without notice to the user.

Users of District Computer Systems and Accounts should have **no expectation of privacy** with respect to their use of these accounts, systems and devices. Any communication, data, metadata or other information, including personal communications, data or information, that is transmitted through, stored on or created by these systems or accounts may be accessed, held, used, retained or disclosed at the sole discretion of the District and may be a Public Record requiring protection/retention in accordance with state and federal law and the District's Retention Policy.

Users are put on notice that any communication, Record, message or image accessed through or created, transmitted or stored on a District Computer System or Account may be publicly disclosed.

Security features (e.g. passwords, codes or deletion features) will not prevent the District from accessing a user's communications, Records, messages, or images which are transmitted through, viewed on, stored in or created by a District Computer System or Account.

Additionally, the District may maintain records of the names, dates and times of users accessing services on District Computer Systems or Accounts, including use of and access to services on the Internet. Users should assume **no privacy or confidentiality exists** when using District Computer Systems or Accounts.

6. Misuse of District Accounts, Systems, and Devices

It is a violation of District policy for Authorized Users, including system administrators, to use District Computer Systems or Accounts for the purpose of satisfying idle curiosity about the affairs of others with no legitimate business purpose for obtaining access to the files or communications of others. Employees found to have engaged in such "snooping" or found to have misused the District's accounts, systems or devices will be disciplined appropriately, up to and including termination.

Additional misuses of District Computer Systems and Accounts include, but are not limited to, the following:

- A. Use in any manner that violates any law, regulation, or ordinance, including for uses that violate copyrights laws, or government security laws or regulations.
- B. Use in any manner that violates any policy or procedure of the District, including unauthorized personal use.
- C. Use that is disruptive, unprofessional, offensive, harmful to morale or inappropriate for the workplace. The creation, display, storage and the use, viewing, or transmission of sexually explicit images, messages or cartoons; ethnic slurs, racial or religious epithets; or anything that may be construed as harassment, creating a hostile work environment, or disparagement of others is strictly prohibited.
- D. Use for any deliberate action in an attempt to gain unauthorized access to remote systems, or to damage or disrupt a computing system, alters its normal performance, or causes it to malfunction, regardless of system location or time duration.
- E. Receipt and "opening" of misaddressed communications when the user knows that the communication was misaddressed.

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS

- F. Forwarding Records or communications without a legitimate business purpose, including intentionally sending chain letters and spam.
- G. Uses related to “moonlighting” or job searches.
- H. Revealing proprietary or confidential information, including official District information or intellectual property, without authorization.
- I. Uses related to political campaign-related activities.
- J. Conducting or soliciting illegal activities.
- K. Uses that delete, destroy or dismantle any Public Record required to be retained pursuant to the District Records Retention Policy.

7. Authorized Users’ Obligation to Preserve, Identify, and Produce Electronic Records

The District is committed to transparency and compliance with state and federal law. This includes compliance with the California Public Records Act (“PRA”), record retention laws, and its obligations to preserve and turn over Public Records and other Records related to certain legal matters.

A. Electronic Records on District Computer Systems and Accounts

All Authorized Users are required to comply with all laws and legal requirements related to the preservation, identification and production of electronic Records created, transmitted or stored on District Computer Systems and Accounts. In addition, all Authorized Users are required to comply with the District’s Records Retention Policy and any District-issued Litigation Hold Notices for Public Records located on District Computer Systems and Accounts.

All Authorized Users must identify and turn over electronic Public Records on District Computer Systems and Accounts in a timely manner when requested to do by the District.

B. Electronic Records on Personal Systems and Accounts

Pursuant to *City of San Jose, et al. v. The Superior Court of Santa Clara County*, communications and other Records about official District business may be Public Records and may be subject to public disclosure regardless of the type of account, computer, or device used in its preparation, storage or transmission.

This means that electronic Records on a Personal Computer System or Personal Account may be Public Records if they relate in some way to the conduct of public business. This includes Public Records that are created, stored or transmitted on

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Personal Accounts, including personal emails, text messages, messages sent via messaging applications, pictures and social media posts.

Electronic Records and communications that are strictly personal and do not relate to the conduct of public records are not Public Records and are not subject to this policy.

If an Authorized User has created, transmitted or stored a Public Record on a Personal Computer System or Account, they are required to comply with all laws and legal requirements related to the preservation, identification and production of Public Records. In addition, all Authorized Users are required to comply with the District's Records Retention Policy and any District-issued Litigation Hold Notices for any Public Records located on a Personal Computer System or Account.

All Authorized Users must identify and turn over electronic Public Records on Personal Computer Systems and Accounts in a timely manner when requested to do so by the District.

8. Requirement to Transfer Electronic Public Records on Personal Computer Systems and Accounts to District Computer Systems and Accounts

A. Obligation to Transfer Electronic Public Records

Since Public Records on Personal Computer System and Accounts may be subject to production by the District under the PRA and other laws, Authorized Users, who know or have reason to know that a possible Public Record is located on a Personal Computer System or Account, are required to transfer the Public Record to the appropriate District Computer System or Account as soon as it is identified to be a possible Public Record.

After the possible Public Record is transferred, the Authorized User shall delete the original copy of the Public Record from their Personal Computer System and Personal Account.

For example, if an Authorized User takes a picture or records a video of an IRWD facility or equipment on their personal cellphone, they should immediately transfer it to a District Computer System or Account, and then delete it from their phone. This could be done by emailing the picture to their IRWD email account.

Another example is if an Authorized User uses their home computer to create a Word document for work. They should save it to the District's network folders or email to their IRWD email address, and then delete the file from their home computer.

Transferring a possible Public Record located on a Personal Computer System, or Personal Account to the appropriate District Computer System or District Account will allow for it to be preserved and retained, as appropriate, by the District, and to be destroyed consistent with the District's Records Retention Policy.

B. Exceptions to the Obligation to Transfer

An Authorized User is not required to comply with the transfer requirements of this section for Records that, pursuant to the District's Records Retention Policy, are:

1. Records not required to be retained, and the Authorized User deletes the Record from their Personal Computer Systems and Accounts.
2. Records for which the retention period has expired, in which case the Record may be destroyed pursuant to the District's policy, provided the Authorized User deletes the Public Record from their Personal Computer Systems and Accounts.

9. Restrictions on the Use of Personal Computer Systems and Accounts for District Business

A. Use of Personal Computer Systems for Public Business

Authorized Users are only permitted to use a Personal Computer System for the District's business if they comply with the transfer and deletion requirements of Section 8 and the prohibition on the use of Personal Accounts below.

If a Personal Computer System is used for District business, the Authorized User should give strong preference to remotely accessing the District Computer Systems and Accounts they are authorized to access when creating, saving and transmitting Public Records related to the District's business. Public Records created, transmitted and stored through remote access to a District Computer System or District Account will be considered stored on the District Computer System or Account used, and not on the Personal Computer System used to remotely access the District system or account.

B. Use of Personal Accounts for Public Business is Prohibited

In the ordinary course of business, Authorized Users are prohibited from using Personal Accounts to discuss District matters, conduct District business or perform work for the District. If an Authorized User mistakenly uses a Personal Account for public business, they should copy or forward the message to their District Account and must comply with the transfer and deletion requirements of Section 8.

C. Exceptions to the Prohibition on the Use of Personal Accounts for Public Business

An Authorized User may only use a Personal Account in the following situations:

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1. In extraordinary circumstances, an Authorized User may use a Personal Account to conduct District business if they comply with the transfer and deletion requirements of Section 8. Extraordinary circumstances include unusual situations when the Authorized User must use a Personal Account to address urgent District business that, if left unanswered, could seriously impact the District.
2. An Authorized User may use a Personal Account to respond to a communication sent by a third party to a Personal Account if the Authorized User complies with the transfer and deletion requirements of Section 8 for both the original communication and the response, and directs the third party to use a District Account for all future communications related to the District's business.
3. An Authorized User may copy a Personal Account on calendar invitations if the Public Record is sent using a District Account (e.g., copying a Personal Account on an Outlook calendar invite).
4. An Authorized User, who is designated to manage the District's Facebook Account, may use their Personal Facebook Account to access the District Facebook Account for the sole purpose of managing the District's Facebook Account. The Authorized User must not use their Personal Facebook Account for District business beyond using their account as a "key" to access the District's Facebook Account.

Public Records created, transmitted, stored or posted on the District's Facebook Account will be considered stored on the District's Facebook Account, and not on the Personal Facebook Account that an Authorized User used to simply access the District's account.

If an Authorized User uses their Personal Facebook Account to access the District Facebook Account, they may be required to search their Personal Facebook Account for Public Records pursuant to Section 10 and IRWD Personnel Policy No. 46.

10. Public Records Searches of Personal Computer Systems and Personal Accounts

Authorized Users may be required to search any Personal Computer System or Account on which a Public Record may be located. **Authorized Users are put on notice that their Personal Computer Systems and Accounts may be required to be searched for Public Records if they are used for District business.**

To ensure that the District meets its legal obligation to make government records available to the public while respecting an Authorized User's right to privacy, and minimizing the personal liability of Authorized Users, Authorized Users should follow the protocols for the "Transfer of Electronic Public Records to District Computer Systems and Accounts" outlined above in Section 8. Additionally,

POLICY NO. 44 – USE OF COMPUTER SYSTEMS AND ACCOUNTS

Authorized Users may be asked to search their accounts, systems and devices pursuant to the procedure outlined in IRWD Personnel Policy No. 46.

11. District's Exclusive Authority

The District reserves the right to change this policy at any time with such prior notice, if any, as may be reasonable under the circumstances.

12. Administration of Policy

The Director of Information Services and the Director of Human Resources will be responsible for administration and enforcement of this policy.

Adopted by IRWD Board of Directors on: December 14, 2020

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 45 - CONFLICT OF INTEREST

1. Purpose of Policy

- A. The purpose of this Conflict of Interest Policy (“Policy”) is to ensure that all District personnel (members of the Board of Directors and employees) comply with all applicable statutory and administrative requirements pertaining to conflicts of interest and their actions, duties and responsibilities on behalf of or in relation to the District. These matters include, but are not limited to, “conflicts of interest,” “potential conflicts of interest,” “incompatible activities” and other activities, which might reflect unfavorably on the District or District personnel.
- B. District personnel shall conduct themselves in a manner so as not to give rise to improprieties or situations inconsistent with this Policy. Procedures, policies and records will be established and maintained to verify that the Policy has been adhered to by all District personnel.
- C. District personnel must recognize that this Policy, and applicable laws and regulations are concerned with not only actual conflict or wrongdoing, but also with the potential or appearance of conflict. District personnel shall not use the prestige or influence of their positions for personal gain or advantage.
- D. Unless otherwise expressly defined, the terms used in this Policy have the same meanings as in the California Political Reform Act (California Government Code Section 81000, et seq.) and the regulations issued by the Fair Political Practices Commission (“FPPC”) pursuant to the Political Reform Act.

2. Employee Responsibility

- A. Compliance with Applicable Laws and Regulations. District personnel shall comply with all applicable provisions of the Political Reform Act, FPPC Regulations issued under the Political Reform Act, Section 1090 et seq. of the California Government Code (prohibitions on self-interest in contracts), and all other laws and regulations pertaining to conflicts of interest, incompatible public offices or incompatible activities. These include, but are not limited to, the following requirements for:
 - (1) **Reporting** of required economic interests annually, and upon assuming office and leaving office, by personnel who are “Designated Persons” (as defined in the District’s Conflict of Interest Code, which can be obtained from the District Secretary) on FPPC Form 700;

- (2) Compliance with **prohibitions on the acceptance of gifts and honoraria**, including the acceptance of gifts by Designated Persons above the dollar limit per source set by state law;
- (3) **Disqualification** from participation in District decisions in which the individual knows or has reason to know that he or she has a financial interest;
- (4) Completion of **ethics training** by employees holding positions designated by the General Manager to receive such training. Unless the General Manager specifies other training requirements, intervals or employees/positions:
 - (a) The training content will be consistent with Assembly Bill No. 1234, California Government Code Section 53234 et seq.;
 - (b) The training must be initially completed on or before one year after an employee is designated to receive the training (or for an employee who initially becomes designated to receive training either through hiring or change of position to a position that the General Manager has designated, on or before one year after assuming that position), and after the initial training, at least once every two years; and
 - (c) The training must be completed by all personnel who are Designated Persons.

NOTE: The following requirements established by the District in this Policy are in addition to the requirements of state laws and regulations:

- B. Gifts to the District/Gifts to the District Personnel. Unless a gift qualifies as a gift to the District under this section, it will be treated as a gift to District personnel.
- (1) A gift of tickets or passes (not including travel or lodging) may be considered a gift to the District and not to an individual member of the Board of Directors or employee only under the following circumstances:
 - (a) The General Manager or his/her designee receives and distributes the tickets or passes to District personnel, spouses and immediate families;
 - (b) The donor does not earmark the tickets or passes for any specific District personnel;
 - (c) The General Manager retains a record of the terms under which the tickets or passes were accepted by the District, a record of the terms under which they were distributed, and a record to whom they were distributed; and

- (d) The tickets or passes were distributed in accordance with the written policy adopted by the District setting forth the District purpose in distributing tickets and passes, and prohibiting the subsequent transfer except to the District personnel's immediate family, or not more than one guest, for their personal use (see Appendix "A").
- (2) A payment (other than tickets, passes or travel expenses,) including a monetary payment, loan, gift, and a payment for or provision of goods or services, may be considered a gift to the District and not to an individual member of the Board of Directors or employee only under the following circumstances, as allowed in the FPPC regulations:
 - (a) The General Manager or his/her designee receives and controls the payment;
 - (b) The payment is used only for official District business;
 - (c) The General Manager determines which District personnel may use the payment; and
 - (d) A record of all of the foregoing is filed and maintained with the District Secretary on the forms prescribed by the FPPC and, if required, the forms are posted by the District Secretary on the District's website.
- (3) A payment to the District for travel, as long as it is not in excess of an applicable District reimbursement rate for travel, meals, lodging or other expenses, can be considered a payment made for the purpose of facilitating the District's official business and not a gift to or income to District personnel, under the following circumstances, as allowed in the FPPC regulations:
 - (a) The payment is made directly to the District or coordinated with the District to be paid to providers;
 - (b) The General Manager or his designee determines which District personnel may use the payment;
 - (c) The payment does not provide a personal benefit;
 - (d) The travel does not exceed the duration necessary to accomplish the District purposes; and
 - (e) A record of all of the foregoing is filed and maintained with the District Secretary on the forms prescribed by the FPPC and, if required, the forms are posted by the District Secretary on the District's website.

The foregoing gift exception does not include any travel expenses for travel that the General Manager or his/her designee has not preapproved in writing prior to the date(s) of travel, and does not include any payment for travel expenses for an elected official or any official who manages public investments unless the travel is directly related to the official's public duties, is for a purpose that would otherwise be paid for with the District's funds, is authorized in the same manner as transportation, lodging, and food using the District's own funds, and otherwise meets the requirements of this paragraph.

- (4) For a gift to be a gift to the District under the foregoing gift exceptions either the "Gift of Tickets or Passes to Irvine Ranch Water District" or "Gift to Irvine Ranch Water District (Other Than Tickets or Passes)" form must be submitted to the General Manager's Office for approval and distribution. These forms can be obtained from the District Secretary and are complete until approved by the General Manager or his/her designee.
- C. Entertaining. District personnel who entertain vendors, contractors or consultants will do so at their own expense. Reimbursement of other appropriate business expenses is subject to approval and will be limited by the District's policy with respect to allowance of expenses.
- D. Outside Consulting, Business Activity or Employment
- (1) District personnel shall not engage in any employment, activity, or enterprise, which is inconsistent, incompatible, or in conflict with their duties at the District, or with the duties, functions, or responsibilities of the District. District personnel shall not perform or engage in any business, enterprise, work, service, or consulting outside of their District employment where any part of their efforts will be subject to approval by any other officer, employee or board of the District, unless otherwise approved in the manner prescribed by this Policy.
 - (2) Outside Consulting, Business Activity or Employment By Employees
 - (a) All outside business, enterprise, consulting work or employment engaged in by employees must be pre-approved by the General Manager or, in the case of the General Manager, by the President of the Board of Directors.
 - (b) Employees are prohibited from performing consulting work for or providing any other services or goods to any persons or firms doing business with the District.
 - (c) An employee's outside employment, activity, business or enterprise may be prohibited if it:
 - (1) Involves the use, for private gain or advantage, of his or her District time, District facilities, District

equipment and supplies, or the badge, uniform, prestige, or influence of his or her District office or employment; or

- (2) Involves receipt or acceptance by the employee of any money or other consideration from anyone other than the District for the performance of an act which the employee, if not performing such act, would be required or expected to render in the regular course or hours of his or her District employment or as a part of his or her duties as a District employee; or
- (3) Involves the performance of an act in other than his or her capacity as a District employee which may later be subject directly or indirectly to the control, inspection, review, audit, or enforcement of any other District employee or the District; or
- (4) Involves efforts or time demands as would render performance of his or her duties as a District employee less efficient.

(d) The General Manager (or the President, in the case of the General Manager) will notify the employee whether any outside employment, consulting work, activity, business or enterprise is approved or disapproved. Appeal from such determination may be made to the Board of Directors.

- (3) Nothing in this Section shall relieve District personnel from the requirement to report, and other requirements applicable, to outside employment, consulting work, activity, business or enterprise under Section 2A of this Policy.

3. Disciplinary Actions for Non-Compliance

Non-compliance with this Policy will subject the employee to disciplinary actions commensurate with the violation, up to and including termination.

4. Administration

The District Secretary is responsible for administration of this Policy, under the direction of the Board of Directors, the General Manager and, if necessary, the Director of Human Resources.

Adopted by IRWD Board of Directors on: February 11, 2019

APPENDIX “A”

Policy for Distribution of Tickets or Passes in accordance with Fair Political Practices Commission (FPPC) Regulation 18944.1 of Title 2 of the California Code of Regulations

1. Purpose of Policy

To ensure that tickets provided to and distributed by the Irvine Ranch Water District (“IRWD”) are in furtherance of a governmental and/or public purpose as required under FPPC Regulation 18944.1 and this policy.

To ensure that tickets distributed by IRWD under FPPC Regulation 18944.1 and this policy are disclosed on FPPC Form 802, which can be requested from the District Secretary, and forwarded to the FPPC for posting on its website as required by Regulation 18944.1.

2. Application of Policy

A. Types of Tickets

This policy applies to tickets that provide admission to a facility, event, show, or performance for an entertainment, amusement, recreational, or similar purpose and are either:

- (1) Gratuitously provided to IRWD by an outside source;
- (2) Acquired by IRWD by purchase at fair market value;
- (3) Acquired by IRWD as consideration pursuant to the terms of a contract for the use of an IRWD venue; or
- (4) Acquired and distributed by IRWD in any other manner.

B. Policy Applicable to Tickets Only

This policy only applies to IRWD’s distribution of tickets to, or at the behest of, a District Official. This policy does not apply to other items of value provided to the District or any District Official, regardless of whether received gratuitously or for which consideration is provided. This includes food, beverage, or a gift provided to a District Official at an event that is not included in the fair market value of the ticket.

3. Definitions

Unless otherwise expressly provided herein, words and terms used in this policy have the same meaning as that ascribed to such words and terms in the California Political Reform Act of 1974 (Government Code Section 81000 et seq., as the same may from time to time be amended) and the FPPC Regulations (California Government Code Section 18110 et seq., as the same may from time to time be amended).

- A. “IRWD” or “District” means and includes the Irvine Ranch Water District and any other affiliated agency created or activated by the District, and any departments, boards, and commissions thereof.
- B. “District Official” means and refers to every member, officer, employee, or consultant of the Irvine Ranch Water District, as defined by Government Code Section 82048 and

FPPC Regulation 18701. Such terms include, without limitation, any District board or committee member or other appointed official or employee required to file an annual Statement of Economic Interest (FPPC Form 700).

- C. “Immediate family” means and refers to a spouse and/or dependent children.
- D. “Policy” means and refers to this Policy for Distribution of Tickets and/or Passes.
- E. “Ticket” means and refers to a “ticket or pass” for admission privilege to a facility, event, show, or performance for an entertainment, amusement, recreational, or similar purpose.

4. General Provisions

A. No Right to Tickets

The use of tickets is a privilege extended by the District and not the right of any person to which the privilege may from time to time be extended.

B. Limitation on Transfer of Tickets

Tickets distributed to a District Official pursuant to this policy shall not be transferred to any other person except to members of such District Official’s immediate family, or no more than one guest, solely for their personal use.

C. Prohibition Against Sale of or Receiving Reimbursement for Tickets

No person who receives a ticket pursuant to this policy may sell or receive reimbursement for the value of the ticket.

D. No Earmarking of Ticket Given to District

No ticket gratuitously provided to the District by an outside source and distributed by the District to, or at the behest of, a District Official pursuant to this policy may be earmarked by the original source for provision to a particular District Official. The District will determine, in its sole discretion, who uses the ticket.

5. Ticket Administrator

- A. The General Manager or his/her designee is the ticket administrator for purposes of implementing the provisions of this policy.
- B. The General Manager or his/her designee has the authority, in his or her discretion, to establish procedures for the purchase and/or distribution of tickets in accordance with this policy. All requests for tickets that fall within the scope of this policy must be made in accordance with the procedures established by the General Manager or his/her designee.
- C. The General Manager or his/her designee shall determine the face value of tickets distributed by the District for the purposes of sections 6.A., 6.B., and 8.D.(1) of this policy.

- D. The General Manager or his/her designee, in his or her discretion, may revoke or suspend the ticket privileges of any person who violates any provision of this policy.

6. Conditions Under Which Tickets May be Purchased and/or Distributed

Subject to the provisions of this policy, complimentary tickets may be distributed to District Officials under the following conditions:

- A. The District Official reimburses the District for the face value of the ticket(s).
1. Reimbursement must be made at the time the ticket(s) is/are distributed to the District Official.
 2. The General Manager or his/her designee may, in his or her discretion, determine which event tickets, if any, will be available under this section.
- B. The District Official treats the ticket(s) as income consistent with applicable federal and state income tax laws, and the District reports the distribution of the ticket(s) as income to the District Official in compliance with the reporting provisions of Section 8 below.
- C. The District Official uses, or behests, such ticket(s) for one or more of the following governmental and/or public purposes:
- (1) Facilitating the attendance of a District Official at an event where the job duties of the District Official require his or her attendance at the event.
 - (2) Promotion of intergovernmental relations and/or cooperation and coordination of resources with other governmental agencies, including, but not limited to, attendance at an event with or by elected or appointed public officials from other jurisdictions, their staff members and their guests.
 - (3) Promotion of District resources and/or facilities available to the public.
 - (4) Promotion of District-run, sponsored, or supported community programs or events.
 - (5) Promoting, supporting, and/or showing appreciation for programs or services rendered by charitable and non-profit organization benefiting District customers.
 - (6) Promotion of business or economic activity, development, and/or redevelopment within the District's service area.
 - (7) Exchange programs with foreign officials and dignitaries.
 - (8) Promotion of District recognition, visibility, and/or profile on a local, state, national, or international level.
 - (9) Promotion of open government by District Official appearances, participation, and/or availability at business and/or community events.
 - (10) Increasing public exposure to, and awareness of, the various educational venues and facilities available to the public through the District.
 - (11) Attracting or rewarding volunteer service.
 - (12) Encouraging or rewarding significant academic, athletic, or public service achievements by students, residents, or businesses within the District service area.
 - (13) Attracting and retaining highly qualified employees in District service; recognizing or rewarding meritorious service by a District employee; and/or promoting enhanced District employee performance or morale.
 - (14) Recognizing contributions made to the District by former District Board Members, District Employees, or other District Officials.

7. Tickets Distributed at the Behest of a District Officials

- A. Only the following District Officials have the authority to behest tickets: Elected or Appointed Board of Directors Members, the General Manager, and his/her designee.
- B. Tickets may be distributed at the behest of a District Official only for one or more public purposes set forth in section 6.C.

8. Disclosure Requirements

- A. This policy shall be posted on the District website in a prominent manner.
- B. Tickets provided to District Officials as part of their official duties, or tickets provided so that the District Official may perform a ceremonial role or function on behalf of the District are not to be subject to this policy and are exempt from any disclosure requirements under section 8. A ceremonial role or function includes, but is not limited to, making a speech, participating in a panel or seminar, presenting an award or proclamation, or cutting a ribbon.
- C. Tickets distributed by the District for which the District receives reimbursement from the District Official as provided under Section 6.A. are not be subject to the disclosure provisions of Section 8.
- D. Tickets distributed by the District to any District Official either 1) which the District Official treats as income pursuant to Section 6.B. or 2) for one or more public purposes described in section 6.C., must be disclosed on Form 802 provided by the FPPC and forwarded to the FPPC for posting on its website. Such posting must include the following information:
 - (1) The name of the recipient, except that if the recipient is an organization, the District may post the name, address, description of the organization, and number of tickets provided to the organization in lieu of posting the names of each recipient, or if tickets are distributed to a department or other unit of the District in accordance with this policy, the District may post the name of the department or other unit in lieu of posting the names of each recipient;
 - (2) a description of the event;
 - (3) the date of the event;
 - (4) the face value of the ticket;
 - (5) the number of tickets provided to each person;
 - (6) if the ticket is distributed at the behest of a District Official, the name of the District Official who made such behest; and
 - (7) a description of the public purpose(s) under which the distribution was made, or, alternatively, the District Official is treating the ticket as income.

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 46 –OBLIGATIONS RELATED TO PUBLIC RECORDS

The District is committed to transparency and compliance with state and federal law. This includes compliance with the California Public Records Act ("PRA"), record retention laws, and its obligations to preserve and turn over Records related to certain legal matters.

Pursuant to *City of San Jose, et al. v. The Superior Court of Santa Clara County*, Records about official District business are Public Records and may be subject to public disclosure regardless of the type of account, computer, or device used in its preparation or transmission. This means that Records, including images and photographs, on a Personal Computer System may be Public Records if they relate in some substantive way to the conduct of public business. This includes Records created, stored or transmitted on Personal Accounts, including personal emails, text messages, and social media posts.

1. Purpose of Policy

The purpose of this policy is to ensure that the District's legal obligation to identify, retain and produce Records is met while minimizing the personal liability of IRWD Personnel and respecting IRWD Personnel's right to privacy on their Personal Computer Systems and Accounts.

2. Scope of Policy

This policy applies to all IRWD Personnel. To accomplish the purposes of this policy, this policy addresses IRWD Personnel's obligations when the District receives a Record production request.

It also addresses IRWD Personnel's obligations when a Record production request either explicitly seeks, or can reasonably be interpreted to seek, Public Records on a Personal Computer System or Account.

3. Definitions

- A. "IRWD Personnel" means any Board Member, officer or employee of the District.
- B. "District Accounts" means any account owned, licensed to, opened by or held by the District, and any account linked to a District email address, through which an electronic communication or Public Record could be sent. This includes District email accounts, social media accounts such as Twitter, Facebook, and Instagram connected to a District email address, cloud-based messaging systems (e.g. Microsoft Teams), webinar/conference call platforms (e.g. WebEx), text messaging applications

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS

and voice messaging systems connected to a District email address or District cloud-storage accounts.

- C. “District Computer System(s)” means any computer, tablet, cell phone or any other similar electronic device owned, leased, or licensed to the District. All hardware, and District-owned or licensed software, applications, and programs associated with such devices are part of the District Computer System.
- D. “Personal Accounts” means any account owned, licensed to, opened by or held by IRWD Personnel in their personal capacity and not linked to a District email address. This includes personal email accounts, social media accounts such as Twitter, Facebook, and Instagram, cloud-based messaging systems (e.g. Microsoft Teams), webinar/conference call platforms (e.g. WebEx), text messaging applications and voice messaging systems or personal cloud-storage accounts connected to a personal email address.
- E. “Personal Computer System(s)” means any computer, tablet, cell phone or any other similar electronic device owned, leased, or licensed to an IRWD Personnel, as opposed to the District, in their personal or individual capacity. All hardware, and personally owned or licensed software, applications, and programs associated with such devices are part of the Personal Computer System. A personal cell, which an employee uses for work and receives a District cell reimbursement for, is considered a personal computer.
- F. “Public Record” means any Record containing information related to the conduct of the public’s business that is prepared, owned, used, or in the possession of the District regardless of physical form or characteristic. It does not include Records that are strictly personal and do not relate to the conduct of public business, as these are not Public Records.
- G. “Record” means all tangible (hard-copy) and electronically-prepared, electronically-stored or electronically-transmitted writings or recordings, including communications, handwritten notes, typed documents, emails, voicemails, text messages, spreadsheets, drawings, photographs, data sets, calendar and schedule entries, PDF documents, forms, notes and collections of texts or other data created or assembled by a user, presentations, diagrams, images, CAD files, databases and other electronic information.

4. IRWD Personnel’s Obligation to Preserve, Identify, and Produce Records

IRWD Personnel are required to comply with all laws and legal requirements related to the preservation, identification and production of Public Records including those created, transmitted or stored on District and/or Personal Computer Systems or Accounts.

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS

In addition, IRWD Personnel are required to comply with the District's Records Retention Policy and any District-issued Litigation Hold Notices for Records regardless of where the Records are located. IRWD Personnel should not retain any Record not required to be retained by either the District's Records Retention Policy or a Litigation Hold.

5. Personnel Policy No. 44 Requirements for Public Records on Personal Computer Systems and Accounts

Pursuant to Personnel Policy No. 44, IRWD Personnel have an obligation to preserve, identify and produce Public Records created, transmitted or stored on a Personal Computer System or a Personal Account.

A. Personnel Policy No. 44 Limits the Use of Personal Computer System for Public Business

IRWD Personnel are only permitted to use a Personal Computer System, for public business if they comply with the transfer and deletion requirements of Section 8 of Policy No. 44.

B. Personnel Policy No. 44 Prohibits the Use of Personal Accounts for Public Business

In the ordinary course of business, IRWD Personnel are prohibited from using Personal Accounts to discuss District matters, conduct District business or perform work for the District. If IRWD Personnel mistakenly use a Personal Account for public business, they should copy or forward the message to their District Account and must comply with the transfer and deletion requirements of Section 8 of Personnel Policy No. 44.

6. Obligation to Identify and Produce Public Records

A. District Will Notify IRWD Personnel When to Identify and Produce Records

Upon receipt of a PRA request or other request for the production of Records, the District will communicate the request and any additional instructions to the IRWD Personnel believed to have possession of responsive Records.

When a Record production request either explicitly seeks, or can reasonably be interpreted to seek, Public Records on a Personal Computer System or Account, IRWD Personnel believed to have possession of responsive Records will be notified of the need to search any Personal Computer Systems or Accounts used to create, transmit or store a Public Record in order to identify and produce any relevant Public Records.

B. Required Action by IRWD Personnel Upon Notification of Any Production Request

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS

When requested to search for, identify and produce Records, IRWD Personnel must conduct a thorough and reasonable search for responsive Public Records following any instructions provided for the search and identification of responsive Public Records.

IRWD Personnel are required to search for and identify responsive Public Records in a timely manner, and must produce any responsive Public Records, consistent with the instructions provided to them, within the timeframes provided by the District.

At the direction of the District's General Counsel or Deputy General Counsel, all responsive Records will be reviewed and redacted, as appropriate. Public Records, or portions of Public Records, that are confidential or exempt from disclosure will not be made public.

It is illegal to destroy any Public Record responsive to a Record production request. If a responsive Public Record exists and is in IRWD Personnel's control, it must be produced regardless of the Record type or content, and regardless of whether it should have been destroyed pursuant to the District Records Retention Policy. Once notified of a Record production request, IRWD Personnel must not destroy any requested Record until it has been produced to the District consistent with the instructions provided.

C. Specific Actions Required Upon Notification of a Production Request Related to Personal Computer Systems and Accounts

When notified by the District of the need to search for, identify and produce Public Records on Personal Computer Systems and Accounts, IRWD Personnel, who have been trained to distinguish between Records that contain public business and Records that do not contain public business, should promptly follow the instructions provided to them related to the production request in order to identify and produce any potentially responsive Public Records. IRWD Personnel who have not yet received training or require additional assistance should seek assistance from the District's District Secretary or Deputy General Counsel prior to searching their Personal Computer Systems and Accounts for Public Records.

IRWD Personnel are responsible for conducting a timely and reasonable search on their own systems and accounts, and must identify and produce any responsive Public Records, consistent with the instructions provided to them, within the timeframes provided by the District.

The District **will not require** IRWD Personnel to search any Personal Computer Systems or Personal Accounts **not used** to create, transmit or store Records related to the District or its business.

7. Training

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS

Training pursuant to this policy is only required when responding to a Record production request that either explicitly seeks, or can reasonably be interpreted to seek, Public Records on a Personal Computer System or Account. IRWD Personnel responding to this type of Record production request are required to complete training on the steps necessary to conduct a reasonable search for Public Records, and how to distinguish between Records that contain public business and Records that do not contain public business.

8. Requirement to Transfer Public Records When Relationship with the District Terminates

IRWD Personnel whose relationship with the District is ending or ends shall identify, disclose and transfer any Public Records on Personal Computer Systems or Accounts to the District, if those Records have not already been transferred to the District pursuant to Personnel Policy No. 44. This identification, disclosure and transfer should ideally take place prior to the personnel's last day with the District. After the Record has been transferred to the District, IRWD Personnel shall ensure it is deleted from the Personal Computer System(s) or Account(s).

If a Record production request seeks records from IRWD Personnel who have left the District and have not searched for any non-transferred Public Records on Personal Computer Systems or Accounts, the District will undertake reasonable efforts to contact that individual and request that they search and produce any Public Records they may have.

9. Affidavits and Declarations

The District may require IRWD Personnel to complete an affidavit or declaration related to the search, identification and production of Records. In the event an affidavit or declaration is requested, IRWD Personnel should work with District Counsel to complete an adequate affidavit or declaration.

The affidavit or declaration should be signed under penalty of perjury.

10. Failure to Comply with a District Search Requests

Failure to comply with this policy may result in disciplinary action, up to and including termination of employment.

Failure to comply with this policy may also result in civil or criminal liability for IRWD Personnel. **The penalties for failing to search for, identify and produce Public Records can be severe, including court ordered sanctions or potential criminal liability for obstruction of justice.**

POLICY NO. 46 – OBLIGATIONS RELATED TO PUBLIC RECORDS

Additionally, failure to comply with a request related to Public Records on Personal Computer Systems and Accounts may result in a court ordering a third-party search of those accounts, systems, and devices, and may result in IRWD Personnel being personally named as a respondent in a PRA lawsuit or a court order compelling the personnel to produce the Public Records.

11. District's Exclusive Authority

The District reserves the right to change this policy at any time with such prior notice, if any, as may be reasonable under the circumstances.

12. Administration of Policy

The Deputy General Counsel, District Secretary and the Director of Human Resources will be responsible for administration and enforcement of this policy.

Adopted by IRWD Board of Directors on: December 14, 2020

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 47 - SENSITIVE AND NON-PUBLIC INFORMATION POLICY

1. Purpose of the Policy

The purpose of this policy is to protect employees, customers, contractors, and the District from damages related to the loss or misuse of sensitive or non-public information.

2. Definition of Sensitive Information

Sensitive information includes, but is not limited to, the following items, whether stored in electronic or printed format:

A. Personal Information

1. Credit or debit card information including but not limited to the card number, expiration date, cardholder name and cardholder address.
2. Bank account numbers.
3. Identification numbers including drivers' license numbers, social security numbers, social insurance numbers, business identification numbers, and employer identification numbers.
4. Payroll information including but not limited to paychecks, pay stubs, and pay rates.
5. Cafeteria plan check requests and associated paperwork.
6. Medical information of employees or customers including but not limited to doctor names, insurance claims, prescriptions, and any related personal medical information.

B. Corporate Information

1. Company, employee, customer, vendor, and supplier confidential or proprietary information or trade secrets.
2. Any document marked "Confidential," "Sensitive," "Proprietary," or any document similarly labeled.

3. Procedure

- A. District employees are sometimes required to obtain or utilize sensitive and non-public information, as defined above. District employees who come into possession of such information must safeguard and keep it on an official business/need to know basis only. Good faith acquisition of sensitive and non-public information by an employee for business purposes is not a breach of the security of the system provided that the personal information is not used or subject to further unauthorized disclosure.

POLICY NO. 47 – SENSITIVE AND NON-PUBLIC INFORMATION

- B. Employees and contractors performing work for the District must comply with the following procedures:
1. File cabinets, desk drawers, overhead cabinets, and any other storage space containing documents with sensitive or non-public information will be locked when not in use.
 2. Storage rooms containing documents with sensitive or non-public information and record retention areas will be locked at the end of each workday.
 3. Desks, workstations, work areas, printers and fax machines, and common shared work areas will be cleared of all documents containing sensitive or non-public information when not in use.
 4. Whiteboards, writing tablets, flipcharts, etc. containing sensitive or non-public information and located in common shared work areas will be erased, removed, or shredded when not in use.
 5. When documents containing sensitive or non-public information are discarded, they will be placed inside a locked shred bin or immediately shredded using a mechanical cross cut or Department of Defense approved shredding device. If you need assistance locating a locked shred bin, please contact a supervisor or manager.
 6. Electronic storage of files containing sensitive and non-public information should be on the District's network drives only, properly secured, and not on local drives of District personal computers or other hardware. Files containing sensitive and non-public information may not be loaded or stored on laptop computers, mobile phones, personal digital assistant devices (PDAs), flash or thumb drives, external disk drives, personal home computers, or other similar devices.
 7. Electronic or hard copy distribution of files containing sensitive and non-public information should be performed only when for a valid business reason. Employees must verify the need to release sensitive information to the recipient of any electronic or hard copy distribution and should release as little identifying information as possible when such a release is required.
- C. In the event that an individual's confidential personal information is requested by law enforcement officials, the District will verify the validity of the request and will cooperate to the extent required by law. The Director of Human Resources will be responsible for coordinating the release of information to law enforcement officials.

4. Notification

- A. In order to help the public understand how we protect sensitive and non-public information, a notification regarding our commitment to privacy is continuously posted on the IRWD Website. This exceeds the requirement to notify customers of our privacy policy and practices at least annually.

POLICY NO. 47 – SENSITIVE AND NON-PUBLIC INFORMATION

- B. In the event the security of sensitive and non-public information is breached, the District will disclose the breach. Such disclosure will be made to anyone whose unencrypted sensitive or non-public information was, or is reasonably believed to have been, acquired by an unauthorized person.

5. Violations

- A. Unauthorized acquisition, use, or disclosure of sensitive or non-public information or of data that compromises the security, confidentiality, or integrity of sensitive or non-public information may be considered a breach of the security of the system and may constitute a direct violation not only of District policy, but also, in some circumstances, of California or Federal law. Violations may be investigated by federal investigative agencies such as the U.S. Secret Service, FBI and U.S. Postal Inspection Service, and prosecuted by the Department of Justice.
- B. In the event that an employee suspects any person of compromising sensitive or non-public information, the employee must immediately report the incident to one of the following people:
- The employee's Supervisor
 - The Department Manager
 - The Department Director
 - The Director of Human Resources, or
 - The General Manager of the District

Information furnished should be as factual, complete and relevant as possible. In the event that the individual wishes to remain anonymous, "Speak Up" forms are available from the Human Resources Department.

A. First Point of Contact

The General Manager and/or Director of Human Resources will act as the first contact for suspected acts, and will use his/her discretion regarding the "need to know" of any other individuals. This will restrict the number of persons involved during the investigation process.

B. Investigation

The Director of Human Resources will conduct a thorough investigation. This investigation may include other officials and outside sources as deemed necessary.

C. Appropriate Action

Upon completion of the investigation, the Director of Human Resources and General Manager will determine what action, if any, is to be taken. Disciplinary action resulting from any investigation will follow the guidelines set forth by the District Human Resources Department. This procedure is found in the Disciplinary Process – Guidelines for Managers and Supervisors (available in the Human Resources Department).

POLICY NO. 47 – SENSITIVE AND NON-PUBLIC INFORMATION

6. Administrative Responsibility

The Director of Administrative Services is responsible for ensuring compliance with this policy.

Adopted by IRWD Board of Directors on: May 14, 2007

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 48 – BUSINESS CONDUCT STANDARDS

1. General Policy

The Irvine Ranch Water District is committed to upholding the highest ethical standards in all business and professional operations and relationships. All employees and public officials must carry out the mission of the District with the highest level of business ethics and integrity in order to create and maintain credibility and ensure the public trust.

2. Purpose of Policy

This policy sets forth the minimum ethical standards to be followed by the District's employees and public officials. The objective of this policy is to heighten awareness of ethics and values, provide guidance for dealing with ethical issues, and improve ethical decision-making.

For the purposes of this policy, "Employee" means any full-time, part-time, regular, temporary or contracted staff employed by the District. "Public official" means any publicly elected Board of Director or Board-appointed Committee Member or any other non-employee who acts as a representative of the District.

3. Standards of Behavior

A. General Employee and Public Official Responsibilities

The proper operation of the District requires that decisions and policies be made in the proper channels of governmental structure, that the employment relationship or holding of a public office not be used for personal gain, and that all individuals associated with the District remain impartial and act responsibly toward the public. It is the policy of the District that employees and public officials maintain the highest standard of personal honesty and fairness in carrying out their duties and abide by all applicable laws and District policies regulating their conduct. District employees and public officials have a special relationship of trust with the public. In the arena of public trust, perception is reality. Employees and public officials must work to avoid any appearance of impropriety that will erode the public trust.

B. Employee Responsibilities

It is the District's goal that employees, customers, and the public in general, be treated fairly and with respect. Individually, every District employee is responsible for using good judgement and discretion in his or her business and personal conduct while at work or representing the District outside of the work environment. Employees are expected to treat each other, District customers, and

POLICY NO. 48 – BUSINESS STANDARDS

the public with courtesy and professionalism at all times. Employees are required to abide by all District policies.

C. Public Officials Responsibilities

1. Proper Use and Safeguarding of District Property and Resources

Except as specifically authorized, a public official will not use or permit the use of District-owned vehicles, equipment, telephones, materials or property for personal convenience or profit or require a District employee to perform services for personal convenience or profit.

2. Use of Confidential Information

A public official may not disclose confidential information that has been received for or during a closed session meeting or that is protected by attorney/client privilege unless authorized by the Board of Directors or required under the California Public Records Act.

3. Soliciting Political Contributions

Public officials are prohibited from soliciting political funds or contributions at District facilities or from District employees. A public official will not accept, solicit or direct a political contribution from District vendors or consultants who have a material financial interest in a contract or other matter while that contract or other matter is pending before the District. A public official will not use the District's identity in any solicitation for political contributions contrary to state or federal law.

4. Board-General Manager Relationship

The Board of Directors sets the policy for the District. The General Manager has full charge and control of the construction, maintenance and operation of the operating and other systems of the District, including the power and authority to employ and discharge employees, to prescribe the duties of employees, and to fix and alter the compensation of employees, consistent with Board-approved District policies and the provisions of law.

The General Manager serves at the pleasure of the Board. The Board provides policy direction and instructions to the General Manager on matters within the authority of the Board during duly-convened Board and Committee meetings. Board members will deal with matters within the authority of the General Manager through the General Manager and not through other employees. Board members may request non-confidential, factual information regarding District operations from District employees. Board members shall not make requests directly to District employees to undertake analyses, perform other work assignments or change the priority of work assignments.

5. Incompatible Offices

Public officials appointed, elected, or employed in a public office or by another public entity or organization, the duties of which may require action contradictory or inconsistent with the Board action, will recuse themselves from participating in any discussion and/or actions related to a specific item or will resign from the conflicting position or the IRWD Board of Directors.

6. Public Officials Compensation and Expense Reimbursement

- a. Public officials will be compensated at the rate determined by the Board consistent with applicable statutes and approval by the Board for attendance at Board meetings, Committee meetings and for travel days to and from any conference, meeting or other event where service is rendered as a public official. Such compensation will not be paid for more than a total of ten days in any calendar month. Such compensation will be provided in addition to any reimbursement for meals, lodging and travel expenses incurred in attending any conference, meeting or approved event.
- b. All travel and conference expenses must comply with the Business Expense Reimbursement, Travel, Meeting Compensation and Representation policy, which can be found at s:\District Policies\Finance\Expense Policy.doc.

4. Reporting Suspected Improper Activities

A. Violation of the Business Conduct Standards Policy

A perceived violation of this policy by an employee should be reported to the General Manager for investigation. A perceived violation of this policy by a public official should be referred to the President of the Board or to the full Board for investigation.

No employee or public official will use or attempt to use any position or official authority or influence for the purpose of preventing any person from acting in good faith to report any suspected violation of any District policy.

B. Protection of “Whistle-Blowers”

No employee or public official will use or threaten to use any position or official authority or influence to effect any action as a reprisal against an employee or public official who reports any information regarding suspected violations of the District’s Business Conduct Standards or other related policies.

POLICY NO. 48 – BUSINESS STANDARDS

5. Related Policies

The District has several policies that address various subjects involving business ethics and conduct. Employees and elected officials should make sure they are familiar with and comply with the ethical components of all District policies including but not limited to:

- A. General Policies/EEO Commitment (Policy 2)
- B. Violence in the Workplace Policy (Policy 4)
- C. Hiring Policy (Policy 6)
- D. Honesty and Integrity Policy (Policy 28)
- E. Harassment Policy (Policy 29)
- F. Americans with Disabilities Act Policy (Policy 40)
- G. Conflict of Interest Policy (Policy 45)
- H. Sensitive and Non-Public Information Policy (Policy 47)
- I. Business Expense Reimbursement, Travel, Meeting Compensation and Representation Policy (Finance Policy)

Adopted by IRWD Board of Directors on: December 15, 2003

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 49 – SECURITY PROGRAM

1. General Policy

This document establishes the policy and responsibility for the IRWD Security Program. The provisions of this policy are applicable to all District facilities, operations, and employees unless exempted or modified by the General Manager.

2. Purpose of Policy

The Security Program will safeguard the District's ability to operate and maintain safe and secure facilities, provide a secure environment for employees, customers and visitors, and protect assets and information essential to maintaining the integrity of operations. The degree of protection imposed for District facilities will be commensurate with the criticality of the facility and operations, and the risk to personnel. Safeguards will be structured to minimize the risk to people, facilities, property, and information.

3. Program Administration And Content

The development and overall management of the Security Program is the responsibility of the District Safety and Security Manager. The District will develop and maintain a set of security procedures establishing standards and safeguards based on the principles of risk management to permit the District to operate securely. The objectives of this program are to define a system of procedures to control access, to protect people and property, and to prevent or minimize the interruption of operations. The elements of the Security Program will include, but may not be limited to the following:

A. Facility, Perimeter, and Barrier Standards

1. Define fencing, walls and other physical barriers needed to protect facilities and assets and to channel people and vehicles through designated access points.
2. Define perimeter barriers, signs and protective lighting to discourage trespassing and other undesirable conduct.
3. Define use of landscape to screen and protect property and assets while limiting the potential for vandalism and theft.

B. Perimeter Entry Controls

Define methods to screen people, materials and vehicles and exercise entry control.

C. Internal Control Areas

1. Define three levels of control for District facilities:

- a) Public Access Areas - Public access areas are those areas where no access control will be established and the public will be free to come and go during established hours of normal business.
 - b) General Employee Access Areas - General Employee Access Areas are those areas where access is restricted to District personnel and authorized visitors.
 - c) Limited Access Areas - Limited Access Areas will be established, when necessary, to safeguard certain critical District operations or assets (e.g., Water Operations, Wastewater Operations, Purchasing and Warehouse, Laboratory, Legal, Security, Human Resources, Information Services, customer assets, customer information, etc.). Access to these areas will be restricted to those personnel who require access in the performance of their duties.
- D. Alert and Warning Systems and Procedures
Define method to monitor security and operational status and provide warning of failures or attempts to circumvent security procedures using closed circuit TV, security guards, spot or area alarm systems, and communications and control systems.
- E. Response Capabilities
Prescribe the method for responding to incidents and taking appropriate action utilizing human and system responses.
- F. Security Education, Training and Awareness Program
Establish and provide security training to inform employees of procedures applicable to them.
- G. Crime Prevention Program
In cooperation with local police, create and facilitate a program to reduce, eliminate or neutralize opportunities and conditions that are conducive to the commission of a crime.
- H. Security Inspection Program
 - 1. Establish and maintain a program for the reasonable search of people, vehicles, containers, and equipment as a condition of admission to or continued presence on or in District controlled facilities.
 - 2. Conduct security reviews for all new and existing facilities and modifications as needed.
 - 3. Incorporate security, as appropriate, into the design or modification of systems and facilities.
 - 4. Ensure that the Vulnerability Assessment as required by the Bioterrorism Act of 2002 is updated as needed.
- I. Information Security
Define methods for controlling access to digital information.

4. Responsibility

The District Safety and Security Manager under the direction of the Director of Human Resources is responsible for the administration of and compliance with the District Security Program; however, ensuring optimum levels of security in all aspects of the District's operations is the responsibility of every employee. The Security Committee will define the parameters of working levels procedures consistent with this policy. This committee is comprised of all department Directors or their designees. The Safety and Security Steering Committee will review and approve all procedures.

Specific implementation of the following key elements of the District's Security Program will be described in greater detail and assigned specific responsibility as needed in separate security guidelines, practices and procedures.

A. Physical Security of Facilities, Property and Systems

1. Methods of access control of District personnel to facilities and systems
 - a) Employee I.D. badges
 - b) Video surveillance
 - c) Access to all District property
 - d) Electronic access code control
 - e) Security patrols (outside patrol services)
2. Access control of non-District personnel to District facilities and systems
 - a) Consultants
 - b) Vendors
 - c) Contractors
 - d) Visitors
 - e) Tenants on District property
 - f) Service personnel
 - g) Delivery services

B. Key Control/Access Control

1. Issuance/Retrieval of master keys
2. Employee ID cards, badges, key fobs, etc.
3. Control of keys for potable reservoirs, pump stations, treatment facilities, etc.
4. Issuance of electronic codes
5. Access to all other District properties

C. Information Security

1. SCADA systems
2. Internet access
3. Enterprise network systems
4. Engineering drawings containing specific technical information
5. Personnel information
6. Workers compensation and medical information
7. Legal records and information
8. Accident investigation records

- D. Response to Potential Terrorism and Changes in Terrorism Threat Levels
1. The District Safety and Security Manager will be responsible for coordinating the:
 - a) Tracking of communications relative to the security of water and sewer systems by maintaining communication with other industry officials and various law enforcement, regulatory and security agencies.
 - b) Screening of information from employees, public, law enforcement, regulatory agencies, or other sources.
 - c) Tracking of threat levels as defined by U. S. Department of Homeland Security.
 - d) Activating District procedures in response to changing threat levels.
- E. Training
1. The Safety and Security Office will ensure that an appropriate level of security training and awareness is provided to employees.
 2. The Safety and Security Office will ensure that all new hires are appropriately trained regarding the District Security Program.

5. **Employee Responsibility**

Any employee who becomes aware of a condition or action which violates this policy or any security procedure should immediately advise the District Safety and Security Manager, Director of Human Resources or the General Manager. Any employee who reports a problem will not be retaliated or discriminated against in any way.

All employees shall be required, as a condition of their employment, to follow the District security policy. Any employee who willfully violates this policy or any procedure established under this policy is subject to disciplinary action, up to and including immediate termination (See Policy No. 6 - Hiring and Termination).

6. **Related Policies**

The District has several policies that address various subjects involving District security. Employees should make sure they are familiar with and comply with the security components of all District policies including but not limited to:

- A. Violence in the Workplace Policy (Policy 4)
- B. Alcohol and Drug Policy (Policy 27)
- C. Security and Theft Policy (Policy 28)
- D. Harassment Policy (Policy 29)
- E. Electronic Mail (E-Mail) Policy (Policy 44)
- F. Access and Usage of the Internet (Policy 46)
- G. Customer Personal Information Protection Policy (Policy 47)
- H. Business Conduct Standards (Policy 48)

Adopted by IRWD Board of Directors on: April 11, 2005

IRVINE RANCH WATER DISTRICT

PERSONNEL POLICIES AND PROCEDURES

POLICY NO. 50 - VEHICLE AND EQUIPMENT USAGE, VEHICLE ACCIDENT REPORTING, AUTO ALLOWANCE AND MILEAGE REIMBURSEMENT & REMOTE VEHICLE MONITORING

1. General Policy

This document establishes the policy and responsibility for the assignment and usage of District vehicles for conducting official District business. Any employee operating a District vehicle must be licensed to operate that vehicle in accordance with California State law the California Department of Motor Vehicles regulations. This includes but is not limited to the use of passenger restraint systems, traffic laws and financial responsibility laws (when appropriate). In addition to vehicle usage, this policy also addresses the use of District owned or controlled equipment. This policy is administered by the General Manager and any deviation to this policy must be approved by the General Manager.

2. Purpose of the Policy

The purpose of this policy is to communicate requirements relative to the assignment, utilization and control of District-owned vehicles and/or equipment or equipment controlled by the District; to establish mileage reimbursement procedures for privately-owned vehicles used to conduct District business; to establish insurance requirements for employees who drive personal vehicles on official District business; guaranteed ride home procedures for participants in the Commuter Trip Reduction (Rideshare) Plan (Policy No. 37. Rideshare Policy) and employees receiving Automobile Allowance.

3. Responsibility

A. General Manager

The General Manager is responsible for administering this policy and ensuring compliance.

B. Managers and Supervisors Responsibility

Managers and supervisors are required to ensure that employees under their control strictly adhere to the requirements of this policy.

C. Employee Responsibility

Employees are required to comply with the requirements of this policy and other established procedures regarding the assignment and use of vehicles and equipment.

4. Assignment of Vehicles for Overnight Retention

Employees assigned as Primary Standby Emergency Responders/Emergency Response Personnel duties are permitted overnight retention of a District vehicle. The vehicle is to be used for transportation directly to and from work or to and from the location where the employee is required to respond.

POLICY NO. 50 – VEHICLE & EQUIPMENT USAGE POLICY

Designated Primary Standby Emergency Responders/Emergency Response Personnel may use the Toll Road Transponders installed in their assigned vehicle for traveling to and from work for the period of their designated standby rotation or when otherwise responding to an emergency call-out.

Assignment of vehicles for overnight retention will be made only for employees in the following categories:

**A. Primary Standby Emergency Responders/Emergency Response Personnel
Temporary At-Home Retention**

Employees designated by their department to be on a standby or other emergency response assignment and who are able to respond to their normally assigned work location within 45 minutes from the time of request to respond, for the duration of their standby or other emergency response assignment.

**B. Designated Management Personnel
On-Going At-Home Retention**

Management employees who are reasonably required to respond to after hour emergencies as determined by their supervisor and/or department director based on their job assignments, who are able to respond to their normally assigned work location with 45 minutes from the time of request to respond and who are incumbent in one of the following job classifications:

- Operations Manager (Water Operations)
- Operations Manager (Recycling Operations)
- Construction Services Manager
- Field Services Manager
- Mechanical Services Manager
- Electrical & Instrumentation Manager
- Automation Manager
- Collections Systems Manager
- Facilities/Fleet Manager
- Safety Manager
- Other (when approved by the General Manager)

Employees in the above stated classifications who are assigned On-Going Overnight Vehicle Retention must complete a Vehicle Request Form, which will be kept on file in the Facilities and Fleet Services department.

5. Pool Vehicles

Pool vehicles will be available from individual departments and Fleet Services for use by employees requiring transportation in the performance of their duties.

6. Commuter Trip Reduction (Rideshare) Plan (Reference Policy No. 37)

Participants in the Rideshare Program are provided a guaranteed-ride-home in the event a participant is required to work unplanned overtime or in the event of an emergency. The guaranteed-ride-home program is authorized and coordinated by the Safety Office of the Human Resources Department.

Employees participating in the Rideshare Program are encouraged to plan for non-emergency transportation needs that may arise in the course of a regular scheduled workday. Commuter vans and pool vehicles are not available to employees for medical appointments, meal breaks or other personal matters.

7. Vehicles Involved In an Accident

Employees involved in a vehicle accident while operating a District vehicle will report such accident to their immediate supervisor and the Facilities/Fleet Manager before leaving the scene of the accident. The Safety and Security Office must be contacted as soon as possible. If damage is caused to non-District vehicles and/or property, Risk Management must also be contacted as soon as possible. The District employee-driver is required to provide pertinent information to other non-District drivers involved in the accident. No discussion of fault or responsibility is permitted by any District employees other than Risk Management Staff. Refer to Safe Work Practice (SWP) 19 – Use of District Vehicles.

8. Automobile Allowance

The General Manager may authorize an automobile allowance for Executive Directors, Department Directors and Managers. Employees receiving an automobile allowance must maintain automobile insurance with limits no less than that required by the State of California. Increases or decreases to auto allowance benefits will be made based on the percentage change in the mileage reimbursement rate set by the Internal Revenue Service.

9. Mileage Reimbursement

Department Directors may authorize the use of personal vehicles for conducting official District business. Mileage reimbursement rates will be set equal to the Internal Revenue Service mileage reimbursement rates.

Personal automobiles used on District business shall have no less than the minimum automobile insurance required by the State of California. The employee driver agrees to indemnify the District for any liability associated with passengers who are not employees or those being transported who are not on District business, to the extent that such liability does not arise as a result of acts in the direct furtherance of the employee driver's job duties.

10. District-Owned or Controlled Equipment

District-owned or controlled equipment is defined as equipment that is owned by the district, leased by the district or otherwise controlled by the district for the official use and established purposes of conducting district business.

Employees are forbidden to use District-owned or controlled equipment for personal use. Exceptions to this must be specifically approved by the General Manager.

Contractors are not authorized to use District owned or controlled equipment for conducting contracted work. The definition of “contractor” as outlined in Administrative Work Practice (AWP) 7 – Contractor Safety Program, is: A person or firm retained by IRWD under a contract for construction, maintenance or repair, major renovation or specialty work on any IRWD system or property. Contractual agreements must include specific language stating that the contractor must provide all necessary equipment to conduct their work. Special attention must be given to ensure that required safety equipment is provided by the contractor for the specific purpose of performing contractual work. Examples of this include but are not limited to vehicles; cranes/hoists/forklifts; lifting equipment such as: slings and material handling equipment. Additionally, contractors must provide all equipment necessary for confined space entry. This includes equipment such as gas detection equipment; rescue equipment; fall protection equipment; personal protective equipment. Contractors are not be permitted to use district ladders, scaffolds, or fall protection equipment.

12. Remote Vehicle Monitoring

Vehicles owned by the District, leased by the District, or otherwise controlled by the District are subject to remote monitoring. Remote monitoring is intended to provide the District with the ability to account for the vehicles at all times. Remote monitoring includes, but is not limited to, the ability to monitor vehicle location, vehicle starts and stops, and vehicle speed.

Adopted by IRWD Board of Directors on: February 11, 2019

IRVINE RANCH WATER DISTRICT
PERSONNEL POLICIES AND PROCEDURES
POLICY NO. 51 – MEDIA POLICY

1. General Policy

The Irvine Ranch Water District is committed to effective communications utilizing all media platforms including print, radio and television mediums and through the many social media outlets. Effective communications with the media best serves the District by:

- creating and maintaining credibility and ensuring public trust
- informing the public of what we can do for them and the services we provide
- promoting the District's achievements, activities and events of significance
- expanding the general visibility of the District
- ensuring that accurate information is conveyed to the public regarding incidents and issues of a controversial and/or sensitive nature

This policy is intended as a supplement to other relevant policies of Irvine Ranch Water District and is applicable to all employees and those who do business with the District.

2. Purpose of the Policy

The purpose of the Irvine Ranch Water District ("District") Media Policy is to provide communication guidance to District employees and the various agencies and companies that work or act on behalf of Irvine Ranch Water District.

3. IRWD Media Policy

It is the policy of the District to respond to all types of media questions/inquiries effectively, accurately and on a timely basis to help promote public understanding of District services, activities and issues. Effective communications with the media shall be accomplished both responsively and pro-actively utilizing the following principles:

1. Honesty: we will always be open and honest and will never knowingly mislead the public, media or staff on an issue or news story.
2. Transparency: we promote openness and accessibility in our dealings with the media, whilst complying with the law and maintaining confidentiality when appropriate.
3. Balance: information provided to the media will be objective, balanced, accurate, informative and timely.

4. General Media Guidelines

Only those officially designated by the General Manager or designee have the authorization to speak on behalf of the District.

All contact by the media (newspaper, radio, television, publications) regarding activities/projects of IRWD should be directed to the IRWD Public Affairs Director or designee.

Issues will be researched and talking points developed by IRWD Public Affairs staff in consultation with the General Manager and appropriate staff. Media issue background/technical expertise will be provided to media by designated staff. A summary of the media contact and, if appropriate, talking points will be emailed to IRWD Board members.

6. Social Media Guidelines

Social network sites are generally defined as web- or mobile-based services that allow individuals to construct a profile, form and share connections with others and/or where content can be uploaded, shared, created, published, or disseminated. Social media is the activity or technology that enables and/or integrates technology, social interaction and the construction and publishing of words, images, video, audio or other digital content.

The District endorses the use of these tools, realizing the positive effect they have on employees, the public it serves, and the business of the District.

The District regards blogs and other forms of online discourse as primarily a form of communication. Only those officially designated by the General Manager or designee have the authorization to speak on behalf of the District.

We believe in transparency and honesty. Some bloggers work anonymously, using pseudonyms or false screen names. IRWD discourages anonymity in blogs, wikis or other forms of online participation that relate to IRWD, District business or issues with which the District is engaged.

7. Employee Responsibility Guidelines

Online social media enables individuals to share their insights, express their opinions and share information within the context of a globally distributed conversation. Each tool and medium has proper and improper uses. The purpose of these guidelines are to let employees who choose to participate in social media understand what is recommended, expected and required if they discuss IRWD-related topics, whether at work or on their own time.

Outside the workplace, your rights to privacy and free speech protect online activity conducted on your personal social networks with your personal email address. However, what you publish on such personal online sites should never be attributed to the District and should not appear to be endorsed by or originated from the District. If you choose to list your work affiliation on a social network, then you should regard all communication on that network as you would in a professional network. Online lives are ultimately linked, whether or not you choose to mention the District in your personal online networking activity. The following guidelines are provided to clarify what is expected of District employees, however, they do not include every possible incidence.

1. Employees are personally responsible for the content they publish on blogs, wikis or any other form of user-generated media. Be mindful that what you publish will be public for a long time.
2. If you publish content to any website outside of IRWD and it has something to do with work you do or subjects associated with IRWD, use a disclaimer such as this: "The postings on this site are my own and don't necessarily represent the positions, strategies or opinions of the District."
3. The public has a right to trust in and engage credibly with the content posted on any District related page, group, site, media or writing in social media spaces. Never post a disclaimer of content on a District-related social media site or social network site.
4. Respect copyright, fair use and financial disclosure laws.
5. Do not provide IRWD's or another's confidential or other proprietary information. Ask permission to publish or report on conversations that are meant to be private or internal to IRWD.
6. Do not cite or reference employees, clients, partners or suppliers without their approval.
7. Respect your audience. Don't use ethnic slurs, personal insults, obscenity, or engage in any conduct that would not be acceptable in an IRWD workplace.
8. You should also show proper consideration for others' privacy and for topics that may be considered objectionable or inflammatory—such as politics and religion.
9. Be aware of your association with IRWD in online social networks. If you identify yourself as an IRWD employee, ensure your profile and related content is consistent with how you wish to present yourself with colleagues and clients.
10. Never misrepresent yourself by using a false name when acting on behalf of the District. Do not recruit friends, colleagues or relatives to promote or defend your work or on any matter concerning the District.
11. Writing or posting of media which does not mention District-related topics does not need to mention your employment or relationship with the District.
12. Always comply with all laws, regulations, and the social media service or social network site Terms of Use regarding the disclosure of identity.
13. The boundaries between professional and personal identities often blur in online social networks. Be mindful that identifying yourself as an employee or official of Irvine Ranch Water District in any social network coupled with the openness of the Web means that the public can and will connect you with your employment or relationship with The District in any and all activity in which you participate online. Ensure that the content associated with you and your activities are consistent with your work at Irvine Ranch Water District.

Remember that there are always consequences to what you publish. If you're about to publish something that makes you even the slightest bit uncomfortable, review the suggestions above and think about why that is. If you're still unsure, and it is related to IRWD business, feel free to discuss it with your manager. Ultimately, however, you have sole responsibility for what you post to your blog or publish in any form of online social media.

8. **Policy Violations**

In the event that an employee suspects any person of violating the guidelines presented in this policy, the employee must immediately report the incident to one of the following people:

- The employee's Supervisor
- The Department Manager
- The Department Director
- The Director of Human Resources, or
- The General Manager of the District

Information furnished should be as factual, complete and relevant as possible. In the event that the individual wishes to remain anonymous, "Speak Up" forms are available from the Human Resources Department.

A. First Point of Contact

The General Manager and/or Director of Human Resources will act as the first contact for suspected acts, and will use his/her discretion regarding the "need to know" of any other individuals. This will restrict the number of persons involved during the investigation process.

B. Investigation

The Director of Human Resources will conduct a thorough investigation. This investigation may include other officials and outside sources as deemed necessary.

C. Appropriate Action


Upon completion of the investigation, the Director of Human Resources and General Manager will determine what action, if any, is to be taken. Disciplinary action resulting from any investigation will follow the guidelines set forth by the District Human Resources Department. This procedure is found in the Disciplinary Process – Guidelines for Managers and Supervisors (available in the Human Resources Department).

9. Administrative Responsibility

The Director of Public Affairs is responsible for ensuring compliance with this policy.

Adopted by IRWD Board of Directors on: January 11, 2010

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December 8, 2020
Prepared by: D. Pardee / C. Smithson
Submitted by: C. Clary
Approved by: Paul A. Cook 

FINANCE AND PERSONNEL COMMITTEE

COST OF SERVICE AND RATE DESIGN POLICY UPDATE

SUMMARY:

Staff and IRWD's consultant Raftelis Financial Consultants, Inc. will present their updated analysis of IRWD's cost of service rate design and options related to current District policies for discussion with the Committee.

BACKGROUND:

As part of the rate-setting process for Fiscal Years (FY) 2021-22 and 2022-23, staff engaged Raftelis to perform a Cost of Service and Rate Design Study prior to the rate-setting process for IRWD's next two-year budget cycle. The purpose of the external review is to meet legal requirements, to provide the District with an affirmation of existing processes and create an opportunity to consider alternatives that meet the Board's objectives. The rate study is intended to provide a basis for rate-setting over the next five years.

In October, Raftelis presented preliminary findings and policy alternatives for the Committee's consideration. Since then, Raftelis has conducted additional analysis and will present updated findings, alternatives, and recommendations that meet the Board's objectives, as discussed at the previous Committee meeting. The presentation will separate the discussion points into policy decisions and review of existing cost allocation methodology. Policy alternatives to be discussed include: 1) tier breakpoints, 2) conservation spending, 3) capital replacement funding, 4) meter charges, and 5) pension and OPEB costs.

At the Committee meeting, Raftelis will review recommendations to enhance the current cost allocation methodology for future budget cycles, and present IRWD's Cost of Service and Rate Design updates and review how various alternatives would impact the typical IRWD customer. Based on feedback from the Committee, Raftelis will develop a final report on the Cost of Service and Rate Design study, which will be presented to the Finance and Personnel Committee and the Board in January.

FISCAL IMPACTS:

Impacts to future operating budgets will be determined based on Committee and Board input.

ENVIRONMENTAL COMPLIANCE:

This item is not a project as defined in the California Environmental Quality Act Code of Regulations, Title 14, Chapter 3, Section 15378.

RECOMMENDATION:

That the Committee provide input on the updated analysis of IRWD's cost of service rate design and options related to current District policies.

LIST OF EXHIBITS:

Exhibit "A" – Cost of Service PowerPoint Presentation

Irvine Ranch Water District

2020 Cost of Service and Rate Design Study
Presented to the Finance and Personnel Committee
December 8, 2020



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Discussion Agenda

- Key Policy Discussions
- Review Cost Allocations
- Summary of Policy Impacts on Rates
- Next Steps
- Project Schedule



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An Independent Evaluation Considering Key Policy Discussions

No.	Key Policy Discussions for Consideration
1	Tier Breakpoints
2	Conservation Spending
3	Capital Replacement Funding
4	Meter Charges for Residential Customers
5	Pension & OPEB Costs
	Review Cost Allocations
6	Private Firelines
7	Sewer Service Charges

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Key Policy Discussions

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1: Tier Breakpoints

- **Residential Tier Breakpoints**
 - › Recognition of F&P Committee feedback from the September meeting
 - › Ensure a fair & equitable allocation of the outdoor water usage in the low volume tier
 - › Low volume tier:
 - Include an indoor allocation of 20 gallons per day per person
 - Outdoor allocation to sustain landscaping



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1: Tier Breakpoints (con't)

- **Recommend change in apartment water budget tier breakpoint**
- **Justification**
 - › Ensures a fair, equitable and consistent water budget allocation among all residential customers
- **Specific Changes**
 - › All customers will receive a 40% budget allocation in the low volume tier
- **Customers Impacted**
 - › Apartment Customers



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1: Tier Breakpoints (con't)

- Recommend change in multi-family apartment water budget tier breakpoint

Current Tier Breakpoints			Proposed
Tier	% of Monthly Water Budget for Single Family / Condo	% of Monthly Water Budget for Apartments	% of Monthly Water Budget Apartments
Low Volume	0-40%	0-50%	0-40%
Base Rate	41-100%	51-100%	41-100%
Inefficient	101-140%	101-120%	101-140%
Wasteful	141%+	121%+	141%+

The 10% shift from low volume to base could increase revenue by \$46K; a 20% shift from inefficient to wasteful could decrease over-allocation revenue by \$57K

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2: Conservation Spending

- Conservation outreach spending continues to decrease
 - › Reallocate certain recycled costs to potable over-allocation tiers (tiers 3 & 4) to offset reduced conservation spending
- Justification
 - › Recycled water minimizes the need to purchase expensive imported potable water supplies
 - Recycled water is a direct substitute for outdoor irrigation for tier 3 & 4 customers
 - › Lowers the cost of recycled water, which may incidentally enhance recycled water usage
- Specific Changes
 - › Transfer selected costs (recycled water energy transmission costs of \$1.7 million) from recycled water rates to tiers 3 & 4 of the potable water rates

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2: Conservation Spending (con't)

- **Customers Impacted**

- › All potable water customers exceeding their budget allocation
- › Recycled customers

- **Rate Impacts**

- › Potable tiers 3 & 4 = +\$0.78 per ccf
- › Recycled tiers
 - -\$0.13 per ccf for low volume & base tiers
 - -\$0.12 per ccf for inefficient & wasteful tiers

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2: Conservation Spending (con't)

Potable Tiers	FY 2020-21 Rates (Noticed) (A)	RW Costs (B)	Proposed Rates (C = A+B)
Low Volume	\$1.54		\$1.54
Base	\$2.12		\$2.12
Inefficient	\$4.91	\$0.78	\$5.69
Wasteful	\$13.65	\$0.78	\$14.43

Recycled Tiers	FY 2020-21 Rates (Noticed) (A)	RW Costs (B)	Proposed Rates (C = A+B)
Low Volume	\$1.25	-\$0.13	\$1.12
Base	\$1.72	-\$0.13	\$1.59
Inefficient	\$3.28	-\$0.12	\$3.16
Wasteful	\$6.97	-\$0.12	\$6.85

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3: Capital Replacement Funding

- **Current strategy for funding potable replacement capital**
 - › All R&R capital costs are recovered in the monthly fixed water service charge
 - › R&R capital costs are projected to increase in the future
- **Justification**
 - › Potential for large increases to the monthly meter service charges
 - › Funding specific replacements with commodity rates is acceptable when tied to variable assets
 - Mitigates large increases to the monthly meter service charges in the future
- **Specific Changes**
 - › E.g., Move R&R capital costs for system valves = \$300K to commodity rates
- **Customer Impact**
 - › All potable tiers increase \$0.01 per ccf
 - › Monthly service charge reduced by \$0.10 per month (5/8" meter)



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3: Capital Replacement Funding (con't)

Potable Rates	FY 2020-21 Rates (Noticed) (A)	Capital Costs (B)	Proposed Rates (C = A+B)
Fixed Service Charge	\$10.40	-\$0.10	\$10.30
Low Volume	\$1.54	\$0.01	\$1.55
Base	\$2.12	\$0.01	\$2.13
Inefficient	\$4.91	\$0.01	\$4.92
Wasteful	\$13.65	\$0.01	\$13.66



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4: Meter Charges - Residential Customers

• Background

- › Currently, the residential monthly meter service charge varies by meter size
- › Consider one monthly meter service charge for all 5/8", 3/4" & 1" customers

• Justification

- › Potential capacity on the system is greater with a larger meter

Meter Size	FY 2020-21 Rates (Noticed)	Change with Consolidation	Difference (\$)	Difference (%)
5/8" Disc	\$10.40	\$14.90	\$4.50	43%
3/4" Disc	\$15.65	\$14.90	-\$0.75	-5%
1" Disc	\$26.05	\$14.90	-\$11.15	-43%

• Specific Changes

- › Recommendation - no change

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5: Pension & OPEB Costs

• Background

- › Reviewed options for recovering Pension & OPEB costs through rates:

FY 2020-21	Current	Option 1	Option 2*	Option 3	Option 4
CalPERS Expense		\$13.3M			\$13.3M
CalPERS Contribution	\$9.1M		\$9.1M	\$9.1M	
Trust Earnings		(\$4.8M)	(\$1.2M)		
Current Replacement Fund Payback	\$1.4M				
Replacement Fund 20-Year Payback			\$3.2M	\$3.2M	\$3.2M
Total	\$10.5M	\$11.7M	\$11.1M	\$12.3M	\$16.5M
<i>Additional Cost vs Current Methodology</i>		<i>\$1.2M</i>	<i>\$0.6M</i>	<i>\$1.8M</i>	<i>\$6.0M</i>

*Option 2 = Raftelis Recommended

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5: Pension & OPEB Costs (con't)

- **Justification**

- › Use of CalPERS contribution is more predictable from year-to-year than CalPERS expense
- › Apply 25% of the Trust Fund earnings to offset CalPERS contribution based on assumption that the District is 75% funded
- › Recognizing Trust Fund earning reduces the revenue requirement consistent with Proposition 218

- **Specific Changes**

- › Recommendation - Option 2



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5: Pension and OPEB Costs (con't)

- **Customer Impact**

- › All potable water, recycled water, and sewer customers
- › Total bill impact for typical SFR for the 4 options

Typical SFR	Units	Proposed Rates Option 1	Proposed Rates Option 2	Proposed Rates Option 3	Proposed Rates Option 4
Fixed Charge	5/8" meter	\$0.10	\$0.05	\$0.15	\$0.55
Low Volume	5 ccf	\$0.00	\$0.00	\$0.00	\$0.01
Base	7 ccf	\$0.00	\$0.00	\$0.01	\$0.04
Sewer	Block 2	\$0.15	\$0.05	\$0.25	\$0.80
Monthly Difference (\$)		\$0.25	\$0.10	\$0.41	\$1.40
Inefficient	0 ccf	\$0.03	\$0.02	\$0.03	\$0.14
Wasteful	0 ccf	\$0.09	\$0.04	\$0.14	\$0.59



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Review Cost Allocations



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Review Cost Allocations

- **Review Rates FY 2020-21**
 - › Board elected to defer approved rate increases for FY 2020-21
 - › Reviewed rate setting approach for FY 2020-21
 - › Update rate design model



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6: Private Firelines

- **Background**

- › The private fireline rates have been adjusted with the meter charges for years

- **Specific Changes**

- › Currently private fireline customers are charged on a per inch basis (\$13.60 per inch/month)
 - › Under the proposed rates, the cost of serving fireline customers is based on the cost of a 5/8" meter coupled with max day & max hour peaking costs



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6: Private Firelines (con't)

- **Customers Impacted**

- › All private fireline & private fire hydrant customers
 - › All monthly potable fixed meter service charges

- **Rate Impacts**

- › The District will recover approximately ~\$1.3M in revenue from the proposed firelines rates, compared to the current amount of ~\$4.5M
 - › The difference in revenue will be recovered via the monthly fixed meter service charge
 - 5/8" meter will increase from \$10.40 to \$10.75



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6: Private Firelines (con't)

Private Fireline Size	FY 2020-21 Rates (Noticed)	FY 2020-21 Proposed Rates	Difference (\$)
1"	\$13.60	\$10.78	-\$2.82
2"	\$27.20	\$11.08	-\$16.12
3"	\$40.80	\$11.74	-\$29.06
4"	\$54.40	\$12.90	-\$41.50
6"	\$81.60	\$17.04	-\$64.56
8"	\$108.80	\$24.18	-\$84.62
10"	\$136.00	\$34.92	-\$101.08
12"	\$163.20	\$49.80	-\$113.40

Meter Size	FY 2020-21 Rates (Noticed) (A)	Fireline Adjustment (B)	Proposed Rates (C = A+B)
5/8" Disc	\$10.40	\$0.35	\$10.75
3/4" Disc	\$15.65	\$0.45	\$16.10
1" Disc	\$26.05	\$0.80	\$26.85

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7: Sewer Service Charges

- **Background**

- › Reviewed the District's current sewer rate break points between blocks (0-5 ccf, > 5 and < 10 ccf, & ≥ 10 ccf)
- › Reviewed the allocation of expenses to blocks & the per unit charge for CII customers in excess of 10 ccf's

- **Specific Changes**

- › No change recommended for break points
- › Refined allocation of fixed & variable costs

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7: Sewer Service Charges (con't)

• Rate Impacts

Sewer Fixed Charge	FY 2020-21 Rates (Noticed) (A)	FY 2020-21 Proposed Rates (B)	Difference (\$) (C = B-A)
Block 1 (<5 ccf)	\$19.75	\$18.35	-\$1.40
Block 2 (>5 & <10 ccf)	\$23.70	\$23.15	-\$0.55
Block 3 (>10 ccf)	\$26.35	\$26.75	\$0.40
Non-Residential Commodity Charge (Usage > 10 ccf)	\$2.81	\$2.50	-\$0.31

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Bill Impacts Summary

• Total bill impact for typical residential customer

- › 5/8" meter with potable usage of 12 ccf
- › Sewer usage > 5 ccf & < 10 ccf (Block 2)

		Service Charge		
Typical Residential Customer	Commodity	Water	Sewer	Total Bill
FY 2020-21 Rates (Noticed)	\$22.54	\$10.40	\$23.70	\$56.64
1 Tier Breakpoints				
2 Conservation Spending				
3 Capital Replacement Funding	\$0.12			\$0.12
4 Residential Meter Charges				
5 Pension & OPEB		\$0.05	\$0.05	\$0.10
6 Private Fireline Service		\$0.35		\$0.35
7 Sewer Service Charge			(\$0.55)	(\$0.55)
Cost Reallocations	(\$0.42)			(\$0.42)
Revised Total	\$22.24	\$10.80	\$23.20	\$56.24
% Difference	-1.3%	3.8%	-2.1%	-0.7%

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Summary for Potable Over-allocation Rates

- Total rate impact for potable tiers 3 & 4

		Potable Commodity Tiers	
		Inefficient	Wasteful
FY 2020-21 Rates (Noticed)		\$4.91	\$13.65
1	Tier Breakpoints *		
2	Conservation Spending	\$0.78	\$0.78
3	Capital Replacement Funding	\$0.01	\$0.01
5	Pension & OPEB	\$0.02	\$0.04
	Cost Reallocations		\$0.05
Revised Total		\$5.72	\$14.53
% Difference		16.5%	6.5%

* Change in allocation does not affect rates.

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Summary for Recycled Rates

- Total rate impact for Recycled Rates (2" meter)

		Recycled Commodity Tiers				
		Service Charge	Low Volume	Base	Inefficient	Wasteful
FY 2020-21 Rates (Noticed)		\$83.20	\$1.25	\$1.72	\$3.28	\$6.97
1	Tier Breakpoints					
2	Conservation Spending		(\$0.13)	(\$0.13)	(\$0.12)	(\$0.12)
5	Pension & OPEB	\$0.65				\$0.01
6	Private Fireline Service	\$50.85	(\$0.21)	\$0.04	(\$0.33)	(\$0.31)
Revised Total		\$134.70	\$0.91	\$1.63	\$2.83	\$6.55
% Difference		61.9%	-27.2%	-5.2%	-13.7%	-6.0%

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Next Steps



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Next Steps on Cost Allocations & Rate Design

- Integrate feedback from Finance and Personnel Committee (F&P)
- Finalize updated cost of service model
- Present draft Cost of Service report to F&P
- Presentation to the full Board



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Project Schedule		
January 15	RFP Issued	✓
February 13	Proposal Submission	✓
May 20	Contract Date	✓
June 29	Project Kick-Off Meeting	✓
October 5	Finance & Personnel Meeting: Project Update	✓
December 8	Finance & Personnel Meeting: Findings/Recommendations	
January 2021	Finance & Personnel Meeting: Cost of Service Report	
January 11	Board Meeting: Cost of Service Report	
January 2021	FY 2022 Budget Process Begins	



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Thank you!

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MSRB REGISTERED
**MUNICIPAL
ADVISOR**

Raftelis is a Registered Municipal Advisor within the meaning as defined in Section 15B (e) of the Securities Exchange Act of 1934 and the rules and regulations promulgated thereunder (Municipal Advisor Rule).

However, except in circumstances where Raftelis expressly agrees otherwise in writing, Raftelis is not acting as a Municipal Advisor, and the opinions or views contained herein are not intended to be, and do not constitute "advice" within the meaning of the Municipal Advisor Rule.



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December 8, 2020
Prepared by: R. Jacobson
Submitted by: C. Clary
Approved by: Paul A. Cook



FINANCE AND PERSONNEL COMMITTEE

SALE OF FORMER CARPENTER IRRIGATION DISTRICT OFFICE PROPERTY

SUMMARY:

IRWD owns real property located in an unincorporated area of Orange County which was the former office site for the Carpenter Irrigation District. Staff has determined that the property will not be required for any future IRWD operational purposes. Consistent with requirements of IRWD's Real Property Policy and the Surplus Land Act, staff recommends the Board designate the property as "Exempt Surplus Land" and authorize staff to initiate the process to sell the property.

BACKGROUND:

IRWD owns the former Carpenter Irrigation District headquarters property which includes an approximate 4,700-square-foot parcel and a small office building. The property is located at the intersection of Hewes Street and East Center Avenue in an unincorporated area of Orange County. The building has been vacant for many years and based staff's analysis, the property will not be needed for any future District operating purposes.

Based on input from local real estate brokers, due to the size of the building (approximately 1,000 square feet), its condition and zoning for the property, the highest and best use for prospective buyers will likely be to remove most, if not all, of the existing structure and build a small home on the site. A location map and depiction of the building and adjacent parking area is provided as Exhibit "A". Sale of the property is included in IRWD's 2020 Goals and Target Activities List.

The State of California's Surplus Land Act (the "Act") states that parcels of less than 5,000 square feet are exempt from its surplus land sale process. Consistent with the requirements of IRWD's Real Property Policy, staff recommends the Board designate the property as "Exempt Surplus Land" and authorize staff to initiate the process to sell the property.

Next Steps:

Staff intends to retain a real estate agent with experience in the market area of the property and list the property for sale on an as-is basis. Based on the small size of the parcel, its location and the expected use of the property, brokers have estimated the value of the land to be from \$125,000 to \$175,000.

FISCAL IMPACTS:

Undetermined at this time.

ENVIRONMENTAL COMPLIANCE:

This item is not a project as defined in the California Environmental Quality Act Code of Regulations, Title 14, Chapter 3, Section 15378.

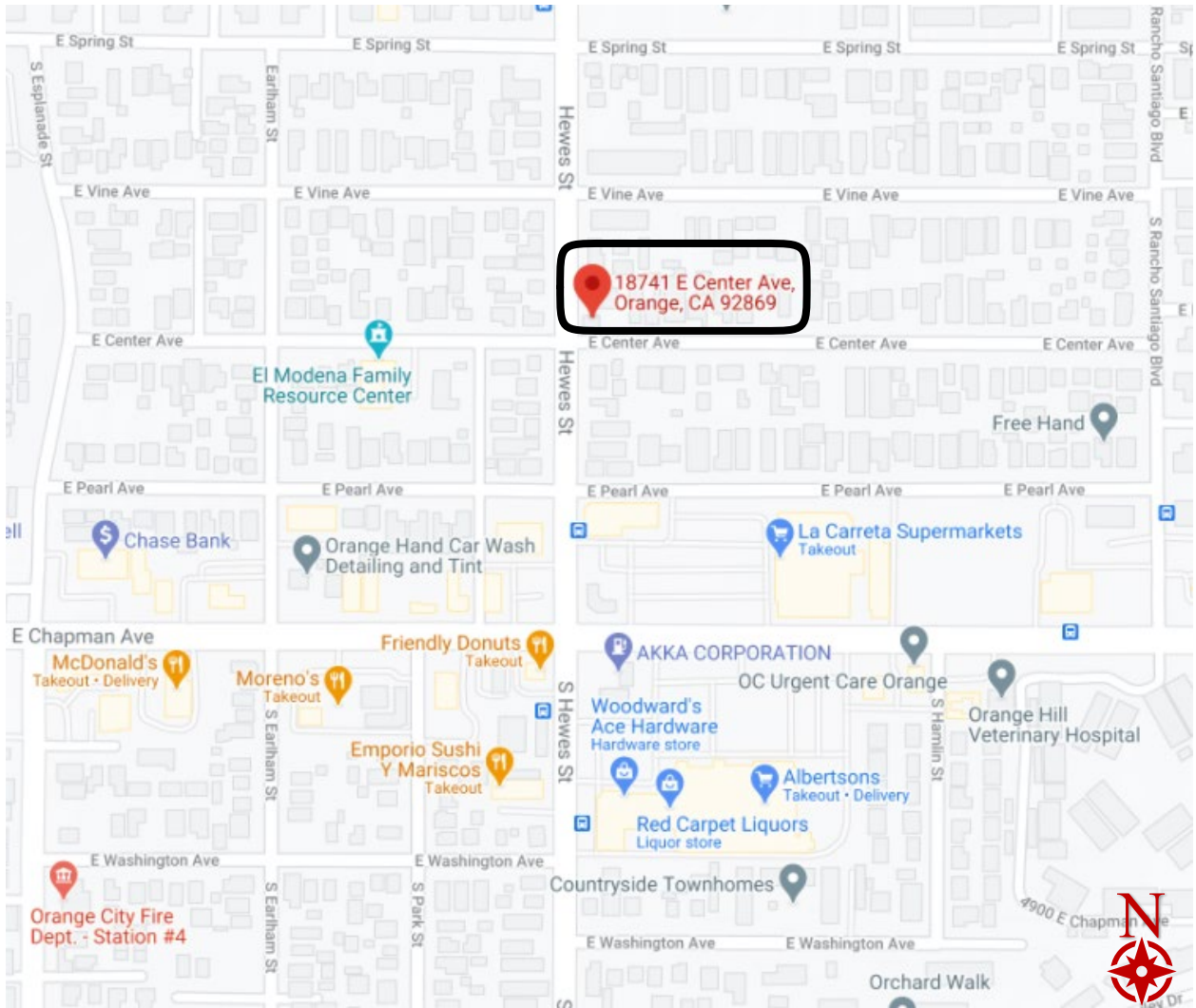
RECOMMENDATION:

That the Board designate the former Carpenter Irrigation District office property located at 18741 East Center Avenue in unincorporated Orange County as “Exempt Surplus Land” and authorize staff to initiate the process to sell the property.

LIST OF EXHIBITS:

Exhibit “A” – Location of the former Carpenter Irrigation property

Exhibit "A"



Carpenter Property

Exhibit "A"



Google Earth

© 2020 Google

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December 8, 2020
Prepared by: T. Malone
Submitted by: C. Clary
Approved by: Paul A. Cook



FINANCE AND PERSONNEL COMMITTEE

INFORMATION SERVICES CAPITAL PROJECTS

SUMMARY:

IRWD's primary business report platform, Oracle Business Intelligence Enterprise Edition (OBIEE), was last upgraded in 2015. In January 2021 it will no longer be supported by Oracle. Staff recommends upgrading OBIEE to the most current supported version of the application. In addition, due to COVID-19, the IS Department acquired equipment, including laptop computers, webcams, headphones and other items to support staff productivity while working remotely, which was not anticipated. Staff recommends the Board approve the addition of Projects 11808 and 11810, each in the amount of \$150,000, for a total of \$300,000 to provide funding for the OBIEE Upgrade Project and approve a budget increase to Project 11204, General Plant Project, in the amount of \$200,000 for the acquisition of additional information technology (IT) hardware and software needed to support IRWD business and work restrictions related to COVID-19.

BACKGROUND:

OBIEE Upgrade:

IRWD implemented its present version of OBIEE and related technical architecture in 2015 as its primary business analysis and reporting platform of the data from the Oracle EBS ERP application. This system is used for finance, expense management, procurement, inventory management, human resources and payroll purposes. IRWD's version of OBIEE and its related components are at their end of life and will no longer be supported by Oracle starting in January 2021. Staff recommends an upgrade of OBIEE and related components to the latest available versions from Oracle. A key feature of the upgrade will be to move to the Oracle Analytics Cloud (OAC). OAC offers enhanced usability, analytics and visualization tools. This will enable better data-driven decision making with fewer IS intervention requirements.

OBIEE Upgrade Consultant Selection Process:

In October 2020, staff issued a request for proposal to five consultants with experience performing OBIEE upgrades and support: Centroid, Dilytics, Emtec, Oracle and XTGlobal. All five of the consultants submitted proposals. Staff reviewed and ranked the proposals and selected for interviews the top three consultants: Centroid, Dilytics and Emtec. After conducting interviews, staff updated the rankings, as shown in the Consultant Selection Matrix provided as Exhibit "A".

Based on the interviews and the proposal rankings, staff believes that Centroid has the best understanding of the OBIEE Upgrade project. Staff also believes that Centroid has the most experienced project team with the OAC cloud application, submitted an optimal and realistic project schedule, has a proprietary automated tool that means a 50% improvement in project

length, and is the most capable of conducting a successful upgrade. The total cost of the OBIEE Upgrade project is expected to be \$300,000, which includes \$200,000 for an outside consultant and an estimated \$100,000 of staff time. Staff recommends awarding a Professional Service Agreement to Centroid in the amount of \$200,000. Centroid's proposal is provided as Exhibit "B".

Acquisition of Additional IT Hardware:

With the IRWD administrative offices closing on March 16, 2020, in response to COVID-19, many IRWD staff members transitioned from working on-site to working remotely. As a result, equipment was procured, including laptop computers, monitors, keyboards, mice, webcams, and headphones, to facilitate staff productivity. As this expense was not anticipated, it was not budgeted for Fiscal Year 2020-21. As a result, the current budget has been exhausted and several items will need to be procured through the end of FY 2021. Exhibit "C" details IT equipment purchase requirements that are anticipated through the end of the fiscal year. Staff recommends an addition of \$200,000 to the General Plant FY 2020-21 budget to cover the costs of anticipated equipment purchases required.

FISCAL IMPACTS:

The Oracle OBIEE Upgrade will be funded through replacement funds and is not included in the FY 2020-21 Capital Budget. The monthly subscription fee to Oracle for this upgrade is included in the FY 2020-21 Operating Budget. Staff requests the addition of projects for \$300,000 (split equally between water and sewer projects). The acquisition of IT equipment will be funded by the Department 250 General Plant Project, 11204. This project was included in the FY 2020-21 Capital Budget but requires a budget increase of \$200,000.

Project No.	Current Budget	Addition <Reduction>	Total Budget
11808	\$0	\$150,000	\$150,000
11810	\$0	\$150,000	\$150,000
11204	\$328,500	\$200,000	\$528,500
Total	\$328,500	\$500,000	\$828,500

ENVIRONMENTAL COMPLIANCE:

This item is not a project as defined in the California Environmental Quality Act Code of Regulations, Title 14, Chapter 3, Section 15378

RECOMMENDATION:

That the Board approve 1) the addition of Projects 11808 and 11810, each in the amount of \$150,000, for a total of \$300,000 to provide funding for the OBIEE Upgrade Project, and 2) a budget increase to Project 11204, General Plant Project, in the amount of \$200,000 for the acquisition of additional IT equipment to support IRWD business operations.

LIST OF EXHIBITS:

Exhibit “A” – OBIEE Upgrade Consultant Evaluation Matrix

Exhibit “B” – OBIEE Upgrade Centroid Statement of Work and Fee Proposal

Exhibit “C” – Dell Quotation of Estimated Hardware Costs through FY 2021

Note: This page is intentionally left blank.

Exhibit A - OBIEE Upgrade - Consultant Evaluation Matrix

Below is a comparison of the vendors evaluated to perform the OBIEE Upgraded Project.

Vendors	Selected for Interview	Project Duration (Months)	Project Duration (Weeks)	Cost	Migration tool for Customizations	Proposed Team Size	Separate Resource as Project Manager	Separate Resource as DBA
Centroid	Yes	5.2 months	21 Weeks	\$ 198,500	Yes	6	Yes	Yes
Dilytics	Yes	10.5 months	42 Weeks	\$ 434,820	No	4	No	No
Emtec	Yes	8 months	32 Weeks	\$ 365,800	No	4	Yes	No
Oracle	No	12 Months	52 Weeks	\$ 849,514	No	6	Yes	Yes
XT Global	No	5 Months	21 weeks	\$ 211,535	No	5	Yes	Yes

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**Irvine Ranch Water District
Business Intelligence Application
Upgrade RFP
Technical Proposal**

October 21, 2020

**Centroid Systems, Inc.
1050 Wilshire Blvd. Ste 170
Troy, MI 48084**

Scott Morrell | Managing Partner | 248.730.3115 | scott.morrell@centroid.com

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1.0 COVER LETTER

Cover Letter

Centroid is pleased to provide our response to the Irvine Ranch Water District (IRWD) RFP for an Oracle Business Intelligence Application Upgrade. We look forward to having the opportunity to further discuss our capabilities and explore a partnership with the Irvine Water District.

It is our understanding that the IRWD seeks a comprehensive proposal to provide Oracle Business Intelligence Analytics (OBIA) upgrade services for your current OBIA deployment. This includes not only the ability to upgrade the current deployment but to also consider an on-premise upgrade and also the IRWD preferred option of Oracle Cloud. The proposal should also include plans for testing, training, and post-production support.

We have included an RFP response to provide upgrade services to IRWD for your consideration.

In addition, we have reviewed the IRWD PSA included in the RFP and would not require any changes to the PSA should Centroid be chosen to deliver the upgrade project.

We appreciate the inclusion of Centroid in your RFP process.

Sincerely,



Scott Morrell
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2.0 EXECUTIVE SUMMARY

Executive Summary - Our Understanding of Irvine Ranch Water District Needs

Irvine Ranch Water District (IRWD) is seeking a qualified partner to upgrade its Oracle Business Intelligence platform from 11.1.1.9.2 to the most recent, stable version released from Oracle along with upgrading Oracle OBIEE and ODI to 12c.

IRWD has broken the project into 5 pre-determined tasks as follows:

1. Install OBIEE 12c, ODI 12c, and Oracle BI Apps (Provide on-prem and cloud options)
2. Upgrade and Migrate the web catalog reports and custom dashboards
3. Remediate and validate the web catalog reports and custom dashboards
4. Train the IRWD Staff
5. Provide Post-Production support to the IRWD staff

Centroid has reviewed the IRWD upgrade requirements, project phases, and the overall goals of the project and is happy to provide the following proposal to help IRWD accomplish its upgrade goals.

3.0 CENTROID EXPERIENCE OVERVIEW

Centroid Experience

Centroid Background and Structure

Founded in 1997, with headquarters in Troy, MI, Centroid provides Oracle enterprise workload consulting and managed services across Oracle, Azure, Amazon, Google, and Private Cloud. Centroid maintains one of the highest partner levels within Oracle and is recognized by many in the industry as a Top and Go-To Oracle Partner for Applications, Technology, and Infrastructure for both Consulting and Managed Services. We are dedicated to helping our customers eliminate uncertainty, risk, costs associated with implementations, upgrades, integrations, adaptation, and management on a wide range of Oracle Applications, Technologies and Infrastructure.

In 2014, 2015, and again in 2016 Inc. Magazine recognized Centroid as one of the fastest-growing private companies in the United States. The Inc. 5000 list represents a comprehensive look at the most important segment of the economy - America's independent-minded entrepreneurs.

<http://www.inc.com/profile/centroid>

Centroid Mission Statement:

Centroid strives to be experts in Oracle enterprise workloads and to be recognized by both our customers and technology partners for providing top talent who are capable and trusted to architect, deploy, and support the best solutions for any given business challenge. We believe this will lead us into long term relationships with our customers, employees, and partners that result in promising careers and profitable growth.

Centroid Vision:

We aspire to be the best technology consulting organization to help our customers address each and every enterprise need with the right approach and the right enabling technology.

Centroid Core Values:

Embedded in the DNA of every employee is the pursuit of our customer's success. We will build a workforce that is respected, competent, trusted to solve the toughest problems, and a culture where the team members expect greatness and believe the work makes a difference for our customers. We will challenge ourselves to pick up knowledge that we didn't have before and to share that knowledge for the benefit of our customers, our colleagues, and our partners.

CENTROID CORPORATE DEMOGRAPHICS	
Ownership Structure	Centroid is a privately held, Michigan based, S-Corp. There are no anticipated nor have there been any significant changes to the

	ownership structure in the past 15 years. We are comprised of four owners. Each one of us loves what we do and are actively engaged in every aspect of the business.
Employees	We currently have 220 active employees that reside in 3 physical offices along with many of our staff spread across remote offices in the USA.
Mergers or Acquisitions	There are no anticipated nor have there been any mergers or acquisitions in the past 5 years.
Key Security and Audit Compliance	Centroid holds SOC 2 compliance, Oracle MSP designation and maintains long term strategic agreements with two SOC 2 Type 2 datacenters. Oracle IaaS, PaaS, SaaS holds SOC 1, SOC 2, SOC 3, HIPAA, GDPR, FISC, ISO 27001, PCI DSS and others. https://www.oracle.com/cloud/cloud-infrastructure-compliance/

Our firm is profitable and has grown steadily the past 25 years. We are not in debt, have no pending litigation, we are not downsizing, nor have any plans to close any offices.

Centroid Office Locations

Corporate Headquarters

- Centroid Systems Inc.
- 1050 Wilshire Drive Ste 170
- Troy, Michigan 48084
- 248.465.9533
- www.centroid.com

Dallas, TX Office

- Centroid Systems Inc.
- 6860 Dallas Pkwy, Ste 560
- Plano, Texas 75024
- 214.403.4779

Hyderabad India Office

- Centroid Systems India PVT
- Part 7B, 7th floor, Melange Towers
- Patrika Nagar, Hitech City
- Madhapur, Hyderabad
- Telangana - 500081
- 248.465.9533

Centroid Qualifications

Centroid has been in business for 25 years, carries over 200+ professional certifications, 150+ active customers, skilled professionals from Big 4, Large SI's, with many certifications and qualifications. We have migrated over 10,000 workloads to the Cloud within the past 3 years and have under Managed Services many of these same workloads. Our 25 year track record has put Centroid at the top of all Oracle Consulting Partners and we are 1 of 5 firms in North America that Oracle and a 3rd Party Auditor has approved as a certified MSP/CSP to migrate, run, and maintain your workloads on Oracle Cloud. You are in the best of hands with Centroid.

Centroid was founded on Oracle E-Business Suite deployments. 25 years later we are still managing E-Business Suite, Cloud ERP, BI Applications, APEX, database and other Oracle technologies in Private Clouds and across Public Clouds: AWS, AZURE, GCP, and OCI.

Our professionals and our organization have passed rigorous SOC 2 type II reporting and other third-party audits. These certs provide a higher level of Managed Services, Compliance, IT processes, and best-practices companies should follow.

CIO Review named Centroid the most promising Oracle Consulting and Managed Services Provider of 2019. <https://www.centroid.com/news/most-promising-oracle-consulting-services/>

Centroid just won '3' additional awards from Oracle from the 2021 N.A. Partner kick-off (virtual) held on July 15-16, 2020 and had the highest number achieved from any Partner. We have won 14+ awards from Oracle over the last 7 years and 5 from our customers, however, more achievements are when our Customers win awards for services we delivered. As in the case for the CIO of Subaru for winning CIO Innovation of the Year for the solution we designed and implemented that replaced an aging telematics system with modern Oracle technology. <https://www.centroid.com/news/centroid-client-subaru-wins-2017-cloud-platform-innovation-award/>

Centroid is uniquely capable of providing IRWD with the highest quality technology consulting services because:

- We specialize in Oracle Enterprise Workloads. Our experts have years of Application, Database, Middleware, Networking, Security, Infrastructure, Development, and Configuration expertise that is deep and wide. We understand the entire stack both in business processes and technology to maximize system performance and your return on investment.
- We are not new to Oracle, nor to OBIEE, OBIA, Informatica, EBS, Oracle Data Warehouse solutions, Oracle Cloud Infrastructure (OCI), and Oracle Exadata. We have a solid track record of success for the past 25 years and have never had a failed project and have never been asked to leave a project, nor has any of our contracts ever been exited early. Our first customer in 1997 is still a customer of Centroid's today.
- We use a methodology that is focused on optimizing business processes end-to-end and not one based on server, storage, network, or database metrics alone.
- Centroid has won many awards from Oracle, our customers, and the community for the solutions we have helped our customers deploy and manage.
- Centroid has passed SOC 2 Type II Audit as well as Oracle third party Audits for delivering and managing Oracle mission critical enterprise workloads.

- Centroid has the following designations within Oracle for their expertise: Oracle Platinum Partner, Oracle E-Business Suite, Oracle Business Intelligence, Performance and Tuning, Oracle Data Warehouse, Oracle Cloud Select, Oracle MSP, Specializations and Expertise in Oracle Cloud: PaaS | IaaS | SaaS, Oracle databases among a few. We carry over 18 Specializations and have over 200+ professional certifications.

Centroid OBIEE Upgrade Experience

Centroid has successfully conducted similar OBIA upgrade projects involving an upgrade of 3 versions or more than the current release. Centroid developed and applied an approach to each of the upgrade projects along with a set of tools and scripts which allow us to successfully complete the projects on-time and on-budget.

Examples of customers we have helped moving to OAC are:

- Simmons Processed Foods, moved from a solution based in Oracle Discoverer to OAC 5.5. by replacing 350+ reports across 22 Business Areas
- HID Global, Migrated their 3 data-center to Oracle Cloud. Including a hybrid ERP: SaaS for Supply Chain, EBS for Finance & Manufacturing, OAC, 1500+ workloads moved to IaaS and PaaS
- Toshiba Global Commerce private cloud upgrade. This upgrade was from OBIA 11.1.1.7.1 to 11.1.1.10.2 and then we configured the upgraded environment with a 12c OBIEE server and upgraded the OBIEE content via the lift and shift process (the same process that is used for moving to OAC) to allow the user community to experience the features.

4.0 CENTROID TEAM

Centroid Team

Centroid plans to deliver the IRWD upgrade with the same Oracle Business Analytics team that has delivered the latest OBIA/OBIEE deployments and upgrades to its clients. The team will be made up of resources from all three Centroid offices and led by BI Practice manager Jose Esparza who has been with Centroid for over 10 years and has completed over 20 OBIA/OBIEE implementations and upgrades across multiple clients and industries.

Jose's team will be rounded out by Sid Shivappa in our Dallas office, and Rekha Lukka, Partha Thota, and Satya V. in our Hyderabad India office. Jose's team members each have between 10 and 25 years of experience in OBIEE/OBI and Oracle E*Business Suite.

The project team will be managed by our PM program lead Ann Habel, Ann has been with Centroid for over 8 years and has managed dozens of successful Oracle projects in recent years.

We have attached resumes for each of these resources in Appendix A of this document and would welcome interviews between IRWD and the team to confirm their skillsets and capabilities.

Project Roles and Responsibilities

Roles which will be filled by Centroid on this engagement are described below:

Centroid Role	Responsibilities	Experience
Centroid Project Manager (Ann Habel)	<ul style="list-style-type: none">• Authors and maintains the project plan• Manages project scope, critical path, and issues• Develops and administers project management processes• Maintains regular project updates to Steering Committee• Maintains and manages the open issues list• Coordinates staff and resource requirements• Manages the Centroid resources on the project• Accountable for project delivery	15-25 Years
Centroid Account Partner Quality Assurance (Scott Morrell)	<ul style="list-style-type: none">• Assists IRWD with achieving its on-time, within-budget, and high-quality project objectives• Provide insights on how to manage and control risks to be better equipped for the challenges that could cause unanticipated cost and schedule overruns• Deliverable review and executive briefings• Escalation Point of Contact• Accountable for contractual obligation	20-25 Years

Centroid Role	Responsibilities	Experience
Centroid Lead Solution Architect (Jose Esparza)	<ul style="list-style-type: none"> Leads solution and upgrade planning and identifies application, database, and infrastructure optimization requirements Executes OBIA/OBIEE and dependent upgrade tasks Resolves technical issues found during project Provides recommendations on technical decisions and guides teams during execution Shares knowledge with client team about upgrade details Accountable for project technical activities 	15-25 Years
Centroid BI/ETL Consultants (Partha Thota, Rekha Lukka)	<ul style="list-style-type: none"> Analyzes current environment and develops detailed upgrade task list Executes technical upgrades Resolve upgrade related issues during Development, Testing, and Cutover Provides support and assists technical team with tuning and connectivity issues Creates documentation including upgrade runbooks Shares knowledge with client team about upgrade details Provides training for client team on new version requirements and maintenance procedures 	10-20 Years
Cloud and Database Architect (Sid Shivappa, Satya V)	<ul style="list-style-type: none"> Cloud Provisioning Cloud Configuration OAC Setup Handles Database Upgrade Assists with database installation and configuration tasks 	10-20 Years

Project Governance and Framework

Excellence in project management is one of the ways that Centroid distinguishes itself from its competitors. By leveraging our organization's assets, Centroid can provide expertise in delivering an appropriate structure and methodology. This provides an effective structure for successful program management.

The key components of the project management framework we frequently use on similar projects include:

Status reporting: Our approach for status reporting provides project-level tracking including milestones, accomplishments, planned activities, risks, decisions, and issues. Each team is responsible for submitting status reports on a weekly basis with identification of task completion and issues for escalation. The project manager is responsible for assessing the status report content, including escalation, discussion of risks, and milestones. When required, the status report may be summarized for reporting to the client Steering Committee.

Scope Management: Our proposed operating model contains a rigorous and formal process used for managing the project scope. Scope must be carefully managed so that key activities occur on time. As the project continues, project management monitoring and control is used to manage the project team's commitments. Added work after key milestones and phase exits may result in an increased level of complexity and risk to complete subsequent deliverables.

Change Control: The change control process enables tracking of potential change requests in the project scope that require project leadership attention. Change requests history can be reviewed to gain a sense of how project scope has changed over time.

Risk Management and Issue Tracking: Throughout the project, team members and project management members will identify risks and issues from many sources. Centroid has predefined templates to document project risks and key issues. Risks and issues are often reviewed by project leadership prior to the weekly status reporting meeting. If required, risks are escalated to the client Steering Committee.

- **Risk log:** The risk log enables the project team to raise potential risks that could affect the project. Risks can be classified by type, priority, potential impact, and next review date.
- **Issue log:** The issue log enables the project team to raise project issues that require project leadership attention. Issues can be classified by type, priority, and escalation level.

Knowledge Repository: We propose the use of a knowledge repository such as Share Point to manage team status reports and associated content including project tasks, milestones, risks, issues, and key decisions. If needed Centroid can provide a web-based knowledge repository.

Phase Review: A structured decision point occurs at the end of each phase. The phase reviews assess the completion of key project deliverables and identification, along with mitigation plans for known project risks, decisions, and issues. They are not a compliance review of each project activity. Rather, they are focused on making the decision whether or not to move the project forward into the next phase.

- **Phase Review Dashboard:** The phase review dashboard provides a mechanism to capture and track completed milestones, key project decisions, risks, and items related to a phase review. This includes capturing approvals.

Risk Management

Risk management includes maximizing the results of positive events and minimizing adverse event consequences through risk identification, risk quantification, risk response development, and risk response control. Risk management is an iterative process that needs to occur throughout the engagement.

A risk is an event or action with a chance of occurring that would result in a negative impact on the project. Risks will have varying degrees of impact on the project and should be associated with a probability of occurrence. The likelihood of success of the project can be increased significantly through formal risk management. This involves:

- Taking a proactive approach to the management of risks
- Implementing actions to reduce or control identified risks
- Planning contingency actions to mitigate consequences of risks

A well-executed risk management strategy should not create the expectation that all risks can be eliminated. Such an outcome is unachievable with limited time, money, and people resources. Instead, the more realistic approach is to identify and evaluate potential risks before implementing, and to plan appropriate actions that will mitigate their effects. Throughout the project, these risks will be monitored.

We are committed to giving our clients the highest business value from every project. We do that by astute project oversight, coordinated and transparent communication and complete accountability. Over decades of experience, Centroid has developed a proven governance approach that drives uncertainty, scope creep and risk from projects.

5.0 PROJECT APPROACH & TIMELINE

Project Approach & Timeline

Centroid has focused on implementations, upgrades, and supporting Oracle Data Warehouse and Business Intelligence Solutions as well as Oracle EBS, OCI, and Oracle Exadata to name a few for more than two decades and brings a proven approach and methodology with the appropriate level of structure and best practices that allows for flexibility to adapt to our clients' specific requirements and needs while delivering on-time and on budget successful projects.

We will bring to the table a comprehensive Project Approach and Management Plan that lends itself well to the desired project phasing and division of responsibilities.

Our approach begins with a solid foundation and definition of the primary workstreams, key activities, and outputs that is overseen with strict project management and governance framework.

OBIA/OBIEE Upgrade Implementation Steps

Our proven upgrade methodology and experience will accelerate the timeline for your OBIA/OBIEE Upgrade and mitigate any risks along the way.

The upgrade process of OBIA from any prior release to 11.1.1.10.3 is done via an out-of-place upgrade. OBIA has multiple components including FMW, OBIEE, ODI and Business Intelligence Applications Configuration Manager which need to be installed and configured before the actual ODI code, BIACM configurations, etc. can be upgraded.

The two options to be evaluated are 1) On-premise and 2) Cloud Configuration. Even though the options are different, and the Cloud option gives access to new features reduces effort to support the solution, from an upgrade approach perspective they are not that different, so we'll call out the differences below.

At a high-level, the following steps will be performed as part of the upgrade process:

1. Prepare application server and DB services, DW DB services will be migrated and upgraded to DBCS (for Cloud Configuration Option #2) or if IRWD chooses option On-premises Installation (Option #1), then the DB upgrade would be done on-premise.

2. Fresh install and configuration OBIA 11.1.1.10.3 will be done in OCI-provisioned server (for Cloud Configuration Option #2) or if IRWD chooses option On-premises Installation (Option #1), then the install would be done on-premise.
3. For On-Premise Option, we'll configure SSL and integration with IRDW's LDAP and SSO solution to maintain the same security used and to have the same application roles that the current users are members of. For Cloud Option, will require configuring IDCS to connect to IRDW's LDAP and SSO solution to be leveraged in OAC.
4. Enable offerings in BIACM
5. Recreate Customizations in Oracle Data Integrator 12.2.1.3.2(*)
6. Deploy Custom changes on the Datawarehouse schema
7. Move customizations done in BIACM
8. Apply Bundle Patch for OBIEE Foundation
9. Move OBIEE Customizations (RPD, Web Catalog and Security)
10. Generate Domain and Main load plans
11. Run load plans
12. Validate

() It is worth to mention that the ODI content that is prepackaged with OBIA 11.1.1.10.3, was prepared for ODI 12c this includes, knowledge modules, reusable mappings, procedures, user-defined functions, etc. For this reason, Oracle doesn't recommend exporting the customizations and mappings that were developed from scratch in the older versions of ODI and importing them into the new ODI repository. Regular export/import, smart export/smart import shouldn't be used, the same applies for upgrading the ODI repository and then exporting/importing into the new ODI repository. Any of the options mentioned would cause corruption and impact the functionality and behavior of the Integration Tool which wouldn't be supported by Oracle.*

There are two types of ODI Customizations that were done in IRDW's OBIA environment: 1) "New", which are new interfaces that were built and 2) "Customizations" which are extensions to the OOTB interfaces. Centroid is planning on using an ODI Customization Migration utility for #1. The utility does part of the work but still requires manual tasks. We'll analyze and determine if the use of this tool is suitable for the type of content. For Customizations (#2) we recommend not using the tool, because adding columns is typically a simple task and the tool wouldn't really add value or save time

Once the customizations are recreated in the new ODI, we'll run a process to deploy the custom changes that were done to the DW schema replicate

There are two sets of components which would typically require performing an incremental upgrade from OBIA 11.1.1.9.2 to 11.1.1.10.1 and then to 11.1.1.10.2 before moving to 11.1.11.0.3. These components are:

- BIACM Configuration
- BI Artifacts (Web Catalog, Repository and Security/JAZN file)

However, for BIACM, security and web catalog, it is possible to use a more direct route if the content can be identified. Based on our understanding of the customizations made by IRWD to the web catalog, best practices were followed, and the custom reports and dashboards are identified. Centroid has scripts to identify custom reports and dashboards which can help ensure the objects are identified and we can also identify if the out of the box (OOTB) web catalog objects were customized. For the BIACM configuration we also have developed scripts to identify changes and they will be run prior to importing them into 11.1.11.0.3. This will allow the team to capture settings which might be deprecated. Finally, for direct RPD upgrade, the patching utility can be used. We don't foresee the need of performing the incremental upgrades mentioned above.

Centroid has applied the methods mentioned above to successfully upgrade multiple OBIA environments in the past.

If IRWD chooses the Cloud Option (Option 2), in addition to the steps listed above, a new OAC environment will be configured and the OBIEE 12c upgraded content (Security, RPD and Web Catalog) will be migrated to OAC via lift-and-shift procedures.

Database Upgrade

This proposal includes upgrading the three DW Database instances from 12.1.0.2 to 19c for both options (on-premise or cloud) and SQL performance support is included as well.

IRDW clarified in a couple of answers to the questions we submitted, that this project includes upgrading the DW Database from 12.1, and that it would be feasible to perform a full load after the upgrade has been completed. Centroid suggests moving to the 19c release, which will bring the new environments to a stable release while maximizing the support life. This applies to both options, the On-premise and the DBCS version. This proposal assumes that the DW DB needs to be upgraded and that path is built into our plan, however, if the DW DB only includes data that was loaded via the load plans and it doesn't have any other schemas that are not part of OBIA, it would be possible to start from a fresh instance and perform a full load. This would reduce some cost and duration of the project. This decision can be confirmed during the short analysis phase we suggest at the beginning of the project.

Oracle Analytics Server

For On-premise option, we're scoping the option as requested, we would also like to bring up for consideration the possibility of introducing Oracle Analytics Server 5.5 which is considered the next release of OBIEE from 12.2.1.4.x. OAS is the Customer-Managed version of Oracle Analytics Cloud and offers most of the features in OAC, including Visualization, Machine Learning, Artificial Intelligence, Machine Learning, etc.

Upgrade Approach and Timeline

Upgrade Approach and Timeline

Centroid has scoped a 12-14 week Upgrade project depending on which option IRWD chooses. We will follow our proven methodology with iterative phases geared towards meeting a successful delivery.

- Build and Execute runbook-based upgrade iterations, starting with Centroid's prebuilt templates and optimizing with each iteration, including client specific requirements, and to remove any surprises from the upgrades prior to Cut-Over
- Validate each upgrade iteration from a Technology and Business perspective
- Execute on best-practices and provide additional knowledge transfer to the IRWS team
- The key activities, deliverables, and outputs from our proven upgrade methodology are summarized below:

	ANALYSIS & PLANNING		DEV UPGRADE CYCLE	INTEGRATION TEST	UAT UPGRADE CYCLE	CUTOVER & STABILIZE
Key Activities	Environment planning <ul style="list-style-type: none"> Define upgrade approach and instance plan Validate infrastructure requirements Technical object analysis <ul style="list-style-type: none"> Confirm technical object inventory Identify upgrade impacts Project governance <ul style="list-style-type: none"> Draft Project plan Define issue/risk management approach 	Prepare for Testing <ul style="list-style-type: none"> Identify Performance Benchmarks Define testing scenarios and use cases 	Run upgrade (Iteration 1) <ul style="list-style-type: none"> Upgrade OBIA DEV environment (Including DW DB) Prepare task list Perform initial validation Complete retrofit development of ODI custom code <ul style="list-style-type: none"> Technical design Conduct development Unit test code Execute Initial testing <ul style="list-style-type: none"> Validate updated technical objects Cutover Planning <ul style="list-style-type: none"> Define draft cutover plan Training Planning <ul style="list-style-type: none"> Define training plan 	Execute integration testing <ul style="list-style-type: none"> Validate end-to-end test scenarios Prepare for training <ul style="list-style-type: none"> Finalize training content 	Run upgrade as mock cutover (Iteration 2) <ul style="list-style-type: none"> Upgrade OBIA UAT environment (Including DW DB) Finalize cutover plan Execute User Acceptance Testing <ul style="list-style-type: none"> Validate end-to-end business scenarios Performance test Deliver training <ul style="list-style-type: none"> "Train the trainer" End user training delivery 	Production cutover <ul style="list-style-type: none"> Execute cutover plan to upgrade PROD environment Stabilization and Knowledge Transfer <ul style="list-style-type: none"> Stabilize environment Perform knowledge transfer Transition to steady-state Ensure operational readiness for support team
Key Output	<ul style="list-style-type: none"> Project plan Instance plan Technical object impact analysis 	<ul style="list-style-type: none"> Upgrade task list defined Testing scope and use cases defined 	<ul style="list-style-type: none"> Technical testing completed Draft cutover plan Training plan 	<ul style="list-style-type: none"> Integration testing Cycle complete Training content 	<ul style="list-style-type: none"> Mock cutover executed UAT testing cycle complete Train the trainer delivered 	<ul style="list-style-type: none"> Production cutover End user training delivered Support fully transitioned

A high-level project plan, with key milestone dates are shown for each option in the diagrams below. A final project plan will be developed as a key output during the planning and analysis phase referenced in

our methodology above and will be communicated with the IRWD team. We have attached the draft detailed project plan for each option in Appendix C.

Upgrade Option 1: On-Premise Upgrade

OBIA Upgrade to 11.1.1.10.3 (On-Premise/Option 1)	IRWD Task	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19
Plan/Analysis	1	40	8																	
Architecture & Design	1		8																	
Prepare, Build (Install & Config) & Unit Test	1																			
Dev Database Upgrade	1																			
Install and Configure OBIEE 12.2.1.4/OBIA 11.1.1.10.3	1			40	16															
Configure SSL, SSO	1				24															
Recreate ODI Customizations (68 new)	2				109															
Recreate ODI Customizations (75 Custom)	2				11	120	109													
Move Oracle Business Analytics Changes	2							12												
Move Customization Changes in BIACM	2							16												
Upgrade BI Artifacts *	2							12	20											
Remediate Validate IRWD Webcat Reports and Custom Dashboards, ODI	3									24										
User Acceptance Test																				
UAT Database Upgrade	1																			
Install and Configure OBIEE 12.2.1.4/OBIA 11.1.1.10.3	1						40													
Configure SSL, SSO	1								16											
Migrate upgraded Content from Dev	2								16											
UA Testing	3										40									
Issue Resolution	3											20								
Deploy to Production																				
Prod Database Upgrade	1																			
Install and Configure OBIEE 12.2.1.4/OBIA 11.1.1.10.3	1											20	20							
Configure SSL, SSO	1												16							
Migrate upgraded Content from UAT	2													4	12					
Training and KT	4														12					
Load DW	3														8					
Go-Live - Validate and Release environment	3														8					
Stabilize																				
Post-Production Support (6 weeks) DB	5																			
Post-Production Support (6 weeks) OBIA	5															40	40	40	40	40
Project Close																				

Upgrade Option 2: Oracle Cloud

OBIA Upgrade to 11.1.1.10.3 (OCI/OAC Option 2)	IRWD Task	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
Plan/Analysis	1	40	8																			
Architecture & Design	1		8																			
Prepare, Build (Install & Config) & Unit Test	1																					
OCI Setup & Dev DB migration	1																					
Install and Configure OBIEE 12.2.1.4/OBIA 11.1.1.10.3 in OCI	1				40	16																
Recreate ODI Customizations (68 new)	2					109																
Recreate ODI Customizations (75 Custom)	2					11	120	109														
Move Oracle Business Analytics Changes	2								12													
Move Customization Changes in BIACM	2								16													
Upgrade BI Artifacts *	2								12	20												
Remediate Validate IRWD Webcat Reports and Custom Dashboards, ODI	3									20	4											
Prepare OAC Environment	1										40											
User Acceptance Test																						
OCI Setup & UAT DB migration	1																					
Install and Configure OBIEE 12.2.1.4/OBIA 11.1.1.10.3	1											40										
Migrate upgraded Content from Dev	2												16									
Load DW	2												16									
Prepare OAC Environment	2													24								
UA Testing	3														40							
Issue Resolution	3															20						
Deploy to Production																						
OCI Setup & PROD DB migration	1																					
Install and Configure OBIEE 12.2.1.4/OBIA 11.1.1.10.3	1														40							
Migrate upgraded Content from UAT	2															16						
Prepare OAC Environment	1																24					
Training and KT	4																	12				
Load DW	3																	8				
Go-Live - Validate and Release environment	3																	8				
Stabilize																						
Post-Production Support (6 weeks) DB	5																					
Post-Production Support (6 weeks) OBIA	5																					
Project Close																						

Weekly status report-outs will occur from our project manager to the IRWD stakeholders to inform them of project status, progress, roadblocks, risks, and any suggestions for improvements related to the environment. Centroid will schedule break-out sessions with specific IRWD resources when interaction with district staff is required. We estimate that involvement from district staff should be less than 10 hours per week.

6.0 SCHEDULE

Schedule Assurance

Centroid utilizes Salesforce and Replicon Workforce Management to support resource capacity planning globally. The team that we have earmarked for the IRWD project will be ready and available to kick-off the project in December should IRWD choose to work with Centroid on this project.

7.0 REFERENCES

Customer References

At Centroid, our goal is to keep a client for life and as such we enjoy a better than 90% client retention rate. References for clients of comparable size and application landscape are available below.

As a professional courtesy to our references, we do request confirmation of which references you may be contacting so we may provide each with a courtesy notice and to be respectful of their time.

Centroid worked with each of the references below on OBIA/OBIEE upgrades and OAC deployments.

ORGANIZATION	NAME	TITLE	ADDRESS	CONTACT #	START DATE	END DATE
Toshiba Global Commerce	Rushi Vangapally	Application Manager	3901 S Miami Blvd. Durham, NC	984-355-3652	4/17	Ongoing
Simmons	Heather Moore	Sr Director of IT	490 N Hico St. Siloam Springs, AR	479-215-2169	6/19	Ongoing
HID Global	Sathish	Sr Director of IT	611 Center Ridge Drive, Austin, TX	512-776-9768	6/17	Ongoing

Customer Testimonial Videos

The following are four (4) short (less than 90 seconds) customer testimonial videos that tell the Centroid story better than we do of our expertise and the trust our customers place in us to implement, upgrade, and run and maintain their mission critical workloads.

Please watch at least the first video.

Toshiba Video	https://youtu.be/TCKUNtmk8d8
Canon Medical Video	https://www.youtube.com/watch?v=IjFdtr31Vo
Tombras Video	https://www.youtube.com/watch?v=XDX-sbNwlsI
Simplifying Your Journey to the Cloud	https://youtu.be/un1vQUMV4og

8.0 COST PROPOSAL

Cost Proposal

Option 1 – On-Premise Installation

The price below is fixed and will not exceed the total of \$151,580.

	Classification	Hours by Classification	Price	Cost by Classification	Cost by Task
Task 1: Install OBIEE 12.1.x, ODI 12.x, and Oracle BI Apps 11.1.1.x on prem	PM	15	\$ 150.00	\$ 2,250.00	\$ 34,900.00
	BI Architect	140	\$ 160.00	\$ 22,400.00	
	Cloud/DB Architect	45	\$ 150.00	\$ 6,750.00	
	Cloud/DB Architect Offshore	70	\$ 50.00	\$ 3,500.00	
	BI Developer Offshore	0	\$ 500.00	\$ -	
Task 2: Upgrade and Migrate IRWD Web Catalog reports and custom dashboards	PM	15	\$ 150.00	\$ 2,250.00	\$ 37,950.00
	BI Architect	110	\$ 160.00	\$ 17,600.00	
	Cloud/DB Architect	25	\$ 150.00	\$ 3,750.00	
	Cloud/DB Architect Offshore	70	\$ 50.00	\$ 3,500.00	
	BI Developer Offshore	217	\$ 50.00	\$ 10,850.00	
Task 3: Remediate, Validate IRWD Web Catalog Reports and custom Dashboards	PM	15	\$ 150.00	\$ 2,250.00	\$ 40,300.00
	BI Architect	120	\$ 160.00	\$ 19,200.00	
	Cloud/DB Architect	20	\$ 150.00	\$ 3,000.00	
	Cloud/DB Architect Offshore	100	\$ 50.00	\$ 5,000.00	
	BI Developer Offshore	217	\$ 50.00	\$ 10,850.00	
Task 4: Training	PM	15	\$ 150.00	\$ 2,250.00	\$ 18,200.00
	BI Architect	90	\$ 160.00	\$ 14,400.00	
	Cloud/DB Architect	5	\$ 150.00	\$ 750.00	
	Cloud/DB Architect Offshore	16	\$ 50.00	\$ 800.00	
	BI Developer Offshore	0	\$ 50.00	\$ -	
Task 5: Post-Production Support	PM	12	\$ 150.00	\$ 1,800.00	\$ 20,230.00
	BI Architect	88	\$ 160.00	\$ 14,080.00	
	Cloud/DB Architect	5	\$ 150.00	\$ 750.00	
	Cloud/DB Architect Offshore	72	\$ 50.00	\$ 3,600.00	
	BI Developer Offshore	0	\$ 50.00	\$ -	
		1482		\$ 151,580.00	\$ 151,580.00

Option 1 - Break down by Employee

Irvine Ranch Water District		Location	Rate Code	Rate	Total Estimated Budget	Total Estimated Hours	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	Week 9	Week 10	Week 11	Week 12	Week 13	Week 14	Week 15	Week 16	Week 17	Week 18	Week 19	Week 20
Resource Estimate				Rate	Total Budget	Total Hours																				
Project Manager - Ann Habel		Onshore		\$ 150.00	\$ 10,800.00	72	8	8	8	8	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
BI Architect - Jose Esparza		Onshore		\$ 160.00	\$ 87,680.00	548	40	16	40	40		40	40	52	40	40	40	40	40	20	20	10	10	10	10	
Cloud Architect - Sid Shivappa		Onshore		\$ 150.00	\$ -	0																				
Database Architect - Sataya V.		Offshore		\$ 50.00	\$ 16,400.00	328	8	40	24	40	24	40	40	24					8	24	16	16	8	8	8	8
Database Architect - Sid Shivappa		Onshore		\$ 150.00	\$ 15,000.00	100	8	8	8	8	8	8	8	8					8	8	8	4	4	4	4	
BI Developer - Partha Thota		Offshore		\$ 50.00	\$ 12,950.00	259				60	60	55			40	24	20									
BI Developer - Rekha Lukka		Offshore		\$ 50.00	\$ 8,750.00	175				60	60	55														
SUBTOTAL					\$ 151,580.00	1482.00	64	72	80	216	156	202	92	88	84	68	64	44	52	56	44	34	22	22	22	0
Travel Expenses (Estimated)					\$ -																					
TOTALS					\$ 151,580.00		40	16	40	160	120	149	40	52	40	40	40	40	40	40	40	40	40	40	40	0

Option 2 – Cloud Installation

The price below is fixed and will not exceed the total of \$198,500.

	Classification	Hours by Classification	Price	Cost by Classification	Cost by Task
Task 1: Install OBIEE 12.1.x, ODI 12.x, and Oracle BI Apps 11.1.1.x on prem	PM	15	\$ 150.00	\$ 2,250.00	\$ 39,650.00
	BI Architect	140	\$ 160.00	\$ 22,400.00	
	Cloud/DB Architect	50	\$ 150.00	\$ 7,500.00	
	Cloud/DB Architect Offshore	150	\$ 50.00	\$ 7,500.00	
	BI Developer	0	\$ 500.00	\$ -	
Task 2: Upgrade and Migrate IRWD Web Catalog reports and custom dashboards	PM	15	\$ 150.00	\$ 2,250.00	\$ 59,500.00
	BI Architect	140	\$ 160.00	\$ 22,400.00	
	Cloud/DB Architect	100	\$ 150.00	\$ 15,000.00	
	Cloud/DB Architect Offshore	140	\$ 50.00	\$ 7,000.00	
	BI Developer	257	\$ 50.00	\$ 12,850.00	
Task 3: Remediate, Validate IRWD Web Catalog Reports and custom Dashboards	PM	15	\$ 150.00	\$ 2,250.00	\$ 47,400.00
	BI Architect	130	\$ 160.00	\$ 20,800.00	
	Cloud/DB Architect	50	\$ 150.00	\$ 7,500.00	
	Cloud/DB Architect Offshore	80	\$ 50.00	\$ 4,000.00	
	BI Developer	257	\$ 50.00	\$ 12,850.00	
Task 4: Training	PM	15	\$ 150.00	\$ 2,250.00	\$ 20,050.00
	BI Architect	100	\$ 160.00	\$ 16,000.00	
	Cloud/DB Architect	8	\$ 150.00	\$ 1,200.00	
	Cloud/DB Architect Offshore	12	\$ 50.00	\$ 600.00	
	BI Developer	0	\$ 50.00	\$ -	
Task 5: Post-Production Support	PM	12	\$ 150.00	\$ 1,800.00	\$ 31,900.00
	BI Architect	100	\$ 160.00	\$ 16,000.00	
	Cloud/DB Architect	70	\$ 150.00	\$ 10,500.00	
	Cloud/DB Architect Offshore	72	\$ 50.00	\$ 3,600.00	
	BI Developer	0	\$ 50.00	\$ -	
		1928		\$ 198,500.00	\$ 198,500.00

Option 2 - Break down by employee

Irvine Ranch Water District																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																		
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9.0 JOINT VENTURE

Joint Venture

Centroid has no plans to engage in a joint venture to deliver the items listed in the IRWD proposal. The delivery team Centroid has outlined in this proposal consists of Centroid employees only, each with an average tenure of over 10 years with the company.

10.0 CONFLICT OF INTEREST

Conflict of Interest

Centroid is not aware of any conflict of interest between the Centroid resources that worked on the IRWD proposal or the delivery team and the Irvine Ranch Water District.

APPENDIX A TEAM RESUMES

Appendix A Resumes

The resumes are included in individual pdf files for each team resource.

APPENDIX B INSURANCE

Appendix B Insurance

Centroid has confirmed that it meets or exceeds IRWD insurance requirements and has included a certificate listing the current coverage levels that are in place.

Filename: Appendix B Irvine Ranch Water District COA.pdf

APPENDIX C PROJECT PLAN

Appendix C Project Plan

Centroid has attached Draft IRWD project plans for each option. The filename attachments are below:

Option 1 (On Prem): Appendix C Option_1_On_Prem_Detailed_Plan.pdf

Option 2 (Oracle Cloud): Appendix C Option_2_Oracle_Cloud_Detailed_Plan.pdf

Note: This page is intentionally left blank.

Exhibit "C" – Dell Quotation of Estimated Hardware Costs through FY2021

Below are estimated IT procurement requirements through year-end of Fiscal Year 2021. Cost is based on Dell Computer's quotation, inclusive of Sales Tax.

Device	Quantity	Cost (each)	Extended Cost
Laptops	80	\$ 2,200	\$ 176,000
Monitors	30	200	6,000
USB Headsets	50	50	2,500
Curved monitors	2	1,000	2,000
Dell Soundbars	10	50	500
Backpacks	80	70	5,600
Miscellaneous	1	7,400	7,400
		Total:	\$ 200,000

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