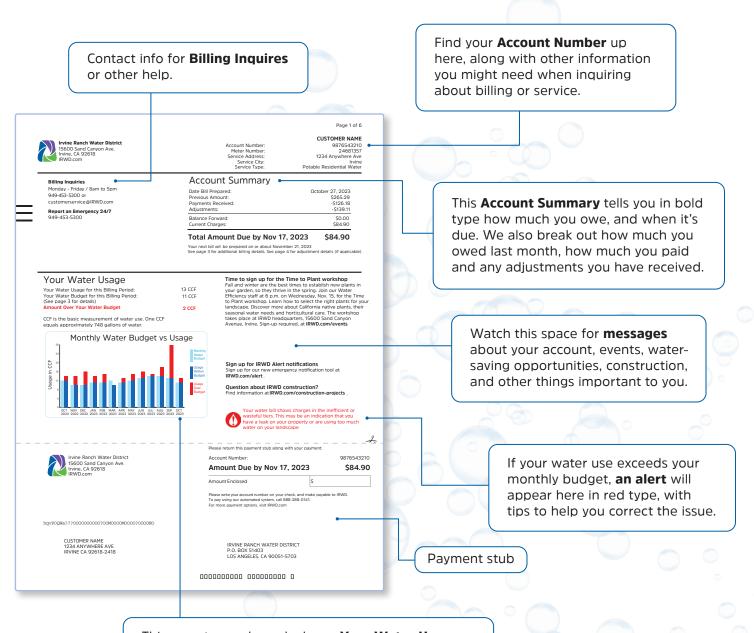




1

Billing Summary

Your monthly bill is simple to understand, without skimping on detail. The first page is your Account Summary. It puts the most vital info front and center, for times when you just want to pay your bill and know if you're staying within your water budget. **Here are the key features:**



This easy-to-read graph shows **Your Water Usage** for the current month and previous 12 months, compared to your monthly water budget. The bar turns red if you exceed your budget. This helps you identify trends, so you can adjust as needed.



2

Billing Details

Want a detailed breakdown of how your water and sewer charges are calculated? You'll find it on this page of your bill.

Service Charges, listed here, are fixed costs on your bill, established to recover the fixed costs of IRWD's water distribution system, treatment processes and sewers.

Page 3 of 6 Irvine Ranch Water District 15600 Sand Canyon Ave. Irvine, CA 92618 IRWD com CUSTOMER NAME Billing Details Understanding Your Bill CCF is the basic measurement of water use. One CCF equals 100 cubic feet of water — about 748 gallons. 29 days - 09/27/23 to Your monthly water budget is based on 4 occu with 1300 sq. ft. total irrigation landscape area. Water Usage Charges
 Tier 1 - Low Volume
 5 CCF @ \$1.75

 Tier 2 - Base Rate
 6 CCF @ \$2.52

 Tier 3 - Inefficient
 2 CCF @ \$6.25

 Tier 4 - Wasteful
 0 CCF @ \$15.49
Water Usage Charges cover the cost of water used by toustomer. Rates in each tierare based on the actual cost service associated with providing water in those tiers. If 1 and 2 represent wateruse within the monthly water budget that is related to the lowestcost of water. Tiers 3 and 4 indicate water use that is overbudget and related Total Water Usage Charges \$36.37 Service Charges Water Service Sewer Service 29 Days @ \$0.3951 per Day \$11.46 29 Days @ \$1.1079 per Day \$32.13 Total Service Charges 13 CCF @ \$0.38 Pumping Surcharge \$84.90 Total Amount Due by Nov 17, 2023 Water Service Charge is a daily, ready-to-serve charge that covers the fixed costs of operating and maintaining to water distribution system. The charge varies based on the meter size and number of days in the billing cycle and is assessed whether or not any water is used during the bill critical. % Water Usage Billing Chart Tier 3 Tier 4 Inefficient Wasteful 101-140% 141%+ iew or download a copy of the annual Water Quali ort, visit IRWD.com/services/water-quality-report. More Information, including details for non-reside tomers, technical formulas, sample bills and more.

This **Billing Details** section, is a breakout of the charges and data used in calculating your bill. This includes your meter size, your previous and current monthly meter readings, and the amount of water your household used during the billing period.

Unfamiliar with any terms or charges listed under Billing Details? The **Understanding Your Bill** section is a glossary. It explains the terminology and how each item applies to you.

Water Usage Charges will vary each month based on your actual water use, which is broken out here.

To pay the lowest rates, stay within the Tier 1 Low Volume and Tier 2 Base Rate tiers. If you see charges in Tier 3 Inefficient or Tier 4 Wasteful, you used more water than your household is budgeted.

Find details at irwd.com/services/ residential-water-rates and water-saving tips at IRWDcom/savewater

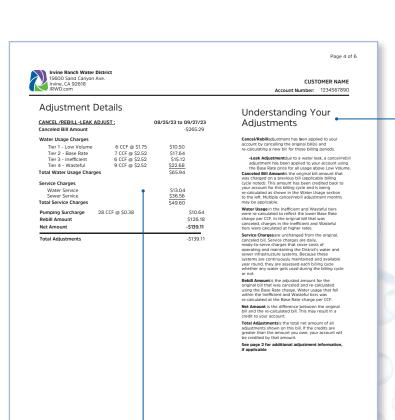
This new **% Water Usage Billing Chart** further breaks down the tiered rate structure and illustrates your actual water usage versus your monthly water budget. Aim to be at or below the 100% mark. An additional red alert message appears if you are over budget for the month.



3

Adjustment Details

This page will appear only if adjustments have been applied to your current bill. These may include start-service charges, leak adjustments, or other factors.



Here we explain the **terminology and charges** listed in the Adjustment Details section, to help you understand how they apply to your bill.

This **Adjustment Details** section provides a detailed breakdown of credits or corrected charges applied to your bill. The **Total Adjustments** number here is carried over as "Adjustments" in the Account Summary and Billing Details portions of your bill.

